

Yealink SIP-T74W

Yealink SIP-T74W IP Phone User Manual

Model: SIP-T74W | Brand: Yealink

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Yealink SIP-T74W Wi-Fi IP Phone. Designed for business professionals, the SIP-T74W offers advanced communication features, high-definition audio, and robust connectivity options including Wi-Fi 6 and Bluetooth 5.0.

2. PACKAGE CONTENTS

Verify that all items listed below are present in your package:

- Yealink SIP-T74W IP Phone Unit
- Phone Handset with Phone Cord
- Phone Back Stand
- Network Cable (Ethernet)

Note: A power adapter is not included. The phone supports Power over Ethernet (PoE).

3. PHYSICAL OVERVIEW

Familiarize yourself with the components of your Yealink SIP-T74W IP Phone.



Image 3.1: Front view of the Yealink SIP-T74W IP Phone. This image displays the phone's 4.3-inch color LCD screen, the main keypad, function keys, and the handset resting on the cradle. The screen shows a typical call interface with contact names and call status.

- A. 4.3-inch Color LCD Display:** High-resolution screen for call information, menus, and status.
- B. Line Keys/Programmable Keys:** Located on either side of the display, these keys can be configured for various functions such as line appearance, speed dial, or feature access.
- C. Navigation Cluster:** Used to navigate menus and adjust settings.
- D. Keypad:** Standard numeric keypad for dialing numbers.
- E. Function Keys:** Dedicated keys for common features like Message, Headset, Mute, Redial, Speakerphone, Volume control.
- F. Handset:** Ergonomically designed handset for comfortable calls.
- G. Ports (Rear):** Includes Ethernet ports (LAN/PC), Handset port, and potentially a USB port for expansion modules.

4. SETUP

1. Attach the Stand:

Align the two tabs on the phone back stand with the corresponding slots on the back of the phone. Push firmly until it clicks into place. The stand offers 2 adjustable angles for optimal viewing.



Image 4.1: Angled view of the Yealink SIP-T74W IP Phone, illustrating the phone with its back stand attached, providing a stable base and adjustable viewing angle.

2. Connect the Handset:

Plug one end of the coiled handset cord into the handset port on the side of the phone unit and the other end into the handset.

3. Connect to Network (PoE):

Connect one end of the provided Ethernet cable to the **Internet** port (LAN) on the back of the phone and the other end to a Power over Ethernet (PoE) enabled switch or injector. The phone will power on automatically.

If PoE is not available, a separate 5V/2A DC power adapter (not included) must be used. Connect the power adapter to the DC5V port on the back of the phone and then to a power outlet.

4. Connect to PC (Optional):

If you wish to connect a computer through the phone, connect an Ethernet cable from the **PC** port on the back of the phone to your computer's Ethernet port.

5. Initial Boot-up:

Once powered, the phone will boot up. This process may take a few minutes. The display will show the Yealink logo, followed by network configuration and SIP registration status.

5. OPERATING INSTRUCTIONS

5.1 Basic Call Functions

- **Making a Call:**

Pick up the handset, press the Speakerphone key, or press a Line key. Dial the number using the keypad and press the **Send** soft key or wait for a few seconds.

- **Answering a Call:**

Pick up the handset, press the Speakerphone key, or press the flashing Line key.

- **Ending a Call:**

Replace the handset, or press the Speakerphone key if using speakerphone mode.

- **Mute/Unmute:**

Press the **Mute** key during a call to mute your microphone. Press it again to unmute.

- **Volume Adjustment:**

Press the **Volume** keys (up/down) during a call to adjust handset, headset, or speakerphone volume. Press them when idle to adjust ringer volume.

5.2 Advanced Features

- **SIP Accounts:**

The phone supports up to 16 SIP accounts. Configuration is typically handled by your system administrator. Account status is displayed on the LCD screen.

- **Wi-Fi Connectivity:**

The SIP-T74W supports dual-band Wi-Fi 6 (2.4G/5G). To connect to a Wi-Fi network, navigate to **Menu > Basic > Wi-Fi** on the phone's display. Select your desired network and enter the password if prompted.

- **Bluetooth 5.0:**

To pair a Bluetooth headset or other device, go to **Menu > Basic > Bluetooth**. Enable Bluetooth, search for devices, and select your device to pair.

- **Expansion Modules:**

The phone supports color-screen expansion modules (sold separately) for additional programmable keys. Refer to the expansion module's manual for installation and configuration.

6. MAINTENANCE

- **Cleaning:**

Use a soft, dry cloth to clean the phone's surface. For stubborn marks, a slightly damp cloth with mild, non-abrasive cleaner can be used. Avoid excessive moisture and harsh chemicals.

- **Environmental Conditions:**

Operate the phone within recommended temperature and humidity ranges. Avoid direct sunlight, extreme temperatures, and dusty environments.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Phone does not power on.	No PoE connection or power adapter not connected/faulty.	Ensure the Ethernet cable is connected to a PoE-enabled port, or connect a functional 5V/2A power adapter.
No dial tone.	SIP account not registered; network issue; handset not connected properly.	Check network cable connection. Verify SIP account registration status on the display. Reconnect handset cord. Contact your system administrator.
Cannot connect to Wi-Fi.	Incorrect password; out of range; Wi-Fi disabled.	Ensure Wi-Fi is enabled in settings. Re-enter password carefully. Move phone closer to the Wi-Fi router.
Poor audio quality.	Network congestion; faulty cable; microphone/speaker issue.	Check network connection. Try a different Ethernet cable. Test with a different handset or speakerphone.

8. SPECIFICATIONS

Feature	Detail
Display	4.3-inch 480x272 resolution Color LCD
SIP Accounts	Up to 16
Connectivity	Dual-Port Gigabit Ethernet (LAN/PC), Dual-band Wi-Fi 6 (2.4G/5G), Bluetooth 5.0
Power	Power over Ethernet (PoE) support; Optional 5V/2A DC power adapter (not included)
Operating System	Linux 6.1 version
Dimensions (L x W x H)	10 x 9 x 1.5 inches (approximate, without stand)
Item Weight	2.5 pounds
Material	Plastic

9. WARRANTY AND SUPPORT

Yealink products are covered by a limited warranty. For detailed warranty information, technical support, and service inquiries, please visit the official Yealink website or contact your authorized Yealink reseller. Keep your purchase receipt for warranty claims.

For further assistance, you may also refer to the online resources available on the Yealink support portal.

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Related Documents - SIP-T74W

 <p>Yealink SIP-T31W</p> <p>Entry-level IP Phone with 2 Lines & 6 SIP accounts</p> <p>Yealink SIP-T31W is an entry-level IP phone featuring dual-band Wi-Fi, HD voice, a 2.3-inch LCD, and 5-way conferencing. It offers a range of features including PoE support, dual-band Wi-Fi, and a 2.3-inch color LCD display.</p> <p>Key Features and Benefits:</p> <ul style="list-style-type: none"> Design Features: IP Phone with a sleek design, a 2.3-inch color LCD display, and a 12-key numeric keypad. Network Features: Dual-band Wi-Fi, PoE support, and 5-way conferencing. Communication: HD voice, clear audio, and a 2.3-inch color LCD display. Management: Yealink Management Platform, Yealink Configuration Utility, and Yealink Configuration App. 	<p>Yealink SIP-T31W IP Phone: Features, Specifications, and Overview</p> <p>Comprehensive overview of the Yealink SIP-T31W, an entry-level IP phone featuring dual-band Wi-Fi, HD voice, a 2.3-inch LCD, and 5-way conferencing. Explore its audio, network, and management capabilities.</p>
 <p>Yealink SIP-T44U</p> <p>Entry-level IP Phone with 4 Lines & Color LCD</p> <p>Yealink SIP-T44U is an entry-level IP phone featuring a 4-line display and a color LCD. It offers a range of features including dual-band Wi-Fi, PoE support, and a 4-line display with a color LCD and 12 keys.</p> <p>Key Features and Benefits:</p> <ul style="list-style-type: none"> Design Features: IP Phone with a sleek design, a 4-line display, and a 12-key numeric keypad. Network Features: Dual-band Wi-Fi, PoE support, and a 4-line display. Communication: HD audio, dual USB ports, and efficient provisioning. Management: Yealink Management Platform, Yealink Configuration Utility, and Yealink Configuration App. 	<p>Yealink SIP-T44U IP Phone: Features, Specifications, and Benefits</p> <p>Detailed overview of the Yealink SIP-T44U IP Phone, highlighting its features like HD audio, dual USB ports, efficient provisioning, and secure transport, along with comprehensive technical specifications.</p>
 <p>Yealink SIP-T31W</p> <p>Entry-level IP Phone with 2 Lines & 6 SIP accounts</p> <p>Yealink SIP-T31W is an entry-level IP phone featuring dual-band Wi-Fi, HD voice, a 2.3-inch LCD, and 5-way conferencing. It offers a range of features including PoE support, dual-band Wi-Fi, and a 2.3-inch color LCD display.</p> <p>Key Features and Benefits:</p> <ul style="list-style-type: none"> Design Features: IP Phone with a sleek design, a 2.3-inch color LCD display, and a 12-key numeric keypad. Network Features: Dual-band Wi-Fi, PoE support, and 5-way conferencing. Communication: HD voice, clear audio, and a 2.3-inch color LCD display. Management: Yealink Management Platform, Yealink Configuration Utility, and Yealink Configuration App. 	<p>Yealink SIP-T31W IP Phone: Features, Specifications, and Benefits</p> <p>Comprehensive overview of the Yealink SIP-T31W entry-level IP phone, detailing its HD voice, dual-band Wi-Fi, PoE support, extensive features, and technical specifications for business communication.</p>
 <p>Yealink SIP-T31 & T31P & T31G Classic IP Phone</p> <p>Quick Start Guide</p>	<p>Yealink SIP-T31, T31P, T31G Classic IP Phone Quick Start Guide</p> <p>A concise quick start guide for Yealink SIP-T31, T31P, and T31G Classic IP Phones, covering package contents, assembly, network and power connections, phone configuration via web or UI, and essential call operations like placing, answering, holding, transferring, and conferencing.</p>
 <p>Yealink Prime Business Phone T57W</p> <p>Quick Start Guide (V86.4G)</p>	<p>Yealink T57W Prime Business Phone Quick Start Guide</p> <p>A quick start guide for the Yealink T57W Prime Business Phone, covering package contents, assembly, network connection, configuration, basic call functions, and customization. Includes regulatory information and technical support details.</p>
 <p>Yealink Prime Business Phone SIP-T53 & SIP-T53W</p> <p>Quick Start Guide (V86.4G)</p>	<p>Yealink SIP-T53 & SIP-T53W Quick Start Guide</p> <p>This guide helps users set up and operate the Yealink SIP-T53 and SIP-T53W business IP phones, covering assembly, configuration, call functions, and customization.</p>

