Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Sweetcrispy BL-Q01-36IN-BK

Sweetcrispy 36-inch Electric Fireplace Insert User Manual

Model: BL-Q01-36IN-BK

Safety Information Package Contents Setup & Installation Operating Instructions Maintenance Troubleshooting Specifications Warranty & Support

1. Safety Information

Please read and understand this entire manual before attempting to assemble, operate, or install the product. Failure to do so could result in fire, electric shock, or serious personal injury.

Important Safety Warnings:

- **Overheating Protection:** The unit is equipped with built-in overheating protection that automatically turns off the heater if it gets too hot. If this occurs, unplug the unit, wait 10 minutes, and plug it back in. If the issue persists, contact customer support.
- **Child Lock:** For safety, activate the child lock feature to prevent unintended operation by children. Refer to the 'Operating Instructions' section for details.
- **Clearance:** Keep combustible materials such as furniture, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the heater and away from the sides and rear. Do not cover the heater vents.
- **Power Source:** Ensure the fireplace is connected to a properly grounded outlet. Do not use extension cords.
- **Placement:** Do not place the fireplace in areas where it may be exposed to water or excessive moisture.

2. Package Contents

Before beginning assembly, ensure all parts are present and undamaged. If any parts are missing or damaged, do not attempt to assemble or use the product. Contact customer service for assistance.

Included Items:

- Electric Fireplace Unit
- Remote Control
- User Manual (this document)

- Mounting Bracket (for wall-mounted installation)
- Freestanding Feet (optional, for freestanding installation)
- Decorative Media (Crystals/Logs)
- Hardware Pack (screws, anchors, etc.)

3. Setup & Installation

The Sweetcrispy Electric Fireplace offers versatile installation options: wall-mounted, recessed, or freestanding.

3.1 Unboxing and Preparation

1. Carefully remove the fireplace unit and all components from the packaging.
2. Remove any protective film or packaging materials from the unit.
3. Locate the instruction manual and remote control.

3.2 Decorative Media Installation

Before final installation, you will need to install the decorative crystals or logs.

1. Carefully remove the front glass panel. This usually involves unscrewing small fasteners on the sides or top.
2. Distribute the decorative crystals or logs evenly along the designated media bed.
3. Reattach the front glass panel, ensuring it is securely fastened.

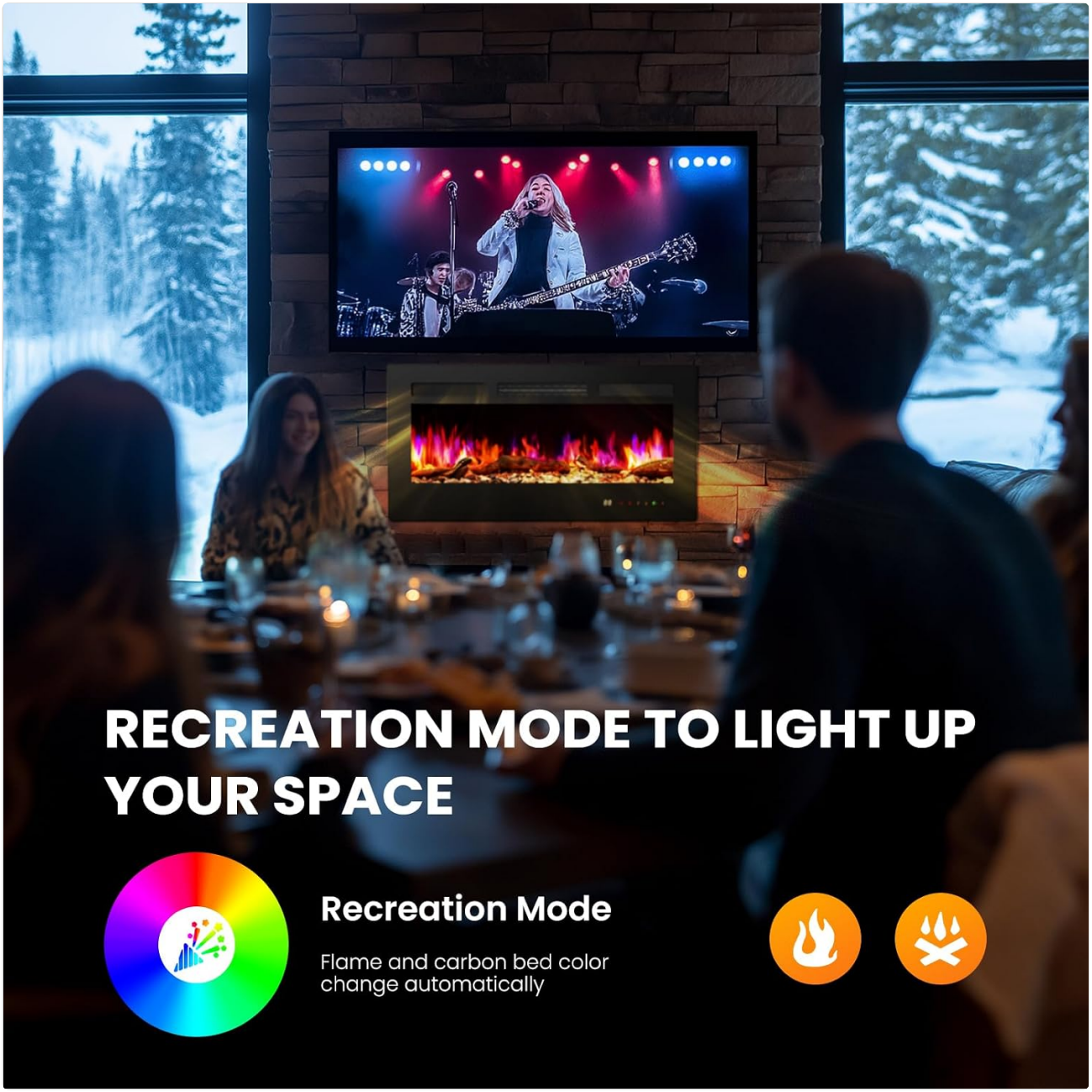


Image: Installing decorative crystals and logs into the fireplace unit.

3.3 Installation Options

Choose the installation method that best suits your space.



Image: Visual guide for the three installation methods: recessed, wall-mounted, and freestanding.

Wall-Mounted Installation:

1. Select a suitable wall location, ensuring adequate clearance from combustible materials (as per safety warnings).
2. Attach the provided mounting bracket to the wall using appropriate hardware (screws, wall anchors) for your wall type. Ensure the bracket is level and securely fastened.
3. Carefully lift the fireplace unit and hook it onto the wall mounting bracket. Ensure it is seated firmly and securely.

▶ **Watch video online**
Electric Fireplace Recessed and Wall Mounted

Video: Demonstrates the process of wall-mounted installation for an electric fireplace.

Recessed Installation:

1. Create an opening in the wall according to the dimensions provided in the specifications section (4"D x 36"W x 18.1"H). Ensure there is a power outlet within the recessed area.

2. Slide the fireplace unit into the prepared opening. Secure it using the appropriate mounting screws through the designated holes on the unit's sides.

▶ **Watch video online**
Aidoly 36in Electric Fireplace Insert

Video: Shows the recessed installation process for a 36-inch electric fireplace insert.

Freestanding Installation:

1. Attach the provided freestanding feet to the bottom of the fireplace unit using the included screws.
2. Place the fireplace on a stable, level surface.

4. Operating Instructions

Your Sweetcrispy Electric Fireplace can be controlled via the touch panel on the unit or the included remote control.

4.1 Remote Control Functions



Image: Overview of the remote control and touch panel, detailing various functions like timer, temperature settings, child lock,

flame speed, and dimmer.

- **Power (On/Off):** Press to turn the unit on or off.
- **Heater:** Toggle between cool air, low heat (750W), or high heat (1500W).
- **Brightness (Dimmer):** Adjust the flame brightness (L0-L5).
- **Flame Color:** Cycle through various flame colors (e.g., Red, Orange, Blue, Purple, Red & Yellow, Red & Blue, Red & White, Orange & Blue, Yellow & White, Blue & White, Red & Orange & Blue, Multicolor).
- **Bed Color:** Change the color of the ember bed.
- **Flame Speed:** Adjust the speed of the flame effect (S1-S5).
- **Timer:** Set an automatic shut-off timer from 1 to 12 hours.
- **Temperature Setting:** Adjust the desired room temperature (50°F (10°C) - 95°F (35°C)).
- **Child Lock:** Activate or deactivate the child lock feature.

▶ **Watch video online**
Electric Fireplace Recessed and Wall Mounted

Video: Demonstrates various flame color and heat settings of the electric fireplace.

4.2 Special Modes

- **Recreation Mode:** Enhances the atmosphere with automatically changing flame and carbon bed colors.
- **Sleep Mode:** Creates a warm environment for restful sleep with the slowest flame speed and darkest light.



Image: Illustrates the Recreation Mode for enhanced atmosphere and Sleep Mode for a restful environment.

5. Maintenance

Regular maintenance ensures optimal performance and longevity of your electric fireplace.

5.1 Cleaning

- Always unplug the unit before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or sprays.
- Gently clean the glass panel with a soft cloth and glass cleaner.
- Ensure all vents are clear of dust and debris to maintain proper airflow.

5.2 Storage

If storing the fireplace for an extended period, unplug it and store it in a dry, cool location, preferably in its original packaging.

6. Troubleshooting

If you experience issues with your fireplace, refer to the common problems and solutions below. If the problem

persists, contact customer support.

Problem	Possible Cause	Solution
No power/Unit does not turn on	Unit unplugged, circuit breaker tripped, power outlet malfunction.	Ensure unit is plugged in, check circuit breaker, test outlet with another device.
No heat output	Heater function not activated, temperature setting too low, overheating protection activated.	Activate heater function, increase temperature setting, unplug unit for 10 minutes to reset overheating protection.
Flame effect not working	Flame function not activated, LED lights malfunction.	Activate flame function, contact customer support if lights are out.
Remote control not working	Dead batteries, obstruction, unit not receiving signal.	Replace batteries, ensure clear line of sight to unit, try operating from closer distance.
Unusual noise during operation	Normal fan operation, loose components.	Some fan noise is normal. If noise is excessive or unusual, contact customer support.

7. Specifications

Detailed technical specifications for your Sweetcrispy Electric Fireplace.

Feature	Detail
Brand	Sweetcrispy
Model Name	Sweetcrispy Electric Fireplace
Item Model Number	BL-Q01-36IN-BK
Product Dimensions	4"D x 36"W x 18.1"H
Item Weight	37.7 Pounds
Power Source	Corded Electric
Heat Output	1500 Watts
Material	Metal
Finish Type	Polished
Installation Type	Freestanding, Wall Mounted, Recessed
Special Features	Adjustable Flame, Overheat Protection, Timer, Remote Control, Touch Panel
Color	Dark
UPC	753747455908

8. Warranty & Support

8.1 Limited Warranty

This Sweetcrispy Electric Fireplace comes with a limited warranty. Please refer to the warranty card included in your package or contact customer support for specific terms and conditions.

8.2 Customer Support

If you have any questions, require technical assistance, or need to report a problem with your product, please contact Sweetcrispy customer support. Contact information can typically be found on the product packaging, the warranty card, or the official Sweetcrispy website.

© 2026 Sweetcrispy. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B0FQV3DMB1

More documents and user manuals: **https://manuals.plus/**