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## Hiseeu WK-10CA-2HB618-AT

# Hiseeu 8MP 4K Wireless Security Camera System User Manual

Model: WK-10CA-2HB618-AT | Brand: Hiseeu

## INTRODUCTION

Thank you for choosing the Hiseeu 8MP 4K Wireless Security Camera System. This manual provides essential information for the proper installation, operation, and maintenance of your security system. Please read this manual thoroughly before use and retain it for future reference.

## PRODUCT OVERVIEW AND KEY FEATURES

The Hiseeu 8MP 4K Wireless Security Camera System offers advanced surveillance capabilities with high-resolution imaging and smart features. It includes a 10.1-inch touchscreen NVR for convenient control and monitoring.

### 音光警報

カメラが不審者を検知した場合、フラッシュライトが自動で作動し、警報音が鳴ります。これにより、潜在的な盗難や犯罪行為を抑止し、ご家族やご自身の安全を守ります。



Image: An overview of the system's main features, including 4K resolution, touchscreen NVR, full-color night vision, two-way audio, and AI detection.

## 8MP 4K High-Resolution Cameras

Equipped with 8-megapixel cameras, this system captures video in stunning 4K resolution, ensuring clear and detailed footage of people and surroundings. This high clarity is crucial for identification and evidence collection, providing clear images day and night for smooth review of recorded footage.

# 防犯の未来は、800万画素で始まる

4K監視カメラ、細部まで見える安心感。



Image: Comparison of 5MP and 4K camera resolution, demonstrating the enhanced detail provided by 4K for clearer surveillance.

## 10.1-inch Touchscreen NVR

The Network Video Recorder (NVR) features an integrated 10.1-inch touchscreen display, combining the recording unit and monitor into one compact device. This eliminates the need for external monitors or a mouse, allowing for direct and intuitive touch operation. Users can quickly verify video feeds and adjust settings immediately after installation, providing a space-saving and smart surveillance solution.

マウスにさよなら、新時代のNVRがここに。

タッチスクリーンで、もっとスムーズに、もっとスマートに。



Image: A user interacting with the 10.1-inch touchscreen NVR, displaying multiple camera views for comprehensive monitoring.

### Full-Color Night Vision and Motion-Activated Light

The cameras support full-color night vision, enabling them to capture clear color images even in low-light conditions. Additionally, a motion-activated light is integrated, which illuminates the area when motion is detected. This feature enhances visibility at night and helps deter intruders, ensuring high-quality recordings around the clock.

# フルカラーモード、夜でも昼のように見える安心感。

24時間365日、色鮮やかな映像で、暗闇の中もくっきり記録



Image: A visual comparison demonstrating the clarity and detail of full-color night vision versus traditional infrared night vision in a dark environment.

## Two-Way Audio Communication

Each camera is equipped with a built-in microphone and speaker, supporting two-way audio communication. This allows you to not only hear what's happening but also speak through the camera, facilitating real-time conversation and remote situational awareness from anywhere.

## 双向音声通話機能

リアルタイムで会話と音声のやり取りが可能に！

出て行け！



Image: Illustration of two-way audio functionality, enabling users to communicate directly through the camera via a mobile application.

### AI Motion Detection and Instant Notifications

The system incorporates advanced AI motion detection, capable of accurately identifying human and vehicle movements while minimizing false alarms from environmental factors like trees or rain. When motion is detected, the system sends instant notifications to your smartphone via the dedicated EseeCloud app, keeping you informed of any activity.

## アプリで即時通知

動体検知機能搭載アプリで、いつでもどこでも安心を。  
人の動きを瞬時に検知し、リアルタイムでスマホに通知。  
外出先でも大切な場所をしっかり見守ります。



Image: A smartphone showing an EseeCloud app notification, indicating that motion has been detected by the security camera system.

### Sound and Light Alarm

When an unauthorized person is detected by the camera, the system can automatically activate a flashlight and sound an alarm. This feature helps deter potential intruders and enhances the safety of your family and property.

## 共有機能について

Hiseeuのカメラは、複数のユーザーが同時にリアルタイム映像を視聴できるため、家の周りで起こっている状況を皆で確認することができます。これにより、ご自身やご家族がどこにいても、カメラの映像をリアルタイムで確認することができます。



Image: An illustration of the sound and light alarm feature, showing a camera deterring an intruder with light and an accompanying app notification.

## IP66 Waterproof and Dustproof Design

With an IP66 rating, the cameras are designed to be highly resistant to both water and dust, making them suitable for reliable outdoor installation in various weather conditions. This robust construction ensures continuous operation around your home, store entrances, or parking areas.

## 双方向音声

カメラを通じて直接コミュニケーション可能



Image: An outdoor security camera operating effectively in rainy conditions, demonstrating its IP66 waterproof and dustproof capabilities.

## Expandable Storage and Channels

The NVR comes with a pre-installed 1TB HDD, providing ample storage for long-term video recording without additional costs. The system is also expandable, supporting up to 10 camera channels, allowing you to customize your surveillance coverage as needed.

# 大切な瞬間をしっかり保存

1TBの内蔵ストレージで、長時間録画が可能。追加コストなしで、いつでも見返せます。



Image: Visual representation of the 1TB internal storage, capable of saving significant amounts of recorded footage.

# 最大10台まで増設可能！



Image: Diagram showing the system's capability to connect and manage up to 10 cameras, allowing for comprehensive coverage.

## PACKAGE CONTENTS

The standard package includes:

- 1 x 10.1-inch Touchscreen NVR with 1TB HDD
- 2 x 8MP 4K Wireless Cameras
- Power adapters for NVR and cameras
- Mounting screws and accessories
- User Manual (this document)

## SETUP INSTRUCTIONS

- Unpack and Inspect:** Carefully unpack all components and inspect for any damage.

- Power On NVR:** Connect the NVR to its power adapter and plug it into an electrical outlet. The NVR will power on automatically.
- Initial NVR Setup:** Follow the on-screen prompts on the touchscreen NVR to complete the initial setup, including language, time zone, and password creation.
- Camera Pairing (Pre-paired):** The cameras are typically pre-paired with the NVR at the factory. Connect each camera to its power adapter and plug it into an electrical outlet. The camera feeds should automatically appear on the NVR screen. If not, refer to the "Adding Cameras" section in the NVR's on-screen menu.
- Position Cameras:** Strategically place your cameras in desired indoor or outdoor locations. Ensure they are within range of the NVR's wireless signal and have access to a power source.
- Install Mobile App:** Download the "EseeCloud" app from the App Store (iOS) or Google Play Store (Android).
- Connect to App:** Register an account in the EseeCloud app and add your NVR by scanning the QR code displayed on the NVR's screen or by manually entering its ID.
- Verify Functionality:** Check all camera feeds, test two-way audio, and confirm motion detection alerts through the NVR and mobile app.

*Important Note:* It is recommended to complete the Wi-Fi setup and camera pairing before physically mounting the cameras in their final high-up or difficult-to-reach locations.

## OPERATING INSTRUCTIONS

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### NVR Touchscreen Operation

- Live View:** Tap on any camera feed to view it in full screen. Swipe to switch between cameras.
- Playback:** Access the playback menu to review recorded footage. Use the timeline to select specific times and dates.
- Settings:** Navigate to the settings menu to configure camera parameters, recording schedules, motion detection zones, and network settings.
- Two-Way Audio:** During live view, tap the microphone icon to speak through the camera's speaker. Tap the speaker icon to hear audio from the camera.

### Mobile App (EseeCloud) Operation

- Remote Live View:** View live feeds from your cameras anywhere with an internet connection.
- Remote Playback:** Access and review recorded footage stored on the NVR.
- Notifications:** Receive instant push notifications on your smartphone when motion is detected.
- Two-Way Talk:** Use the app to engage in two-way audio communication through the cameras.
- Settings Management:** Adjust various camera and NVR settings remotely.

## MAINTENANCE

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- Camera Lens Cleaning:** Regularly clean camera lenses with a soft, damp cloth to ensure clear image quality. Avoid abrasive cleaners.
- Firmware Updates:** Check for and install firmware updates for the NVR and cameras periodically to ensure optimal performance and security. These can usually be found through the NVR's settings or the EseeCloud app.
- Cable Inspection:** Periodically inspect power cables and connections for any signs of wear or damage, especially for outdoor cameras.
- Hard Drive Health:** The NVR's 1TB HDD is designed for continuous recording. Monitor its health through the NVR's system information to prevent data loss.
- Environmental Protection:** Ensure outdoor cameras are securely mounted and protected from direct, prolonged exposure to extreme weather conditions where possible, despite their IP66 rating.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No image on NVR screen	NVR not powered on; HDMI/VGA cable loose (if external monitor used); Camera not powered or paired.	Check NVR power connection. Ensure cameras are powered. If using an external monitor, check cable connections. Re-pair cameras if necessary.
No remote access via app	NVR not connected to internet; Incorrect app settings; Firewall blocking connection.	Ensure NVR is connected to your router via Ethernet. Check app network settings. Verify router firewall settings.
Poor image quality	Dirty camera lens; Low light conditions; Camera too far from NVR (weak signal).	Clean camera lens. Ensure sufficient lighting for optimal night vision. Relocate camera closer to NVR or use a repeater if available.
Motion detection not working	Motion detection disabled; Sensitivity too low; Detection zone not set correctly.	Enable motion detection in NVR/app settings. Adjust sensitivity. Configure detection zones to cover desired areas.
No audio	Microphone/speaker disabled; Volume too low.	Check audio settings on NVR and app. Ensure volume is turned up.

## SPECIFICATIONS

Brand	Hisseeu
Model Number	WK-10CA-2HB618-AT
Product Dimensions	24 x 1.5 x 16 cm (NVR)
Item Weight	2.69 Kilograms (Total package weight)
Camera Resolution	8 Million Pixels (4K)
NVR Display	10.1-inch LCD Touchscreen
Storage	1TB HDD (Internal)
Expandability	Up to 10 Channels
Waterproof Rating	IP66
Connectivity	Wireless (2.4/5GHz compatible)

## WARRANTY AND SUPPORT

This Hisseeu product typically comes with a 1-year manufacturer's warranty covering defects in materials and workmanship from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical support or warranty inquiries, please refer to the contact information provided with your product packaging or visit the official Hisseeu website. While the manufacturer aims to provide comprehensive support, some users have reported difficulties in reaching customer service for warranty claims. We recommend checking the latest support channels available.

