

Vexilar W9

Vexilar Cleanova W9 Robot Vacuum Mop User Manual

Model: W9

1. INTRODUCTION

Thank you for choosing the Vexilar Cleanova W9 Robot Vacuum Mop. This intelligent cleaning device is designed to provide efficient and thorough cleaning for your home, combining powerful vacuuming with effective mopping. Equipped with advanced LiDAR navigation, smart mapping capabilities, and various control options, the Cleanova W9 simplifies your daily cleaning routine. Please read this manual carefully before use to ensure proper operation and maintenance.

2. SAFETY INSTRUCTIONS

To reduce the risk of injury or damage, read and follow all safety precautions when setting up, using, and maintaining your robot. Keep this manual in a safe place for future reference.

- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Do not use the robot in environments with open flames or fragile objects.
- Ensure the charging base is placed on a flat surface against a wall, with adequate clear space around it.
- Do not immerse the robot or its charging base in water.
- Only use the original power adapter provided with the robot.
- Before cleaning, remove any loose cables, small objects, or curtains that could get tangled in the robot's brushes.

3. PACKAGE CONTENTS

Verify that all components are present in the package:

- Vexilar Cleanova W9 Robot Vacuum Mop

- Charging Station
- 2-in-1 Dustbin and Water Tank
- Mop Pads (2)
- Side Brushes (2)
- HEPA Filters (2)
- Cleaning Tool
- Quick Start Guide
- User Manual (this document)
- Remote Control

4. PRODUCT OVERVIEW

Familiarize yourself with the main components of your Vexilar Cleanova W9.

Puissante Aspiration pour une Maison Propre

8000Pa



Poils d'animaux



**Nourriture pour
animaux**



Miettes

*8000 Pa correspond à la puissance d'aspiration
maximale en mode Max.

Image: Top-down view of the Vexilar Cleanova W9 Robot Vacuum Mop, showcasing its sleek design and central LiDAR sensor.

VEXILAR

SIMPLY DONE. ALWAYS.

Vexilar est une marque spécialisée dans les solutions de nettoyage du quotidien. Notre mission est simple: vous simplifier la vie avec des appareils fiables, efficaces et faciles à utiliser.

Parce que nous savons que vos journées sont déjà bien remplies, entre les enfants, les animaux et le travail, nous concevons des produits qui vous facilitent vraiment la tâche, sans en rajouter.

Moins de ménage, c'est plus de temps pour vous. Un moment en famille, une pause bien méritée, un vrai chez-soi.

Image: Diagram illustrating the various components of the Vexilar Cleanova W9, including the dustbin, water tank, brushes, and sensors.

5. SETUP

5.1 Charging Base Placement

Place the charging base on a hard, level surface against a wall. Ensure there is at least 0.5 meters (1.6 feet) of clear space on both sides and 1.5 meters (4.9 feet) in front of the charging base for optimal robot navigation.

5.2 Initial Charging

Before first use, fully charge the robot. Place the robot on the charging base, ensuring the charging contacts align. The indicator light on the robot will show charging status. A full charge takes approximately 4-5 hours.

5.3 App Installation and Wi-Fi Connection

Download the Vexilar app from your smartphone's app store. Follow the in-app instructions to connect your Cleanova W9 to your home Wi-Fi network. This enables smart features like mapping, scheduling, and remote control.

5.4 Initial Mapping

Once connected, initiate an initial mapping run. The robot will use its LiDAR navigation to scan your home and create a detailed map. This map is crucial for efficient cleaning and allows you to set up virtual walls and specific cleaning zones.

360° Vision Laser, 100% Couverture du Maison

Navigation LiDAR :
Un nettoyage précis sans approximation

Fatigué des robots aspirateurs qui se déplacent au hasard, heurtent les meubles et oublient des zones ?
Notre aspirateur robot W9 équipé de LiDAR scanne chaque coin et nettoie chaque centimètre avec précision



Image: The Vexilar Cleanova W9 robot vacuum demonstrating its 360° LiDAR navigation system, scanning a room for precise mapping and efficient cleaning paths.

6. OPERATING INSTRUCTIONS

6.1 Cleaning Modes

The Cleanova W9 offers several cleaning modes:

- **Auto Mode:** The robot intelligently cleans your entire home.
- **Edge Cleaning:** Cleans along walls and furniture edges.
- **Spot Cleaning:** Focuses on a specific dirty area.
- **Scheduled Cleaning:** Set specific times for the robot to clean automatically.
- **Vacuum & Mop:** Simultaneously vacuums and mops for comprehensive cleaning.
- **Vacuum Only:** Ideal for carpets or when mopping is not desired.
- **Mop Only:** For light spills or daily floor refreshing.



Image: The Vexilar Cleanova W9 robot vacuum simultaneously vacuuming and mopping a hard floor, illustrating its dual-cleaning capability.

6.2 Smart Features

- **Powerful Suction:** Offers 8000Pa suction power to eliminate dust, pet hair, and stubborn stains.
- **LiDAR Navigation & Mapping:** The robot uses 360° LiDAR to create precise maps of your home, detecting obstacles and planning the most efficient cleaning routes.
- **Multi-Floor Mapping:** Store up to 5 different maps for multi-story homes, allowing the robot to adapt to different floor plans.
- **Forbidden Zones & Virtual Walls:** Use the app to set up to 15 forbidden zones or virtual walls to prevent the robot from entering specific areas.
- **Carpet Boost:** Automatically increases suction power to 8000Pa when a carpet is detected, then returns to eco mode on hard floors.
- **Intelligent Pause & Resume:** If the battery runs low during cleaning, the robot returns to its charging base, recharges, and then resumes cleaning from where it left off.



Image: The Vexilar Cleanova W9 robot vacuum mop demonstrating its powerful 8000Pa suction, effectively cleaning pet hair, food, and crumbs from a hard floor.



Image: The Vexilar Cleanova W9 robot vacuum mop illustrating its 150-minute battery life and intelligent pause-and-resume feature, returning to its base for recharging before continuing cleaning.



Image: An illustration showing the Vexilar Cleanova W9's multi-floor mapping capability, displaying different floor plans (1F, 2F, 3F, 4F, 5F) for comprehensive home coverage.



Image: The Vexilar Cleanova W9 robot vacuum avoiding a pet bed, demonstrating its "Pet-Friendly Mode" and the ability to set forbidden zones via the app.

6.3 Control Options

- **App Control:** Use the Vexilar app for full control, including scheduling, mode selection, map management, and real-time monitoring.
- **Voice Control:** Compatible with Alexa, Google Assistant, and Siri for hands-free operation. Simply use voice commands like "Alexa, turn on W9."
- **Remote Control:** A dedicated remote control is included for basic functions like starting/pausing, directional control, and adjusting suction/water flow.
- **Button Control:** The robot has physical buttons for basic start/stop functions.

Zones Interdites, Zéro Souci

Nettoyage Sécurisé Pour Animaux: Évite les lits d'animaux et les litières pour prévenir les dégâts et garder les animaux calmes.
Mode Adapté Aux Enfants: Contourne les aires de jeu et zones de jouets pour prévenir les accidents.

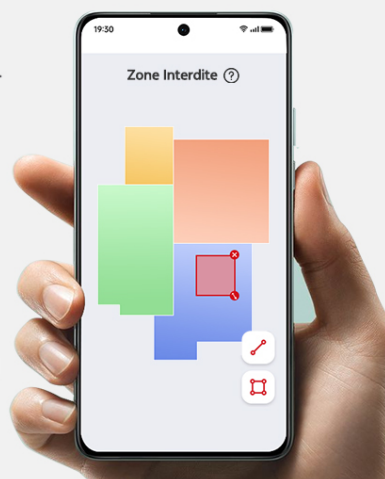
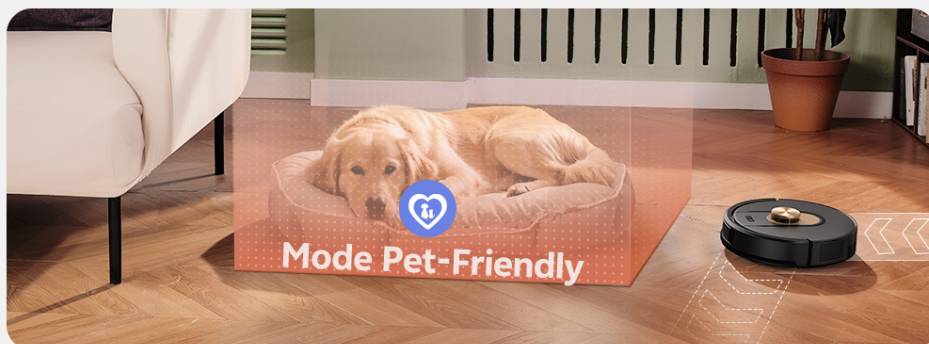


Image: The Vexilar Cleanova W9 robot vacuum mop illustrating its multiple control options: voice control via smart assistants, a dedicated remote control, and comprehensive smartphone app control.

7. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your Cleanova W9.

7.1 Emptying the Dustbin

Empty the 2-in-1 dustbin and water tank after each cleaning cycle. Press the release button to remove the tank, open the lid, and dispose of collected debris.

7.2 Cleaning the Water Tank and Mop Pads

After mopping, empty any remaining water from the tank. Remove and clean the mop pads. They can be hand-washed or machine-washed. Allow them to air dry completely before reattaching.

7.3 Cleaning Brushes

Regularly check and clean the main brush and side brushes. Use the provided cleaning tool to remove tangled hair and debris. Replace side brushes every 3-6 months, or when visibly worn.

7.4 Cleaning Filters

Tap the HEPA filter to remove dust. The filter can be rinsed with water, but ensure it is completely dry before reinserting. Replace HEPA filters every 1-2 months, or as needed.

7.5 Cleaning Sensors and Charging Contacts

Wipe the LiDAR sensor, cliff sensors, and charging contacts on both the robot and the charging base with a clean, dry cloth to ensure proper function.

8. TROUBLESHOOTING

If you encounter issues with your Vexilar Cleanova W9, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not turn on.	Low battery; Power switch off.	Charge the robot; Ensure power switch is on.

Problem	Possible Cause	Solution
Robot cannot find charging base.	Charging base obstructed; Base not powered.	Clear obstacles around the base; Ensure base is plugged in.
Poor suction performance.	Dustbin full; Filter clogged; Brushes tangled.	Empty dustbin; Clean/replace filter; Clean brushes.
Robot gets stuck frequently.	Too many obstacles; Cliff sensors dirty.	Clear floor of clutter; Clean sensors.
Mopping function not working.	Water tank empty; Mop pad not attached.	Fill water tank; Attach mop pad correctly.
App connection issues.	Incorrect Wi-Fi password; Router too far.	Re-enter Wi-Fi details; Move robot closer to router.

If the problem persists, please contact Vexilar customer support.

9. SPECIFICATIONS

Feature	Detail
Brand	Vexilar
Model Name	W9
Suction Power	8000 Pa (Max)
Battery Life	Up to 150 minutes
Navigation Type	360° LDS Laser (LiDAR)
Mapping	Intelligent Mapping, Multi-Floor Mapping (up to 5 maps)
Control Methods	App Control, Button Control, Voice Control (Alexa, Google Assistant, Siri), Remote Control
Special Features	Anti-collision, Anti-drop, Automatic return to charging base, Continuous cleaning after interruption, Carpet Boost, Forbidden Zones
Dimensions (L x W x H)	30.5 x 30.5 x 8.9 cm (12 x 12 x 3.5 inches)
Weight	2.8 Kilograms (6.17 lbs)
Noise Level	50 dB (Eco Mode)
Filter Type	HEPA
Battery Type	Lithium-ion
Water Tank Capacity	250 ml

10. WARRANTY AND SUPPORT

Vexilar provides comprehensive support for your Cleanova W9 Robot Vacuum Mop.

- **Warranty:** The product comes with a 24-month warranty.
- **Return Policy:** You may be eligible for a refund within 30 days of purchase.
- **Customer Service:** 24/7 customer support is available. Please refer to the contact information provided in the Quick Start Guide or on the official Vexilar website for assistance.

Garantie de Service

 SAV 24h
24 et 7j/7

 Possibilité de
remboursement sous
30 Jours

 Garantie de
24 Mois

 **Livraison Express**

Image: Icons representing Vexilar's service guarantee, including 24/7 customer service, 30-day refund possibility, 24-month warranty, and express delivery.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question