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pTron Bassbuds Zen

pTron Bassbuds Zen TWS Earbuds User Manual

Model: Bassbuds Zen

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| Introduction | Package Contents | Product Overview | Setup | Operation | App Support | Dual |
| | Pairing | ANC & Transparency | Charging | Water | | |
| Resistance | Maintenance | Troubleshooting | Specifications | Warranty & Support | | |

1. INTRODUCTION

Welcome to the pTron Bassbuds Zen TWS Earbuds user manual. This guide provides detailed instructions on how to set up, operate, and maintain your new earbuds. Please read this manual thoroughly before use to ensure optimal performance and longevity of your device.

2. PACKAGE CONTENTS

Verify that all items are present in your package:

- pTron Bassbuds Zen TWS Earbuds
- Charging Case
- USB Charging Cable
- Eartips (various sizes)
- User Manual (this document)

3. PRODUCT OVERVIEW

The pTron Bassbuds Zen TWS Earbuds are designed for an immersive audio experience with advanced features. Key components and features are highlighted below.

3.1 Key Features

- 35dB Active Noise Cancellation (ANC)
- Quad MEMS Microphones with TruTalk AI-ENC for clear calls
- Up to 55 hours of total music playtime with the charging case
- Custom EQ and App Support via the 'Original Sound' app

- Bluetooth v6.0 for stable and quick connectivity
- Dual-Device Pairing capability
- 40ms Low-Latency for gaming and video
- IPX5 Water/Sweat Resistance
- Dynamic 13mm Hyperdrivers for pristine sound
- Intuitive Touch Controls

3.2 Visual Guide

35dB Active Noise Cancellation

4 MEMS Mics + TruTalk™ AI-ENC

55 Hrs Music Playtime

Pristine Sound
13mm Hyperdrivers

Scan & Explore now.
Original Sound App
Android & iOS Users

Figure 1: Overview of pTron Bassbuds Zen features including ANC, microphones, battery life, sound drivers, and app support.

Your browser does not support the video tag.

Video 1: A short video showcasing the pTron Bassbuds Zen TWS Earbuds, highlighting features like Active Noise Cancellation, clear calls, and quick charging.

4. SETUP AND INITIAL PAIRING

4.1 Charging the Earbuds and Case

1. Place the earbuds into the charging case.
2. Connect the USB Type-C charging cable to the charging port on the case and to a power source.
3. The indicator light on the case will show charging status. Ensure the case and earbuds are fully charged before first use.

A 10-minute charge provides approximately 220 minutes of playtime.



Figure 2: Charging the Bassbuds Zen for quick playtime.

4.2 Pairing with a Device

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for available Bluetooth devices and select "pTron Bassbuds Zen".
4. Once connected, you will hear a confirmation tone.

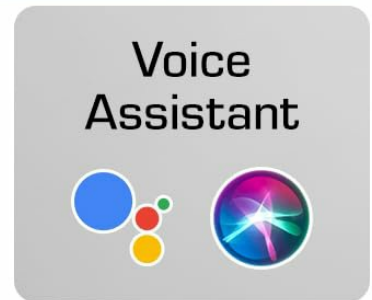


Figure 3: Bluetooth v6.0 and Dual-Device Pairing capabilities.

5. OPERATING INSTRUCTIONS

5.1 Touch Controls

The pTron Bassbuds Zen feature intuitive touch controls on each earbud. Functions can be customized via the 'Original Sound' app.

| Action | Function |
|---------------------------|---|
| Single Tap | Play/Pause music, Answer/End call |
| Double Tap (Left Earbud) | Previous Track |
| Double Tap (Right Earbud) | Next Track |
| Triple Tap (Left Earbud) | Volume Down |
| Triple Tap (Right Earbud) | Volume Up |
| Long Press (2 seconds) | Activate Voice Assistant, Reject Call |
| Long Press (Left Earbud) | Switch between ANC/Transparency/Normal Mode |



Figure 4: The touch-sensitive area on the earbud for control.

6. APP SUPPORT: 'ORIGINAL SOUND' APP

Enhance your listening experience by downloading the 'Original Sound' app, available on both Play Store and Apple App Store. The app allows you to:

- Customize touch controls
- Choose from preset Equalizer (EQ) settings or create your own
- Switch between game and music modes

Download the 'Original Sound' App Here

The image is a promotional graphic for the 'Original Sound' app. It features a dark background with a smartphone in the center. The phone's screen displays the text 'Scan & Explore now.' above a large QR code, and 'Android & iOS Users' below it. To the left of the phone, there are three icons with corresponding text: a three-band equalizer icon labeled 'Preset EQ's', a musical note icon labeled 'Make Your EQ's', and a play button icon labeled 'Customise Controls'. At the bottom left, there are two buttons: 'Download on the App Store' with the Apple logo and 'GET IT ON Google Play' with the Google Play logo.

Figure 5: Scan the QR code or visit the link to download the 'Original Sound' app for personalized settings.

7. DUAL-DEVICE PAIRING

The Bassbuds Zen support simultaneous connection to two devices. This allows for seamless switching between, for example, a laptop for music and a phone for calls.

1. Pair the earbuds with your first device (e.g., smartphone) as described in Section 4.2.
2. Disable Bluetooth on the first device. The earbuds will re-enter pairing mode.
3. Pair the earbuds with your second device (e.g., laptop).
4. Re-enable Bluetooth on your first device. The earbuds should automatically connect to both devices.

5. To switch audio, simply play media on the desired device.

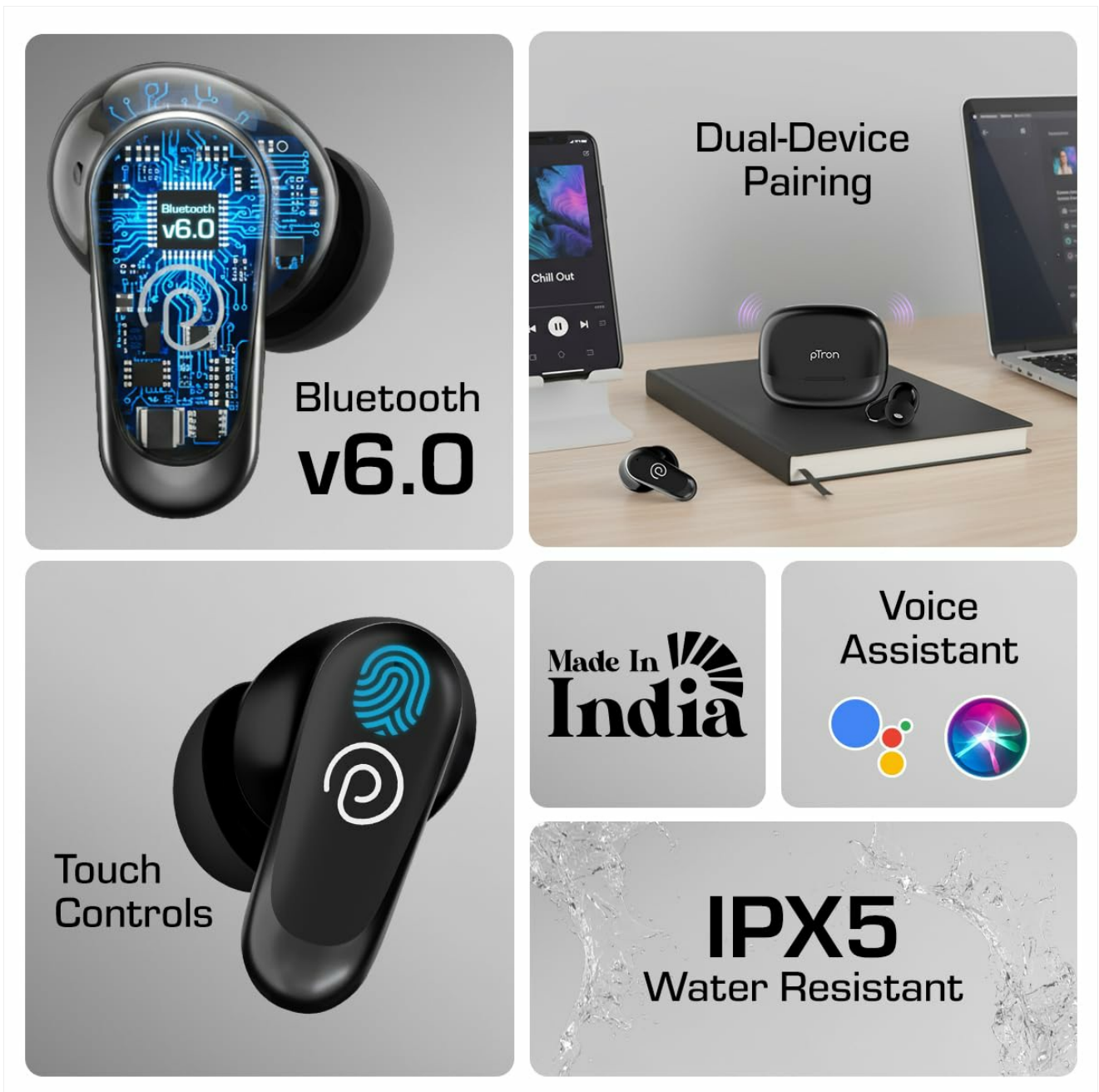


Figure 6: Seamless audio switching between two paired devices.

8. ACTIVE NOISE CANCELLATION (ANC) & TRANSPARENCY MODE

The Bassbuds Zen offer advanced noise control features:

8.1 Active Noise Cancellation (ANC)

ANC reduces ambient noise by up to 35dB, providing an immersive listening experience free from distractions. This is ideal for travel, busy environments, or focusing on audio content.

Active Noise Cancellation

35dB ANC. Zero Distractions = Pure Focus.



Figure 7: Visual representation of 35dB Active Noise Cancellation.

8.2 Transparency Mode

Transparency Mode allows you to hear your surroundings without removing the earbuds. This is useful for conversations, announcements, or maintaining awareness of traffic.

Transparency Mode

Be aware of your surroundings



Figure 8: Transparency Mode for situational awareness.

8.3 Switching Modes

Long press the touch control area on the left earbud to cycle between ANC, Transparency Mode, and Normal Mode.

9. CHARGING

The earbuds provide up to 55 hours of total playtime with the charging case. The case uses a Type-C port for fast charging.

- **Earbud Charging:** Place earbuds into the case. They will charge automatically.
- **Case Charging:** Connect the Type-C cable to the case and a DC5V-1A max power adapter.
- **Quick Charge:** A 10-minute charge of the case can provide approximately 220 minutes of earbud playtime.

10. IPX5 WATER RESISTANCE

The pTron Bassbuds Zen earbuds are IPX5 water/sweat resistant, making them suitable for workouts and light rain.

They are not designed for submersion in water.

Caution: The charging case is NOT water resistant. Do not expose the charging case to liquids.

11. MAINTENANCE AND CARE

- Clean the earbuds and charging case regularly with a soft, dry cloth.
- Avoid using abrasive cleaners or solvents.
- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Keep the charging contacts on both the earbuds and the case clean to ensure proper charging.
- Avoid extreme temperatures and humidity.

12. TROUBLESHOOTING

| Problem | Solution |
|----------------------------------|---|
| Earbuds not pairing | Ensure earbuds are charged. Turn off Bluetooth on other devices. Place earbuds back in case, close, then open to re-enter pairing mode. |
| Only one earbud working | Place both earbuds back in the case, close the lid, then open again. Check if both are charged. Re-pair if necessary. |
| Low volume or poor sound quality | Adjust volume on your device and earbuds. Ensure earbuds are clean and properly seated in your ears. Try different eartip sizes. |
| Charging issues | Check charging cable and adapter. Ensure charging contacts on earbuds and case are clean and free of debris. |
| App not connecting | Ensure Bluetooth is enabled and earbuds are connected to your phone. Restart the app. |

13. SPECIFICATIONS

| Feature | Detail |
|---------------------|-------------------------------------|
| Model Name | Bassbuds Zen |
| Bluetooth Version | 6.0 |
| Noise Control | Active Noise Cancellation (35dB) |
| Microphones | Quad MEMS Mics with TruTalk AI-ENC |
| Driver Size | 13mm Dynamic Drivers |
| Audio Latency | 40ms |
| Total Playtime | Up to 55 Hours (with charging case) |
| Charging Port | Type-C |
| Water Resistance | IPX5 (Earbuds only) |
| Control Method | Touch |
| Dual-Device Pairing | Supported |
| App Support | 'Original Sound' App |
| Impedance | 32 Ohms |
| Item Weight | 36 Grams |

14. WARRANTY AND SUPPORT

14.1 Warranty Information

The pTron Bassbuds Zen comes with a **6 Months Manufacturer Warranty** from the date of purchase, covering manufacturing defects.

14.2 Customer Support

For any queries, technical assistance, or warranty claims, please contact pTron customer support:

- **Phone:** 040-67138888
- **Email:** support@ptron.in
- **Manufacturer Address:** PALRED ELECTRONICS PVT. LTD., SY.NO. 56, 1ST FLOOR, GUNDLAPOCHAMPALLY VILLAGE, TECH PARK MTP, TSIIC-IALA NACHARAM, HYDERABAD - 500076, TELANGANA, INDIA