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SCS Sentinel HeyView AIR

SCS Sentinel HeyView AIR Wireless Video Intercom System - User Manual

Model: HeyView AIR (PVS0013)

Brand: SCS Sentinel

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your SCS Sentinel HeyView AIR Wireless Video Intercom System. Please read this manual thoroughly before using the product to ensure proper function and safety.



Image: The SCS Sentinel HeyView AIR Wireless Video Intercom System, showing the outdoor call station and the 7-inch indoor touchscreen monitor.

PRODUCT FEATURES

- **Extended Range:** The HeyView AIR offers an impressive range of 350 meters in open field, ensuring clear and reliable communication between the outdoor call station and the indoor monitor. This extended range allows for maximum installation flexibility.
- **Color Night Vision:** Equipped with color night vision, this intercom ensures effective and continuous surveillance, even in total darkness. Thanks to this feature, you can have peace of mind knowing your entrance is secured 24 hours a day.
- **Convenient Control:** Easily control a strike or gate directly from the 7-inch touchscreen, simplifying access to your home. This intuitive interface allows for easy management of your access, making the user experience fluid and pleasant.
- **Flexible Installation:** Wireless for quick installation, the outdoor call station is weather-resistant with an IP65 protection rating. It can be powered by an included rechargeable battery or a transformer/solar panel, offering unparalleled installation flexibility.
- **Advanced Features:** Capture photos and videos and choose from 20 melodies, all while enjoying a wide 110-degree angle for a complete view of your entrance. These advanced features enhance the user experience, offering increased security.

PACKAGE CONTENTS

Verify that all items listed below are included in your package:



- Outdoor Call Station (Weather-resistant)
- 7-inch Touchscreen Indoor Monitor
- Rechargeable Battery for Outdoor Station
- Power Adapter for Indoor Monitor
- Mounting Hardware (screws, anchors)
- User Manual
- Small Screwdriver
- Wiring for gate/strike control

SETUP AND INSTALLATION

1. Outdoor Call Station Installation

1. **Choose Location:** Select a suitable location for the outdoor call station, typically near your main entrance or gate. Ensure it is within the 350m open-field range of the indoor monitor. The recommended height for the camera lens is approximately 1.5 meters from the ground.
2. **Mounting:**

- Use the provided drill template to mark the screw holes on the wall.
- Drill holes and insert the anchors.
- Secure the mounting bracket to the wall using the screws.
- Connect any necessary wiring for gate/strike control (DB- and DB+ terminals) if applicable.
- Attach the outdoor call station to the mounting bracket.

3. Powering the Outdoor Station:

- Insert the included rechargeable battery into the outdoor station.
- Alternatively, connect to a transformer or solar panel for continuous power (sold separately).



Image: A person interacting with the outdoor call station, demonstrating its placement near an entrance.

2. Indoor Monitor Installation

1. **Choose Location:** Select a central location within your home for the 7-inch touchscreen monitor, ensuring good signal reception from the outdoor station.
2. **Mounting:**
 - Use the provided drill template for the indoor monitor to mark screw holes.
 - Drill holes and insert anchors.
 - Secure the monitor's wall mount bracket.
 - Connect the power adapter to the monitor and plug it into a wall outlet.
 - Mount the monitor onto the bracket.

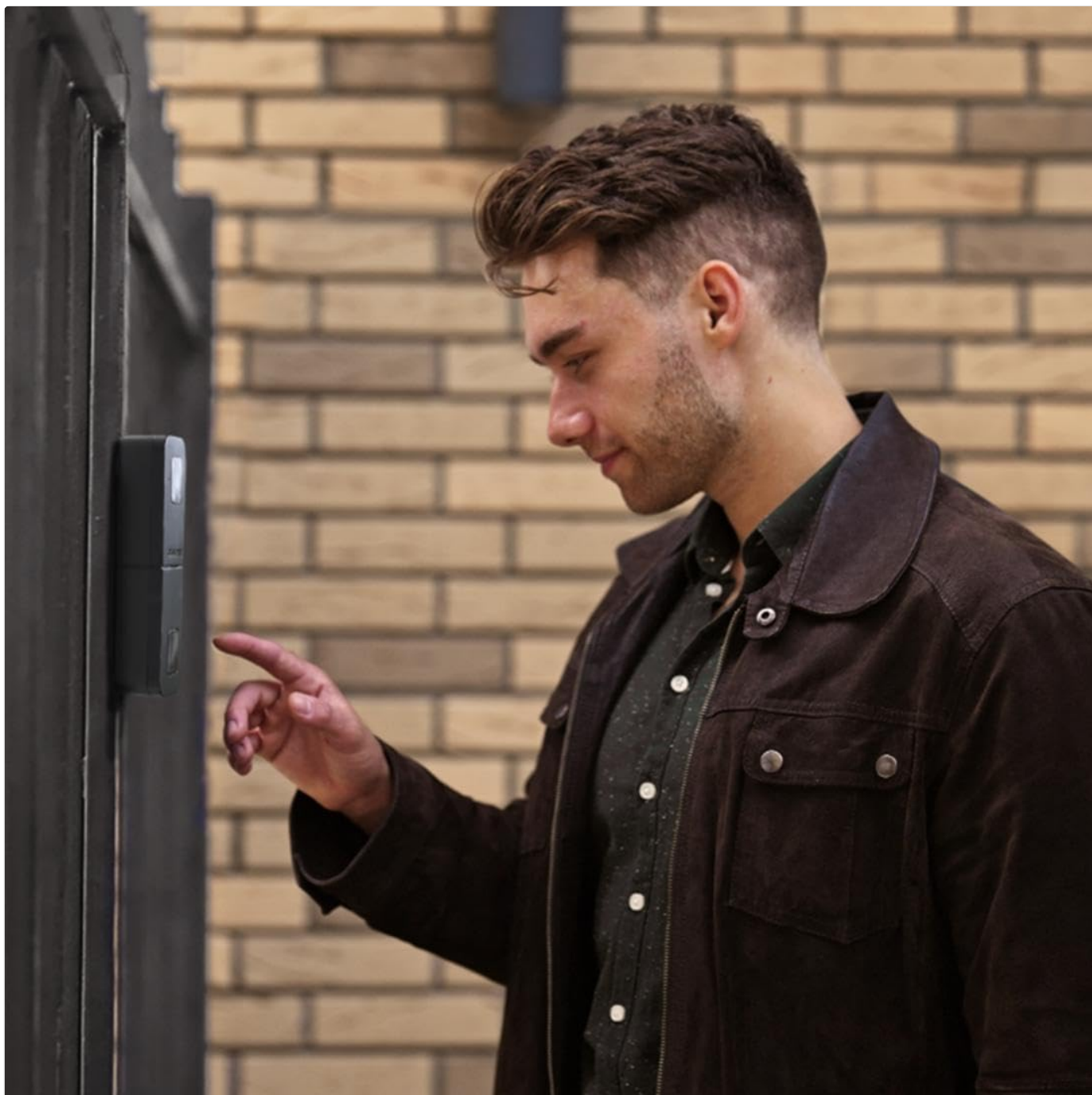


Image: An individual using the indoor touchscreen monitor to view and communicate with a visitor.

3. Initial Pairing

The outdoor station and indoor monitor are typically pre-paired at the factory. If they are not, or if you need to re-pair them:

1. Access the pairing menu on the indoor monitor (refer to the on-screen instructions).
2. Follow the prompts to initiate pairing with the outdoor station.
3. Press the call button on the outdoor station to complete the pairing process.

OPERATING INSTRUCTIONS

1. Receiving a Call

- When a visitor presses the call button on the outdoor station, the indoor monitor will ring and display the visitor's image.

- Tap the "Answer" icon on the touchscreen to establish two-way communication.

2. Two-Way Communication

- Speak clearly into the monitor to communicate with your visitor.
- The system supports bidirectional audio.

3. Opening Gate/Strike

- During a call, tap the "Unlock" icon on the touchscreen to remotely open a connected gate or electric strike.

4. Monitoring

- You can manually view the outdoor camera feed at any time by selecting the "Monitor" function on the indoor screen.
- The system features color night vision for clear viewing in low-light conditions.

5. Photo and Video Capture

- The system automatically captures photos or videos when a visitor presses the call button or when motion is detected (if enabled).
- You can manually capture photos or record video during a call or monitoring session.
- Review captured media through the "Playback" menu on the indoor monitor.

6. Customization

- Choose from 20 available melodies for your doorbell chime.
- Adjust volume, brightness, and other settings via the monitor's menu.

MAINTENANCE

- **Cleaning:** Use a soft, damp cloth to clean the outdoor station and indoor monitor. Avoid abrasive cleaners or solvents.
- **Battery Charging:** The outdoor station's rechargeable battery should be periodically checked and recharged as needed. The monitor will indicate low battery status.
- **Firmware Updates:** Check the manufacturer's website or the monitor's settings for available firmware updates to ensure optimal performance and security.
- **Weather Protection:** While the outdoor station is IP65 rated, ensure it is securely mounted and free from excessive debris or obstructions.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No image/audio on monitor	Out of range, low battery, power issue, pairing lost.	Check distance, charge outdoor station battery, ensure monitor is powered, re-pair devices.
Gate/strike not opening	Incorrect wiring, power issue to lock, lock malfunction.	Verify wiring connections, check power supply to the lock, test the lock independently.
Poor image quality	Dirty camera lens, poor signal, low light.	Clean camera lens, reposition devices for better signal, ensure adequate lighting (night vision should activate).

Problem	Possible Cause	Solution
Monitor not responding	Power issue, software glitch.	Check power connection, restart the monitor by unplugging and re-plugging.

SPECIFICATIONS

- **Model Name:** HeyView AIR
- **Model Number:** PVS0013
- **Brand:** SCS Sentinel
- **Connectivity Technology:** Wireless (Bluetooth protocol mentioned, but likely proprietary RF for range, Bluetooth for app connection if any)
- **Outdoor Station Protection:** IP65 Weather-resistant
- **Outdoor Station Power:** Rechargeable Battery (included) or external transformer/solar panel
- **Indoor Monitor Screen:** 7-inch Touchscreen
- **Viewing Angle:** 110 Degrees
- **Video Recording Resolution:** 480p
- **Night Vision:** Color Night Vision
- **Range:** 350m (open field)
- **Dimensions (L x W x H):** 17 x 6 x 3.6 cm (Outdoor Station)
- **Weight:** 423.15 Grams (Outdoor Station)
- **Color:** Black
- **Power Voltage:** 12 Volts

WARRANTY AND SUPPORT

Your SCS Sentinel HeyView AIR Wireless Video Intercom System comes with a**3-year warranty** on spare parts availability.

For technical support, troubleshooting assistance, or warranty claims, please contact SCS Sentinel customer service. Refer to the contact information provided in your product packaging or visit the official SCS Sentinel website.

Online Resources:

- [SCS Sentinel Brand Store on Amazon](#)

RELATED VIDEOS

The following videos provide additional information and visual guides for similar products. Please note that these videos may not directly feature the SCS Sentinel HeyView AIR model but offer general insights into video intercom functionality and setup.

ACEBELL Wireless Video Intercom

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Video Description: This video from ACEBELL demonstrates features of a wireless video intercom, including two-way audio, real-time monitoring, PIR motion detection, and battery power. It highlights the convenience of a wireless system and its weather-resistant design.

How to Add a Device to TuyaSmart App

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Video Description: This tutorial from ACEBELL shows the step-by-step process of connecting a device to the TuyaSmart application, including finding the Wi-Fi

signal, entering the password, and scanning the QR code for device pairing.

SIMBAILAI 8-inch WIFI 1080P Wireless Video Intercom

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Video Description: This video from XMHY showcases the SIMBAILAI 8-inch WIFI 1080P Wireless Video Intercom, highlighting its wireless installation, slim design, 1080P HD touchscreen, two-way audio, and local storage capabilities. It also demonstrates motion detection and remote unlocking features.

KW02 Product Video

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Video Description: A product overview video from Honmidatek for the KW02, demonstrating its features and design. This video is a general product showcase.

KW02 Installation Video

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Video Description: This installation video from Honmidatek provides a visual guide for setting up the KW02 video intercom system, including mounting the outdoor unit and connecting wires.

FR CP7 Installation Video

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Video Description: An installation video from Ezviz Direct for the CP7 connected video intercom, covering unboxing, outdoor panel installation, indoor monitor installation, network configuration, and RFID badge setup. This video is a comprehensive installation guide.