

## Dowinx 66H202

# Dowinx Model 66H202 Criss Cross Chair User Manual

Model: 66H202

## 1. INTRODUCTION

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This manual provides essential information for the assembly, operation, maintenance, and troubleshooting of your Dowinx Model 66H202 Criss Cross Chair. Please read these instructions carefully before assembly and use to ensure proper function and longevity of your product.

The Dowinx Criss Cross Chair is designed for comfort and versatility, featuring a dual-layer thickened cushion, premium chenille fabric, and a wide seat suitable for various sitting postures. Its ergonomic design supports the spine and provides a comfortable experience for extended periods.



Image 1.1: Dowinx Criss Cross Chair, Forest Green. This image displays the chair's overall design and color.

## 2. SAFETY INFORMATION

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- Always ensure all bolts and screws are securely tightened before use. Periodically check and re-tighten as necessary.
- Do not stand on the chair. Use it only for sitting.
- Do not exceed the maximum weight recommendation of 330 pounds (150 kg).
- Keep small parts away from children during assembly.
- Avoid placing the chair near heat sources or in direct sunlight for prolonged periods to prevent material degradation.
- Use on a level surface to prevent tipping.

## 3. PACKAGE CONTENTS

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Please verify that all components are present before beginning assembly. If any parts are missing or damaged,

contact Dowinx customer support.

- Seat Cushion with Backrest (1)
- Chair Base (1)
- Gas Lift Cylinder (1)
- Casters (5)
- Mechanism Plate (1)
- Hardware Pack (Bolts, Washers, Allen Wrench) (1)

## 4. ASSEMBLY INSTRUCTIONS

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The Dowinx Criss Cross Chair requires assembly. Follow these steps carefully:

1. **Attach Casters to Base:** Insert each of the five casters into the holes at the end of each leg of the chair base. Push firmly until they click into place.
2. **Insert Gas Lift:** Place the gas lift cylinder into the center hole of the assembled chair base.
3. **Attach Mechanism Plate to Seat:** Align the mechanism plate with the pre-drilled holes on the underside of the seat cushion. Ensure the front of the mechanism faces the front of the seat. Secure with the provided bolts and washers using the Allen wrench. Tighten all bolts evenly.
4. **Connect Seat to Gas Lift:** Carefully place the assembled seat (with mechanism plate) onto the gas lift cylinder. Press down firmly to secure the connection.
5. **Final Check:** Ensure all connections are secure and the chair is stable before use.

## 5. OPERATING INSTRUCTIONS

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Your Dowinx Criss Cross Chair features several adjustable components for personalized comfort:

- **Seat Height Adjustment:** Locate the lever on the right side, beneath the seat. To raise the seat, lift the lever while taking your weight off the chair. To lower the seat, lift the lever while seated. Release the lever at the desired height.
- **Backrest Rocking Adjustment:** The chair features a rocking function. To enable rocking, pull the lever on the left side, beneath the seat, outwards. To lock the chair in an upright position, push the lever inwards. The tension of the rocking mechanism can often be adjusted by a knob located at the front of the mechanism plate. Turn clockwise to increase tension, counter-clockwise to decrease.
- **360° Swivel:** The chair seat can freely rotate 360 degrees for easy movement and access.
- **Casters:** The flexible, silent casters allow for smooth movement across various floor surfaces.

# EASY ADJUSTMENT

High-quality components provide perfect support



Image 5.1: Easy Adjustment features including backrest rocking, seat height, and 360° swivel.

## 6. CARE AND MAINTENANCE

- **Cleaning Fabric:** For general cleaning, gently vacuum the chenille fabric to remove dust and debris. For spills, blot immediately with a clean, dry cloth. For tougher stains, use a mild fabric cleaner specifically designed for upholstery, testing on an inconspicuous area first. Avoid harsh chemicals or abrasive cleaners.
- **Frame and Base:** Wipe the metal frame and base with a soft, damp cloth. Dry thoroughly.
- **Casters:** Periodically check casters for hair or debris accumulation and clean as needed to ensure smooth rolling.
- **Hardware:** Every few months, check all bolts and screws to ensure they remain tight. Re-tighten if necessary to maintain stability and safety.

## 7. TROUBLESHOOTING

- **Chair is unstable/wobbly:** Ensure all assembly bolts are securely tightened. Check that the gas lift is fully

inserted into the base and mechanism plate. Ensure the chair is on a flat, even surface.

- **Chair does not adjust height:** Verify the height adjustment lever is functioning correctly and not obstructed. Ensure the gas lift cylinder is properly installed and not damaged.
- **Casters are not rolling smoothly:** Check casters for trapped debris (hair, lint, etc.) and clean them. Ensure casters are fully inserted into the base.
- **Squeaking noises:** Tighten all bolts. Apply a small amount of silicone lubricant to moving parts if the noise persists, avoiding contact with fabric.

## 8. SPECIFICATIONS

|                                |                       |
|--------------------------------|-----------------------|
| Brand                          | Dowinx                |
| Model Name                     | 66H202                |
| Color                          | Forest Green          |
| Product Dimensions (D x W x H) | 25.2" x 26.5" x 35.4" |
| Maximum Weight Recommendation  | 330 Pounds (150 kg)   |
| Item Weight                    | 28.3 pounds (12.8 kg) |
| Fill Material                  | Foam                  |
| Back Style                     | High Back             |
| Arm Style                      | Armless               |
| Seat Depth                     | 21.65 inches          |

# PRODUCT DIMENSIONS



Image 8.1: Detailed product dimensions and weight capacity.

## 9. WARRANTY AND SUPPORT

For specific warranty details, please refer to the warranty card included with your purchase or contact Dowinx customer support directly. Warranty terms may vary based on region and retailer.

If you encounter any issues not covered in the troubleshooting section or require further assistance, please contact Dowinx customer support through their official website or the retailer where the product was purchased. Please have your model number (66H202) and proof of purchase ready.

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### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

**Name**

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

**Submit question**