

Maycall MC-368

Maycall MC-368 Global 4G LTE POC Walkie Talkie User Manual

Model: MC-368

1. PRODUCT OVERVIEW

The Maycall MC-368 is a global 4G LTE Push-to-Talk (POC) walkie talkie designed for extended range communication. It features dual SIM card support, a 3000mAh battery, and an integrated flashlight. This device operates on 2G/3G/4G LTE networks, providing communication capabilities over vast distances.

Maycall

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Unlimited Data

High-speed IoT SIM Card



AT&T



T-Mobile



Image: Front view of the Maycall MC-368 Walkie Talkie, showcasing its display and controls.

Key Features:

- **Unlimited Range Communication:** Utilizes 2G/3G/4G LTE technology for communication exceeding 3,000 miles.
- **Versatile Calling Modes:** Supports one-on-one calls and group chats with a responsive Push-to-Talk (PTT) button.
- **High-Fidelity Audio:** Advanced noise-canceling technology ensures clear conversations.
- **Long-Lasting Battery:** Equipped with a 3000mAh battery, offering up to 3 days of continuous use or 7 days standby.
- **Built-in High-Brightness Flashlight:** A 300-lumen LED flashlight for emergency or low-light situations.
- **Dual SIM Support:** Seamlessly switches between major U.S. carriers (Verizon, AT&T, T-Mobile) based on signal strength.

2. SETUP GUIDE

2.1 Unboxing and Initial Inspection

Carefully unpack your Maycall MC-368 walkie talkie and verify all components are present. The standard package includes:

- Maycall MC-368 Walkie Talkie Unit
- Battery (3000mAh)
- Back Clip
- Instruction Manual
- Type-C USB Cable
- Charging Head
- SIM Card(s)



Image: Visual representation of the Maycall MC-368 packing list, showing the radio, battery, back clip, manual, cables, charger, and SIM cards.

Video: An unboxing short film for the Maycall MC-368 Global Walkie Talkies, demonstrating the contents of the package.

2.2 SIM Card Installation and Activation

The MC-368 requires SIM card activation for network communication. Follow these steps:

1. **Prepare SIM Card:** Ensure your SIM card is the smallest possible unit (nano-SIM size) if it's a multi-size card.
2. **Open SIM Slot:** Locate the SIM card compartment on the back of the walkie talkie. Gently slide up the metal plate to unlock it.
3. **Insert SIM Card:** Insert the SIM card(s) with the notch in the lower right-hand corner, ensuring the metal contacts face downwards. The device supports dual SIM cards.
4. **Secure SIM Card:** Slide the metal plate back down to firmly secure the SIM card(s).
5. **Power On:** Turn on the walkie talkie by rotating the power knob.
6. **Scan QR Code:** Locate the QR code on the product packaging or the device itself. Use a smartphone to scan this QR code.
7. **Enter Information:** Follow the on-screen prompts on your smartphone to enter the recipient's phone number (used when receiving the goods) and a desired username or group owner name.
8. **Scan Device QR Code:** Scan the QR code displayed on your walkie talkie's screen or located on the device itself to link it to your account.
9. **Confirm Activation:** If setting up multiple devices, use the 'add' button. Otherwise, press 'confirm' to complete the activation process. Activation typically takes approximately one minute after submission.

Dual-card switching, Double guarantee Unrestricted distance communication



Image: Close-up view of the Maycall MC-368's dual SIM card slots, illustrating how to insert the SIM cards.

Video: A guide demonstrating the pairing process for the Global Walkie-Talkie, including SIM card setup and activation.

3. OPERATING INSTRUCTIONS

3.1 Power On/Off

To power on the device, rotate the power knob located at the top of the walkie talkie clockwise until the screen illuminates. To power off, rotate the knob counter-clockwise until the device shuts down.

3.2 Basic Communication (PTT)

The MC-368 uses a Push-to-Talk (PTT) button for instant communication. Locate the large button on the side of the device:

- **To Transmit:** Press and hold the PTT button. Speak clearly into the microphone. Release the button when you finish speaking.
- **To Receive:** Ensure the PTT button is not pressed. The device will automatically receive incoming transmissions.

3.3 Calling Modes

The device supports both individual and group call modes. Specific mode selection and switching are typically managed through the device's on-screen menu or pre-configured settings during activation.

3.4 Flashlight Operation

The MC-368 includes a built-in high-brightness LED flashlight:

- **Activate Flashlight:** Press the dedicated red button on the side of the device to cycle through flashlight modes (e.g., steady on, flashing).
- **Deactivate Flashlight:** Continue pressing the flashlight button until the light turns off.

A flashlight with three high-brightness LED bulbs, LED red and blue rapid-flashing light, eye-catching enough



Image: The Maycall MC-368 walkie talkie demonstrating its integrated high-brightness LED flashlight function.

Video: An introduction video showcasing the features and general operation of the Maycall Walkie Talkies.

Video: A sound test video for the MC-368, demonstrating its audio clarity during communication.

4. BATTERY MANAGEMENT

4.1 Charging the Battery

The MC-368 is powered by a 3000mAh high-capacity battery and is compatible with standard USB-C chargers.

- Connect the provided Type-C USB cable to the charging port on the device.
- Connect the other end of the cable to the charging head and plug it into a power outlet.
- The charging indicator on the device will show the charging status.

4.2 Battery Life

A fully charged 3000mAh battery provides:

- Up to 3 days of continuous use.
- Up to 7 days on standby.

The device features a smart power-saving mode to optimize energy usage and extend runtime.



Image: Illustration of the Maycall MC-368's 3000mAh battery, highlighting its 24-hour working time and 8-day standby time.

5. MAINTENANCE

5.1 Cleaning

To maintain optimal performance and appearance:

- Wipe the device with a soft, damp cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Ensure the charging port and other openings are free from dust and debris.

5.2 Storage

When not in use for extended periods:

- Store the device in a cool, dry place away from direct sunlight.
- Ensure the battery is partially charged (around 50%) before long-term storage to preserve battery health.

6. TROUBLESHOOTING

If you encounter issues with your Maycall MC-368, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device does not power on	Low battery; Incorrect battery installation	Charge the battery; Reinstall the battery correctly.
Cannot communicate / No signal	SIM card not activated; Poor network coverage; Incorrect group settings	Ensure SIM card is properly installed and activated (refer to Section 2.2); Move to an area with better 4G LTE coverage; Verify group settings are correct.
Poor audio quality / Noise	Environmental noise; Microphone/speaker obstruction	Utilize the noise-canceling feature; Ensure microphone and speaker are clear of obstructions.
Battery drains quickly	High usage; Background applications	Activate smart power-saving mode; Close unnecessary applications if applicable.
Flashlight not working	Low battery; Malfunction	Charge the battery; If issue persists, contact customer support.

7. SPECIFICATIONS

Feature	Detail
Model Number	MC-368
Item Weight	1.46 pounds
Product Dimensions	4.45 x 1.4 x 2.36 inches
Battery Capacity	3000mAh (2 LR44 batteries included)
Number of Channels	10000
Talking Range Maximum	3000 Mile
Water Resistance Level	Waterproof
Special Features	Integrated Flashlight, Long-distance, Power Saving Mode, Rechargeable
Noise Level	30 Decibels

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The Maycall MC-368 comes with a 1-Year Manufacturer Warranty. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Maycall customer support through the retailer where the product was purchased or refer to the contact information provided on the product packaging.