Candy CRO EH9N4TBE-S

Candy Smart Pro Inverter Dryer

Model: CRO EH9N4TBE-S

1. INTRODUCTION

Thank you for choosing the Candy Smart Pro Inverter CRO EH9N4TBE-S dryer. This appliance is designed to provide efficient and convenient drying for your laundry. Featuring an inverter motor, it offers high energy efficiency and low noise levels. With Wi-Fi + BLE connectivity and the hOn app, you can access over 40 additional programs and monitor drying cycles and energy consumption.
Please read this manual carefully before using the appliance to ensure safe and optimal operation. Keep this manual for future reference.

2. SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- Ensure the appliance is properly grounded.

- Do not allow children to play with or operate the dryer.

- Never dry items that have been soiled with flammable substances (e.g., cooking oil, gasoline).

- Clean the lint filter after every load to prevent fire hazards and maintain drying efficiency.

- Do not block the ventilation openings of the dryer.

- Unplug the appliance before cleaning or performing any maintenance.

- Do not install the dryer in an area where it may be exposed to water or extreme temperatures.

3. SETUP AND INSTALLATION

Proper installation is crucial for the safe and efficient operation of your dryer.

3.1 Unpacking

- Remove all packaging materials and transport bolts.
- Inspect the dryer for any damage incurred during transit.

3.2 Placement

Place the dryer on a firm, level floor. Ensure there is adequate space around the appliance for ventilation. The dimensions of the dryer are approximately 85 cm (Height) x 59.6 cm (Width) x 58.5 cm (Depth).

Image: The dryer positioned in a laundry area, demonstrating typical installation space requirements.

3.3 Leveling

Adjust the feet at the bottom of the dryer to ensure it is perfectly level. A level appliance reduces vibration and noise during operation.

3.4 Electrical Connection

Connect the dryer to a properly grounded electrical outlet. Refer to the rating label on the appliance for specific power requirements.

3.5 Drain Hose (if applicable)

If your model includes a direct drain option, connect the drain hose to a suitable drain point to avoid manually

emptying the water container.

4. OPERATING INSTRUCTIONS

This section guides you through the daily use of your Candy Smart Pro Inverter dryer.

4.1 Control Panel Overview

The control panel features a program selector dial, a display, and various function buttons.

Image: Front view of the dryer, highlighting the control panel with its display and buttons.

4.2 Loading Laundry

- Open the dryer door.

- Load laundry into the drum, ensuring not to overload the appliance. The maximum capacity is 9 KG.

- Close the door firmly.

Image: The dryer door open, revealing the empty drum ready for loading.

4.3 Program Selection

Turn the program selector dial to choose the desired drying program. The dryer offers 14 standard programs, with over 40 additional programs accessible via the hOn app.

- **Certified Wool Program:** A dedicated cycle for wool garments. It preserves fabrics and respects fibers, leaving clothes ready to wear. This program is Woolmark certified.

- **Relax Cycle:** A warm cycle that reduces crease formation in just 12 minutes, ideal for refreshing clothes.
- **4 Drying Levels:** Select the desired dryness level:

  - *Iron Dry:* Leaves clothes slightly damp for easier ironing.
  - *Hanger Dry:* Suitable for items that will be hung to finish drying.
  - *Cupboard Dry:* Clothes are dry enough to be put away.
  - *Extra Dry:* For very dry items, such as towels or thick fabrics.

4.4 Special Features

- **Easy Iron Function:** A sensor detects the correct humidity level, and a special drum movement reduces creases and tangles, potentially cutting ironing time by half.
- **hOn App Connectivity:** Connect your dryer to the hOn app via Wi-Fi + BLE to access additional programs, monitor drying cycles, and track energy consumption from your smartphone.

4.5 Starting a Cycle

After selecting the program and any desired options, press the Start/Pause button to begin the drying cycle.

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your dryer.

5.1 Cleaning the Lint Filter

The lint filter should be cleaned after every drying cycle. Pull out the filter, remove any accumulated lint, and rinse it under running water if necessary. Ensure it is completely dry before reinserting.

5.2 Emptying the Water Container

As a heat pump dryer, water extracted from the laundry is collected in a container. This container must be emptied after each cycle. Pull out the container, empty the water, and reinsert it securely.

Image: The dryer with the door open, showing laundry inside and the water collection tank, which needs to be emptied.

5.3 Cleaning the Condenser

The condenser should be cleaned periodically (e.g., every few months) to maintain drying efficiency. Refer to the full instruction manual for detailed steps on how to access and clean the condenser unit.

5.4 Cleaning the Exterior

Wipe the exterior of the dryer with a soft, damp cloth. Do not use abrasive cleaners or solvents.

6. TROUBLESHOOTING

Before contacting customer service, please check the following common issues and solutions:

Problem	Possible Cause	Solution
Dryer does not start	Power cord unplugged, door not closed, program not selected.	Check power connection, ensure door is latched, select a program and press Start.

Problem	Possible Cause	Solution
Clothes not drying properly	Lint filter clogged, water container full, wrong program selected, overloaded.	Clean lint filter, empty water container, select appropriate program, reduce load size.
Excessive noise	Dryer not level, foreign objects in drum.	Adjust leveling feet, check drum for loose items.
Water leaking	Water container not properly inserted, drain hose loose.	Ensure water container is fully pushed in, check drain hose connection.

7. SPECIFICATIONS

Key technical specifications for the Candy Smart Pro Inverter CRO EH9N4TBE-S dryer:

- **Brand:** Candy
- **Model:** CRO EH9N4TBE-S
- **Form Factor:** Front Load
- **Loading Position:** Front Load
- **Capacity:** 9 Kilograms
- **Color:** White
- **Dimensions (HxWxD):** 85 x 59.6 x 58.5 cm
- **Energy Efficiency Class:** B
- **Noise Level:** 63 dB
- **Energy Consumption (per 100 cycles):** 92 kWh

Ficha de información sobre el producto

REGLAMENTO DELEGADO (UE) 2023/2534 DE LA COMISIÓN en lo relativo al etiquetado energético de las secadoras de tambor domésticas

Nombre o marca comercial del proveedor: Candy

Dirección del proveedor: Candy Hoover Group contact, Via Comolli 16, 20861 Brugherio MB, IT

Identificador del modelo: CRO EH9N4TBE-S

Tecnología de la secadora de tambor	Condensador eléctrico			

Parámetros generales del producto:

Parámetro	Valor		Parámetro	Valor
Capacidad asignada (kg)	9,0		Dimensiones en cm	Altura 85
				Anchura 60
				Profundidad 59
Índice de eficiencia energética (IEE)	50,0		Clase de eficiencia energética	B
Eficiencia de la condensación (%) (si procede)	88		Clase de eficiencia de la condensación (si procede)	B
Consumo de energía ponderado en kWh por ciclo de secado. El consumo real de energía dependerá de cómo se utilice el aparato.	0,92			
Duración del programa (horas:minutos)	Capacidad asignada	3:40	Tipo	De libre instalación
	Mitad	2:05		
Ruido acústico aéreo emitido [dB(A) con respecto a 1 pW]	63		Clase de ruido acústico aéreo emitido	B
Modo desactivado (si procede) (W)	0,50		Modo preparado (si procede) (W)	0,50
Inicio aplazado (W) (si procede)	-		Modo preparado en red (W) (si procede)	2,00
En el caso de las secadoras de tambor domésticas equipadas con una bomba de calor, la denominación química o la designación industrial aceptada del gas refrigerante utilizado, sin perjuicio de lo dispuesto en el Reglamento (UE) n.º 517/2014, relativo a los gases fluorados de efecto invernadero.	R290			
Enlace del sitio web con información sobre la disponibilidad de piezas de recambio para los reparadores profesionales y los usuarios finales	https://go.he.services/service-fwd-candy			

Página 1 / 2

Enlace del sitio web con las instrucciones de reparación para usuarios finales	http://manuals.he.services/
Enlace del sitio web con los precios indicativos antes de impuestos	https://go.he.services/prices-candy
Duración mínima de la garantía ofrecida por el proveedor	24

Información adicional:

Enlace al sitio web del proveedor, en el que se encuentra la información contemplada en el punto 6 del anexo II del Reglamento (UE) 2023/2533 de la Comisión: https://manuals.he.services/

Modelo introducido en el mercado de la Unión desde 10/08/2025

Número de registro EPREL: 2397550

https://eprel.ec.europa.eu/qr/2397550

Proveedor: CANDY HOOVER GROUP SRL (Fabricante)

Sitio web: https://corporate.haier-europe.com/

Servicio de atención al cliente:

Nombre: Candy Hoover Group contact

Sitio web:

Correo electrónico: eprel_info@haier-europe.com

Teléfono: +3903920861

Dirección:
Via Comolli 16
20861 Brugherio
Italia

Página 2 / 2

Image: The EU Energy Label for the CRO EH9N4TBE-S model, detailing its energy efficiency and consumption.

For detailed product information and the official EPREL database entry, please visit:

https://eprel.ec.europa.eu/qr/2397550

8. WARRANTY AND SUPPORT

Your Candy Smart Pro Inverter dryer comes with a manufacturer's warranty. Please refer to the warranty card included with your appliance for specific terms and conditions, including the duration of coverage.

For technical assistance, spare parts, or to schedule a service appointment, please contact Candy customer support. You can find more information and support resources on the official Candy service website:

https://go.he.services/service-hcs-candy

When contacting support, please have your appliance model number (CRO EH9N4TBE-S) and serial number

ready.