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Sweetcrispy BL-Q01-60IN-BK

Sweetcrispy 60-inch Electric Fireplace Insert User Manual

Model: BL-Q01-60IN-BK

1. Introduction

Thank you for choosing the Sweetcrispy 60-inch Electric Fireplace Insert. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your new electric fireplace. Please read all instructions carefully before use and retain this manual for future reference.

▶ **Watch video online**
Sweetcrispy Product Overview

Video Description: This video provides a general overview of the Sweetcrispy Electric Fireplace, highlighting its design and features.

2. Safety Information

Your safety is paramount. This electric fireplace is equipped with several safety features to ensure secure operation. Always follow these guidelines:

- **Overheating Protection:** The unit features built-in overheating protection, which automatically turns off the fireplace if it reaches an unsafe temperature.
- **Child Lock:** A child lock function is available to prevent unintended operation by children, providing peace of mind.
- Keep combustible materials such as furniture, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the heater and away from the sides and rear.
- Ensure the fireplace is installed on a stable, level surface or securely mounted to a wall.
- Do not cover the air vents to prevent overheating.

3. Package Contents

Verify that all components are present and undamaged upon unpacking:

- Electric Fireplace Insert
- Remote Control
- User Manual
- Mounting Hardware (for wall-mounted or recessed installation)
- Feet (for freestanding installation)

- Decorative Media (e.g., crystals, logs)

4. Setup and Installation

Your Sweetcrispy Electric Fireplace offers versatile installation options to suit your preference:

- **Wall-Mounted:** Mount the fireplace directly onto a wall for a modern, floating aesthetic.
- **Recessed:** Integrate the fireplace into a wall for a sleek, built-in appearance.
- **Freestanding:** Attach the provided feet to use the unit as a portable, freestanding heater.

Please refer to the detailed diagrams and instructions provided in the included user manual for specific steps on each installation method.



Image Description: This image illustrates the three primary installation methods for the electric fireplace: recessed into a wall, mounted directly on a wall, and freestanding with attached feet. Dimensions for recessed installation are also shown.

▶ **Watch video online**

Flush mount fireplace

Video Description: This video demonstrates the flush mount installation process for the electric fireplace, showing how it integrates seamlessly into a wall structure.

5. Operating Instructions

Control your fireplace with ease using either the included remote control or the integrated touch panel.

5.1 Remote Control Functions

- **Power On/Off:** Press the power button to turn the unit on or off.
- **Flame Color:** Cycle through various flame colors to set the desired ambiance.
- **Flame Speed:** Adjust the speed of the flame effect.
- **Flame Brightness:** Control the intensity of the flame display.
- **Heater Settings:** Select between cool air, low heat, or high heat (1500W) modes.
- **Temperature Control:** Set your desired room temperature.
- **Timer:** Program the fireplace to automatically turn off after a set period (up to 12 hours).
- **Child Lock:** Activate or deactivate the child lock feature.

5.2 Touch Panel Control

The touch panel on the unit provides direct access to most functions, mirroring the remote control capabilities for convenient adjustments.



Image Description: This image displays the remote control for the electric fireplace, highlighting its various buttons for power, lock, flame color, ember color, dimmer, flame speed, timer, heater, and temperature settings.

6. Features

- **Realistic Flame Effect:** Enjoy a customizable flame experience with adjustable colors, speed, and light intensity. Choose from 13 flame colors and 13 ember bed colors, offering 169 combinations.
- **Flexible Heating:** The 1500W heater provides efficient warmth for rooms up to 400 square feet. Select from cool air, low heat, or high heat settings.
- **Energy Savings:** Utilize the 12-hour timer feature to conserve energy and reduce electricity bills by setting the fireplace to turn off automatically.
- **Quiet Operation:** Designed for silent warmth, operating at approximately 35dB, comparable to a quiet office environment.
- **Versatile Modes:** Includes a 'Recreation Mode' for automatic flame and carbon bed color changes to enhance atmosphere, and a 'Sleep Mode' for a restful environment with the slowest flame speed and darkest light.



Image Description: This image highlights the extensive customization options, including 169 color combinations for flame and ember bed, and 5 adjustable levels for flame brightness and speed.



Image Description: This image illustrates two operational modes: 'Recreation Mode' for dynamic flame and carbon bed color changes, and 'Sleep Mode' for a subdued, restful ambiance.

7. Maintenance

To ensure the longevity and optimal performance of your electric fireplace, regular maintenance is recommended:

- **Cleaning:** Regularly wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or sprays.
- **Ventilation:** Ensure that the air intake and outlet vents are free from dust and obstructions. Periodically vacuum the vents to maintain proper airflow.
- **Storage:** If storing the unit for an extended period, ensure it is clean, dry, and stored in a safe place away from extreme temperatures.

8. Troubleshooting

If you encounter any issues with your fireplace, please refer to the following common troubleshooting tips:

- **No Power:** Check if the power cord is securely plugged into a working outlet. Ensure the main power switch on the unit is in the 'ON' position.
- **No Heat:** Verify that the heater function is activated and the temperature setting is above the current room temperature. Check for any obstructions in the air vents.
- **Flame Effect Not Working:** Ensure the flame effect is turned on via the remote or touch panel. Check brightness settings.
- **Remote Not Responding:** Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the fireplace sensor.
- **Unit Shuts Off Automatically:** This may be due to the overheating protection. Unplug the unit, allow it to cool down for at least 15 minutes, and check for any blocked vents before restarting.

For persistent issues, please contact Sweetcrispy customer support.

9. Specifications

Brand	Sweetcrispy
Model Name	Sweetcrispy Electric Fireplace
Item Model Number	BL-Q01-60IN-BK
Product Dimensions	4"D x 60"W x 18.1"H
Item Weight	58.2 Pounds
Material	Metal
Power Source	Corded Electric
Heat Output	1502 Watts
Installation Type	Freestanding, Wall Mounted, Recessed
Special Features	Adjustable Flame, Overheat Protection, Timer
UPC	753747455953

10. Warranty and Support

This Sweetcrispy Electric Fireplace comes with a **Limited Warranty**. Please refer to the warranty card included in your package for specific terms and conditions.

For any product inquiries, technical support, or warranty claims, please contact Sweetcrispy Customer Support. Contact information can be found on the product packaging or the official Sweetcrispy website.

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