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Comfort Glow Portable Electrics EOF388

Comfort Glow Electric Oil Filled Radiator Heater

Model: EOF388 User Manual

Important Safety Instructions

Please read all instructions carefully before using this heater. Failure to follow these instructions may result in fire, electric shock, or injury.

- **Electrical Connection:** Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- **Placement:** Place the heater on a firm, level surface. Do not place the heater on soft surfaces, like a bed, where openings may become blocked.
- **Clearance:** Maintain a minimum distance of 3 feet (0.9 meters) from combustible materials such as furniture, pillows, bedding, papers, clothes, and curtains from the front, sides, and rear of the heater.
- **Supervision:** Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- **Moisture:** Do not use the heater in wet or moist locations such as bathrooms or laundry areas.
- **Overheating:** This heater is equipped with an overheat protection system. If the heater overheats, it will automatically shut off. Unplug the heater and allow it to cool for 10 minutes before restarting.
- **Tip-Over Protection:** The heater includes a safety tip-over switch that automatically shuts off the heater if it is tipped over.
- **Maintenance:** Do not attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty.

Product Overview

The Comfort Glow Electric Oil Filled Radiator Heater (Model EOF388) is designed to provide supplemental heat for small to medium indoor spaces. It features a silent operation and an oil-filled design for consistent, energy-efficient warmth.

Key Features:

- **Compact and Portable Design:** Ideal for various indoor settings.
- **Multiple Power Settings:** Offers 600W, 900W, and 1500W for adjustable heating.
- **Easy-to-Use Digital Controls:** Front-mounted controls for convenient operation.
- **Energy Efficient:** Designed to heat up to 250 sq ft effectively.
- **Safety Features:** Includes overheat protection and tip-over safety shut-off.

- **Automatic Thermostat:** Maintains desired room temperature.

Components:



Figure 1: Front and side view of the Comfort Glow Electric Oil Filled Radiator Heater. Shows the main body with fins, control panel, and wheels.





Figure 2: Detailed front view of the heater, highlighting the control panel and radiator fins.


°F
POWER
TIMER
+
−



Figure 3: Side view of the heater, showing the slim profile and radiator fins.



Figure 4: Back view of the heater, showing the power cord storage and rear panel.





Figure 5: Close-up of the digital control panel, showing Power, Temp/Time buttons, and up/down arrows.

Note: The images provided are for illustrative purposes. Actual product appearance may vary slightly.

Setup

Unpacking and Assembly:

1. Carefully remove the heater from its packaging.
2. Check for any damage that may have occurred during shipping. If any damage is observed, do not operate the heater and contact customer support.
3. Attach the included wheels to the base of the heater as per the diagram in the separate assembly guide (if provided). Ensure they are securely fastened.

Placement:

- Place the heater on a stable, level surface.
- Ensure the heater is at least 3 feet (0.9 meters) away from walls, furniture, and other objects.
- Do not place the heater in areas where it could be easily tipped over or where children or pets could come into contact with it.
- Avoid placing the heater directly below a power outlet.

Operating Instructions

Control Panel:

The heater features a front-mounted digital control panel for easy operation.

- **Power Button:** Turns the heater ON or OFF.
- **Temp/Time Button:** Toggles between temperature setting mode and timer setting mode.
- **Up/Down Arrows (▲ / ▼):** Adjusts the desired temperature or timer duration.
- **F/C Button:** Switches the temperature display between Fahrenheit and Celsius.

Initial Operation:

1. Plug the heater directly into a 120V AC wall outlet. Do not use extension cords or power strips.
2. Press the **Power Button** to turn the heater ON. The display will show the current room temperature.

Setting the Temperature:

1. Press the **Temp/Time Button** until the temperature indicator flashes on the display.
2. Use the **Up (▲)** or **Down (▼)** arrows to select your desired temperature. The temperature range is typically between 40°F (5°C) and 90°F (32°C).
3. The heater will automatically turn ON or OFF to maintain the set temperature.

Selecting Power Settings:

The heater offers three power settings:

- **Low (600W):** For minimal heat output and energy consumption.
- **Medium (900W):** For moderate heat output.
- **High (1500W):** For maximum heat output and faster room heating.

To change the power setting, press the **Power Button** repeatedly until the desired power indicator (e.g., one sun icon for low, two for medium, three for high) is displayed.

Setting the Timer:

The timer function allows you to set the heater to operate for a specific duration (e.g., 1 to 12 hours) before automatically turning

off.

1. With the heater ON, press the **Temp/Time Button** until the timer indicator flashes on the display.
2. Use the **Up (▲)** or **Down (▼)** arrows to select the desired operating time in hours.
3. The heater will automatically turn off once the set time has elapsed.

Maintenance

Cleaning:

- Always unplug the heater and allow it to cool completely before cleaning.
- Use a soft, damp cloth to wipe the exterior surfaces of the heater. Do not use abrasive cleaners or solvents.
- Do not immerse the heater in water or allow water to drip into the interior of the heater.
- Periodically clean the air intake and exhaust vents with a vacuum cleaner attachment to remove dust and lint.

Storage:

When not in use, store the heater in a cool, dry location. It is recommended to store the heater in its original packaging to protect it from dust and damage.

Troubleshooting

Problem	Possible Cause	Solution
Heater does not turn on.	Not plugged in securely. Power switch is OFF. Overheat protection activated. Tip-over switch activated.	Ensure the power cord is firmly plugged into a wall outlet. Press the Power button on the control panel. Unplug the heater, wait 10 minutes, then plug back in. Place the heater on a flat, stable surface.
Heater produces insufficient heat.	Low power setting selected. Room temperature is already near set temperature. Heater is too small for the room size.	Increase the power setting (600W, 900W, 1500W). Increase the desired temperature setting. Ensure the heater is used in a room within its recommended coverage area (up to 250 sq ft).
Heater makes unusual noises.	Normal expansion/contraction of metal. Loose components.	Minor clicking or crackling sounds are normal during heating and cooling. If noises are loud or persistent, discontinue use and contact customer support.

Specifications

Model Number	EOF388
Brand	Comfort Glow Portable Electrics
Heat Output	5120 British Thermal Units (BTU)
Power Settings	3 (600W, 900W, 1500W)

Heating Coverage	Up to 250 sq. ft.
Dimensions (D x W x H)	12.75" x 9" x 25.25"
Item Weight	16.52 pounds
Special Features	Electronic Thermostat, Noiseless, Portable, Tip-Over Protection, Wheels
Safety Certifications	ETL Listed
Power Cord Length	6 feet (approx.)

Warranty and Support

Warranty Information:

This Comfort Glow Electric Oil Filled Radiator Heater (Model EOF388) comes with a **1-year limited warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage resulting from misuse, abuse, accident, alteration, or improper installation.

Customer Support:

For warranty claims, technical assistance, or any questions regarding your product, please contact Comfort Glow Portable Electrics customer support. Refer to the contact information provided in your product packaging or visit the official Comfort Glow website.

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