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VSTARCAM C38SPD-2K

VSTARCAM C38SPD-2K Interactive Pet Camera User Manual

Model: C38SPD-2K

Brand: VSTARCAM

INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your VSTARCAM C38SPD-2K Interactive Pet Camera. This indoor camera features 2K HD video, 360-degree pan-tilt functionality, dual Wi-Fi antennas for stable connectivity, infrared night vision, motion detection, and two-way audio for comprehensive pet monitoring.

PACKAGE CONTENTS

Verify that all items are present in your package:

- VSTARCAM C38SPD-2K Pet Camera
- Charging Cable
- Instruction Manual
- Mounting Screw
- Power Adapter
- Stand

PRODUCT OVERVIEW

The VSTARCAM C38SPD-2K camera is designed for indoor pet monitoring, offering a wide range of features for optimal surveillance.

360° Panoramic View Turret & Tilt



Figure 1: VSTARCAM C38SPD-2K Camera with Pan-Tilt Diagram. This image shows the camera unit with arrows indicating its 360-degree horizontal rotation and 120-degree vertical tilt capabilities, providing a comprehensive view of the monitored area.

Key Components:

- **Camera Lens:** 2K HD resolution for clear video.
- **Infrared LEDs:** 11 IR LEDs for clear night vision up to 10 meters.
- **Microphone & Speaker:** For two-way audio communication.
- **Dual Wi-Fi Antennas:** For stable 2.4GHz Wi-Fi connectivity.
- **Power Port:** For connecting the charging cable and power adapter.
- **Reset Button:** Used for resetting the device to factory settings.
- **TF Card Slot:** For local storage via MicroSD card (up to 128GB, not included).

SETUP

Follow these steps to set up your VSTARCAM C38SPD-2K camera:

Two-Way Audio

The cat cam has a built-in microphone for clear dialogue and conversation with pets and family members.



Figure 2: Quick Networking and Easy Setup Guide. This image illustrates the four main steps for setting up the camera: connecting power, downloading the O-KAM Pro app, adding the camera, and starting to view.

1. **Power Connection:** Connect the provided charging cable to the camera's power port and plug the power adapter into a wall outlet. The camera will power on and initiate its startup sequence.
2. **Download the App:** Download the 'O-KAM Pro' app from your smartphone's app store (available for Android and iOS).
3. **Account Registration/Login:** Open the 'O-KAM Pro' app. If you are a new user, register for an account. If you already have an account, log in.
4. **Add Camera:** In the app, select the option to 'Add Device'. Follow the on-screen prompts to scan the QR code located on the bottom of your camera. Ensure your smartphone is connected to a 2.4GHz Wi-Fi network, as the camera only supports this frequency.
5. **Device Pairing:** The app will guide you through connecting the camera to your Wi-Fi network. Once connected, the camera will confirm successful pairing via a voice prompt.

OPERATING INSTRUCTIONS

Live View:

After successful setup, select your camera from the device list in the 'O-KAM Pro' app to access the live video feed. You can switch between HD, SD, and adaptive video quality settings.

Pan-Tilt Control:

Use the directional controls within the app to remotely adjust the camera's viewing angle. The camera supports 360-degree horizontal pan and 120-degree vertical tilt, allowing you to cover every corner of your room.

Two-Way Audio:

Engage in real-time two-way communication with your pets or family members. Tap the microphone icon in the app to speak, and listen through the camera's built-in speaker.

Clear 2-way Audio

Equipped with a quiet microphone, you can talk to your pet at any time.

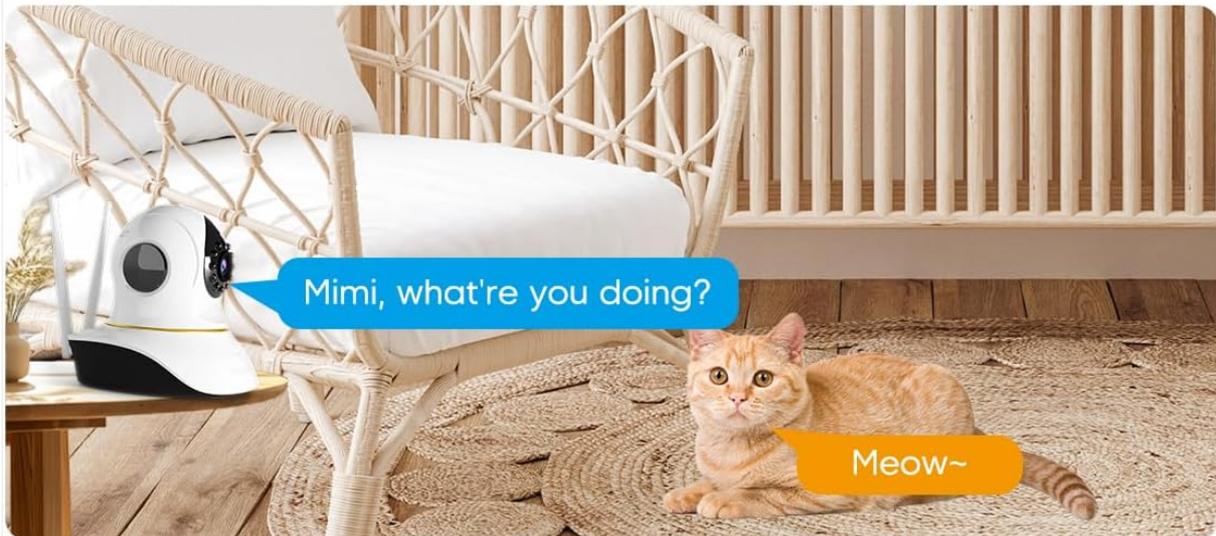


Figure 3: Two-Way Audio in Use. This image depicts a user interacting with their pet via the camera's two-way audio function, with speech bubbles indicating communication.

Motion Detection Alerts:

Enable motion detection in the app settings to receive instant alerts on your smartphone when activity is detected. This feature helps you stay informed about your pet's behavior.

Night Vision:

The camera automatically switches to infrared night vision in low-light conditions, providing clear black-and-white video up to 10 meters, ensuring continuous monitoring even in total darkness.

Recording & Storage:

The camera supports 24/7 continuous recording. You can store footage locally on a MicroSD card (not included) or subscribe to cloud storage services for remote access and backup.

24/7 continuous recording

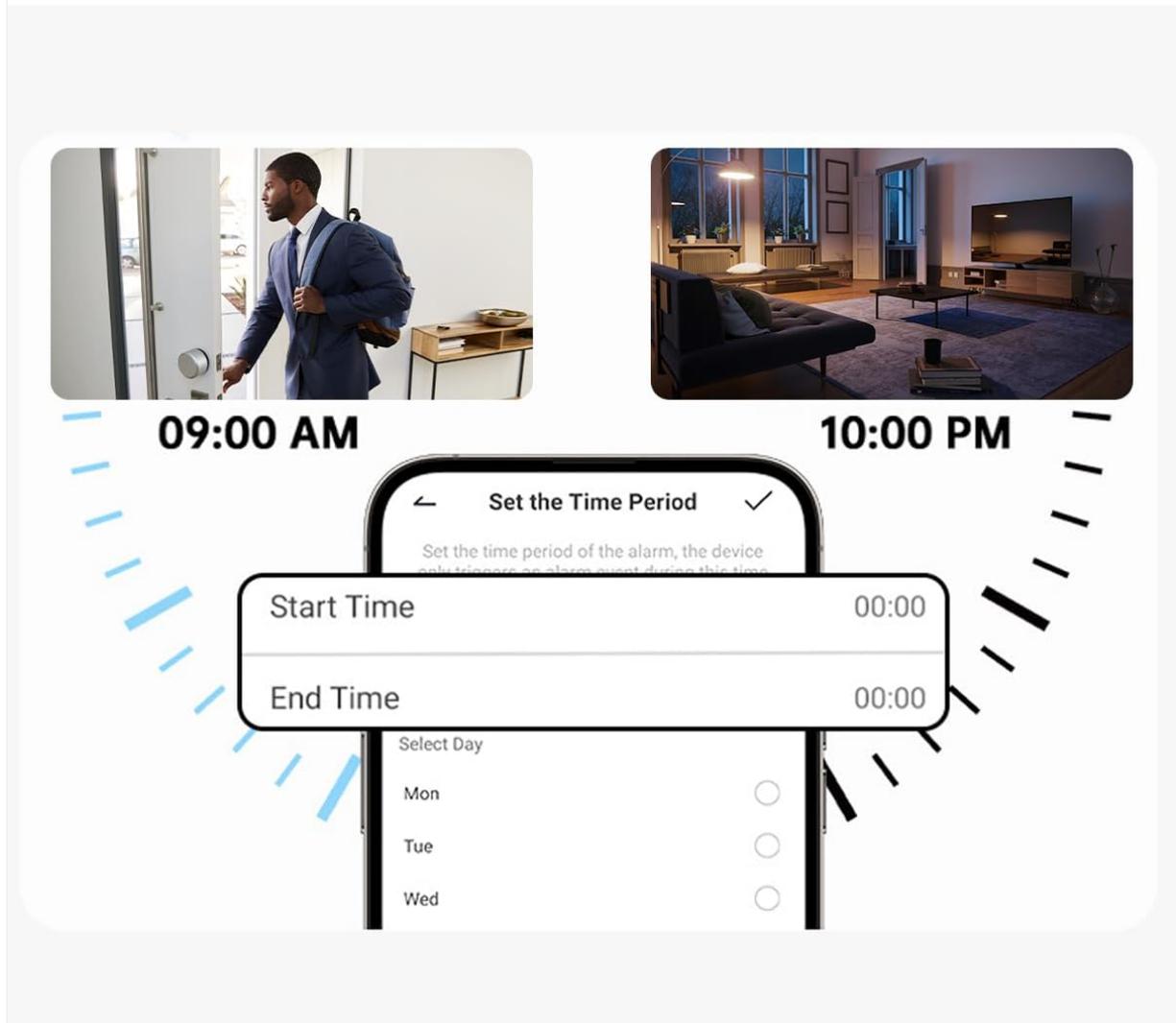


Figure 4: 24/7 Continuous Recording. This image illustrates the camera's ability to record continuously, highlighting both SD card and cloud storage options for footage.

Multi-User & Multi-Device Support:

Share camera access with family members through the app. The system also allows monitoring of multiple cameras simultaneously from a single app interface on various devices (smartphone, tablet, laptop).

Share on multiple devices



Figure 5: Multi-User and Multi-Device Access. This image demonstrates how the camera feed can be shared and viewed across different devices and by multiple users, indicating broad compatibility.

MAINTENANCE

To ensure optimal performance and longevity of your VSTARCAM C38SPD-2K camera, consider the following maintenance tips:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth to remove dust and smudges. Avoid using harsh chemicals or abrasive materials.
- **Power Supply:** Ensure the camera is connected to a stable power source. Avoid frequent power interruptions.
- **Wi-Fi Stability:** Place the camera within optimal range of your 2.4GHz Wi-Fi router to maintain a strong and stable connection.
- **Firmware Updates:** Regularly check the 'O-KAM Pro' app for available firmware updates to ensure your camera has the latest features and security enhancements.

TROUBLESHOOTING

If you encounter issues with your VSTARCAM C38SPD-2K camera, refer to the following common solutions:

- **Camera Offline:**

- Check if the camera is properly powered on and the power adapter is securely connected.
- Verify your Wi-Fi network is active and the camera is within range.
- Ensure your Wi-Fi is 2.4GHz, as the camera does not support 5GHz networks.
- Try restarting your Wi-Fi router and the camera.

- **Unable to Connect to App:**

- Confirm your phone is connected to a 2.4GHz Wi-Fi network during setup.
- Ensure the QR code on the camera is clean and clearly visible for scanning.
- Reset the camera by pressing and holding the reset button for approximately 5 seconds until you hear a voice prompt. Then, attempt the setup process again.

- **No Video/Poor Video Quality:**

- Check your internet connection speed. A stable connection is required for optimal video streaming.
- Clean the camera lens to ensure there are no obstructions or smudges.
- Adjust the video quality settings in the app (e.g., switch from HD to SD) if your network bandwidth is limited.

- **Two-Way Audio Issues:**

- Ensure the microphone and speaker settings are enabled in the app.
- Check the volume levels on both your smartphone and within the app.
- Minimize background noise near the camera and your smartphone for clearer communication.

SPECIFICATIONS

Model Name	C38SPD-2K
Brand	VSTARCAM
Indoor/Outdoor Usage	Indoor
Video Capture Resolution	2K (1440p)
Effective Still Resolution	3 MP
Connectivity Technology	Wired (Power), Wireless (Wi-Fi)
Wireless Communication Technology	Wi-Fi (2.4GHz Only)
Special Features	360° Pan-Tilt, Dual WiFi Antennas, IR Night Vision, Motion Detection, Two-Way Audio
Night Vision Range	10 Meters
Frame Rate	15 frames per second
Control Method	App
Compatible Devices	Smartphone, Laptop, Tablet
Power Source	Corded Electric
Batteries Required?	No
Product Dimensions	4.9 x 4.5 x 5.3 inches

Item Weight	1.37 pounds
Material	Plastic

WARRANTY AND SUPPORT

VSTARCAM products are designed for reliability and performance. For warranty information or technical assistance, please refer to the contact details provided on the product packaging or the official VSTARCAM website. Our support team is available to assist you with any questions or issues you may encounter.