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#### **HEINNER HMW-MD20MBK**

# HEINNER HMW-MD20MBK 20L Microwave Oven User Manual

Model: HMW-MD20MBK

#### 1. Introduction

This manual provides essential information for the safe and efficient operation of your HEINNER HMW-MD20MBK 20L Freestanding Microwave Oven. Please read it thoroughly before using the appliance and retain it for future reference.

The HEINNER HMW-MD20MBK is a compact 20-liter microwave oven designed for daily cooking and reheating tasks. It features a sleek black finish and a simple two-knob interface for intuitive operation. With 700 W of microwave output power (1050 W input), it is suitable for reheating leftovers, defrosting frozen foods, and light cooking. The mechanical timer allows for up to 35 minutes of continuous cooking, and a dedicated defrost function simplifies thawing by time or weight. The interior includes a rotating glass turntable for even heating and an internal light to monitor food.



# 2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- Read all instructions before using the appliance.
- Do not attempt to operate this oven with the door open as this can result in harmful exposure to microwave energy.
- Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- Do not operate the oven if it is damaged. It is particularly important that the oven door closes properly and that there is no damage to the: (1) door (bent), (2) hinges and latches (broken or loosened), (3) door seals and sealing surfaces.
- The oven should not be adjusted or repaired by anyone except properly qualified service personnel.
- Liquids or other foods must not be heated in sealed containers since they are liable to explode.
- Only use utensils that are suitable for use in microwave ovens.
- When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
- If smoke is observed, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

#### 3. PRODUCT COMPONENTS

Familiarize yourself with the main parts of your microwave oven:

- 1. **Door:** Features a viewing window and a safety interlock system.
- Door Release Button: Press to open the oven door.
- 3. **Control Panel:** Contains the power selector and timer/defrost knob.
- 4. Turntable Ring: Supports the glass turntable.
- 5. Glass Turntable: Ensures even heating by rotating food.
- 6. Oven Cavity: The interior cooking space with an internal light.



Image 3.1: The interior of the microwave oven showing the glass turntable and oven light, with a bowl of food inside.

# 4. SETUP AND INSTALLATION

Proper installation is crucial for safe and efficient operation.

#### 4.1 Unpacking

- Remove all packaging materials from inside the oven cavity and from the oven door.
- Check the oven for any damage, such as dents or a misaligned door. Do not operate the oven if it is damaged.

#### 4.2 Placement

- Place the microwave oven on a flat, stable surface that can support its weight and the heaviest food item likely to be cooked in it.
- Ensure adequate ventilation. Allow at least 20 cm of space above the oven, 10 cm at the rear, and 5 cm on both sides. Do not block any ventilation openings.
- Keep the oven away from heat sources and strong magnetic fields.

# **KOMPAKT & GERÄUMIG** Passt mühelos in jede Küche, ohne zusätzlichen Platz zu beanspruchen. 44 cm 33,6 cm 25,9 cm

Image 4.1: Diagram illustrating the dimensions of the microwave oven: 44 cm width, 33.6 cm depth, and 25.9 cm height, for proper placement.

#### 4.3 Electrical Connection

- Plug the power cord into a standard grounded electrical outlet. Ensure the voltage and frequency match the specifications on the appliance rating label.
- Do not use extension cords or adapters.

# 5. OPERATING INSTRUCTIONS

The HEINNER HMW-MD20MBK features mechanical two-knob controls for straightforward operation.



Image 5.1: Close-up view of the microwave's control panel, showing the upper power selector knob and the lower timer/defrost knob.

#### 5.1 Power Level Selection

The upper knob controls the microwave power level. Rotate this knob to select the desired power setting:

- Low (approx. 17%): For softening ice cream or gentle warming.
- Medium-Low (approx. 33%): For simmering or slow cooking.
- Medium (approx. 50%): For reheating or cooking delicate foods.
- Medium-High (approx. 67%): For faster cooking of most foods.
- High (approx. 100%): For rapid heating and boiling.

# 5.2 Setting the Cooking Time

The lower knob functions as both the timer and defrost selector. After selecting the power level, rotate this knob clockwise to set the desired cooking time (up to 35 minutes). The oven will start automatically once the timer is set.

#### **5.3 Defrost Function**

To defrost food, rotate the lower knob counter-clockwise to the 'DEFROST kg' settings. You can select defrost time based on the weight of the food item. The microwave will automatically adjust the power level for optimal defrosting.

- · Place the frozen food on the glass turntable.
- Select the appropriate defrost weight on the lower knob.
- The oven will begin defrosting. Turn the food periodically for even thawing.

#### 5.4 Stopping Operation

- To stop cooking at any time, simply open the oven door. The safety interlock system will immediately cut power.
- To resume cooking, close the door.
- To cancel a cooking cycle, turn the timer knob back to the '0' position.

## 6. MAINTENANCE AND CLEANING

Regular cleaning helps maintain the performance and longevity of your microwave oven.

## 6.1 Exterior Cleaning

- Wipe the exterior with a damp cloth and mild detergent. Avoid abrasive cleaners or solvents.
- Ensure no water seeps into the ventilation openings.

#### 6.2 Interior Cleaning

- Clean the oven cavity immediately after spills to prevent stains and odors.
- Wipe the interior with a damp cloth and mild detergent. For stubborn stains, place a bowl of water with lemon juice inside and heat for a few minutes to loosen residue, then wipe clean.
- The smooth enamel-coated interior walls resist stains and odors.

#### 6.3 Turntable and Ring

- The glass turntable and turntable ring can be removed for cleaning. Wash them in warm, soapy water or in the dishwasher.
- Ensure they are completely dry before placing them back in the oven.

#### 7. TROUBLESHOOTING GUIDE

If you encounter issues with your microwave, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Oven will not start	Power cord not securely plugged in. Door not closed properly. Fuse blown or circuit breaker tripped.	Ensure plug is firmly in outlet. Close door securely. Check household fuse or reset circuit breaker.
Food not heating	Door not closed properly. Cooking time or power level set too low.	Close door securely. Adjust cooking time and power level.
Turntable not rotating	Turntable or ring not correctly positioned. Food too large or heavy.	Reposition turntable and ring. Use smaller dishes or lighter food items.

Problem	Possible Cause	Solution
Sparking inside oven	Metal or foil used in oven. Food residue on cavity walls.	Remove any metal objects. Clean oven cavity thoroughly.

If the problem persists after trying these solutions, please contact customer support.

# 8. TECHNICAL SPECIFICATIONS

Feature	Specification
Brand	HEINNER
Model Number	HMW-MD20MBK
Capacity	20 Liters
Microwave Output Power	700 Watts
Input Power	1050 Watts
Control Type	Mechanical Knobs
Material	Glass (turntable)
Package Dimensions	48 x 38 x 31 cm
Weight	12 kg

# 9. WARRANTY AND SUPPORT

Your HEINNER HMW-MD20MBK Microwave Oven is covered by a**3-year manufacturer warranty** on parts and labor. This warranty is valid when the product is properly installed and maintained according to the instructions provided in this user manual.

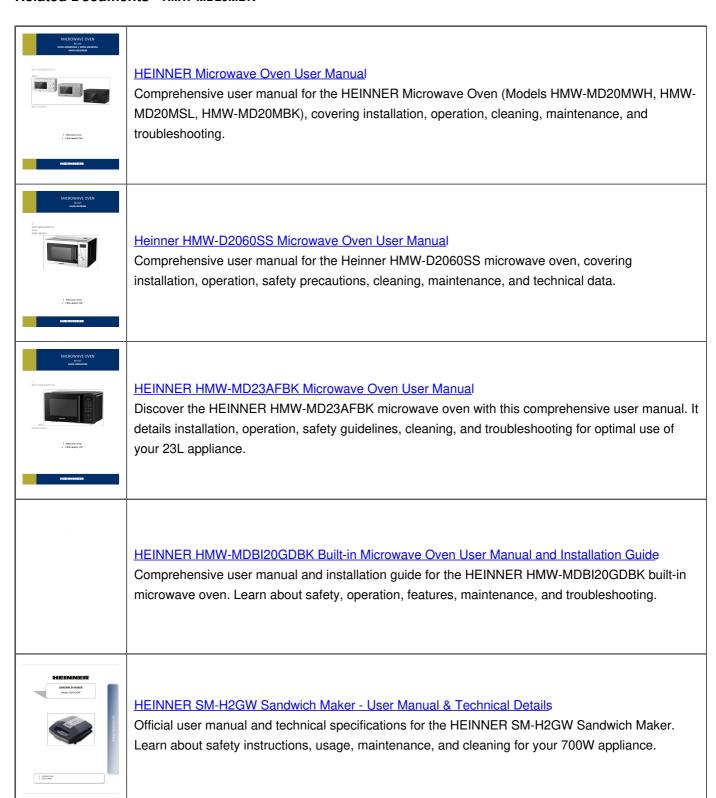
For warranty claims, technical support, or service inquiries, please contact your retailer or the HEINNER customer service department. Please have your model number (HMW-MD20MBK) and proof of purchase ready.



 $Image\ 9.1:\ Official\ HEINNER\ 3-Year\ Warranty\ badge,\ signifying\ reliable\ after-sales\ support.$ 

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#### Related Documents - HMW-MD20MBK





# HEINNER HDW-B160051E++ Dishwasher User Manual

Comprehensive user manual for the HEINNER HDW-B160051E++ dishwasher. This guide provides detailed instructions on installation, operation, safety precautions, cleaning, maintenance, and troubleshooting. Learn how to maximize the performance and lifespan of your HEINNER appliance. Visit heinner.ro for more support.