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> VITALGLOW GPS Tracker Pro User Manual

## VITALGLOW Pro

# VITALGLOW GPS Tracker Pro User Manual

Model: Pro

## 1. INTRODUCTION

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The VITALGLOW GPS Tracker Pro is a vehicle tracking device designed to provide real-time location monitoring without recurring subscription fees. It features a long-lasting battery, 4G connectivity with an included SIM card, and various alert functions to enhance vehicle security and management.

This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your GPS Tracker Pro. Please read it thoroughly before using the device.



Image 1.1: The VITALGLOW GPS Tracker Pro device.

## 2. PACKAGE CONTENTS

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Ensure all items are present in the package:

- VITALGLOW GPS Tracker Pro Device
- USB Charging Cable
- User Manual (this document)
- Pre-installed 4G SIM Card with Data

## 3. SETUP AND ACTIVATION

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The VITALGLOW GPS Tracker Pro is designed for easy setup with its included 4G SIM card, requiring minimal configuration to begin tracking.

### 3.1 Initial Device Preparation

1. **Charge the Device:** Before first use, fully charge the GPS tracker using the provided USB cable. The device includes a 9V battery.
2. **Power On:** Press and hold the power button until the indicator lights illuminate, signifying the device is active.

### 3.2 Application Download and Account Registration

To access tracking features, download the official VITALGLOW tracking application on your smartphone (Android or iOS).

1. **Download the App:** Search for the VITALGLOW tracking app in your device's app store.
2. **Register Account:** Follow the in-app instructions to create a new user account.
3. **Bind Device:** Within the app, locate the option to add a new device. Scan the Serial Number (SN) located on your GPS tracker to complete the binding process.

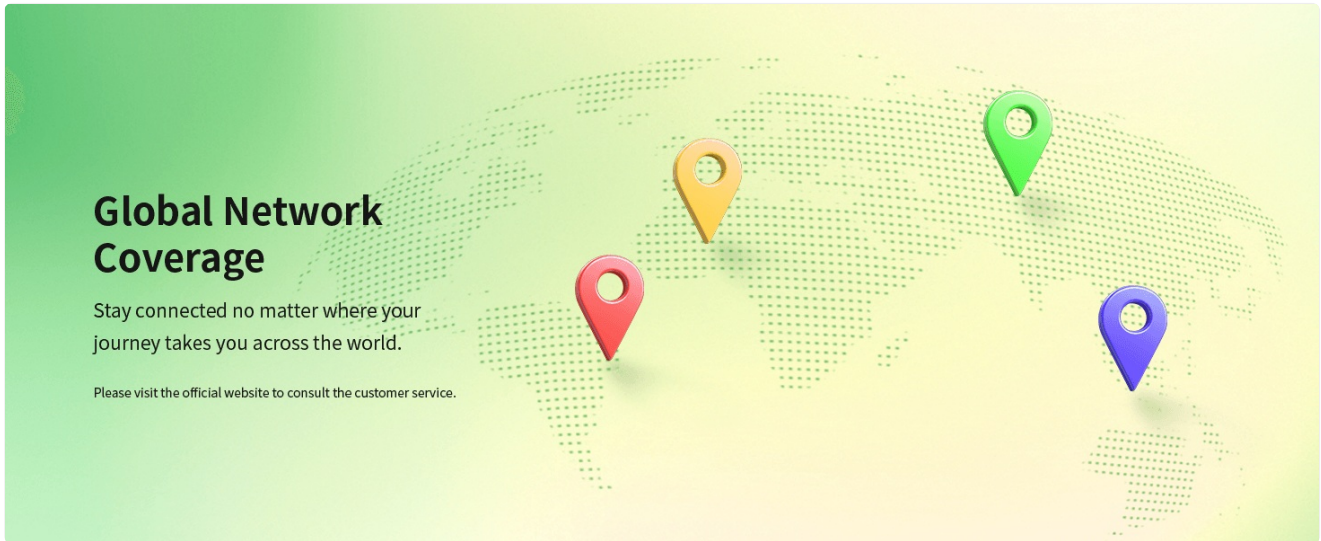


Image 3.1: Easy 3-step installation process.

### 3.3 Placement of the Tracker

The tracker features a magnetic design for secure and discreet placement. Ensure the device is placed in a location where it can maintain a clear line of sight to the sky for optimal GPS signal reception, while also being securely attached to prevent dislodgement during vehicle movement.



Image 3.2: Magnetic design for secure placement.

## 4. OPERATING INSTRUCTIONS

## 4.1 Real-Time Tracking

Once activated and placed, the VITALGLOW GPS Tracker Pro provides location updates every 30 seconds, offering accurate, real-time tracking through the mobile application.

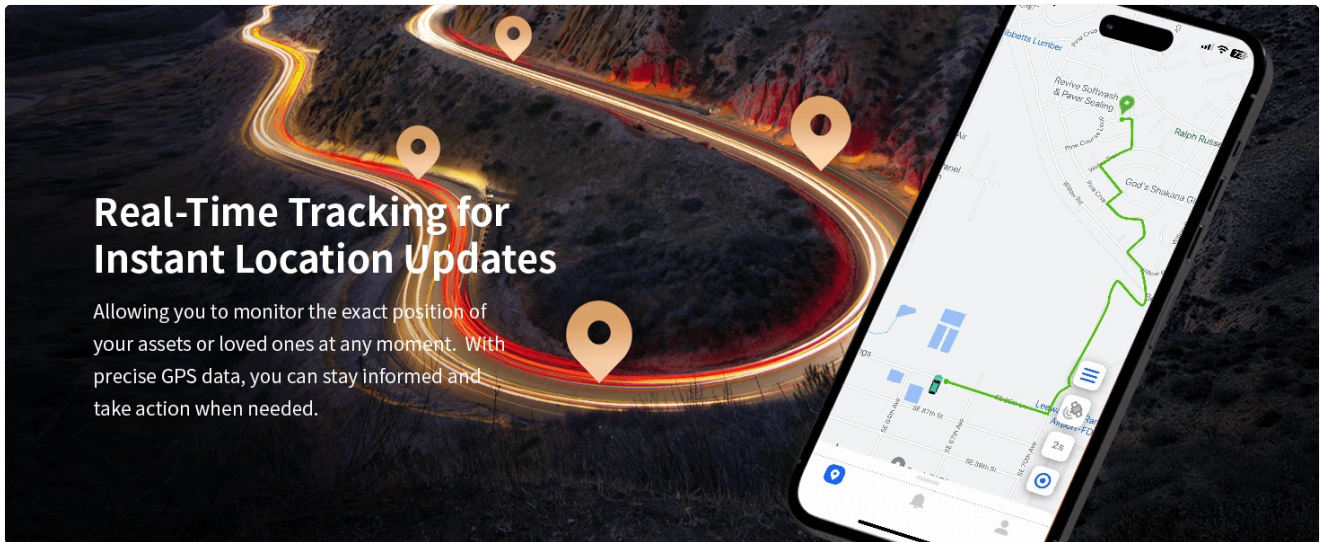


Image 4.1: Real-time tracking interface on the mobile app.

## 4.2 Trip History

The device records and stores trip history for up to 180 days, allowing you to review past routes, monitor activities, and analyze driving patterns directly from the application.

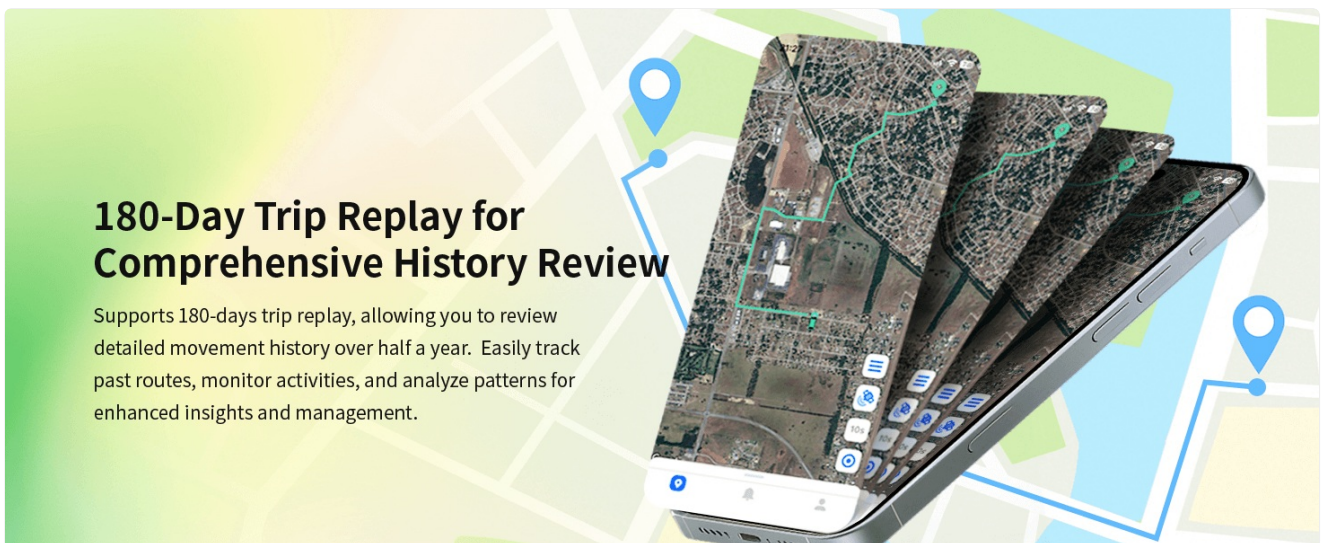


Image 4.2: 180-day trip replay feature.

## 4.3 Geo-Fence Alerts

Set virtual boundaries (geo-fences) within the application. You will receive instant notifications when the tracker enters or exits these designated areas.



## Geo-Fence for Smart Location Alerts

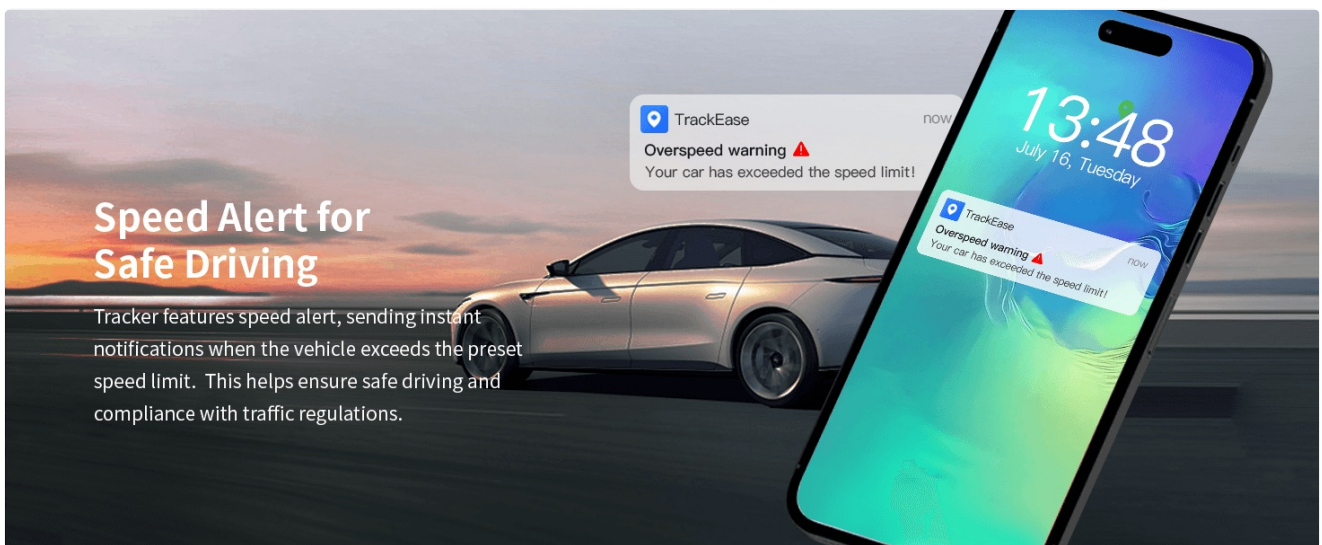
Set virtual boundaries with geo-fencing to receive instant notifications when entering or leaving designated areas.

Image 4.3: Geo-Fence setup for smart location alerts.

## 4.4 Driving Alerts

The tracker provides various driving alerts to enhance safety and monitoring:

- **Overspeed Alert:** Receive notifications if the vehicle exceeds a preset speed limit.
- **Low Battery Notification:** Alerts you when the device's battery level is low.
- **Vehicle SOS Notification:** (If applicable) Alerts in case of an emergency.



### Speed Alert for Safe Driving

Tracker features speed alert, sending instant notifications when the vehicle exceeds the preset speed limit. This helps ensure safe driving and compliance with traffic regulations.

Image 4.4: Speed alert notification on a smartphone.

## 5. MAINTENANCE

### 5.1 Battery Management

The VITALGLOW GPS Tracker Pro features a long-lasting battery with up to 120 days of life, depending on usage and tracking frequency. Fast charging allows the battery to be fully recharged in a few hours. Monitor battery levels through the mobile application and recharge as needed to ensure continuous operation.

## Ultra-Long Battery Life for Uninterrupted Tracking

- 🔋 Low-Power Solution
- 🚗 Smart Parking Standby Mode



Image 5.1: Battery features and capacity.

## 5.2 Waterproof Design

The device is IP67 waterproof, designed to withstand harsh environments and ensure reliable operation in various weather conditions. While it is resistant to water, avoid prolonged submersion or exposure to high-pressure water jets.



## Waterproof Design for All-Weather Reliability

Advanced waterproof technology ensures perfect operation in all weather conditions.

Image 5.2: IP67 Waterproof design.

## 5.3 Energy Saver Mode

The 4G tracker is equipped with a power-saving mode that automatically activates when the vehicle is stationary. This intelligent feature significantly reduces battery consumption by entering a low-power state, thereby extending the battery life.

## 6. TROUBLESHOOTING

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If you encounter issues with your VITALGLOW GPS Tracker Pro, refer to the following common problems and solutions:

- **Device Not Powering On:**

*Solution:* Ensure the device is fully charged. Connect it to the USB charging cable and allow it to charge for at least 2 hours. If the issue persists, contact customer support.

- **Delayed Location Updates or Inaccurate Tracking:**

*Solution:* Ensure the device has a clear view of the sky and is not obstructed by metal or other materials that could interfere with the GPS signal. Move the vehicle to an open area. Check the mobile application for any network status indicators. Sometimes, restarting the device can resolve temporary signal issues.

- **App Not Connecting to Device:**

*Solution:* Verify that the device is powered on and within network coverage. Ensure your smartphone has an active internet connection. Try restarting both the tracker and the mobile application. Confirm that the device is correctly bound to your account in the app.

- **Battery Drains Quickly:**

*Solution:* Battery life can vary based on tracking frequency and signal strength. Ensure the device is in an area with good network coverage. If the vehicle is frequently moving, more frequent updates will consume more power. Verify that the energy saver mode is functioning when the vehicle is stationary.

- **Physical Damage (e.g., Power Button):**

*Solution:* Handle the device with care. If physical damage occurs, such as a broken power button, it may affect functionality. Such issues may not be covered under standard warranty. Contact customer support for repair options.

## 7. SPECIFICATIONS

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<b>Brand</b>	VITALGLOW
<b>Model Number</b>	Pro
<b>Product Dimensions</b>	2.36 x 3.15 x 1.18 inches
<b>Item Weight</b>	13.7 ounces
<b>Batteries</b>	1 9V battery (included)
<b>Connectivity Technology</b>	4G LTE
<b>Special Features</b>	Alert Notification, Geo-Fence, Location History, Magnetic, Rechargeable
<b>Supported Application</b>	Android, iOS
<b>Specific Uses For Product</b>	Vehicle Tracking
<b>Manufacturer</b>	VITALGLOW

## 8. WARRANTY INFORMATION

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Specific warranty details for the VITALGLOW GPS Tracker Pro are typically provided at the point of purchase or within the product packaging. For comprehensive information regarding warranty coverage, duration, and claims process, please refer to the documentation included with your device or contact VITALGLOW customer support directly.

## 9. CUSTOMER SUPPORT

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VITALGLOW is committed to providing exceptional customer service. If you have any questions, require assistance with setup, operation, or troubleshooting, please contact our support team.

- **Support Channels:** Chat and Email Support are available.

- **Online Resources:** Visit the official VITALGLOW store on Amazon for additional information and support resources: [VITALGLOW Amazon Store](#)