RUPA RK3518pro

RUPA Android TV Box 14.0 (RK3518pro, 2GB/32GB) User Manual

Model: RK3518pro

1. INTRODUCTION

This manual provides comprehensive instructions for setting up, operating, and maintaining your RUPA Android TV Box 14.0. Please read this manual carefully before using the device to ensure optimal performance and safety. Keep this manual for future reference.

The RUPA Android TV Box 14.0 is a high-performance streaming media player designed to transform your television into a smart entertainment hub. Featuring the powerful **RK3518pro chipset**, **2GB RAM**, and **32GB internal storage**, it delivers smooth operation and supports stunning**4K and 8K Ultra HD resolutions** With **Android 14.0**, **WiFi 6**, dual-band connectivity, **Bluetooth 5.0**, and a voice-controlled remote, it offers a rich and interactive viewing experience.
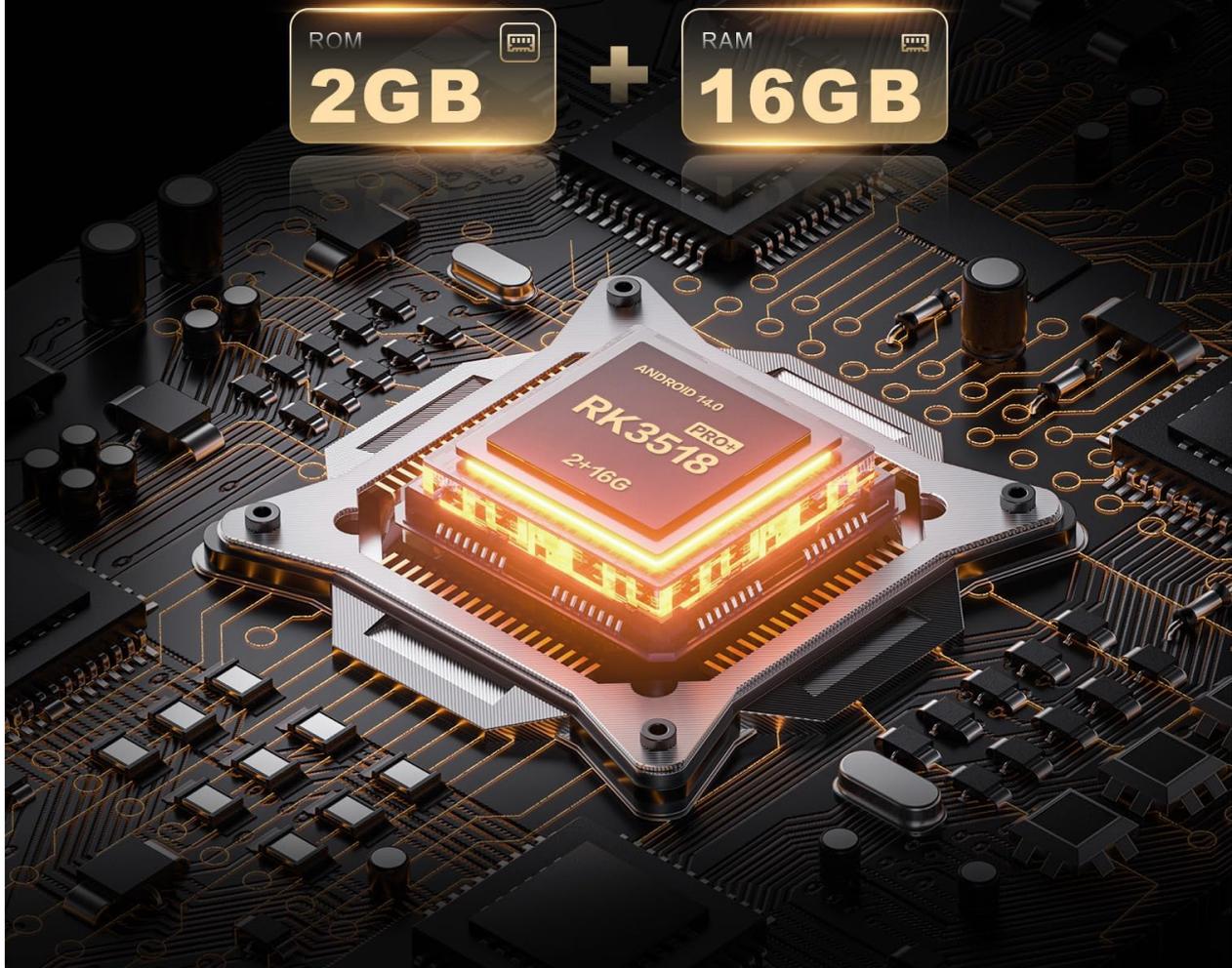
Image: An illustration of the RK3518pro chipset, highlighting its core processing unit, 2GB RAM, and 32GB internal storage, which are crucial for the TV box's performance.

2. PACKAGE CONTENTS

Carefully unpack your RUPA Android TV Box and verify that all items listed below are included and in good condition. If any items are missing or damaged, please contact customer support.

- RUPA Android TV Box Unit
- Voice Remote Control
- HDMI Cable
- Power Adapter
- User Manual (this document)

Image: The complete contents of the RUPA Android TV Box package, laid out on a surface. This includes the main TV box unit, a voice-controlled remote, an HDMI cable, a power adapter, and the printed user manual.

3. PRODUCT OVERVIEW

Familiarize yourself with the main components and ports of your Android TV Box.

Image: The RUPA Android TV Box, a compact black square device, shown alongside its voice-controlled remote. The remote features a circular navigation pad and dedicated buttons for popular streaming services.

3.1. Device Ports and Indicators

The Android TV Box features various interfaces for connectivity:

- **HDMI Port:** For connecting to your television or display.
- **LAN Port (Ethernet):** For a wired network connection (10/100M Ethernet).
- **USB Ports:** Multiple USB ports (including USB 3.0) for connecting external storage, keyboards, mice, or other peripherals.
- **Power Input:** For connecting the provided power adapter.

4. SETUP GUIDE

Follow these steps to set up your RUPA Android TV Box:

1. **Connect to TV:** Connect one end of the HDMI cable to the HDMI port on the Android TV Box and the other end to an available HDMI input on your television.

2. **Connect Power:** Plug the power adapter into the DC IN port on the TV Box, then plug the adapter into a wall outlet.

3. **Power On:** Turn on your television and select the correct HDMI input source using your TV's remote control. The Android TV Box should automatically power on and display the boot screen.

4. **Initial Setup:** Follow the on-screen instructions to complete the initial setup, which typically includes language selection, network connection (Wi-Fi or Ethernet), and Google account sign-in.

5. **Remote Control Pairing:** If your voice remote control is not automatically paired, follow the instructions provided on-screen or in the remote control section of this manual to pair it.

5. OPERATING INSTRUCTIONS

5.1. Basic Navigation

Use the directional pad (up, down, left, right) and the "OK" button on your remote control to navigate through menus and select items. The "Back" button returns to the previous screen, and the "Home" button takes you to the main Android TV home screen.

5.2. App Management

The RUPA Android TV Box runs on the latest Android 14.0 system, providing access to a vast library of applications via the Google Play Store. You can download and install your favorite streaming services, games, and utility apps.

Image: A television screen displaying the Android 14.0 operating system interface. Various popular streaming applications such as Netflix, YouTube, Amazon Prime Video, and Google Play are visible, indicating broad app compatibility and access to the Google Play Store.

5.3. Voice Control

The included remote control features voice control capabilities. Press the dedicated voice button on the remote and speak your commands to search for content, open applications, or control playback. This feature enhances user interaction and convenience.

Image: A voice-controlled remote for the Android TV Box, positioned next to a television displaying various streaming app icons. A speech bubble indicates the voice command "Ask Google for a little help on your big screen," highlighting the remote's functionality for voice search and control.

The remote also supports motion sensing operating, utilizing a gyroscope for gesture recognition, providing an alternative method for navigation and control.

5.4. Screen Mirroring

The Android TV Box supports screen mirroring technologies like Airplay and Airscreen, allowing you to cast content from your mobile phone, tablet, or laptop directly to your television screen for a larger viewing experience.

Image: A large television screen displaying a sports event, with a smartphone in the foreground showing the same content. Text indicates "Airplay" and "Airscreen" support, illustrating the screen mirroring capability from mobile devices to the TV.

6. NETWORK CONNECTIVITY

Your RUPA Android TV Box offers flexible network connection options for stable and fast internet access:

- **Wi-Fi:** Supports WIFI6 dual-band Wi-Fi (2.4 GHz and 5.8 GHz) for reliable wireless internet access, reducing interference from external signals.
- **Ethernet:** A 100M Ethernet port is available for a direct, wired internet connection, providing maximum stability and speed for streaming and online activities.

Image: A visual comparison illustrating the improved anti-interference capability of WiFi 6 (2.4 & 5.8 GHz dual-band) compared to older WiFi 5 technology, indicating a more stable and reliable wireless connection for the Android TV Box.

7. DISPLAY AND RESOLUTION

The RUPA Android TV Box supports advanced display technologies for a superior viewing experience:

- **Resolution:** Supports up to 4K and 8K Ultra HD resolutions, providing sharp and vivid images for movies, TV shows, and games.
- **HDR10+:** Enhances picture quality with improved contrast, brightness, and color accuracy, delivering a more immersive visual experience.

Image: A visual representation comparing the clarity and detail of 1080P, 4K, and 8K resolutions. The image highlights the significant visual improvement offered by 8K Ultra HD and HDR10+, showcasing a vibrant floral display on a television screen.

8. MAINTENANCE

To ensure the longevity and optimal performance of your RUPA Android TV Box, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the device. Do not use liquid cleaners, abrasive materials, or aerosols.
- **Ventilation:** Ensure the device is placed in a well-ventilated area to prevent overheating. Do not block any ventilation openings on the device.
- **Power Off:** When not in use for extended periods, it is recommended to power off the device and unplug it from the power outlet to conserve energy and protect the device.
- **Software Updates:** Regularly check for and install system updates to ensure you have the latest features, performance enhancements, and security patches.

9. TROUBLESHOOTING

If you encounter issues with your RUPA Android TV Box, refer to the following common problems and solutions:

Problem	Possible Solution
No power/Device not turning on	- Check if the power adapter is securely connected to the device and the wall outlet. - Ensure the wall outlet is functioning correctly by testing with another device. - Try a different power outlet.
No picture on TV	- Verify the HDMI cable is securely connected to both the TV Box and the TV. - Ensure your TV is set to the correct HDMI input source (e.g., HDMI 1, HDMI 2). - Try a different HDMI cable or a different HDMI port on your TV.
Remote control not responding	- Check and replace the batteries in the remote control. - Ensure there are no physical obstructions between the remote and the TV Box. - Re-pair the remote control if necessary (refer to device settings for pairing instructions).
Wi-Fi connection issues	- Ensure your Wi-Fi router is powered on and functioning correctly. - Restart the TV Box and your Wi-Fi router. - Double-check the Wi-Fi password and network settings in the TV Box's system menu. - Move the TV Box closer to the router to improve signal strength, or consider using an Ethernet cable for a wired connection.
Applications crashing or freezing	- Close the problematic application and restart it. - Clear the app's cache and data in the device settings (Settings > Apps > [App Name] > Storage > Clear Cache/Clear Data). - Ensure the device has sufficient free internal storage space. - Perform a system restart of the Android TV Box.

10. SPECIFICATIONS

Feature	Detail
Brand	RUPA
Model	RK3518pro
Operating System	Android 14.0
Processor	RK3518pro Chipset
RAM	2GB
Internal Storage	32GB
Resolution Support	Up to 8K Ultra HD, 4K, 1080P
HDR Support	HDR10+

Feature	Detail
Wi-Fi	WIFI 6, Dual-Band (2.4 GHz / 5.8 GHz)
Ethernet	10/100M LAN Port
Bluetooth	Bluetooth 5.0
USB Ports	Multiple (including USB 3.0)
Video Output	HDMI
Controller Type	Voice Remote Control (with motion sensing)
Product Dimensions	7.2 x 4.4 x 2.2 inches (18.3 x 11.2 x 5.6 cm)
Item Weight	10.6 ounces (0.3 Kilograms)
First Available Date	September 16, 2025

11. SAFETY INFORMATION

Please observe the following safety precautions to prevent damage to the device or personal injury:

- Do not expose the device to water, moisture, or extreme temperatures.
- Avoid placing the device near heat sources or in direct sunlight.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.
- Use only the provided power adapter. Using unauthorized adapters may damage the device and void the warranty.
- Keep the device and its accessories out of reach of children.
- Ensure proper ventilation around the device to prevent overheating.

12. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or contact the manufacturer directly.
Manufacturer: Shenzhen Hugsun Technology Co., Ltd.
Contact Email: contact@hugsun.com
For additional support and resources, you may visit the RUPA Store on Amazon:RUPA Store

Related Documents - RK3518pro

Aviso de Funcionamiento de Establecimiento de Productos y Servicios - COFEPRIS
Este documento oficial de la Comisión Federal para la Protección contra Riesgos Sanitarios (COFEPRIS) detalla el aviso de funcionamiento para establecimientos que manejan productos y servicios, incluyendo información del propietario y domicilio fiscal.