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VSTARCAM CS24B

VSTARCAM CS24B 2K Indoor Camera User Manual

Model: CS24B | Brand: VSTARCAM

1. IMPORTANT SAFETY INFORMATION

- Ensure the camera is placed on a stable surface or securely mounted to prevent falls.
- Avoid exposing the camera to extreme temperatures, direct sunlight, or moisture.
- · Keep the camera away from strong magnetic fields.
- Do not attempt to disassemble or repair the camera yourself. Contact customer support for assistance.
- Use only the provided power adapter and charging cable.

2. WHAT'S IN THE BOX



Image: VSTARCAM CS24B camera and its accessories, including charging cable, power adapter, mounting screws, and instruction manual.

- 1 x VSTARCAM CS24B Indoor Camera with Battery
- 1 x Charging Cable
- 1 x Power Adapter
- 1 x Instruction Manual
- . 1 x Set of Mounting Screws

3. PRODUCT OVERVIEW

Key Features

- 2K UHD Clarity: Delivers sharp and detailed video footage.
- Wireless Battery-Powered: Offers flexible placement without power cord hassles.
- 360° Rotation Coverage: Ensures no blind spots with comprehensive surveillance.
- Smart Motion Detection & Auto Tracking: Alerts you instantly to activity and tracks movement.
- Vivid Color Night Vision: Captures detailed visuals in low light conditions.
- Interactive Two-Way Audio & DIY Voice: Enables seamless communication and customized alerts.
- Flexible Cloud & SD Card Storage: Supports cloud storage and SD cards up to 256GB for secure footage.



Image: Visual representation of key features including 3MP HD, 2.4GHz WiFi, built-in battery, two-way audio, human tracking, motion detection, IR night vision, and SD/cloud storage.

Component Identification

The VSTARCAM CS24B features a compact design with a rotating head for wide area coverage. Key components include the camera lens, infrared sensors for night vision, a microphone and speaker for two-way audio, and a power input port.



Image: Front view of the VSTARCAM CS24B camera, highlighting its lens and compact design.

4. SETUP GUIDE

Initial Setup

- 1. **Charge the Camera:** Before first use, fully charge the camera using the provided charging cable and power adapter.
- 2. **Power On:** Locate the power button (usually on the bottom or back) and press it to turn on the camera. An indicator light will illuminate.

App Download and Installation

The VSTARCAM CS24B camera operates with the VicoHome app. Download the app from your smartphone's app store (Android or iOS) or scan the QR code provided in the manual or on the packaging.



Image: Step-by-step guide for app download, connecting to 2.4GHz WiFi, resetting the camera, and scanning a QR code for setup.

Wi-Fi Connection

- 1. Open the VicoHome app and create an account or log in.
- 2. Follow the in-app instructions to add a new device. Select your camera model.
- 3. Ensure your smartphone is connected to a 2.4GHz Wi-Fi network. The camera does not support 5GHz Wi-Fi.
- 4. The app will guide you to connect the camera to your Wi-Fi network, often by displaying a QR code on your phone screen for the camera to scan.

Mounting Options

The VSTARCAM CS24B can be placed on a tabletop or mounted to a wall or ceiling using the included mounting screws. Ensure the mounting location has a stable Wi-Fi signal.



Image: The camera is shown on a table and mounted on a ceiling, demonstrating easy, wireless installation.

Your browser does not support the video tag.

Video: This video demonstrates the VSTARCAM camera's setup process, including unboxing, connecting to power, and initial app configuration. It highlights the ease of installation and connection to the VicoHome app.

5. OPERATING INSTRUCTIONS

Live View and Controls

Once connected, open the VicoHome app to access the live feed from your camera. Use the on-screen

controls to pan (horizontal movement), tilt (vertical movement), and zoom to adjust your view. The camera offers 360° rotation for comprehensive coverage.



Image: The VicoHome app interface showing controls for 360° panoramic viewing, including pan and tilt functions.

Two-Way Audio

The camera features two-way audio, allowing you to listen to your environment and speak through the camera's built-in speaker. This is useful for communicating with family members, pets, or deterring unwanted visitors.



Image: A child interacting with a parent through the camera's two-way audio feature, with speech bubbles indicating communication.

Motion Detection & Auto Tracking

Enable motion detection in the app to receive instant alerts on your smartphone when movement is detected. The auto-tracking feature allows the camera to follow detected motion, ensuring the subject remains in view.



Image: The camera detects and tracks a child's movement, illustrating human detection, human framing, and motion detection capabilities.

Night Vision

The camera is equipped with vivid color night vision, providing clear and detailed images even in low-light conditions. This ensures continuous monitoring day and night.



Image: A split view demonstrating clear night vision, with one side showing a person in a dimly lit room and the other showing a sharp, black and white image of a dog.

Storage Options

Footage can be securely stored using either cloud storage (subscription may be required) or a local SD card (up to 256GB, not included). The app allows for remote playback of recorded videos.



Image: The camera offers dual storage options: 7 days of free cloud storage and local Micro SD card storage (up to 256GB, card not included).

Multi-Camera View & Family Sharing

The VicoHome app supports managing multiple cameras simultaneously, allowing you to monitor different areas of your home from a single interface. You can also securely share camera access with family members.



Image: The VicoHome app displays a multi-camera view across different devices (Android, iOS, Windows) and illustrates the family sharing feature with a QR code.

6. MAINTENANCE

- Cleaning: Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- Firmware Updates: Regularly check the VicoHome app for available firmware updates to ensure optimal performance and security.
- **Battery Care:** For battery-powered cameras, ensure regular charging to maintain functionality. Avoid fully depleting the battery frequently.

7. TROUBLESHOOTING

- Camera Offline: Check Wi-Fi connection, ensure camera is powered on, and verify router settings (2.4GHz only).
- Poor Image Quality: Ensure the lens is clean, check Wi-Fi signal strength, and adjust camera
 placement if necessary.
- **Motion Alerts Not Received:** Verify motion detection settings in the app, check notification permissions on your phone, and ensure the camera is online.
- Two-Way Audio Issues: Check microphone and speaker volume settings in the app, and ensure there is no obstruction to the microphone/speaker.
- Camera Not Connecting to App: Try resetting the camera (refer to the manual for reset button location) and repeat the setup process.

8. SPECIFICATIONS

Feature Detail

Model Name	CS24B
Indoor/Outdoor Usage	Indoor
Video Capture Resolution	1440p (2K UHD)
Effective Still Resolution	4 MP
Connectivity Technology	Wired, Wireless (2.4GHz Wi-Fi)
Power Source	Corded Electric (Battery Powered)
Mounting Type	Tabletop Mount, Self Adhesive
Viewing Angle	101 Degrees
Night Vision Range	15 Meters
Frame Rate	15 frames per second
Control Method	App (VicoHome)
Product Dimensions	3 x 3 x 5 inches
Item Weight	1.28 pounds

9. WARRANTY AND SUPPORT

VSTARCAM products typically come with a manufacturer's warranty. Please refer to the product packaging or the official VSTARCAM website for specific warranty details and terms.

For technical support, troubleshooting assistance, or any inquiries regarding your VSTARCAM CS24B camera, please contact VSTARCAM customer service through their official website or the contact information provided in your product documentation.

Related Documents - CS24B



VStarcam CG1 Quick Start Guide and User Manual

Comprehensive guide to setting up and using the VStarcam CG1 4G/WiFi security camera, including installation, app connection, and features.



VStarcam IP Camera: Setup and Management Guide

This guide provides essential steps for setting up and managing VStarcam IP cameras, including connection, software download, registration, and device configuration.



Vstarcam User Manual: Setup and Operation Guide

Comprehensive user manual for Vstarcam IP cameras, detailing setup, app integration, device sharing, and cloud storage features. Learn how to connect your camera, manage settings, and utilize advanced functionalities.

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Shenzhen VStarcam Technology Co., Ltd

TEST REPORT

TO THE AND THE AND

VStarcam C63S IP Camera FCC Test Report

Official FCC Test Report for the VStarcam C63S IP camera by Shenzhen VStarcam Technology Co., Ltd, detailing compliance with FCC Part 15 regulations for its 2.4GHz Wi-Fi transceiver.



VStarcam D1 Smart Doorcam User Manual and Setup Guide

Comprehensive user manual for the VStarcam D1 Smart Doorcam, covering product description, technical specifications, software download, setup, usage, features, and service information.



VSTARCAM C Series Security Camera User Manual - Setup and Configuration Guide

Comprehensive user manual for VSTARcam C series security cameras (C29S, C29, C24S, C24, C17S, C16S). Learn how to download the Eye4 app, register, add cameras via QR code or manual methods, configure Wi-Fi, use cloud storage, and access remote settings.