Baseus E20

Baseus E20 True Wireless Earbuds User Manual

Model: E20

1. INTRODUCTION

Thank you for choosing the Baseus E20 True Wireless Earbuds. These earbuds are designed to provide a high-quality audio experience with powerful bass, clear calls, and reliable connectivity. This manual will guide you through the setup, operation, and maintenance of your new earbuds.

2. WHAT'S IN THE BOX

- Baseus E20 True Wireless Earbuds (Left and Right)
- Charging Case
- USB-C Charging Cable
- User Manual

Image: Baseus E20 True Wireless Earbuds shown inside their charging case, highlighting key features like powerful bass, IPX5 water resistance, 33 hours listening time, and environmental noise cancellation.

3. PRODUCT OVERVIEW

3.1 Earbud Components

Image: A close-up view of the Baseus E20 True Wireless Earbuds, showing the ergonomic design, speaker grille, and charging contacts.

- **Touch Control Area:** For managing playback, calls, and modes.
- **Microphone:** For calls and voice commands (2 ENC Mics).
- **Speaker:** Delivers audio (12mm drivers).
- **Charging Contacts:** For charging the earbuds in the case.
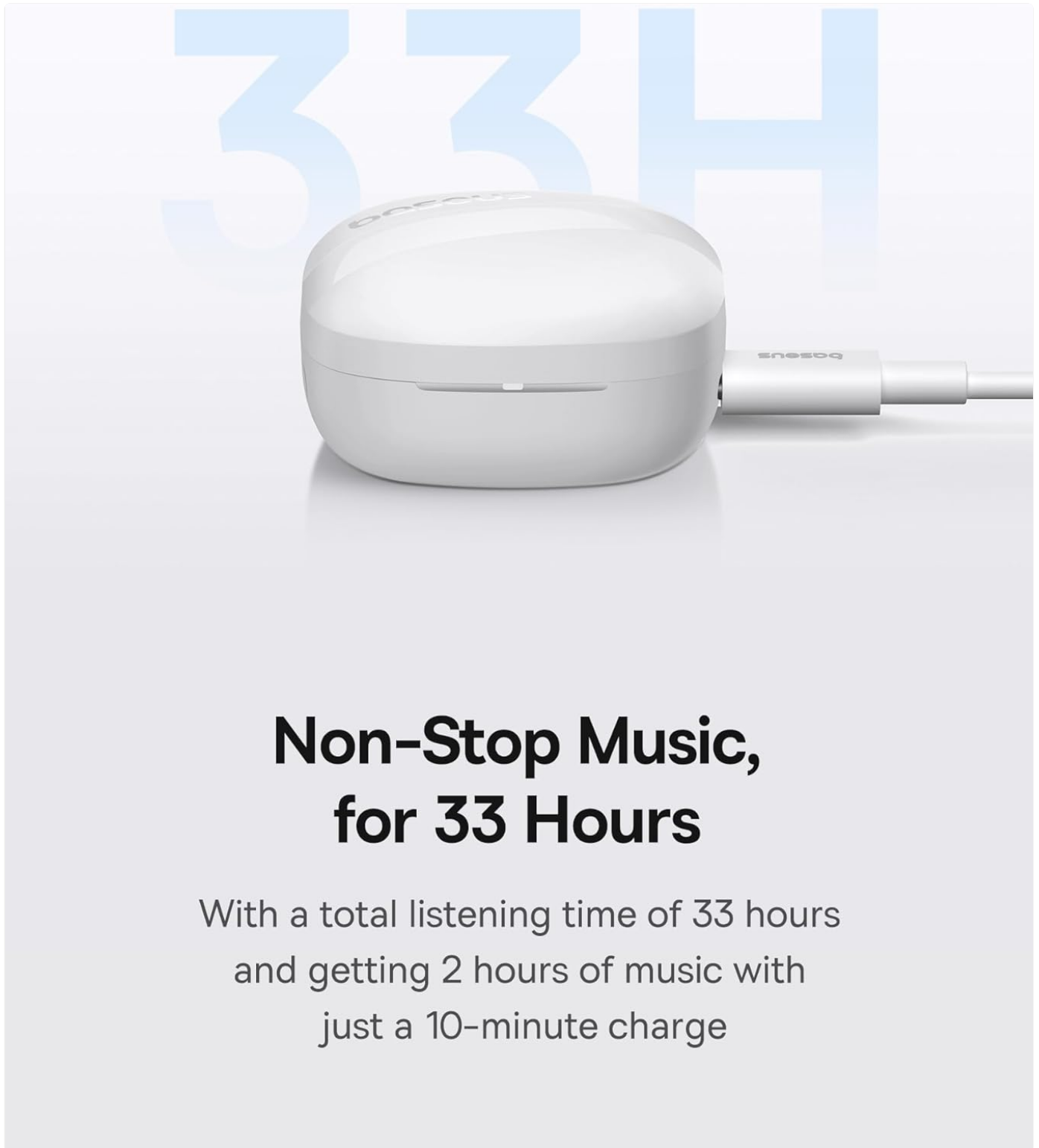
3.2 Charging Case

- **Charging Port:** USB-C port for charging the case.
- **Indicator Light:** Shows charging status and battery level.

4. Setup

4.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure the charging contacts align.
2. Connect the USB-C charging cable to the charging port on the case and to a power source.
3. The indicator light on the case will show the charging status. Once fully charged, the light will indicate completion or turn off.

Non-Stop Music, for 33 Hours

With a total listening time of 33 hours and getting 2 hours of music with just a 10-minute charge

Image: The Baseus E20 charging case is shown connected to a USB-C charging cable, illustrating the charging process and highlighting the 33-hour total listening time.

4.2 Bluetooth Pairing

Pair your Baseus E20 earbuds with your device for the first time.

1. Open the charging case. The earbuds will automatically enter pairing mode, and their indicator lights will flash.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for "Baseus E20" in the list of available Bluetooth devices and select it to connect.
4. Once connected, the earbud indicator lights will turn off or show a steady light, and you will hear a confirmation tone.

Note: After the initial pairing, the earbuds will automatically connect to the last paired device when taken out of the case, provided

Bluetooth is enabled on the device.

Bluetooth 5.3

A more stable, more efficient and stronger connection

Image: A detailed diagram illustrating the Bluetooth 5.3 chip, emphasizing a more stable and efficient connection for the Baseus E20 earbuds.

5. OPERATING INSTRUCTIONS

The Baseus E20 earbuds feature intuitive touch controls. The following table outlines the common functions:

Simple Touch Controls

The capacitive touch technology offers more touch responsiveness and longer touch panel life expectancy

◎ **Answer/Hangup**
 •• (L or R)

◎ **Noise Cancellation**
 •• (L or R) cycle through
  Noise cancellation(default)>
  Normal>Transparency

◎ **Voice Assistant**
 ••• (L or R)

◎ **Spatial Audio**
 •• (L or R) cycle through
  Music mode>Theater Mode>
  Normal(default)

Image: A visual guide to the touch control areas on the Baseus E20 earbuds, detailing single, double, and triple tap functions for various operations.

Action	Function
Double Tap (L or R)	Answer/Hang up Call, Play/Pause Music

Action	Function
Triple Tap (L or R)	Activate Voice Assistant
Long Press (L or R)	Cycle Noise Cancellation Modes (Default > Normal > Transparency)
Long Press (L or R)	Cycle Spatial Audio Modes (Music Mode > Theater Mode > Normal)

Note: Specific functions may vary slightly depending on your connected device and operating system.

5.1 Call Management

- **Answer**/**End Call:** Double tap either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.

Crystal-Clear Calls

The dual-mic ENC eliminates background noise
and environmental disturbance
during voice or video calls

5.3

Bluetooth

Mic ENC

ENC: Environmental
Noise Cancellation

Image: An internal diagram of the Baseus E20 earbud highlighting the dual-mic Environmental Noise Cancellation (ENC) system for clear calls.

5.2 Music Playback

- **Play/Pause:** Double tap either earbud.

5.3 Voice Assistant

- **Activate Voice Assistant:** Triple tap either earbud.

5.4 Noise Control Modes

The Baseus E20 earbuds offer different noise control modes:

- **Noise Cancellation (Default):** Reduces ambient noise for an immersive listening experience.
- **Normal Mode:** Standard audio playback without active noise control.
- **Transparency Mode:** Allows you to hear your surroundings while listening to audio.

To cycle through modes: Long press either earbud.

6. MAINTENANCE

6.1 Cleaning

- Regularly clean the earbuds, especially the ear tips and speaker grilles, with a soft, dry, lint-free cloth.
- Ensure charging contacts on both earbuds and case are clean and dry to prevent charging issues.
- Do not use abrasive materials, solvents, or harsh chemicals.

6.2 Storage

- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Avoid storing in extreme temperatures or high humidity.

6.3 Water Resistance (IPX5)

The Baseus E20 earbuds are IPX5 water-resistant, meaning they can withstand splashes and sweat. They are not designed for submersion in water or exposure to pressurized water jets. Ensure earbuds are dry before placing them back in the charging case to prevent damage.

Reliable, Regardless Conditions

IPX5 Waterproof earbuds resilient against sweat
and raindrops for supreme audio performance
in any conditions at any time

Image: The Baseus E20 earbuds and charging case are depicted with water splashing around them, illustrating their IPX5 water-resistant capability for reliable performance in various conditions.

7. TROUBLESHOOTING

Problem	Possible Solution

Problem	Possible Solution
Earbuds not pairing	○ Ensure earbuds are charged. ○ Turn off Bluetooth on your device and turn it back on. ○ Forget "Baseus E20" from your device's Bluetooth list and try pairing again. ○ Place earbuds back in the case, close it, wait a few seconds, then open to re-enter pairing mode.
No sound from one earbud	○ Ensure both earbuds are charged. ○ Try placing both earbuds back in the case, closing it, and then taking them out again. ○ Reset the earbuds (refer to manufacturer's specific reset instructions if available, otherwise try forgetting device and re-pairing).
Charging case not charging	○ Check the USB-C cable and power adapter. Try a different cable or adapter. ○ Ensure the charging port is clean and free of debris.
Poor call quality	○ Ensure the microphones are not obstructed. ○ Move closer to your connected device to improve Bluetooth signal. ○ Check if Environmental Noise Cancellation (ENC) is active.

8. SPECIFICATIONS

Feature	Detail
Model Name	E20
Bluetooth Version	5.3
Driver Size	12mm
Total Playtime	Up to 33 hours (with charging case)
Earbuds Playback Time	Up to 6 hours (single charge)
Water Resistance	IPX5
Microphones	2 ENC Mics for Clear Calls
Control Type	Touch Control
Charging Port	USB-C
Item Weight	3.2 ounces

Feature	Detail
Compatible Devices	Cellphones, Laptops, Tablets, Devices with Bluetooth Audio Capability (iOS, Android, Windows, Mac OS, Switch)

Power and Dynamic

The 12mm PU diaphragm produces strong and accurate ultra-low-frequencies

Image: A cutaway diagram illustrating the 12mm PU diaphragm driver, emphasizing its role in producing strong and accurate ultra-low frequencies for powerful bass.

9. PRODUCT OVERVIEW VIDEO

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Video: An official overview of the Baseus E20 True Wireless Earbuds, demonstrating features such as touch controls, powerful bass, IPX5 water resistance, 33-hour battery life, ENC for clear calls, and Bluetooth 5.3 connectivity. The video shows the earbuds in various usage scenarios, including listening to music, making calls, and being used in different weather conditions.

10. WARRANTY AND SUPPORT

Baseus products come with a standard manufacturer's warranty. For detailed warranty information, product support, or service inquiries, please refer to the warranty card included in your product packaging or visit the official Baseus website. Keep your purchase receipt as proof of purchase for warranty claims.
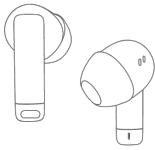
Online Support: For further assistance, please visit the Baseus Official Store on Amazon or their official website.

Related Documents - E20

	Baseus Bowie MA10 Wireless Earbuds Quick Start Guide A concise guide to using the Baseus Bowie MA10 wireless earbuds, covering wearing, powering on/off, charging, LED indicators, pairing, button controls, resetting, and support.
	Baseus Bowie E20 TWS True Wireless Earphones Quick Start Guide A concise guide to setting up and using your Baseus Bowie E20 TWS True Wireless Earphones, covering pairing, charging, and basic controls.
	Baseus Bass BP1 Pro In-Ear True Wireless Earbuds Quick Start Guide Discover the Baseus Bass BP1 Pro, high-fidelity true wireless earbuds. This guide provides essential information on setup, pairing, controls, and specifications for an optimal audio experience.
	Baseus E18 TWS Bluetooth 5.3 Wireless Earphones with ENC Bass - Safety and Compliance Information Comprehensive safety instructions, regulatory compliance details (FCC, IC, CE), and usage guidelines for the Baseus E18 TWS Bluetooth 5.3 Wireless Earphones with ENC Bass. Includes information on handling, hearing safety, magnetic field warnings, and disposal.

	[Baseus Eli Sport 1 Open-Ear TWS Earbuds User Manual](#) Official user manual for the Baseus Eli Sport 1 Open-Ear TWS Earbuds (Model PM20A). Find instructions on pairing, Bluetooth connection, shortcut operations, app usage, wear instructions, power indicators, specifications, and important warnings.
	[Baseus Bowie E9 True Wireless Earphones User Manual - Features, Operation, Specifications](#) Official user manual for the Baseus Bowie E9 True Wireless Earphones. Discover features, connection steps, music and call operations, battery details, safety information, and technical specifications.