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› Faroro Automatic Pet Feeder with Camera (Model PF24) - User Manual

Faroro PF24

Faroro Automatic Pet Feeder with Camera (Model PF24) - User Manual

Your guide to smart pet feeding and monitoring.

INTRODUCTION

Thank you for choosing the Faroro Automatic Pet Feeder with Camera. This device is designed to simplify pet feeding and allow you to monitor your pet remotely. It features a 1080P HD camera, app control, two-way audio, and a 4L food capacity. Please read this manual carefully to ensure proper use and maintenance of your feeder.

PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x Faroro WiFi Automatic Pet Feeder with 1080P Camera (4L)
- 1 x Stainless Steel Bowl
- 1 x Power Adapter
- 1 x Charging Cable (USB Type-C)
- 1 x Desiccant Bag
- 1 x User Manual

Package Includes



Image: The package contents laid out, showing the main feeder unit, stainless steel bowl, power adapter, USB-C cable, desiccant bag, and the instruction manual.

PRODUCT OVERVIEW

Familiarize yourself with the components of your Faroro Automatic Pet Feeder.



Image: A detailed view of the Faroro Automatic Pet Feeder, highlighting its main features such as the transparent food hopper, integrated camera, control buttons, and the removable stainless steel feeding bowl.

- **Food Hopper:** 4L capacity for dry pet food.
- **Lid:** Securely covers the food hopper, includes a desiccant compartment.
- **Camera:** 1080P HD camera with night vision and adjustable angle for monitoring.
- **Control Panel:** Features Wi-Fi indicator, lock indicator, and manual feed button.
- **Stainless Steel Bowl:** Food-grade, dishwasher-safe bowl for pet comfort.
- **Base:** Contains electronic components, power input, and battery compartment.

SETUP GUIDE

1. Physical Assembly

1. Place the feeder on a flat, stable surface.
2. Insert the stainless steel bowl into the designated slot at the base of the feeder.

3. Open the lid and insert the desiccant bag into its compartment to keep food fresh.
4. Fill the food hopper with dry pet food (kibble size 2-15mm recommended).
5. Close the lid securely.

2. Power Connection

Connect the feeder using the provided power adapter and USB-C cable. For backup power during outages, install 3 D-cell batteries (not included) in the battery compartment at the bottom of the feeder. Note that camera and Wi-Fi functions are temporarily disabled in battery-only mode.

Reliable Dual Power Supply for Power Outages

 DC 5V/2A Type-C Power Supply

 3 D Cell Batteries (Not Included)



(Cable and adapter included in package)



(Not included in package)

Image: Illustration of the dual power supply options for the feeder. One side shows the feeder plugged into a wall outlet with the included DC 5V/2A Type-C power supply. The other side shows the feeder with the bottom removed, revealing the slots for 3 D-cell batteries (not included).

3. App Installation and Wi-Fi Connection

1. Download the "Smart Life" app from your smartphone's app store (iOS or Android).
2. Register or log in to your Smart Life account.

3. Ensure your phone is connected to a 2.4GHz or 5GHz Wi-Fi network.
4. Open the app, tap "Add Device" or the "+" icon, and follow the on-screen instructions to add your Faroro Pet Feeder. The feeder supports both Bluetooth pairing for initial setup and dual-band Wi-Fi for stable remote control.
5. Once connected, the Wi-Fi indicator light on the feeder will be solid blue.

4. Camera Adjustment

The integrated 1080P HD camera has a 120° wide-angle lens and offers two downward adjustment levels. Gently hold the feeder and adjust the camera angle to view the food bowl remotely.



Image: A cat eating from the feeder, with two smaller insets showing the camera's view during the day (color) and at night (black and white with night vision). Text indicates the 1080P HD camera and its adjustable angle.

OPERATING INSTRUCTIONS

1. Scheduling Meals via App

Use the Smart Life app to create a customized feeding schedule for your pet.

- In the app, navigate to the feeder's control interface.
- Select the "Schedule" option.
- Set up to 15 meals per day.
- For each meal, specify 1 to 30 portions, with each portion being approximately 8-10g.
- Save your schedule. The feeder will dispense food automatically at the programmed times.



Image: A mobile phone screen displaying the Smart Life app interface for customizing feeding schedules, showing options to set meal times and portion sizes.

2. Manual Feeding

To dispense food manually, press the manual feed button on the feeder's control panel or use the app's manual feed function. The feeder features a lock function to prevent accidental dispensing by pets. Long press the button or use the app to unlock the screen touch function.

Manual Feeding Lock Function

Lights up when locked, keeping mischievous kittens from feeding themselves.



Image: A close-up of the feeder's front panel, showing a cat's paw near the manual feed button and a lock icon. Text explains that the lock function prevents pets from accidentally dispensing food and can be unlocked via a long press or the app.

3. Two-Way Audio and Voice Recording

Communicate with your pet using the two-way audio feature or record a 10-second personalized message to call them for meals.

- Access the two-way audio function through the Smart Life app.
- Record a custom 10-second voice message that will play during meal times.

Two-way Audio & 10s Feeding Voice Recording

Talk to your cat or record a 10s message to call them for a meal anytime.



Image: A person holding a smartphone, displaying a live feed of their cat. Speech bubbles illustrate the two-way audio feature, showing a cat's meow and a human voice message, indicating the ability to talk to and call pets for meals.

4. Monitoring and Notifications

The 1080P HD camera provides live video feed with night vision, allowing you to monitor your pet's activities and food bowl. The app will send real-time notifications for important events.

- **Live Video:** View your pet anytime, day or night, through the app.
- **Food Blockage Alerts:** Receive notifications if kibble gets stuck.
- **Device Offline Alerts:** Be informed if the feeder loses its Wi-Fi connection.
- **Feeding Records:** Access detailed feeding history within the app.

Get Notifications for Peace of Mind

Notifications come in when device is offline,
or food is blocked



Image: A smartphone screen showing two notification alerts: 'Device Offline Notification' and 'Food Blocked', positioned next to the Faroro pet feeder, illustrating the notification feature.

5. Device Sharing

Share control of the feeder with family members through the Smart Life app, allowing multiple users to manage feeding schedules and monitor your pet.

Share Your Device

Invite your family to visit some sweet moments and cute behaviors together.

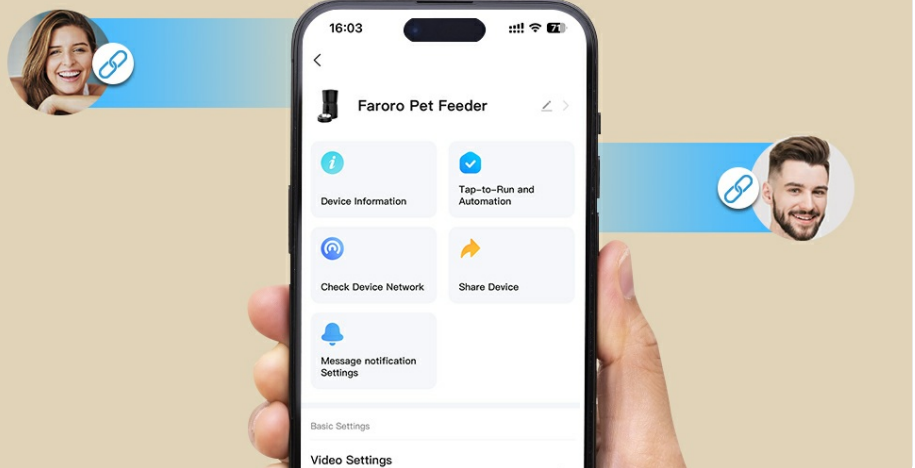


Image: A smartphone displaying the 'Share Your Device' feature within the app, showing profile icons of two individuals connected by a link, indicating that multiple family members can access and control the feeder.

MAINTENANCE AND CLEANING

Regular cleaning ensures hygiene for your pet and optimal feeder performance.

- **Stainless Steel Bowl:** This bowl is dishwasher safe for easy cleaning.
- **Food Hopper, Lid, Rotor, and Bowl Tray:** These parts are fully removable and can be washed with water.
- **Feeder Base:** The base contains electronic components and should **not** be submerged in water. Wipe it clean with a damp cloth.
- **Desiccant Bag:** Replace the desiccant bag periodically (e.g., monthly) to maintain food freshness.

Detachable design for easier cleaning

Slide down the button on the back to remove the food bucket for cleaning.



Image: An illustration demonstrating the detachable design of the feeder for easy cleaning. It shows the food bucket, lid, and stainless steel bowl being washed in a sink, with a clear instruction not to wash the electronic base.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Feeder not dispensing food.	Food hopper empty, kibble jammed, power issue, manual lock engaged.	Refill hopper, check for kibble blockage (use recommended size 2-15mm), ensure power connection, unlock manual feed via app or long press.
Wi-Fi connection unstable or disconnected.	Incorrect Wi-Fi password, feeder too far from router, router issues, battery-only mode.	Re-enter Wi-Fi password in app, move feeder closer to router, restart router, ensure feeder is connected to power adapter for full functionality.
Camera not working or poor video quality.	Poor Wi-Fi signal, feeder in battery-only mode, camera lens obstructed.	Check Wi-Fi signal strength, ensure feeder is powered by adapter, clean camera lens, adjust camera angle.
Two-way audio not functioning.	Microphone/speaker issues, app settings, Wi-Fi connectivity.	Check app audio settings, ensure stable Wi-Fi connection, restart feeder.
Notifications not received.	App notification settings disabled, phone's notification settings, feeder offline.	Enable notifications in Smart Life app and phone settings, ensure feeder is online.

SPECIFICATIONS

Feature	Detail
Model Number	PF24
Dimensions (L x W x H)	7.72 x 7.72 x 10.75 inches (19.6 x 19.6 x 27.3 cm)
Weight	3.24 Pounds (1.47 Kilograms)
Material	Acrylonitrile Butadiene Styrene (ABS)
Capacity	4 Liters
Camera	1080P HD with Night Vision, 120° Wide-Angle, Adjustable Angle
Connectivity	Bluetooth, Dual-band WiFi (2.4GHz/5GHz)
Power Source	Corded Electric (DC 5V/2A) or 3 x D Batteries (not included)
Recommended Kibble Size	2-15mm dry food
Special Features	Feeding Schedule, Portion Control, Smart App, Two-Way Audio, Blockage Sensor
Target Species	Cats, Small to Medium Dogs

WARRANTY AND SUPPORT

Warranty Information

The Faroro Automatic Pet Feeder (Model PF24) comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use.

Customer Support

For any concerns, questions, or product damage, please feel free to reach out to Faroro customer support at any time. If your product is damaged, you may request a replacement within the 2-year warranty period. Please refer to the contact information provided on the product packaging or the official Faroro website for the most up-to-date support channels.