VOLPAM SP03

VOLPAM Electric Scooter SP03 User Manual

Model: 21Miles-350W-8.5"

1. Introduction

This manual provides essential instructions for the safe operation, assembly, maintenance, and troubleshooting of your VOLPAM Electric Scooter SP03. Please read this manual thoroughly before using the scooter to ensure proper function and safety.

2. Safety Information

Operating an electric scooter carries inherent risks. Adherence to safety guidelines is crucial to prevent injury or damage.

- Always wear a helmet and appropriate protective gear (knee pads, elbow pads) when riding.
- Familiarize yourself with local laws and regulations regarding electric scooter use.
- Do not exceed the maximum weight limit of 264 lbs (120 kg).
- This scooter is designed for adult use.
- Avoid riding in wet conditions, heavy rain, or on slippery surfaces.
- Maintain a safe distance from other vehicles and pedestrians.
- Perform a pre-ride inspection: check brakes, tire condition, and ensure all parts are securely fastened.
- Use the front and rear lights when riding in low-light conditions or at night.

3. Package Contents

Verify that all items are present in the package:

- VOLPAM Electric Scooter SP03
- Power Adapter/Charger
- User Manual
- Assembly Tools (if required)

4. Setup and Assembly

Your VOLPAM Electric Scooter SP03 requires minimal assembly.

1. **Unfolding the Scooter:** Carefully lift the stem until it locks into the upright position. Ensure the folding mechanism is securely latched.
2. **Attaching the Handlebars:** Insert the handlebar assembly into the stem. Align the holes and secure it with the provided screws and tools. Ensure all connections are tight.
3. **Initial Charge:** Before first use, fully charge the scooter's battery. Connect the charger to the charging port and then to a power outlet. The indicator light on the charger will change when charging is complete.
4. **App Installation:** Download the VOLPAM companion app from your device's app store. Follow the in-app instructions to pair your scooter via Bluetooth.

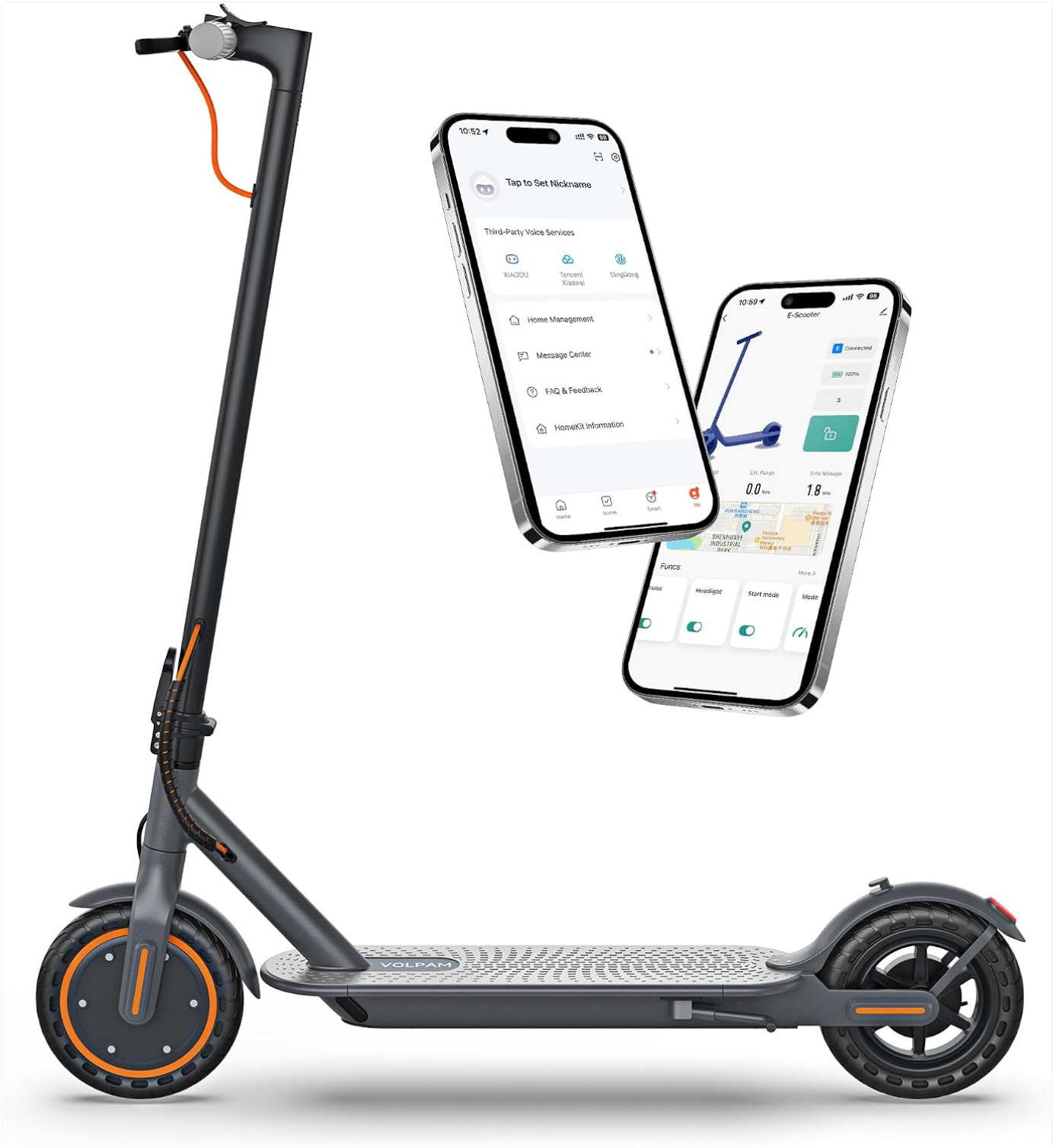


Image: The VOLPAM Electric Scooter SP03 shown fully assembled, alongside a representation of its smart app interface on a smartphone.



Image: A person demonstrating the portability of the VOLPAM Electric Scooter, holding it in its folded state. This highlights its easy-to-fold and lightweight design.

5. Operating Instructions

5.1 Power On/Off

Press and hold the power button on the handlebar display to turn the scooter on or off.

5.2 Riding the Scooter

- Place one foot on the deck and push off with the other foot to gain initial momentum.
- Once moving, gently press the accelerator lever to engage the motor.
- Maintain balance and keep both hands on the handlebars.

5.3 Speed Modes

The scooter features multiple speed modes, typically controlled via the display or the companion app. Select a mode appropriate for your environment and skill level. The maximum speed is 19 MPH.

5.4 Cruise Control

To activate cruise control, maintain a consistent speed for a few seconds. The scooter will emit a beep, and the cruise control indicator will illuminate on the display. To deactivate, gently press the brake lever or accelerator.

5.5 Braking System

The VOLPAM SP03 is equipped with a dual braking system: EABS electronic brake and a rear drum mechanical brake. Apply the brake levers gently and evenly to slow down or stop. Avoid sudden, harsh braking, especially at high speeds.

5.6 Lights

The scooter includes bright front and rear lights for visibility. These can be controlled via the handlebar display or the smart app. Always use lights when riding in low-light conditions.



Image: A close-up of the scooter's smart LCD display, showing current speed, battery level, and other operational indicators. This display

allows riders to monitor key information during use.



Image: The VOLPAM Electric Scooter being ridden at night, showcasing its illuminated front and rear lights. This demonstrates the effectiveness of the lighting system for nighttime safety and visibility.

5.7 Smart App Functions

The VOLPAM app enhances your riding experience with features such as:

- Speed adjustment and mode selection.
- Light control (on/off).
- Diagnostics and status checks.
- Remote lock/unlock functionality.

6. Charging

The scooter is powered by a 36V 7.8Ah (280Wh) battery, offering a range of approximately 21 miles. A full charge typically takes

4-5 hours.

- Ensure the scooter is turned off before charging.
- Connect the charger to the scooter's charging port, then plug it into a standard wall outlet.
- The charger's indicator light will typically be red during charging and turn green when fully charged.
- Do not leave the scooter charging unattended for extended periods.

7. Maintenance

Regular maintenance ensures the longevity and safe operation of your scooter.

- **Cleaning:** Wipe the scooter with a damp cloth. Avoid using high-pressure water jets or harsh chemicals.
- **Tires:** The 8.5-inch honeycomb solid tires are maintenance-free and do not require inflation. Regularly inspect them for wear or damage.
- **Brakes:** Periodically check the brake levers and cables for proper tension and function. Adjust if necessary.
- **Storage:** Store the scooter in a cool, dry place away from direct sunlight and extreme temperatures. If storing for an extended period, ensure the battery is charged to approximately 50-70%.
- **Fasteners:** Periodically check all screws and bolts to ensure they are tight.

8. Troubleshooting

If you encounter issues with your VOLPAM Electric Scooter, refer to the following common solutions:

Problem	Possible Cause	Solution
Scooter does not power on	Low battery; Loose connections	Charge the battery; Check all cable connections.
Reduced range or speed	Low battery; Overload; Tire wear	Fully charge the battery; Ensure rider weight is within limits; Inspect tires for wear.
Brakes not responsive	Brake cable loose; Worn brake pads	Adjust brake cable tension; Contact support for brake pad replacement.
App connection issues	Bluetooth off; App not updated	Ensure Bluetooth is enabled on your device; Update the app to the latest version.

If the problem persists, please contact VOLPAM customer support.

9. Specifications

Key technical specifications for the VOLPAM Electric Scooter SP03 (21Miles-350W-8.5"):

Feature	Detail
Model Name	SP03
Motor Power	350W Brushless Motor
Max Speed	19 MPH (30 km/h)

Feature	Detail
Max Range	21 Miles (34 km)
Battery	36V 7.8Ah (280Wh)
Charging Time	4-5 Hours
Tire Type	8.5-inch Honeycomb Solid Tires
Braking System	EABS Electronic + Rear Drum Mechanical
Max Load	264 lbs (120 kg)
Material	Aluminum Alloy
Special Features	Cruise Control, Digital Display, Foldable, Smart APP Connectivity



Image: A person riding the VOLPAM Electric Scooter, illustrating its durable aluminum alloy body, lightweight design (27.6 lbs), and capacity to support a maximum load of 264 lbs.



Image: A rider on the VOLPAM Electric Scooter ascending stairs, visually representing its 19 MPH max speed, 350W motor, and 15-degree climbing capability.

10. Warranty and Support

VOLPAM offers a one-year warranty for the Electric Scooter SP03, covering manufacturing defects from the date of purchase. For warranty claims or technical assistance, please contact VOLPAM customer support.
VOLPAM provides 24/7 customer support to assist with any inquiries or issues you may have.
For more information, visit the official VOLPAM Store.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question