

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [acer](#) /

› Acer Premium 13-in-1 Docking Station User Manual (Model ODK370)

## acer ODK370

# Acer Premium 13-in-1 Docking Station User Manual (Model ODK370)

Brand: Acer

Model: ODK370

## INTRODUCTION

This manual provides detailed instructions for setting up and operating your Acer Premium 13-in-1 Docking Station. This device is designed to expand your laptop's connectivity and enhance your workstation's capabilities, offering triple monitor support, high-speed data transfer, and robust power delivery.

## PACKAGE CONTENTS

The Acer Premium 13-in-1 Docking Station package includes:

- 1x Acer USB Type-C Gen1 Dock
- 1x 110W Power Adapter
- 1x USB 4.0 Type-C Cable
- 1x Power Cord
- 1x User Manual
- 1x Quick Guide

## Organized, Focused, Efficient, and Professional workstations

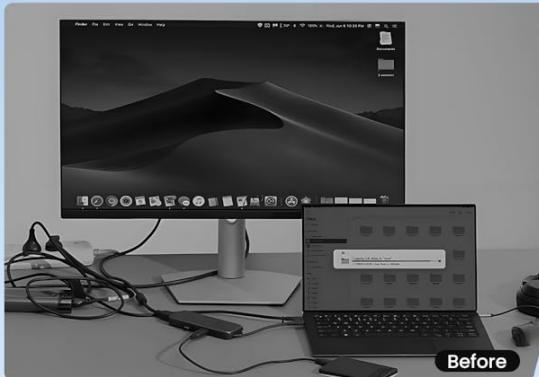


Image: The complete package contents of the Acer Premium 13-in-1 Docking Station, including the main unit, power adapter, USB-C cable, power cord, user manual, and quick guide.

## PRODUCT FEATURES

- 13-in-1 Connectivity:** Features 2x HDMI, 1x DisplayPort, 1x USB Type-C (host), 3x USB-A (5Gbps), 1x USB-C (additional), Gigabit Ethernet, 3.5mm AUX jack, SD/TF card reader.
- Triple Display Support:** Connect up to three independent screens (2x HDMI + 1x DP 1.4) for Windows laptops via MST technology. Supports triple 4K @ 30Hz output for compatible Windows laptops with Display Stream Compression (DSC).
- 110W Power Delivery:** Includes a 110W power adapter that delivers 85W to your laptop via the USB Type-C host port for charging and stable performance.
- High-Speed Data Transfer:** USB-A and USB-C ports support 5Gbps data transfer.
- Gigabit Ethernet:** Provides stable and high-speed wired network connectivity.
- Aluminum Chassis:** Sleek design for efficient heat dissipation and durability.
- Security Lock Slot:** Integrated slot for physical security with a standard cable lock (not included).



Image: A detailed diagram illustrating all 13 ports available on the Acer Premium Docking Station, including their types and functions.

## SETUP INSTRUCTIONS

- Connect Power Adapter:** Plug the included 110W power adapter into the docking station's DC-in jack and then into a power outlet.
- Connect to Laptop:** Use the provided USB 4.0 Type-C cable to connect the docking station's "USB Type-C host" port to a full-featured USB-C port on your laptop. Ensure your laptop's USB-C port supports DisplayPort Alt Mode and Power Delivery.
- Connect Monitors:** Connect your external monitors to the HDMI and/or DisplayPort outputs on the docking station using appropriate cables.
- Connect Peripherals:** Plug in any other USB devices (keyboard, mouse, external drives), Ethernet cable, or audio devices into the corresponding ports on the docking station.
- Power On:** Press the power button on the docking station to turn it on. A blue light indicates it is powered.

Video: A brief demonstration of the physical setup process for the Acer Premium 13-in-1 Docking Station, showing how to connect power, the host laptop, and external displays.

## DISPLAY CONFIGURATION

The Acer Premium 13-in-1 Docking Station supports various display modes depending on your operating system and laptop's capabilities.

## Windows Laptops (MST Mode)

For Windows laptops, the docking station supports Multi-Stream Transport (MST) technology, allowing for extended desktop mode across multiple independent displays.

- **Triple 4K @ 30Hz Output:** Achievable with compatible Windows laptops/GPUs supporting Display Stream Compression (DSC).
- **Dual 4K @ 60Hz Output:** Supported for most configurations.
- **Mirror Mode (SST):** All connected displays show the same content.
- **Extended Mode:** Each display shows independent content, expanding your desktop workspace.

## macOS Systems (SST Mode)

Due to macOS system limitations, only mirroring (SST) is supported across multiple displays. Extended desktop mode is not available on Mac.

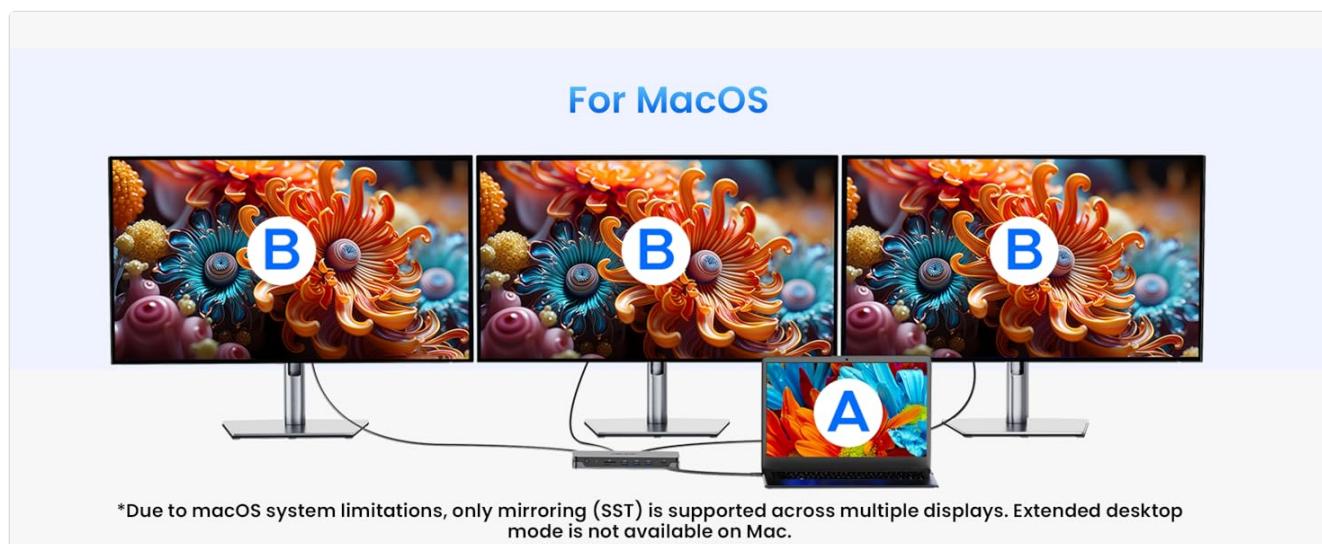


Image: This image visually explains the difference in multi-display support between Windows (supporting extended mode with MST) and macOS (limited to mirror mode with SST).

## COMPATIBILITY

This docking station requires a full-featured USB-C port on your host laptop that supports DisplayPort Alt Mode and Power Delivery.

## Supported Devices (Examples):

- Dell XPS 9380/XPS 13 9365/XPS 15 2018, Dell Latitude E7370/E7470/E7480/Dell Latitude 13 7000/E7370L/New XPS 15 i7
- Lenovo Yoga 720-13IKB/Yoga 910, Yoga15 Thinkpad Ultrabook Pro, Thinkpad E590/Thinkpad P72/Lenovo C930
- Microsoft Surface Book 2/Surface Laptop 3, Surface Pro 7/Surface Pro 8/Surface Go
- Galaxy Book Flex Alpha 2-in-1 13.3" QLED Touch-Screen Laptop, Galaxy Tab S5e/Galaxy Tab S4
- HP Spectre Laptop 13-af001TU/Spectre x360 13t, Elitebook 840 G5 series/Elitebook x360 1030 G3, Envy Geforce mx250/Z book 15u G3
- ASUS Zenbook UX330UA/Zenbook Flip ux370u, Acer Aspire 5 2019, D17w3 Aspire c24-865, ASUS ROG Ally / Steam Deck.

## Important Note for macOS:

macOS systems do not support triple-display mode; only mirroring (SST) is supported across multiple displays. Extended desktop mode is not available on Mac.



Image: This image illustrates the types of USB-C ports required for full functionality, distinguishing between full-featured ports (Thunderbolt, DP Alt Mode, Data Transfer + DP Alt Mode) and limited ports (Data Transfer Only, Charging Only).

## TROUBLESHOOTING

### Display Issues:

- If the extended monitor is flickering, ensure all connections are correct and the power adapter is securely plugged into the docking station.
- If the output does not reach 4K resolution, verify your monitor supports 4K, the video source is 4K, and your computer specifications support the desired output.
- For optimal performance, use the included 110W adapter and Type-C cable.

### General Connectivity:

- Ensure your laptop's USB-C port supports Power Delivery and DisplayPort Alt Mode.
- If the network port is not recognized, visit the manufacturer's website for driver installation.

Video: An influencer's video review demonstrating the setup and functionality of the docking station, including connecting multiple monitors and peripherals, which may offer additional troubleshooting insights.

## PRODUCT SPECIFICATIONS

Feature	Detail
Product Dimensions	7.89 x 3.25 x 0.94 inches
Item Weight	2.33 pounds
Model Number	ODK370
Brand	Acer
Color	Space Grey
Hardware Interface	USB Docking Station

Feature	Detail
Total USB Ports	4 (3x USB-A, 1x USB-C)
Number of Ports	13
Total HDMI Ports	2
DisplayPort	1
Wattage	110W (Power Adapter)
UPC	195133232418

## WARRANTY AND SUPPORT

For a truly seamless experience, our support team is ready to assist and will answer any inquiry within 18 hours. Please refer to your product packaging or the manufacturer's website for specific warranty details.