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Sweetcrispy FP203R-3D-P

Sweetcrispy Freestanding Electric Fireplace Heater (Model FP203R-3D-P) Instruction Manual

Brand: Sweetcrispy | Model: FP203R-3D-P

1. Important Safety Information

Please read all instructions carefully before using this electric fireplace heater. Failure to follow these instructions may result in fire, electric shock, serious injury, or property damage.

- **Overheating Protection:** The unit is equipped with built-in overheating protection that automatically turns off the heater if it gets too hot.
- **Child Lock Function:** A child lock function is available to prevent accidental adjustments to settings.
- **Placement:** Keep combustible materials (e.g., furniture, bedding, papers, clothes, curtains) at least 3 feet (0.9 meters) away from the front of the heater. Ensure the sides, top, and back of the fireplace are clear. Maintain a minimum distance of 3 inches (7.6 cm) from any wall.
- **Power Source:** Use only with a properly grounded 120V AC outlet. Do not overload electrical circuits.
- **Do Not Cover:** Never cover the heater or block the air vents, as this can cause overheating and fire.
- **Supervision:** Close supervision is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- **Tip-Over Protection:** The unit includes a tip-over safety switch that automatically shuts off the heater if it is accidentally knocked over.



Image: Safety Instruction. This image illustrates the recommended 3-inch clearance from the wall for safe operation of the electric fireplace heater. It also advises keeping combustible materials at least 3 feet away from the front and ensuring clear space around the sides, top, and back.



Image: Over Heat Protection. This image highlights the built-in overheating protection feature of the Sweetcrispy electric fireplace, showing a thermometer indicating an "OFF" state when temperatures become too high, ensuring user safety.

2. Package Contents

Upon opening the package, please ensure all components are present and undamaged. If any parts are missing or damaged, do not attempt to assemble or operate the unit. Contact customer support immediately.

- Electric Fireplace Heater Unit
- Remote Control
- Legs (4 pieces)
- Mounting Screws for Legs
- Instruction Manual

Note: AAA batteries for the remote control are typically not included and must be purchased separately.

3. Setup and Assembly

The Sweetcrispy Electric Fireplace Heater requires minimal assembly, primarily attaching the legs to the main unit.

1. Carefully remove all components from the packaging.
2. Place the main fireplace unit upside down on a soft, clean surface to prevent scratching.
3. Align each of the four legs with the designated mounting holes on the bottom of the unit.
4. Secure each leg using the provided screws. A screwdriver (not included) will be required for this step.
5. Once all legs are securely attached, carefully turn the unit upright.
6. Position the fireplace on a stable, level surface, ensuring it meets all safety clearance requirements mentioned in Section 1.
7. Plug the power cord into a standard 120V AC grounded outlet.

4. Operating Instructions

Your Sweetcrispy Electric Fireplace Heater can be operated using either the control panel on the unit or the included remote control.

4.1 Control Panel Operation

The control panel is located on the front of the unit, behind a small door for a clean aesthetic.

- **Power Button:** Press to turn the unit ON/OFF. When turned on, the flame effect will activate.
- **Heater Mode:** Toggle between low (750W) and high (1500W) heat settings.
- **Temperature Up/Down:** Adjust the desired room temperature. The heater will operate until the set temperature is reached.
- **Timer:** Set an automatic shut-off timer for up to 12 hours.
- **Flame Effect:** Cycle through various flame lightness settings and colors (Blue, Mixed, Orange).
- **Child Lock:** Hold the "Temp Up" and "Temp Down" buttons simultaneously for 5 seconds to activate/deactivate. "CL" will appear on the display when active.



Image: Free Control. This image displays both the integrated control panel on the fireplace unit and the remote control, highlighting the various buttons for power, temperature adjustment, flame effects, and timer settings.

4.2 Remote Control Operation

The remote control provides convenient access to all functions from a distance.

- **Power Button:** Turns the unit ON/OFF.
- **Heat Button:** Cycles through low heat, high heat, and no heat (flame only).
- **Flame Button:** Adjusts flame brightness/effect.
- **Timer Button:** Sets the automatic shut-off timer.
- **Temperature Up/Down Arrows:** Adjusts the desired room temperature.
- **Lock Button:** Activates/deactivates the child lock.

Ensure the remote control has 2 AAA batteries installed for proper function.



Image: Free Control. This image displays both the integrated control panel on the fireplace unit and the remote control, highlighting the various buttons for power, temperature adjustment, flame effects, and timer settings.

4.3 Flame Effects

The fireplace features a dazzling 3D flame effect with various lightness and color options to suit your mood or decor.

- Choose between Blue Flame, Mixed Flame, and Orange Flame settings.
- Adjust the brightness of the flame effect to your preference.
- The flame effect can be used independently without the heater function for ambiance.



Image: Charming Flame Design. This image illustrates the different flame color options available: Blue Flame, Mixed Flame, and Orange Flame, showcasing the customizable ambiance of the electric fireplace.

5. Maintenance

Regular maintenance ensures the longevity and efficient operation of your electric fireplace heater.

- **Cleaning:** Always unplug the unit before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or solvents.
- **Dust Removal:** Periodically vacuum or wipe dust from the air intake and exhaust vents to maintain proper airflow.
- **Storage:** If storing the unit for an extended period, ensure it is clean, dry, and stored in a cool, dry place.

6. Troubleshooting

If you encounter any issues with your electric fireplace heater, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not turn on.	Not plugged in; power switch off; circuit breaker tripped.	Ensure unit is securely plugged in. Check power switch. Reset circuit breaker if necessary.
No heat output.	Heater function not activated; thermostat set too low; overheating protection activated.	Activate heater mode. Increase thermostat setting. Allow unit to cool down if overheating protection is active.
Flame effect not working.	Flame effect function not activated.	Activate flame effect via control panel or remote.
Remote control not working.	Dead batteries; obstruction between remote and unit.	Replace batteries. Ensure clear line of sight to the unit's sensor.

If the problem persists after trying these solutions, please contact Sweetcrispy customer support.

7. Product Specifications

- **Brand:** Sweetcrispy
- **Model Name:** Sweetcrispy Freestanding Electric Fireplace Heater
- **Item Model Number:** FP203R-3D-P
- **Power Source:** Corded Electric
- **Product Dimensions:** 13.78"D x 20.2"W x 26"H (35cm D x 51.3cm W x 66cm H)
- **Material:** Glass, Metal
- **Finish Type:** Painted
- **Installation Type:** Floor Mount
- **Heat Output:** 750W / 1500W (Adjustable)
- **Special Features:** Adjustable Flame, 3D Flame Effect, Multicolor Flame, Overheat Protection, 12H Timer, Remote Control, Child Lock, Tip-Over Protection
- **Color:** Black
- **Item Weight:** 25.8 pounds (11.7 kg)
- **UPC:** 753747460681



Image: Product dimensions. This image provides a visual representation of the electric fireplace's dimensions, showing its height (25.54"), width (20.2"), and depth (13.78"). It also lists key features like various flames, 120V voltage, and 750W-1500W wattage.

8. Warranty and Customer Support

Sweetcrispy products are designed for quality and reliability. For warranty information, technical support, or any questions regarding your product, please refer to the contact details provided in your product packaging or visit the official Sweetcrispy website.

Please have your model number (FP203R-3D-P) and purchase date ready when contacting support.

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