

Hisense U6, AX3120Q

Hisense 55" U6 TV and AX3120Q Soundbar System User Manual

Model: U6 (TV), AX3120Q (Soundbar)

1. INTRODUCTION

This manual provides essential instructions for the setup, operation, and maintenance of your Hisense 55" U6 Series Television and Hisense AX3120Q Soundbar System. Please read this manual thoroughly before using your new products to ensure proper functionality and safety. Keep this manual for future reference.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electronic devices to reduce the risk of fire, electric shock, and injury. This includes, but is not limited to:

- Do not expose the TV or soundbar to rain or moisture.
- Do not block ventilation openings.
- Ensure proper grounding for all power connections.
- Do not place heavy objects on the power cord.
- Unplug the devices during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Verify that all components are present in your package. If any items are missing or damaged, contact your retailer immediately.

3.1. Hisense 55" U6 TV

- Hisense 55" U6 Series TV
- Remote Control with Batteries
- Power Cord
- TV Stand (2 pieces) with Screws
- Quick Setup Guide

- User Manual (this document)

3.2. Hisense AX3120Q Soundbar System

- Hisense AX3120Q Soundbar
- Wireless Subwoofer
- Remote Control with Batteries
- Power Cord for Soundbar
- Power Cord for Subwoofer
- HDMI Cable
- Optical Audio Cable
- Wall Mount Brackets (optional)
- Quick Setup Guide

4. SETUP

4.1. Hisense 55" U6 TV Setup

1. **Unpacking:** Carefully remove the TV from its packaging. It is recommended to have two people for this process.
2. **Stand Installation (Optional):** If using the TV stand, attach the two stand pieces to the bottom of the TV using the provided screws. Ensure they are securely fastened. If wall-mounting, follow the instructions provided with your wall mount kit (sold separately).
3. **Connecting Power:** Plug the TV's power cord into the TV and then into a wall outlet.
4. **Connecting External Devices:** Connect your desired external devices (e.g., cable box, gaming console) to the appropriate HDMI ports on the TV.
5. **Initial Power On:** Press the power button on the TV or remote control. Follow the on-screen instructions for initial setup, including network connection and Fire TV account login.



Image 4.1: Placeholder for an image illustrating the back panel connections of the Hisense 55" U6 TV. This would typically show HDMI ports, USB ports, and other input/output options.

4.2. Hisense AX3120Q Soundbar Setup

1. **Placement:** Place the soundbar directly in front of your TV, centered, or wall-mount it below the TV. Position the wireless subwoofer in a convenient location within the room, ideally near the soundbar for optimal bass response.
2. **Connecting to TV (Recommended - HDMI ARC/eARC):** Connect one end of the provided HDMI cable to the HDMI ARC/eARC port on your Hisense U6 TV and the other end to the HDMI OUT (ARC/eARC) port on the soundbar. This connection allows for high-quality audio transmission and TV remote control of the soundbar volume.
3. **Alternative Connection (Optical):** If your TV does not have an HDMI ARC/eARC port, connect the provided optical audio cable from the TV's optical output to the OPTICAL IN port on the soundbar.
4. **Connecting Power:** Plug the soundbar's power cord into the soundbar and then into a wall outlet. Do the same for the wireless subwoofer.
5. **Subwoofer Pairing:** The wireless subwoofer should automatically pair with the soundbar upon

power-up. If not, refer to the soundbar's quick setup guide for manual pairing instructions.



Image 4.2: Placeholder for an image illustrating the Hisense AX3120Q Soundbar and Subwoofer placement and connections. This would typically show the soundbar in front of the TV and the subwoofer in a corner.

5. OPERATING INSTRUCTIONS

5.1. Hisense 55" U6 TV Operation

- **Fire TV Interface:** Navigate the Fire TV home screen using your remote control. Access streaming apps, live TV, and connected devices.
- **Voice Control with Alexa:** Press the Alexa button on your remote and speak commands to find content, control playback, check weather, set timers, and more.
- **Picture Settings:** Adjust picture modes (e.g., Standard, Cinema, Game) and advanced settings like brightness, contrast, and color saturation via the TV's settings menu. The *Hi-View AI Engine* automatically optimizes picture quality based on content.
- **Gaming Features:** The *Native 144Hz Panel with Motion Rate 480* provides smooth motion for gaming and fast-paced content. Ensure your gaming console is connected to an HDMI 2.1 port for optimal performance.

5.2. Hisense AX3120Q Soundbar Operation

- **Power On/Off:** Use the power button on the soundbar or its remote control.
- **Input Selection:** Cycle through input sources (HDMI ARC, Optical, Bluetooth) using the INPUT button on the remote.
- **Volume Control:** Adjust the master volume using the VOL +/- buttons.
- **Quick Touch EQ Modes:** Select from seven preset EQ modes (e.g., Movie, Music, News, Game) using the dedicated buttons on the soundbar remote to optimize audio for different content types.
- **Dolby Atmos and DTS:X:** When playing compatible content, the soundbar will automatically engage Dolby Atmos or DTS:X for immersive, multi-dimensional audio.
- **Bluetooth Streaming:** Press the Bluetooth button on the remote, then pair your mobile device with the soundbar (look for "Hisense AX3120Q" in your device's Bluetooth settings) to stream music wirelessly.
- **4K HDR Pass-Thru:** Ensure your 4K HDR video sources are connected to the soundbar's HDMI IN port and then to the TV's HDMI ARC/eARC port for seamless video and audio passthrough.

6. MAINTENANCE

Proper maintenance ensures the longevity and performance of your Hisense TV and soundbar system.

- **Cleaning the Screen:** Gently wipe the TV screen with a soft, dry, lint-free cloth. For stubborn marks, use a screen cleaner specifically designed for electronics, applied to the cloth, not directly to the screen.
- **Cleaning the Soundbar/Subwoofer:** Use a soft, dry cloth to wipe dust from the surfaces. Do not use liquid cleaners directly on the speakers.
- **Ventilation:** Ensure that the ventilation openings on both devices are not blocked to prevent overheating.
- **Power Cords:** Regularly check power cords for any damage. Do not use damaged cords.

7. TROUBLESHOOTING

If you encounter issues, refer to the following common solutions before contacting support.

Problem	Possible Solution
No Power (TV/Soundbar)	Check if the power cord is securely plugged into the device and the wall outlet. Test the outlet with another device.
No Picture (TV)	Ensure the correct input source is selected. Check all cable connections (HDMI, etc.). Try restarting the TV.
No Sound from Soundbar	Verify the soundbar is powered on and the correct input is selected. Check the audio cable connection (HDMI ARC/Optical). Ensure TV's audio output is set to external speakers. Increase soundbar volume.
Subwoofer Not Working	Ensure the subwoofer is powered on and its power indicator light is active. If not automatically paired, refer to the soundbar manual for manual pairing instructions.
Remote Control Not Working	Replace batteries. Ensure there are no obstructions between the remote and the device.
Poor Picture Quality	Check the source resolution. Adjust picture settings on the TV. Ensure cables are securely connected.
Bluetooth Pairing Issues	Ensure the soundbar is in Bluetooth pairing mode. Delete the soundbar from your device's Bluetooth list and try pairing again. Move closer to the soundbar.

8. SPECIFICATIONS

8.1. Hisense 55" U6 TV

- **Display Size:** 55 inches
- **Display Technology:** Mini-LED with Full Array Local Dimming
- **Peak Brightness:** Up to 1000 Nits
- **Local Dimming Zones:** Up to 600
- **Processor:** Hi-View AI Engine (AI Picture, AI Sound, AI Scenario, AI Energy)
- **Refresh Rate:** Native 144Hz Panel
- **Motion Technology:** Motion Rate 480
- **Smart TV Platform:** Fire TV
- **Voice Assistant:** Alexa Built-in (Press and Ask)
- **HDR Support:** 4K HDR

8.2. Hisense AX3120Q Soundbar System

- **Channels:** 3.1.2 Channels (Five front-firing, two up-firing speakers)
- **Subwoofer:** Wireless 6.5" Subwoofer
- **Audio Technologies:** Dolby Atmos, DTS:X
- **EQ Modes:** 7 Quick Touch EQ Presets
- **Wireless Connectivity:** Bluetooth 5.3
- **Video Pass-Thru:** 4K HDR Pass-Thru




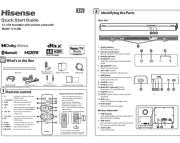
9. WARRANTY AND SUPPORT



Hisense products are backed by a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Hisense website. For technical support, troubleshooting assistance, or to inquire about service, please contact Hisense Customer Service through their official website or the contact information provided in your product's documentation.

Online Support: www.hisense-usa.com/support

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Related Documents - U6, AX3120Q

	<p>Hisense AX3120Q 3.1.2CH Soundbar with Wireless Subwoofer User Manual</p> <p>User manual for the Hisense AX3120Q 3.1.2CH Soundbar with Wireless Subwoofer, covering setup, operation, connections, troubleshooting, and specifications.</p>
	<p>Hisense U5120GW+ 7.1.2CH Soundbar User Manual</p> <p>This user manual provides comprehensive instructions for setting up and operating the Hisense U5120GW+ 7.1.2CH Soundbar with Wireless Subwoofer. It covers safety precautions, component identification, connections, basic operations, advanced features like DTS:X and Dolby Atmos, Wi-Fi and Bluetooth connectivity, USB playback, and troubleshooting.</p>
	<p>Hisense HS312 3.1CH Soundbar with Wireless Subwoofer & Dolby Atmos User Manual</p> <p>Comprehensive user manual for the Hisense HS312 3.1CH Soundbar, detailing setup, connections, features like Dolby Atmos and Bluetooth, operation, and troubleshooting.</p>
	<p>Hisense U3120G 3.1.2CH Soundbar Quick Start Guide</p> <p>Quick start guide for the Hisense U3120G 3.1.2CH Soundbar with wireless subwoofer, covering setup, connections, basic operation, and Bluetooth pairing.</p>

 <p>AX5140Q</p> <p>Hisense</p> <p>Hisense</p> <p>AX5140Q</p> <p>5.1.4 Channel Soundbar System</p> <p>Bluetooth 5.3</p> <p>Dolby Atmos</p> <p>DTS-X</p> <p>4K UHD</p> <p>55</p>	<p>Hisense AX5140Q 5.1.4 Channel Soundbar System with Dolby Atmos - Specifications and Features</p> <p>Detailed specifications, features, and accessories for the Hisense AX5140Q 5.1.4 channel soundbar system. Learn about Dolby Atmos, DTS-X, Bluetooth 5.3, and more.</p>
 <p>Hisense</p> <p>55</p> <p>4K</p> <p>55R7G5</p> <p>55-Inch 4K UHD Roku Smart TV</p> <p>55</p>	<p>Hisense 55R7G5 55-Inch 4K UHD Roku Smart TV Features & Specifications</p> <p>Explore the Hisense 55R7G5, a 55-inch 4K UHD Smart Roku TV featuring Dolby Vision, Dolby Atmos, Motion Rate 120, and voice assistant compatibility. Detailed specifications and features for an immersive entertainment experience.</p>