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## JingHao JH-D26AT

# JINGHAO BTE Hearing Aids JH-D26AT User Manual

Model: JH-D26AT

## 1. INTRODUCTION

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Thank you for choosing JINGHAO BTE Hearing Aids. This manual provides essential information for the safe and effective use of your new hearing aids. Please read it thoroughly before use and retain it for future reference. These hearing aids are designed to assist individuals with hearing impairment by amplifying sounds, featuring a comfortable Behind-The-Ear (BTE) design, advanced sound processing, and a convenient charging case.

## 2. PACKAGE CONTENTS

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Verify that all items listed below are present in your package:

- 2 x JINGHAO BTE Hearing Aids
- 1 x Charging Case
- 6 x Eartips (various sizes)
- 1 x Cleaning Tool
- 1 x Charging Cable (USB)
- 1 x User Manual (this document)

# PACKAGE CONTENT



**Charging Case**



**Hearing Aids \*2**



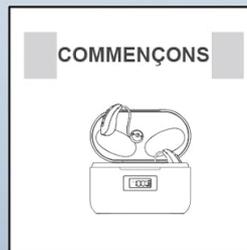
**Eartip \*6**



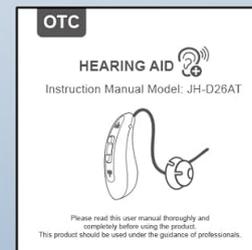
**Cleaning Tool**



**Charging Cable**



**Quickly Guide**



**User Manual**

Image 2.1: Package Contents. This image displays all items included in the JINGHAO BTE Hearing Aids product box, neatly arranged. It shows the two hearing aids, the charging case with a digital display, six different sized eartips, a small cleaning brush, a USB charging cable, and the instruction manual.

## 3. PRODUCT OVERVIEW

The JINGHAO BTE Hearing Aids are designed for ease of use and comfort. Each hearing aid features a main body that rests behind the ear, connected to a thin tube that delivers sound to an eartip placed inside the ear canal. The charging case provides portable power and protection.

# JINGHAO HEARING AIDS



LED Power Display

Auto

Auto On/Off



Natural Sound



Fast Charge



Comfortable to wear



Image 3.1: Product Features Overview. This image highlights the main features of the JINGHAO BTE Hearing Aids, including an LED power display on the charging case, automatic on/off functionality, natural sound reproduction, fast charging capability, and comfortable wear.

## 4. SETUP

### 4.1 Initial Charging

1. Connect the provided USB charging cable to the charging case and a suitable USB power adapter (not included).
2. Place the hearing aids into their respective slots in the charging case. Ensure they are correctly seated.
3. The LED display on the charging case will indicate the charging status. A full charge typically takes approximately 2 hours.
4. Once fully charged, the hearing aids provide up to 20 hours of working time, with the charging case offering an additional 80 hours of backup power.

# NEVER WORRY ABOUT BATTERY LIFE



**2 Hours**  
Charging



**20 Hours**  
Working Time



# 80

**Hours**  
Backup Power

Image 4.1: Battery and Charging Information. This image details the battery performance of the JINGHAO BTE Hearing Aids, showing that a full charge takes 2 hours, provides 20 hours of usage, and the charging case offers an additional 80 hours of backup power.

## 4.2 Selecting and Attaching Eartips

1. Choose an eartip size that fits comfortably and securely in your ear canal. A proper fit is crucial for optimal sound quality and to prevent feedback (whistling).
2. Gently push the selected eartip onto the sound outlet of the hearing aid until it is firmly attached.

## 4.3 Wearing the Hearing Aids

1. Hold the hearing aid with the eartip pointing towards your ear canal.
2. Place the main body of the hearing aid behind your ear.
3. Gently insert the eartip into your ear canal until it feels snug and comfortable.
4. Adjust the thin tube to ensure it sits flush against your ear.

## 5. OPERATING INSTRUCTIONS

### 5.1 Power On/Off

- **Automatic On/Off:** The hearing aids will automatically power on when removed from the charging case

and power off when placed back into the charging case.

## 5.2 Volume Control

- **Adjust Volume:** A quick press of the '+' or '-' button on the hearing aid will adjust the volume level. There are typically 5 volume levels (1-5).

## 5.3 Mode Switching

- **Switch Listening Modes:** A long press of the '+' button will cycle through different listening modes, optimized for various environments.



Image 5.1: Simple Control Guide. This image illustrates the straightforward controls of the hearing aids, including automatic power management with the charging case, how to switch between listening modes with a long press of the '+' button, and how to adjust volume with quick presses of the '+' or '-' buttons.

## 6. MAINTENANCE

### 6.1 Cleaning the Hearing Aids

Regular cleaning is essential for optimal performance and hygiene.

- Use the provided cleaning tool to gently remove any earwax or debris from the eartips and sound

outlets.

- Wipe the main body of the hearing aid with a soft, dry cloth. Do not use water or cleaning solutions directly on the hearing aids.
- Ensure the eartips are clean and free of blockages. Replace eartips regularly or if they become damaged.

## 6.2 Storage

- When not in use, always store the hearing aids in their charging case to protect them from damage and keep them charged.
- Store the charging case and hearing aids in a cool, dry place, away from direct sunlight and extreme temperatures.

## 7. TROUBLESHOOTING

If you experience issues with your JINGHAO BTE Hearing Aids, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound or weak sound	Low battery; blocked eartip; incorrect volume setting	Charge the hearing aids; clean the eartip and sound outlet; increase volume
Whistling or feedback sound	Improperly seated eartip; eartip too small; hearing aid not correctly placed in ear	Re-insert the hearing aid; try a larger eartip; ensure a snug fit
Intermittent sound	Loose connection; low battery; moisture	Ensure hearing aids are fully charged; dry the hearing aids if exposed to moisture
Charging case not charging	Faulty cable or adapter; improper connection	Check USB cable and adapter; ensure secure connection

If the problem persists after attempting these solutions, please contact customer support.

## 8. SPECIFICATIONS

Feature	Detail
Model Number	JH-D26AT
Type	Behind-The-Ear (BTE)
Battery Type	Lithium Ion (included)
Charging Time	Approx. 2 hours (for hearing aids)
Working Time	Up to 20 hours
Charging Case Backup Power	Up to 80 hours

Feature	Detail
Dimensions (Hearing Aid)	Approx. 3 cm (1.18 inches) height, 1 cm (0.39 inches) width, 0.8 cm (0.31 inches) depth
Parcel Dimensions	12.2 x 12.2 x 8.3 cm; 330 g
Manufacturer	HUIZHOU JINGHAO MEDICAL TECHNOLOGY CO., LTD.
Country of Origin	China

## SMALL SIZE, BIG SOUND



2.46 cm/0.96 inches



3 cm/1.18 inches

1 cm/0.39 inches



0.8cm/0.31 inches

Image 8.1: Hearing Aid Dimensions. This image provides a visual representation of the hearing aid's compact size, with measurements indicating its height, width, and depth, alongside a US quarter for scale.

### 9. IMPORTANT SAFETY INFORMATION

Please read and follow all safety instructions to prevent injury or damage to the device.

- Consult a medical professional before using hearing aids if you have any ear conditions or concerns.
- Do not expose hearing aids to excessive moisture, heat, or direct sunlight.
- Keep out of reach of children and pets. Small parts can be a choking hazard.

- Do not attempt to repair or modify the hearing aids yourself. Contact customer support for service.
- Remove hearing aids before showering, swimming, or using hairspray/perfume.

## Legal Disclaimer

Actual product packaging and materials may contain more and different information than what is shown on our website. We recommend that you do not rely solely on the information presented and that you always read labels, warnings, and directions before using or consuming a product.

## 10. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please refer to the contact details provided with your purchase documentation or visit the official JINGHAO website. Please have your model number (JH-D26AT) and purchase date available when contacting support.

### Related Documents - JH-D26AT

	<p><a href="#">Jinghao JH-A40C Hearing Aid User Manual</a></p> <p>Comprehensive user manual for the Jinghao JH-A40C hearing aid, covering setup, operation, charging, maintenance, troubleshooting, and technical specifications. Learn how to use your hearing aid for improved sound clarity.</p>
	<p><a href="#">JH-A32 Hearing Amplifier Instruction Manual</a></p> <p>Instruction manual for the JH-A32 Hearing Amplifier, covering safety, usage, maintenance, troubleshooting, and technical specifications. Learn how to use, care for, and troubleshoot your hearing aid.</p>
	<p><a href="#">JH-D59 Hearing Aid Instruction Manual</a></p> <p>Comprehensive instruction manual for the JH-D59 hearing aid, covering setup, usage, maintenance, troubleshooting, and technical specifications. Learn how to use and care for your hearing device.</p>
	<p><a href="#">JINGHAO JH-A17B Hearing Aid User Manual</a></p> <p>Comprehensive user manual for the JINGHAO JH-A17B hearing aid, manufactured by Huizhou JINGHAO Medical Technology Co.,Ltd. This guide covers device features, operation, maintenance, troubleshooting, and safety guidelines for optimal use.</p>
	<p><a href="#">JINGHAO JH-A39 Hearing Aid: Instruction Manual and User Guide</a></p> <p>Comprehensive instruction manual for the JINGHAO JH-A39 hearing aid. Learn about safety, usage, maintenance, troubleshooting, and technical specifications for optimal hearing assistance.</p>
	<p><a href="#">JINGHAO JH-A39 Rechargeable Hearing Aids User Manual</a></p> <p>Comprehensive user manual for JINGHAO JH-A39 rechargeable in-ear hearing aids, covering setup, operation, charging, maintenance, specifications, and troubleshooting. Learn how to use and care for your hearing devices.</p>

