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› GOYJOY Smart Glass Cat Water Fountain User Manual (Model L)

GOYJOY L

GOYJOY Smart Glass Cat Water Fountain User Manual

Model: L

INTRODUCTION

Thank you for choosing the GOYJOY Smart Glass Cat Water Fountain. This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your new pet water fountain. Designed with a unique glass water tray and a filterless system, this fountain ensures a hygienic and convenient drinking experience for your pets.

Key features include:

- **Unique Glass Water Tray:** Food-grade glass resists unwanted growth and odors, providing a healthier drinking surface.
- **Self-Refill Design:** Separates clean water from wastewater, ensuring your pet always drinks fresh water.
- **Filterless Operation:** Eliminates the need for costly and frequent filter replacements.
- **Three Water Flow Modes:** Sensor, Timed, and Continuous modes to suit your pet's preferences.
- **Long Battery Life:** Built-in 4000mAh rechargeable battery provides up to 60 days of operation.
- **Easy to Clean:** Disassemblable components (except main unit body) and glass material simplify cleaning.

SAFETY INFORMATION

- Read all instructions before using the appliance.
- Do not immerse the main unit body in water. Only the glass water tray and other removable components are washable.
- Ensure the power adapter and charging cable are dry before connecting to power.
- Keep out of reach of children and pets when not in use or during maintenance.
- Use only the provided power adapter and charging cable.
- If the appliance is damaged, discontinue use immediately and contact customer support.

PACKAGE CONTENTS

Please check the package to ensure all items are present:

- GOYJOY Smart Glass Cat Water Fountain (Main Unit)
- User Manual
- Brush
- Power Adapter
- Tweezers
- Type-C Charging Cable



Image: Contents of the GOYJOY Smart Glass Cat Water Fountain package, showing the main unit, user manual, cleaning brush, power adapter, tweezers, and Type-C charging cable.

SETUP INSTRUCTIONS

1. **Unpack Components:** Carefully remove all items from the packaging.
2. **Initial Cleaning:** Wash the glass water tray and other removable parts (excluding the main unit with electronics) with mild soap and water. Rinse thoroughly.
3. **Assemble the Fountain:** Place the clean water tank into the main unit. Ensure it is seated correctly.
4. **Fill with Water:** Fill the clean water tank with fresh water up to the maximum fill line. Do not overfill.
5. **Place Glass Tray:** Carefully place the glass water tray on top of the main unit, ensuring it aligns properly.
6. **Charge Battery (Optional):** For wireless operation, connect the Type-C charging cable to the charging port on the side of the unit and plug the adapter into a power outlet. The battery indicator lights will show charging status.

Wastewater separation



Fresh water



No filters



Glass Water Tray



Waste water is emptied automatically every 24 hours by default, with the option to manually adjust the cycle

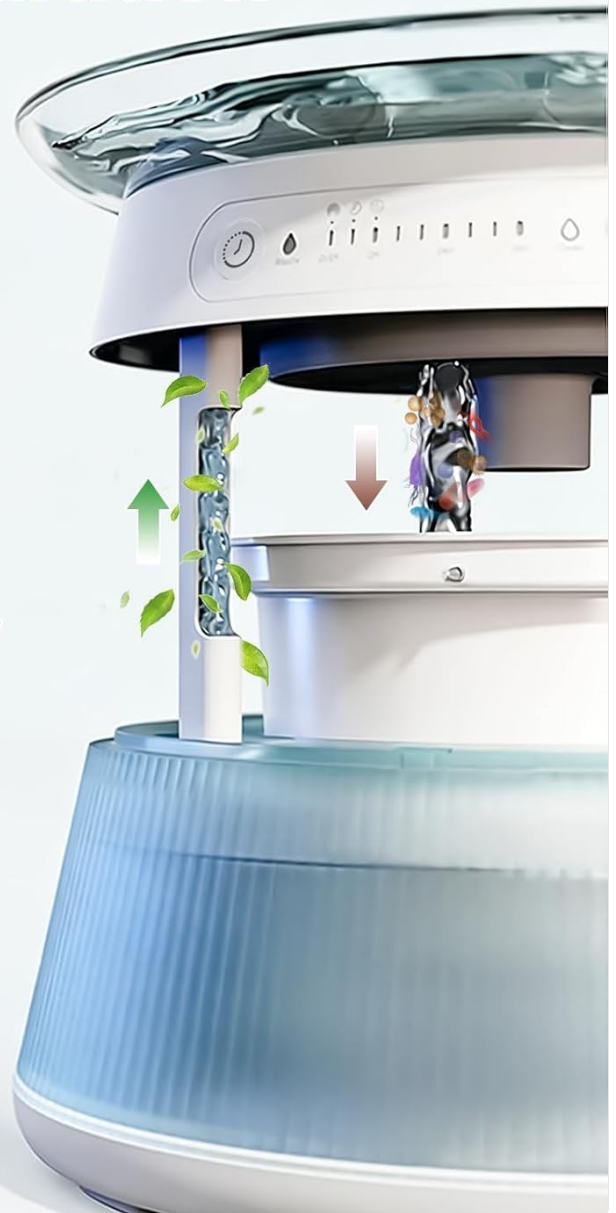


Image: Illustration of the wastewater separation feature, highlighting fresh water, no filters, and the glass water tray. Waste water is emptied automatically every 24 hours by default.

Food-Grade Glass Water Tray

Glass is Most Growth Resistant



Glass Material



Easy to Clean



Most Hygienic

Image: A cat drinking from the GOYJOY fountain, emphasizing the food-grade glass water tray which is easy to clean and hygienic.

Unboxing and Initial Setup Video

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Video: This video demonstrates the unboxing and initial setup process of the GOYJOY Smart Pet Water Fountain, including assembly and filling the water tank.

OPERATING INSTRUCTIONS

Control Panel Overview

Easy Operating Smart Control Panel

Please read user manual carefully before use



Image: Detailed view of the control panel, showing the Settings Button, Water OVER indicator, 12H/24H/36H indicators, Clean Water Indicator Light, Waste Water Indicator Light, Water Change Indicator Light, Power Button/Mode Switch, Battery Indicator Light, and the Type-C Charging Port.

The control panel allows you to manage the fountain's settings and monitor its status.

- **Power Button/Mode Switch:** Slide to 'ON'/'OFF' to power the unit. Press to cycle through water modes.
- **Settings Button:** Press to adjust the wastewater emptying cycle (12h, 24h, 36h).
- **Indicator Lights:** Display water levels, battery status, and mode selection.

Water Flow Modes

The fountain offers three distinct water flow modes:

1. **Sensor Mode:** When a pet approaches within 2 meters (120° angle), the fountain will activate and flow water for 5 seconds. This mode conserves battery life.
2. **Timed Mode:** The fountain activates for 15 seconds every 15 minutes, providing regular access to fresh water.
3. **Continuous Mode:** Water flows continuously. This mode is only available when the fountain is plugged into a power source.

Switch Between 3 Water Modes



Sensor Mode:



Water flows for 5s
when cat approaches

Timed Mode:



Water runs every
15 minutes for 15s

Continuous Mode:



Water flows continuously
(Only available when plugged in)

Image: Visual representation of the three water modes: Sensor mode (water flows for 5s when a cat approaches within 2m/120°), Timed mode (water runs every 15 minutes for 15s), and Continuous mode (water flows continuously, only when plugged in).

Battery Operation

The built-in 4000mAh rechargeable battery provides up to 60 days of operation, based on a single cat household. This allows for flexible placement of the fountain in various locations such as the kitchen, living room, or garden.

4000mAh Wireless Rechargeable Battery

Tip: Battery life is calculated based on 1 cat household.

60 Days  
4000mAh
Li-Polymer Battery



Kitchen



Living Room



Garden



Image: The GOYJOY fountain shown in a kitchen, living room, and garden setting, emphasizing its portability due to the 60-day battery life from its 4000mAh Li-Polymer battery.

MAINTENANCE

Regular cleaning is essential for maintaining the hygiene and longevity of your pet water fountain. The GOYJOY fountain's design simplifies this process.

Cleaning Instructions

- Disassemble:** Power off the fountain and unplug it if connected. Carefully remove the glass water tray and the clean water tank.
- Wash Components:** All components except the main unit body (which contains electronics) can be disassembled and washed. Use mild soap and water to clean the glass water tray, water tank, and other removable parts. The included brush and tweezers can assist in cleaning hard-to-reach areas.
- Rinse Thoroughly:** Ensure all soap residue is rinsed off.
- Wipe Main Unit:** Wipe the exterior of the main unit body with a damp cloth. Do not immerse it in water.

5. **Reassemble:** Ensure all parts are completely dry before reassembling the fountain.



Image: A visual guide to cleaning the GOYJOY cat water fountain, showing disassembled parts being washed in a sink. All components except the main unit body can be disassembled for cleaning.

Filterless Design

This fountain features a filterless design, eliminating the need to purchase and replace filters. The unique separation system ensures fresh water circulation without the need for traditional filtration media.

Say goodbye to expensive, annoying filter changes

True clean water separation makes maintenance simple



✗ No ongoing purchase

SAVE 
50%

0% 
**Environmentally
Friendly**

Image: The GOYJOY fountain promoted as filterless, saving costs and being environmentally friendly, contrasting with traditional fountains that require ongoing filter purchases.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Fountain not dispensing water.	Low water level; Power off; Blockage in pump.	Refill water tank; Check power connection/battery; Clean pump area.
Fountain is noisy.	Low water level; Debris in pump; Improper assembly.	Ensure water is above minimum level; Clean pump and impeller; Reassemble components correctly.
Water not flowing smoothly.	Debris in water outlet; Low water level.	Clean water outlet; Refill water tank.
Battery not holding charge.	Faulty charging cable/adapter; Battery degradation.	Try a different Type-C cable/adapter; Contact customer support if battery life significantly reduced.

Problem	Possible Cause	Solution
Sensor mode not activating.	Sensor obstructed; Pet not within range.	Ensure sensor is clean and unobstructed; Verify pet is within 2m/120° range.

SPECIFICATIONS



Image: Detailed dimensions of the GOYJOY Smart Glass Cat Water Fountain, including its overall height (17cm/6.69inch), 1L sewage tank, and 2.5L clean water tank, totaling 3500ml capacity.

Feature	Detail
Product Dimensions	12 x 12 x 8 inches; 4.96 Pounds
Model Number	L
Batteries	1 Lithium Polymer battery required (included)
Manufacturer	GOYJOY

Feature	Detail
Color	White
Material	Glass (water tray), ABS (water tank)
Item Weight	2.25 Kilograms
Capacity	3.5 Liters (2.5L clean water tank, 1L sewage tank)
UPC	769029253131
Pet Type	Cat
Indoor/Outdoor Usage	Indoor

WARRANTY & SUPPORT

The GOYJOY Smart Glass Cat Water Fountain comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use.

For warranty claims, technical support, or any questions regarding your product, please contact GOYJOY customer service through the retailer's platform or visit the official GOYJOY website for contact information.

Please retain your proof of purchase for warranty validation.