

## Xtorm XTAG2GA11-3PACK

# Xtorm TravelTag Key and Luggage Locator User Manual

Model: XTAG2GA11-3PACK

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## 1. INTRODUCTION

The Xtorm TravelTag is a versatile key and luggage locator designed to help you keep track of your valuable items. It offers dual-mode compatibility, working seamlessly with both Apple Find My and Android Find My Device networks. This manual provides detailed instructions for setting up, operating, and maintaining your TravelTag.



Image 1.1: Xtorm TravelTag highlighting its water resistance and compatibility with Apple Find My and Android Find My Device.

### Key Features:

- **Dual-Mode Tracking:** Compatible with both Apple Find My and Android Find My Device for broad usability.
- **Replaceable CR2032 Battery:** Offers an average battery life of 8 to 12 months with easy replacement.

- **Durable & Water-Resistant (IP64):** Constructed from GRS certified recycled plastic, resistant to dust and splashes.
- **Multiple Location Methods:** Locate items by sounding an alert, viewing on a map, or using voice assistants.
- **Compact & Lightweight:** Weighs approximately 13g with a small form factor (6 x 3 x 1 cm) and integrated ring for easy attachment.

## 2. SETUP

### 2.1. Battery Installation

The Xtorm TravelTag comes with a pre-installed CR2032 battery. If you need to replace it, follow these steps:

1. Gently twist the two halves of the TravelTag counter-clockwise to open the casing.
2. Remove the old CR2032 battery.
3. Insert a new CR2032 battery with the positive (+) side facing up.
4. Align the two halves and twist clockwise to securely close the casing. Ensure the seal is properly seated to maintain IP64 water resistance.

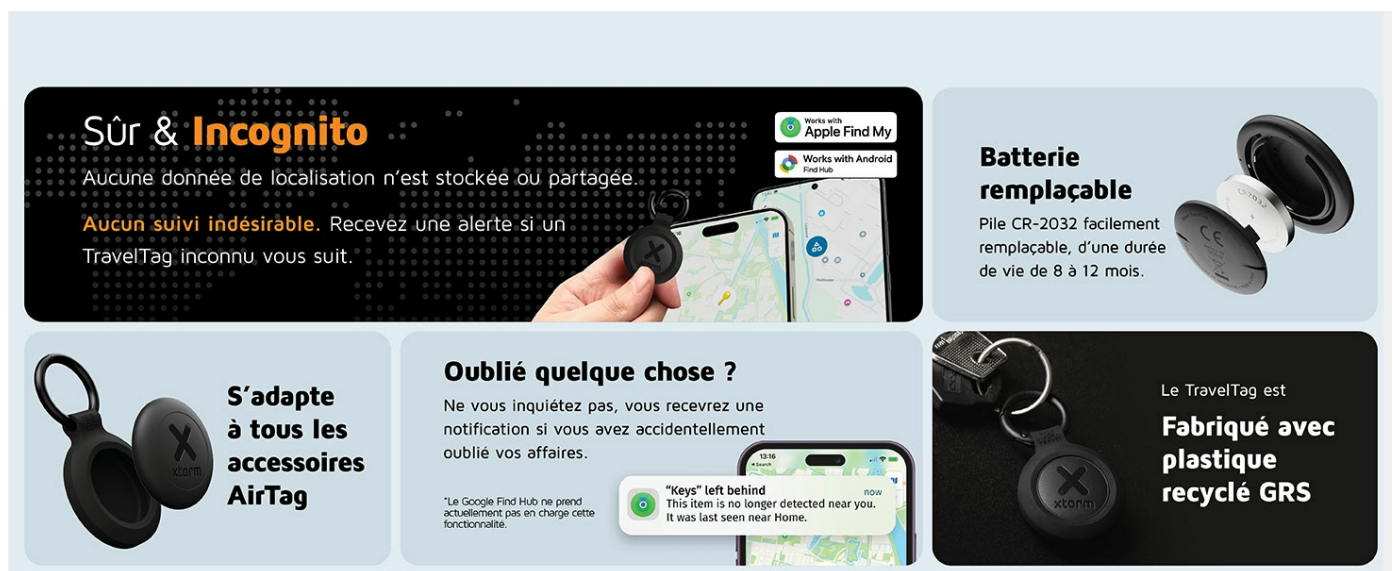


Image 2.1: Illustration of the replaceable CR2032 battery and its compartment within the TravelTag.

### 2.2. Pairing with Apple Find My

To pair your TravelTag with Apple Find My:

1. Open the **Find My** app on your iPhone, iPad, or Mac.
2. Tap the **Items** tab.
3. Tap **+ Add Item** and then **Other Supported Item**.
4. Follow the on-screen instructions to connect your TravelTag.
5. Once connected, you can name your TravelTag and assign an emoji.

### 2.3. Pairing with Android Find My Device

To pair your TravelTag with Android Find My Device:

1. Ensure your Android device has the **Find My Device** app installed and Bluetooth is enabled.
2. Open the **Find My Device** app.
3. The app should detect nearby compatible devices. Select your TravelTag from the list.

4. Follow the on-screen prompts to complete the pairing process.

### 3. OPERATING YOUR TRAVELTAG

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The Xform TravelTag offers several methods for locating your items and provides useful alerts.

#### 3.1. Locating Your Items

You can find your belongings using one of three methods:

- **Play a Sound:** Use the Find My (iOS) or Find My Device (Android) app to make your TravelTag emit an audible sound, helping you locate it when it's nearby.
- **View on Map:** Check the map within the Find My or Find My Device app to see the last known location of your TravelTag. The network of millions of Apple or Android devices helps pinpoint its location even when it's far away.
- **Voice Assistant:** Use Siri (with Apple Find My) or Google Assistant (with Android Find My Device) to ask for the location of your tagged item.



Image 3.1: The three primary methods for locating your items using the TravelTag.

#### 3.2. Separation Alerts

Receive instant notifications on your smartphone if you accidentally leave an item behind. This feature helps prevent loss by alerting you when your TravelTag moves out of range from your paired device.

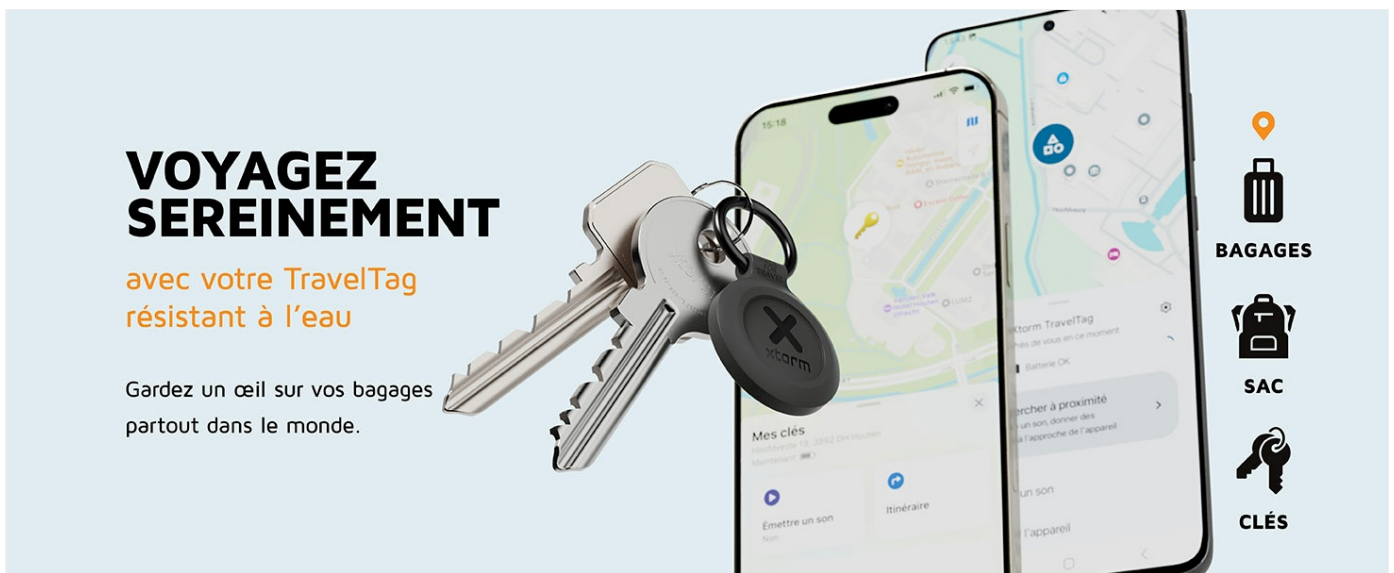


Image 3.2: The TravelTag attached to keys, demonstrating its use for tracking and separation alerts.

### 3.3. Dual-Mode Compatibility

The TravelTag is designed for universal use, supporting both Apple and Android ecosystems. This makes it ideal for households with mixed devices.



Image 3.3: The TravelTag's dual-mode functionality, compatible with both Apple Find My and Android Find Hub.

## 4. MAINTENANCE

### 4.1. Battery Replacement

The TravelTag uses a standard CR2032 coin cell battery. When the battery is low, you will receive a notification on your smartphone. Refer to section 2.1 for detailed battery replacement instructions.

### 4.2. Cleaning

To clean your TravelTag, wipe it with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials, as these can damage the device or compromise its IP64 rating.

### 4.3. Water Resistance (IP64)

The TravelTag is rated IP64, meaning it is dust-tight and protected against splashing water from any direction. It is not designed for submersion in water. Ensure the casing is securely closed after battery replacement to maintain its water resistance.



Image 4.1: The TravelTag demonstrating its IP64 water resistance, suitable for various weather conditions.

## 5. TROUBLESHOOTING

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### 5.1. TravelTag Not Connecting/Pairing

- **Check Battery:** Ensure the CR2032 battery is correctly installed and has sufficient charge. Replace if necessary.
- **Bluetooth:** Verify that Bluetooth is enabled on your smartphone.
- **Proximity:** Make sure the TravelTag is within Bluetooth range of your smartphone during pairing.
- **Restart Device:** Try restarting your smartphone and then attempting the pairing process again.
- **Reset TravelTag:** If issues persist, consult the Xtorm support website for instructions on how to reset the TravelTag.

### 5.2. Location Not Updating

- **Network Coverage:** The accuracy of location updates depends on the density of the Apple Find My or Android Find My Device network. In remote areas, updates may be less frequent.
- **Battery Level:** A very low battery can affect the TravelTag's ability to transmit its location.
- **App Permissions:** Ensure the Find My or Find My Device app has location permissions enabled on your smartphone.

### 5.3. Sound Not Playing

- **Volume:** Ensure your smartphone's volume is not muted or too low.
- **Range:** The TravelTag must be within Bluetooth range of your smartphone to play a sound.
- **Battery:** A low battery might prevent the sound function from working.

## 6. SPECIFICATIONS

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<b>Brand</b>	Xtorm
<b>Model Number</b>	XTAG2GA11-3PACK

<b>Compatible Devices</b>	Apple (Find My), Android (Find My Device)
<b>Battery Type</b>	1 x CR2032 (included)
<b>Battery Life</b>	8-12 months (average)
<b>Dimensions (L x W x Thickness)</b>	40 x 40 x 10 mm (approx. 6 x 3 x 1 cm)
<b>Item Weight</b>	9 Grams
<b>Water Resistance</b>	IP64 (Dust-tight, protected against splashing water)
<b>Material</b>	GRS certified recycled plastic
<b>Country of Origin</b>	China

## 7. WARRANTY & SUPPORT

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### 7.1. Warranty Information

The Xtorm TravelTag comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

Please retain your proof of purchase for warranty claims.

### 7.2. Customer Support

For further assistance, technical support, or warranty claims, please visit the official Xtorm website or contact their customer service department. You can usually find contact information and FAQs on the manufacturer's support pages.

**Xtorm Official Website:** [www.xtorm.eu](http://www.xtorm.eu)

