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Beetel H95

Beetel H95 Hotel Landline Phone User Manual

Model: H95

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1. Product Overview

The Beetel H95 is a landline phone designed for hotel environments, offering essential communication features. It includes a two-way speakerphone, programmable guest service keys, and visual indicators for call status and messages.

Key Features:

- Two-Way Speakerphone with Adjustable Receive Volume
- Up to 10 Programmable Guest Service Keys (GSK)
- Message Waiting Light (MWL) and MSG Key for Message Retrieval
- Hearing Aid Compatible (HAC) Handset
- Programmable Flash Timing (100mS to 1000mS, default 300ms)
- SOS Function
- Desktop or Wall Mountable Design
- 8 Speed Dial Keys

Figure 1: Beetel H95 Hotel Landline Phone. This image shows the overall design of the phone, including the keypad, handset, and speakerphone area.

2. Setup Instructions

Follow these steps to set up your Beetel H95 landline phone:

1. **Unpack the Phone:** Carefully remove all components from the packaging. Ensure you have the phone unit, handset, coiled handset cord, and line cord.
2. **Connect the Handset:** Plug one end of the coiled handset cord into the handset and the other end into the jack on the side of the phone unit marked with a handset icon.
3. **Connect to Telephone Line:** Plug one end of the line cord into the jack on the back or side of the phone unit marked with a wall jack icon. Plug the other end into your telephone wall outlet.
4. **Power Source:** The phone is battery-powered (1 Nonstandard Battery required). Ensure the battery is correctly installed if applicable, or that the phone is connected to a functional telephone line for power.

5. **Placement:** Place the phone on a flat surface (desktop) or mount it on a wall using the integrated wall-mounting holes and bracket (if provided).
6. **Test the Connection:** Lift the handset or press the **SPK** button to check for a dial tone.

3. Operating Instructions

Making a Call:

- **Using Handset:** Lift the handset, wait for a dial tone, then dial the desired number.
- **Using Speakerphone:** Press the **SPK** button, wait for a dial tone, then dial the desired number.

Figure 2: Hands-free Two-way Communication. This image illustrates the phone's speakerphone functionality, allowing for hands-free conversations.

Answering a Call:

- **Using Handset:** Lift the handset when the phone rings.

- **Using Speakerphone:** Press the **SPK** button when the phone rings.

Speakerphone Function:

The Beetel H95 features a two-way speakerphone with adjustable volume. Press the **SPK** button to activate or deactivate the speakerphone. Use the **VOL** button to adjust the speaker volume during a call.

Figure 3: Two-way Speakerphone with Adjustable Volume. This image highlights the speakerphone feature and its adjustable volume control.

Programmable Guest Service Keys (GSK):

The phone has up to 10 programmable keys for quick access to hotel services (e.g., Front Desk, Housekeeping, Room Service). These keys are typically pre-programmed by the hotel administrator. To use, simply press the desired service key.

Figure 4: 10 Programmable Guest Service Keys. This image displays the dedicated keys for various guest services on the phone's keypad.

Message Waiting Light (MWL) and MSG Key:

The **MWL** indicator will light up when there is a new message. Press the**MSG** key to retrieve your messages. The method of message retrieval (e.g., dialing a voicemail number) depends on the hotel's telephone system configuration.

Figure 5: Message Waiting Light. This image shows the phone's LED indicator for new messages or ringer activity.

Other Functions:

- **MUTE:** Press to mute your microphone during a call. The other party will not hear you. Press again to unmute.
- **HOLD:** Press to put a call on hold. Press again or lift the handset to resume the call.
- **FLASH:** Used for call waiting, transferring calls, or accessing other network features. The flash timing is programmable.
- **REDIAL:** Press to redial the last number called.
- **PAUSE:** Inserts a pause in the dialing sequence, useful for accessing external lines or voicemail systems.
- **SOS:** Dedicated key for emergency calls. This key must be programmed by the hotel administrator.
- **STORE:** Used for programming speed dial numbers or guest service keys. (Administrator function)
- **Speed Dial:** The phone supports 8 speed dial numbers. These can be programmed for frequently called numbers. (Administrator function)

4. Maintenance and Care

To ensure the longevity and optimal performance of your Beetel H95 phone, follow these maintenance guidelines:

- **Cleaning:** Wipe the phone's surface with a soft, damp cloth. Do not use harsh chemicals, abrasive cleaners, or excessive moisture.
- **Avoid Liquids:** Keep the phone away from water and other liquids. If liquid spills on the phone, immediately disconnect it from the wall outlet and allow it to dry completely before reconnecting.
- **Temperature and Humidity:** Store and operate the phone in a moderate environment, away from extreme temperatures and high humidity.
- **Cable Management:** Ensure all cables are securely connected and not tangled or pinched, which could cause damage.
- **Battery Replacement:** If the phone uses a nonstandard battery for certain functions, replace it as needed following the manufacturer's instructions.

5. Troubleshooting

If you encounter issues with your Beetel H95 phone, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No dial tone	◦ Line cord disconnected or faulty. ◦ Telephone line service issue.	◦ Ensure line cord is securely connected to both the phone and the wall outlet. ◦ Test with another phone or contact your telephone service provider.
Cannot make or receive calls	◦ No dial tone (see above). ◦ Incorrect dialing procedure. ◦ Phone line busy.	◦ Verify dial tone. ◦ Ensure you are dialing correctly. ◦ Wait and try again.
Speakerphone volume too low/high	◦ Volume setting needs adjustment.	◦ Press the **VOL** button during a speakerphone call to adjust the volume.
Message Waiting Light (MWL) is on, but no message	◦ System error or message cleared but indicator not reset.	◦ Contact hotel front desk or telephone system administrator to reset the indicator.

6. Product Specifications

Feature	Detail
Brand	Beetel
Model Number	H95 Black
Colour	Black
Material	Acrylonitrile Butadiene Styrene (ABS)
Power Source	Battery Powered (1 Nonstandard Battery required)
Compatible Devices	Standard Telephone Networks
Multiline Operation	Multi-Line Operation

Feature	Detail
Caller ID	No
Item Dimensions (L x W x H)	15.5 x 23.1 x 9 Centimeters
Item Weight	662 Grams
Box Contents	Product (Phone Unit, Handset, Cords)
Special Features	10 Programmable Guest Keys, Flash timing, SOS Function, Hearing Aid Function, Desktop/Wall Mountable, 8 Speed Dial

7. Warranty and Support

Warranty Information:

The Beetel H95 Hotel Landline Phone comes with a**1 Year Manufacturing Warranty** from the date of purchase. Please retain your purchase receipt for warranty claims. The warranty covers manufacturing defects under normal use conditions.

Customer Support:

For any queries, technical assistance, or warranty claims, please contact Beetel Customer Support:

- **Toll-Free Number:** 1800-102-3456
- **Email:** customer.care@beetel.in
- **Manufacturer:** Beetel Teletech Limited

Beetel provides robust after-sales support with a service network across India.

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