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> Casfuy W9 Enhanced KDF Multi-Layer Filtration Quiet Dog & Cat Water Fountain User Manual

## Casfuy W9

# Casfuy W9 Enhanced KDF Multi-Layer Filtration Quiet Dog & Cat Water Fountain User Manual

Model: W9

## INTRODUCTION

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Thank you for choosing the Casfuy W9 Enhanced KDF Multi-Layer Filtration Quiet Dog & Cat Water Fountain. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new pet water fountain. Please read it thoroughly before use and retain it for future reference.

## IMPORTANT SAFETY INSTRUCTIONS

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- Read all instructions before operating the appliance.
- Do not immerse the power adapter or plug in water or other liquids.
- Supervise children when they are near the fountain.
- Do not operate the appliance if it has a damaged cord or plug, or if it malfunctions or has been damaged in any manner.
- Use only attachments recommended or sold by the manufacturer.
- Do not use the appliance for anything other than its intended use.
- Unplug the appliance when not in use and before cleaning.
- Ensure the power cord is placed where it cannot be tripped over or pulled.
- This product is for indoor use only.

## PACKAGE CONTENTS

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Please check to ensure all items are present and in good condition:

- 1 x ABS Water Tank
- 1 x ABS Top Cover

- 1 x Water Pump
- 1 x Pump Holder
- 1 x Activated Carbon Filter
- 1 x Filter Sponge
- 1 x Charging Cable
- 1 x Adapter
- 1 x User Manual

## PRODUCT OVERVIEW

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The Casfuy W9 water fountain features a 2.5L capacity, dual flow modes, and an enhanced KDF multi-layer filtration system to provide clean and fresh water for your pets. Its quiet operation ensures a peaceful environment.



Image: The Casfuy W9 water fountain in use, showing its compact design and a cat drinking from it.

# Enhanced Multi-layer Filtration with KDF

## Up to 50% Cleaner, Healthier Water



Image: Illustration of the two available water flow designs: a gentle waterfall and a bubbling spring, offering variety for pet preferences.

## SETUP INSTRUCTIONS

- Clean Components:** Before first use, wash all parts of the fountain (except the pump and adapter) with water and mild soap. Rinse thoroughly.
- Assemble Pump:** Place the water pump into the pump holder. Ensure it is securely fitted.
- Install Filter:** Insert the filter sponge into its designated slot. Place the activated carbon filter into the filter tray.
- Fill Water Tank:** Fill the ABS water tank with clean water up to the MAX indicator line. The fountain has a 2.5L (85oz) capacity. The clear vertical water window allows for easy monitoring of the water level.
- Place Top Cover:** Carefully place the ABS top cover onto the water tank, ensuring the pump's nozzle aligns with the water outlet on the cover.
- Connect Power:** Connect the charging cable to the pump and the adapter. Plug the adapter into a standard electrical outlet.

7. **Choose Flow Mode:** The fountain offers two flow modes: waterfall and bubbling spring. Adjust the top cover or nozzle to select your preferred mode. The 4° tilt base is designed to support a natural drinking posture for pets.

## 4° tilt makes drinking effortless

The golden arc design protects the cervical spine



Image: The transparent water tank of the Casfuy W9 fountain, illustrating its 2.5L (85oz) capacity.



Image: A cat drinking from the Casfuy W9 fountain, demonstrating the ergonomic 4-degree tilt designed for comfortable pet posture.

## OPERATING INSTRUCTIONS

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- **Power On:** Once plugged in, the fountain will automatically start operating, circulating water.
- **Water Level:** Regularly check the water level through the clear window. Refill when the water level approaches the MIN indicator to prevent the pump from running dry.
- **Flow Modes:** The fountain provides two distinct water flow options. You can switch between the gentle waterfall and bubbling spring by adjusting the top nozzle component.
- **Quiet Operation:** The ultra-quiet pump operates at a low noise level (as low as 23dB), ensuring it does not disturb your pets or household.

## 2.5L/85OZ Super Capacity



Image: An illustration highlighting the ultra-silent operation of the Casfuy W9 water fountain, with noise levels below 23dB, ensuring a quiet environment.

## MAINTENANCE

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### Cleaning the Fountain

- **Weekly Cleaning:** For optimal hygiene, clean the entire fountain at least once a week.
- **Disassembly:** Unplug the fountain, disassemble all components (tank, top cover, pump, filter tray).
- **Washing:** Wash the tank, top cover, and filter tray with water and mild soap. The fountain is made from durable, BPA-free ABS plastic for easy cleaning.
- **Pump Cleaning:** Clean the pump by removing the front cover and impeller. Rinse the impeller under running water to remove any debris or hair.
- **Rinse and Reassemble:** Rinse all components thoroughly to remove any soap residue. Reassemble the fountain as per the setup instructions.

### Filter Replacement

The Casfuy W9 features an enhanced KDF multi-layer filtration system, including a high-density cotton layer, Kinetic Degradation Fluxion (KDF), activated carbon, and ion exchange resin, to ensure clean and healthy water.

# Ultra Silent

Working noise as low as 23dB



Image: A detailed diagram illustrating the enhanced multi-layer filtration system of the Casfuy W9, including high-density cotton, KDF, activated carbon, and ion exchange resin layers.

- **Activated Carbon Filter:** Replace the activated carbon filter every 2-4 weeks, or more frequently if you have multiple pets or if the water appears dirty.
- **Filter Sponge:** Replace the filter sponge every 1-2 months, or when it shows signs of wear or excessive debris.
- **Replacement Process:** Unplug the fountain, remove the top cover, and lift out the old filter. Insert a new filter, ensuring it is properly seated.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Fountain not dispensing water.	<ol style="list-style-type: none"> <li>1. Power outage or disconnected.</li> <li>2. Water level too low.</li> <li>3. Pump clogged with debris or hair.</li> </ol>	<ol style="list-style-type: none"> <li>1. Check power connection and outlet.</li> <li>2. Refill water to the MAX level.</li> <li>3. Disassemble and clean the pump thoroughly.</li> </ol>
Water flow is weak.	<ol style="list-style-type: none"> <li>1. Filter is dirty or clogged.</li> <li>2. Pump is partially clogged.</li> <li>3. Insufficient water.</li> </ol>	<ol style="list-style-type: none"> <li>1. Clean or replace the filter.</li> <li>2. Clean the pump impeller.</li> <li>3. Add water to the appropriate level.</li> </ol>
Fountain is noisy.	<ol style="list-style-type: none"> <li>1. Water level too low.</li> <li>2. Pump is not properly seated.</li> <li>3. Debris in the pump.</li> </ol>	<ol style="list-style-type: none"> <li>1. Refill water to the MAX level.</li> <li>2. Ensure the pump is securely placed in its holder.</li> <li>3. Clean the pump impeller and housing.</li> </ol>

## SPECIFICATIONS

<b>Model Number</b>	W9
<b>Brand</b>	Casfuy
<b>Capacity</b>	2.5 Liters (85 oz)
<b>Material</b>	BPA-free ABS Plastic
<b>Product Dimensions</b>	21.01 x 21.01 x 15.01 cm
<b>Item Weight</b>	798.32 g (1.76 Pounds)
<b>Power Source</b>	Plug-In Power
<b>Noise Level</b>	< 23dB

## WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the contact details provided with your purchase or visit the official Casfuy website. Keep your purchase receipt as proof of purchase.