Blackview XPLORE2

Blackview XPLORE 2 Rugged Phone User Manual
Model: XPLORE2

INTRODUCTION

Welcome to the comprehensive user manual for your Blackview XPLORE 2 Rugged Phone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. Designed for durability and high performance, the XPLORE 2 is built to withstand challenging environments while offering advanced smartphone functionalities.

WHAT'S IN THE BOX

Upon unboxing your Blackview XPLORE 2, you should find the following items:

- Blackview XPLORE 2 Rugged Phone
- USB Cable
- Power Adapter (120W Fast Charger)
- User Manual & Documentation
- SIM Eject Tool
- Detachable Strap

Your browser does not support the video tag.

Text Description: An unboxing video showcasing the contents of the Blackview XPLORE 1 Pro box, which includes the phone, charger, USB cable, user manual, SIM eject tool, and a detachable strap. The XPLORE 2 model may have similar contents.

SETUP

1. SIM Card and TF Card Installation

The Blackview XPLORE 2 supports dual SIM cards and a TF card for expanded storage. Ensure the device is powered off before inserting or removing cards.

1. Locate the SIM/TF card tray on the side of the device.
2. Use the provided SIM eject tool to open the tray.
3. Carefully place your Nano-SIM cards and/or TF card into the designated slots.
4. Gently push the tray back into the device until it clicks into place. Ensure the tray is fully sealed to maintain

waterproof integrity.

Your browser does not support the video tag.

Text Description: A video demonstrating how to expand memory by inserting a SIM card and TF card into the tray of a Blackview Fort 1 phone. The process is similar for the XPLORE 2.

2. Charging the Device

Your Blackview XPLORE 2 is equipped with a 20000mAh battery and supports 120W fast charging.

1. Connect the USB cable to the charging port at the bottom of the phone.
2. Connect the other end of the USB cable to the power adapter.
3. Plug the power adapter into a wall outlet.
4. The charging indicator will appear on the screen. Ensure the charging port cover is securely closed after charging to maintain water and dust resistance.

Text Description: A Blackview XPLORE 2 phone is shown connected to a white charging cable and adapter, with a charging animation visible on its screen.

3. Initial Power On and Setup

To power on your device for the first time:

1. Press and hold the Power button (located on the right side) until the Blackview logo appears.
2. Follow the on-screen prompts to select your language, connect to Wi-Fi, and set up your Google account.
3. Configure security features such as fingerprint unlock or a PIN/pattern.

OPERATING THE DEVICE

1. Basic Navigation (DokeOS 4.2 based on Android 15)

Your XPLORE 2 runs on DokeOS 4.2, based on Android 15, offering an intuitive user experience. Navigate using gestures or the traditional three-button navigation bar.

- **Swipe Up:** Access the app drawer.
- **Swipe Down:** Open the notification panel and quick settings.

- **Back Button:** Return to the previous screen.
- **Home Button:** Go to the home screen.
- **Recents Button:** View recently used apps.

Text Description: The Blackview XPLORE 2 phone screen showing the DokeOS 4.2 user interface with various app icons and widgets, indicating it runs on Android 15.

2. Camera Features

Capture stunning photos and videos with the versatile camera system:

- **50MP Rear Main Camera (GN9 AI):** For high-resolution images.
- **20MP Night Vision Camera:** For clear visibility in low-light conditions.
- **32MP Front Camera:** For selfies and video calls.
- Supports 4K HDR10+ video recording.

Text Description: A detailed view of the Blackview XPLORE 2's rear camera setup, showing the 50MP main camera and 20MP night vision camera, with examples of photos taken by each.
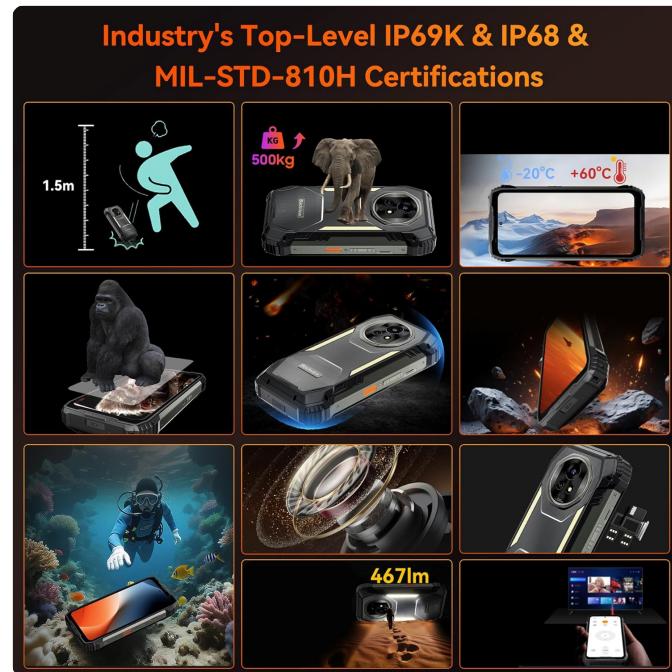
Text Description: The Blackview XPLORE 2 phone screen shows a monochrome image of a tiger, demonstrating the capability of its 20MP night vision camera.

3. Rugged Features

The XPLORE 2 is built to endure extreme conditions:

- **IP68/IP69K & MIL-STD-810H Certified:** Ensures water, dust, and shock resistance.
- **2M Drop-proof:** Designed to withstand drops from up to 2 meters.
- **2M 30 Mins Water-proof:** Can be submerged in water up to 2 meters for 30 minutes.
- **100% Dust-proof:** Fully protected against dust ingress.
- **Panda MN228 Screen:** Enhanced durability for the display.

Text Description: A Blackview XPLORE 2 phone is shown with a hammer hitting its screen, illustrating its robust and durable 3.2K display.

4. AI Features

Leverage the power of Artificial Intelligence with the Dimensity 8300 AI chipset:

- **Dimensity 8300 AI:** Enhances performance and energy efficiency.
- **Doke AI Image App:** Offers 18 AI tools for photo editing, including distraction removal, clarity improvement, and animation.
- **AI Agent:** Integrates various AI-powered applications like Hi Doki, ImageX, VidGen, and Soundle.
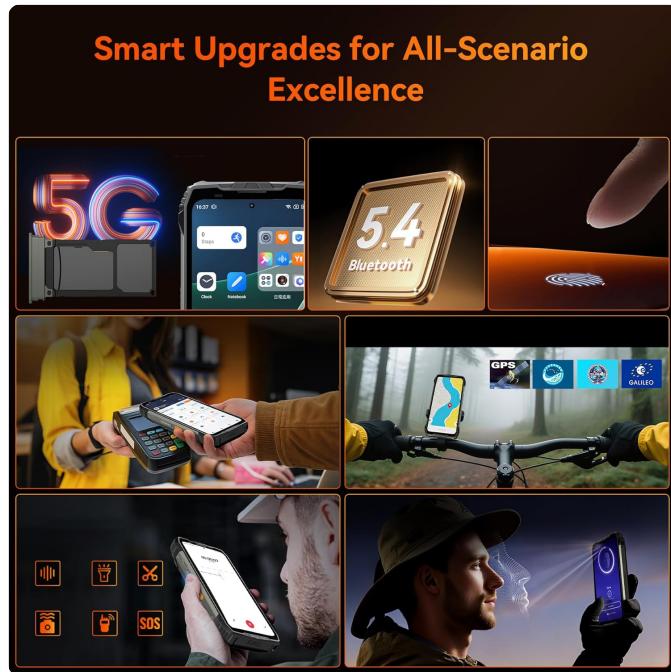
Text Description: The Blackview XPLORE 2 phone screen shows a grid of AI-powered applications, including Settings, Weather, Clock, Health, Notebook, LiveWallpaper, Surfline, DKGame Center, AI Agent, and Rec. Apps.

5. Connectivity

Stay connected with advanced network capabilities:

- **5G Network:** High-speed mobile data connectivity.
- **NFC:** For contactless payments and data transfer.
- **GPS:** Accurate global positioning system.
- **WiFi 6E:** Supports 6GHz, 5GHz, and 2.4GHz bands for faster and more stable wireless connections.
- **Bluetooth 5.4:** For efficient wireless accessory connections.

6. Special Features

The XPLORE 2 offers unique functionalities for enhanced usability:

- **20000mAh Battery:** Provides extended usage times (1008 hours standby, 84 hours talk, 23 hours video, 20 hours game).
- **OTG Reverse Charging:** Use your phone to charge other devices.
- **467lm Camping Light:** A powerful integrated light with lighting, SOS, and flashing modes.
- **Customizable Shortcut Button:** Assign quick actions for convenience.
- **Precision Gyroscope:** For accurate motion sensing.

Text Description: The Blackview XPLORE 2 phone is shown with its integrated 467lm camping light activated, brightly illuminating a dark outdoor scene.

MAINTENANCE

1. Cleaning Instructions

To ensure the longevity of your rugged phone:

- Wipe the device with a soft, damp cloth.
- Avoid using harsh chemicals or abrasive materials.
- Ensure all port covers are securely closed before cleaning with water.

2. Battery Care

The 20000mAh battery is designed for extended use. To maximize battery life:

- Use only the provided 120W fast charger.
- Avoid extreme temperatures.
- Do not fully discharge the battery frequently.

3. Software Updates

Keep your device's software up-to-date for optimal performance and security. Blackview offers 3 years of Android version updates support.

- Go to **Settings** > **System** > **System update** to check for and install available updates.

TROUBLESHOOTING

If you encounter any issues with your Blackview XPLORE 2, try the following:

- **Device not turning on:** Ensure the battery is charged. Connect to the charger for at least 10 minutes before attempting to power on.
- **Screen unresponsive:** Restart the device by pressing and holding the Power button for about 10 seconds.
- **Network issues:** Check your SIM card installation and ensure mobile data or Wi-Fi is enabled in settings.

- **Device weight:** Please note that the phone weighs 645g and measures 186 × 87.8 × 29 mm due to its large 20,000 mAh battery. This is heavier and thicker than an average mobile phone.

SPECIFICATIONS

Feature	Detail
Processor	MediaTek Dimensity 8300 AI 5G Octa-core
Operating System	Android 15 (DokeOS 4.2)
RAM	Up to 48GB (16GB physical + 32GB virtual)
Internal Storage	1TB ROM
Expandable Storage	Up to 2TB TF Card
Display	6.73" 3.2K AMOLED, 1440 x 3200 resolution, 120Hz Refresh Rate, 521 PPI, 2600 nits, HDR10+
Rear Camera	50MP Main (GN9 AI) + 20MP Night Vision
Front Camera	32MP
Battery	20000mAh, 120W Fast Charging, OTG Reverse Charging
Durability	IP68/IP69K, MIL-STD-810H, 2M Drop-proof, 100% Dust-proof, Panda MN228 Screen
Connectivity	5G, WiFi 6E, Bluetooth 5.4, NFC, GPS
Dimensions	186 × 87.8 × 29 mm
Weight	645g
Special Features	467lm Camping Light, Customizable Shortcut Button, AI Agent

WARRANTY & SUPPORT

Blackview is committed to providing excellent customer service:

- **2 Years Guarantee:** Your device is covered by a two-year warranty.
- **Lifetime Technical Support:** Access technical assistance for the lifespan of your device.
- **Hotline Support + 24/7 Online:** Get assistance anytime, anywhere.
- **Offline Repair Centers:** Professional repair services are available.
- **3 Years of Android Version Updates Support:** Stay up-to-date with the latest system features.

Industry's Best-in-Class 6.73"
3.2K AMOLED Eye-Care Screen

Delivering Flagship-Level Visuals for Rugged Scenarios

2600 nits	521 PPI	HDR10+
Peak Brightness	Pixel Density	Cinema-grade Visuals
DCI-P3	68.7 Billion	10000000: 1
Wide Color Gamut	True-to-life Colors	High Contrast Ratio

Text Description: A Blackview customer support team is shown smiling and wearing headsets, representing the available hotline and online support services.

GENERAL OVERVIEW

Your browser does not support the video tag.

Text Description: A promotional video highlighting the key features and design of the Blackview XPLORE 2 series rugged phones.