ceamorfco CATBOX-NEO-MAXE

ceamorfco Automatic Cat Litter Box User Manual

Model: CATBOX-NEO-MAXE

1. Introduction

Thank you for choosing the ceamorfco Automatic Cat Litter Box. This manual provides essential information for the safe and efficient use of your new appliance. Please read these instructions carefully before setup and operation, and retain them for future reference.

This self-cleaning litter box is designed to simplify pet care by automatically managing waste, offering app-controlled features, and incorporating advanced safety sensors to ensure your cat's well-being.

2. Important Safety Information

- Read all instructions before using the appliance.
- Keep the appliance away from water or damp environments.
- Ensure the power cord is not damaged and is properly connected to a grounded outlet.
- Do not allow children or individuals with reduced physical, sensory, or mental capabilities to operate the appliance without supervision.
- Do not attempt to repair or modify the appliance yourself. Contact customer support for assistance.
- The appliance is equipped with safety sensors. Do not interfere with the cleaning cycle manually while a cat is inside or near the entrance.
- Use only clumping cat litter suitable for automatic litter boxes.

3. Package Contents

Upon unpacking, please verify that all the following items are included:

- Smart Cat Litter Box (1)
- Waste Bin (1)
- Deodorant Box (1)
- Adapter (1)

- Brush (1)
- Quick Start Guide (1)
- User Manual (1)
- Cat Litter Bags (20 pieces)

4. Product Overview

Familiarize yourself with the components of your ceamorfco Automatic Cat Litter Box.



Figure 1: Main view of the ceamorfco Automatic Cat Litter Box.



Figure 2: Key features of the ceamorfco Automatic Cat Litter Box.



Figure 3: Product dimensions for placement consideration.

5. Setup Instructions

1. **Unpack the Device:** Carefully remove all components from the packaging. Remove any protective films or tape.
2. **Assemble the Legs:** Attach the four legs to the main unit. Ensure they click securely into place.
3. **Install the Waste Bin:** Slide the waste bin into the designated slot at the bottom of the unit. Line the waste bin with one of the provided cat litter bags. Ensure the bag is properly secured to prevent leakage.
4. **Add Litter:** Pour clumping cat litter into the litter basin. Ensure the litter level is between the 'MIN' and 'MAX' indicators inside the basin. The litter basin has a 76L capacity and is suitable for most cat litter types.
5. **Install Deodorant Box:** Place the deodorant box in its designated compartment, typically located within the waste disposal area or main unit.
6. **Power On:** Connect the adapter to the litter box and plug it into a power outlet. The device will perform a self-check.
7. **App Connection (2.4GHz Wi-Fi Only):**
    - Download the companion app (e.g., Tuya Smart app) from your smartphone's app store.
    - Register or log in to your account.
    - On the litter box, press and hold the Wi-Fi button for 3 seconds until you hear a beep and the Wi-Fi light starts blinking rapidly. This indicates pairing mode.
    - In the app, select "Add Device" and follow the on-screen prompts to connect to your home's 2.4GHz Wi-Fi network.
    - Once connected, the Wi-Fi light on the litter box will become solid, and you can control the device via the app.

6. Operating Instructions

The ceamorfco Automatic Cat Litter Box offers both automatic and manual operation modes.

Automatic Cleaning

- The litter box is equipped with gravity and infrared sensors. After your cat uses the litter box and leaves, the device will automatically initiate a cleaning cycle after a preset delay (default is 5 minutes).
- During the cleaning cycle, the internal drum rotates, sifting clean litter and depositing waste into the sealed waste bin below.
- If your cat re-enters the litter box during a cleaning cycle, the sensors will immediately pause the operation to ensure safety. The cycle will resume 5 minutes after the cat leaves.

Manual Cleaning

- You can manually initiate a cleaning cycle by pressing the "Clean" button on the device or through the mobile app.
- To empty the entire litter basin (e.g., for a full litter change), press and hold the "Empty" button on the device or use the corresponding function in the app.

App Control

The mobile app provides comprehensive control and monitoring features:

- **Remote Control:** Start/stop cleaning cycles, adjust delay times, and check the litter level from your smartphone.
- **Real-Time Alerts:** Receive notifications when the waste drawer is full, litter is low, or if a mechanical error occurs.
- **Usage Statistics:** Monitor your cat's usage patterns, including frequency and duration, which can be helpful for tracking their health.
- **Settings:** Adjust backlight brightness, cleaning delay time, and switch between automatic and manual modes.



Figure 4: App interface for smart management and monitoring.

7. Maintenance

Waste Bin Emptying

- The 13L sealed waste drawer can hold waste for 10-15 days for one cat or 5-7 days for 2-3 cats.

- When the waste bin is full, you will receive an alert via the app.
- To empty, pull out the waste bin, tie the litter bag, and dispose of it. Replace with a new litter bag.

Odor Control

- The included deodorant box helps neutralize odors. Replace the deodorant as needed.
- Regular emptying of the waste bin is crucial for maintaining an odor-free environment.



Figure 5: Odor control features and waste disposal.

Litter Compatibility

The ceamorfco Automatic Cat Litter Box is compatible with various types of clumping and natural cat litters.



Figure 6: Compatible litter types.

8. Troubleshooting

Problem	Possible Cause	Solution
Device not powering on	Power cable not connected or damaged.	Check power cable connection and power outlet.
Unable to connect to Wi-Fi	Incorrect Wi-Fi password or network issues. Device not in pairing mode.	Ensure correct 2.4GHz Wi-Fi password. Press Wi-Fi button for 3 seconds to enter pairing mode. Restart router if necessary.
Cleaning cycle stops unexpectedly	Cat entered the litter box during cleaning. Safety sensors activated.	This is normal. The cycle will resume 5 minutes after the cat leaves.
Waste bin full alert, but bin is not full	Sensor obstruction or malfunction.	Check for any obstructions near the waste bin sensor. Clean the sensor if dirty.
Odor persists	Deodorant needs replacement. Waste bin needs emptying.	Replace the deodorant box. Empty the waste bin more frequently.

9. Specifications

- **Model Name:** CATBOX-NEO-MAXE
- **Brand:** ceamorfco
- **Item Weight:** 24 Pounds
- **Product Dimensions (LxWxH):** 21.65 x 19.69 x 24.21 inches
- **Material:** Plastic
- **Color:** White
- **Litter Basin Capacity:** 76L (suitable for most cat litter)
- **Waste Drawer Capacity:** 13L
- **Connectivity:** App-Controlled (2.4GHz Wi-Fi Only)
- **Safety Features:** Gravity & Infrared Sensors (3-Layer Safety Protection)
- **Noise Level:** Whisper-Quiet Performance (≤35dB)
- **UPC:** 760814314716
- **Manufacturer:** Ningbo Chichuang Technology Co., Ltd

10. Warranty and Support

For warranty information, technical support, or any questions regarding your ceamorfco Automatic Cat Litter Box, please contact the manufacturer or your retailer directly. Refer to the product packaging or the official ceamorfco website for contact details.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question