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› [Akocrsiy 17.3-inch Laptop User Manual - AMD 3020e, 8GB RAM, 256GB SSD](#)

## Akocrsiy AMD 3020ee

# Akocrsiy 17.3-inch Laptop User Manual

Model: AMD 3020ee

## INTRODUCTION

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This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Akocrsiy 17.3-inch laptop. Please read this guide thoroughly to ensure proper use and to maximize the performance and longevity of your device.



Image: The Akocsiy 17.3-inch laptop, showcasing its sleek design and large display.

## WHAT'S IN THE BOX

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Upon unpacking, please verify that all the following items are included:

- Laptop
- Power adapter
- User Manual (this document)

## SETUP

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1. **Initial Charging:** Before first use, connect the power adapter to the laptop's DCIN port and a power outlet. Allow the laptop to charge for at least 3 hours. The charging indicator light will typically show the charging status.
2. **Power On:** Open the laptop lid and press the power button, usually located on the keyboard deck.
3. **Operating System Setup:** Follow the on-screen instructions to complete the initial setup of the Windows operating system. This includes selecting your region, language, creating a user account,

and connecting to a Wi-Fi network.

4. **Office 2024 Activation:** The laptop comes with Office LTSC Professional Plus 2024 pre-installed and activated. Simply log in with your Microsoft account to begin using applications like Word, Excel, and PowerPoint.

## OPERATING INSTRUCTIONS

### Display and Visuals

The Akocrsiy laptop features a 17.3-inch TN display with a resolution of 1600x900 pixels, providing a clear viewing experience. The integrated graphics card handles visual output.



Image: The laptop's 17.3-inch HD display, illustrating its resolution and narrow bezels for an immersive visual experience.

### Processor and Performance

Equipped with an AMD 3020e processor (up to 2.60 GHz, 2 cores, 2 threads, 4MB Cache), the laptop is designed for efficient handling of daily tasks, including office applications, web browsing, and multimedia consumption.

# AMD Core 3020e Processor

Equipped with AMD 3020e processor delivers at least 30% higher performance compared to the previous CPU - Intel N50/N4200/N3450. When we studying, home movie, or handling daily tasks, it provides a smooth and quickly experience.

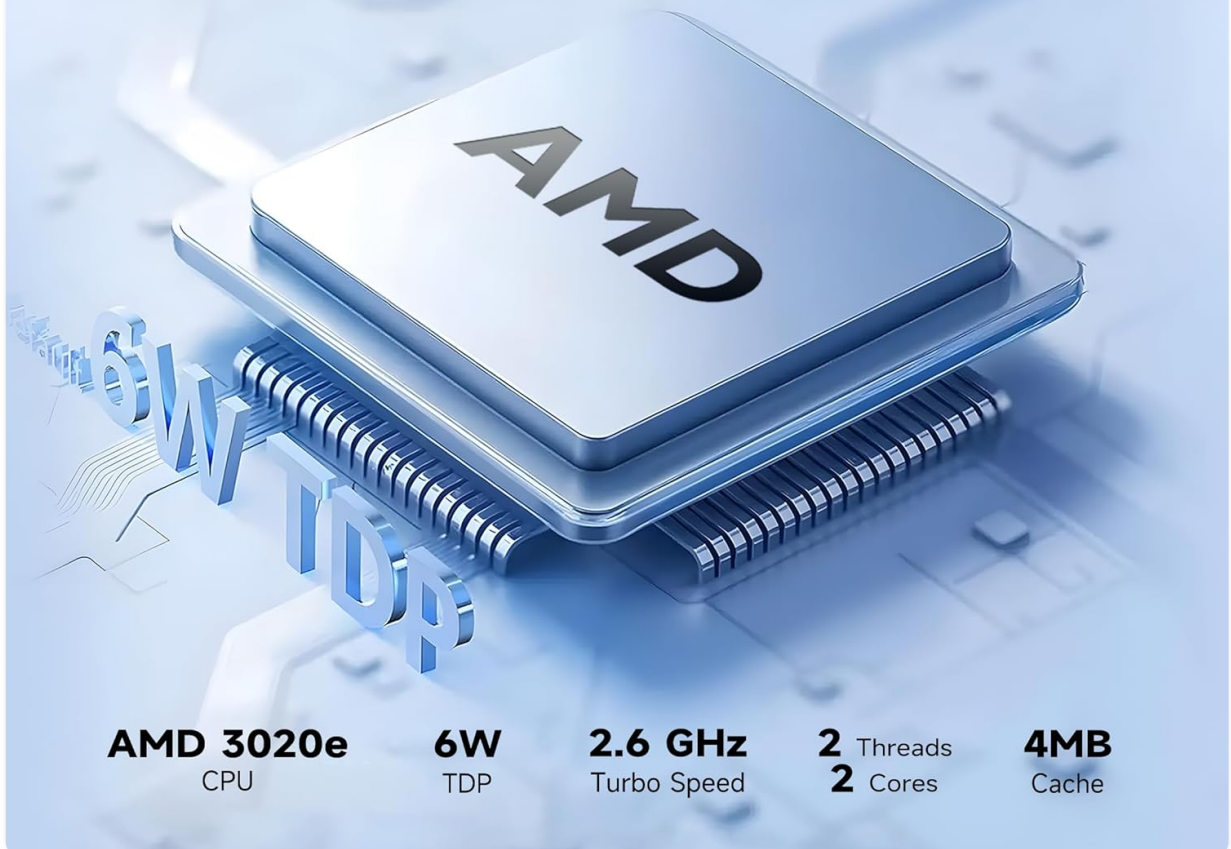


Image: A detailed view of the AMD Core 3020e processor, highlighting its specifications such as 6W TDP, 2.6 GHz Turbo Speed, 2 Cores, 2 Threads, and 4MB Cache.

## Memory and Storage

The laptop includes 8GB of DDR4 RAM for multitasking and a 256GB SSD for fast boot times and data access. Storage can be expanded using a Micro SD card.

## Connectivity

- **Wireless:** Supports Wi-Fi 5 for internet access and Bluetooth 5.0 for connecting wireless peripherals.
- **Ports:** The laptop features various ports for external devices:
  - 1 x HDMI 1.4
  - 1 x DCIN (for charging)
  - 1 x USB 3.2 Gen 1 (5Gbps/S)
  - 2 x USB 2.0
  - 1 x Type-C (full-function: Thunderbolt/DisplayPort/USB)
  - 1 x Micro SD Card Slot
  - 1 x Headphone Jack
  - 1 x Kensington Lock Slot

## Battery Management

The 5800mAh battery supports fast charging. To optimize battery life, adjust power settings in the operating system and disconnect the charger once fully charged for extended periods of non-use.

## MAINTENANCE

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- **Cleaning:** Use a soft, lint-free cloth to clean the screen and chassis. Avoid abrasive cleaners or solvents. For the screen, a specialized screen cleaner can be used.
- **Software Updates:** Regularly check for and install operating system and driver updates to ensure optimal performance and security.
- **Storage Management:** Periodically clear unnecessary files and applications to maintain sufficient free space on the SSD.
- **Temperature Control:** Ensure proper ventilation by not blocking the laptop's air vents. Avoid operating the laptop on soft surfaces like beds or couches for extended periods.

## TROUBLESHOOTING

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- **Laptop Does Not Power On:**
  - Ensure the power adapter is securely connected to both the laptop and a working power outlet.
  - Verify the power outlet is functional by plugging in another device.
  - Allow the laptop to charge for at least 30 minutes before attempting to power on again.
- **No Display:**
  - Check if the laptop is powered on (indicator lights).
  - Try connecting an external monitor via the HDMI or Type-C port to determine if the issue is with the laptop's internal display.
  - Restart the laptop.
- **Wi-Fi Connectivity Issues:**
  - Ensure Wi-Fi is enabled in the operating system settings.
  - Restart your Wi-Fi router and the laptop.
  - Check if other devices can connect to the same Wi-Fi network.
- **Slow Performance:**
  - Close unnecessary applications running in the background.
  - Check for available storage space; low space can affect performance.
  - Run a system scan for malware or viruses.
  - Ensure the operating system and drivers are up to date.

## SPECIFICATIONS

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Feature	Specification
Model Name	AMD 3020ee

Feature	Specification
Screen Size	17.3 Inches
Screen Resolution	1600x900
Processor	AMD 3020e (up to 2.6 GHz)
RAM	8 GB DDR4 SDRAM
Hard Drive	256 GB SSD
Graphics Card	Integrated AMD Graphics
Operating System	Windows
Wireless Connectivity	Wi-Fi 5, Bluetooth 5.0
Ports	HDMI 1.4, USB 3.2 Gen 1, 2x USB 2.0, Type-C (full-function), Micro SD Card Slot, Headphone Jack, DCIN, Kensington Lock Slot
Battery Capacity	5800mAh
Product Dimensions	15 x 0.8 x 12 inches

## WARRANTY AND SUPPORT

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For detailed warranty information and technical support, please refer to the warranty card included with your product or visit the official Akocrsiy website. Keep your purchase receipt as proof of purchase for warranty claims.