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DOOGEE Fire5 Ultra

DOOGEE Fire 5 Ultra Rugged Phone User Manual

Model: Fire5 Ultra

INTRODUCTION

This manual provides essential information for setting up and operating your DOOGEE Fire 5 Ultra Rugged Phone. Please read it carefully to ensure proper use and to maximize the device's capabilities. The DOOGEE Fire 5 Ultra is designed for durability and performance in challenging environments, featuring robust construction, a large battery, and advanced functionalities.

PACKAGE CONTENTS

Verify that all items are present in the package:

- DOOGEE Fire 5 Ultra Cellphone
- USB Cable
- Charger
- Protective Film (Pre-applied)
- User Manual
- Warranty Card
- Card Slot Opener

Package Contents

1 x Fire 5 Ultra Rugged Phone
1 x Type-C Cable
1 x Charger
1 x Protective Film (Pre-applied)

1 x Card Slot Opener
1 x Packing Box
1 x User Manual
1 x Service Card



Image: Contents of the DOOGEE Fire 5 Ultra box, including the phone, charger, USB cable, protective film, user manual, warranty card, and card slot opener.

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Video: An unboxing video of the DOOGEE Fire 5 Ultra, showcasing the phone and its accessories as they are removed from the packaging.

KEY FEATURES OVERVIEW

Explore the main features and design aspects of the DOOGEE Fire 5 Ultra.

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Video: A 3D animated overview of the DOOGEE Fire 5 Ultra, highlighting its rugged design, dual camping lights, and camera system.

SETUP GUIDE

1. SIM Card and Storage Card Installation

The DOOGEE Fire 5 Ultra supports dual Nano SIM cards and a TF card for expandable storage up to 2TB. Use the provided card slot opener to access the SIM/TF card tray.

1. Locate the SIM card tray on the side of the phone.
2. Insert the card slot opener into the small hole next to the tray and press gently until the tray ejects.
3. Place your Nano SIM card(s) and/or TF card into the designated slots on the tray. Ensure proper orientation as indicated on the tray.
4. Carefully reinsert the tray into the phone until it clicks into place.

2. Initial Charging

Before first use, fully charge your device. The phone comes with a 13000mAh battery and supports 18W fast charging.

1. Connect the USB cable to the charger adapter.
2. Plug the charger adapter into a power outlet.
3. Connect the USB-C end of the cable to the charging port on your phone.
4. Allow the phone to charge until the battery indicator shows 100%.

13000mAh Large Battery

Built to Outlast Your Day

18W

Fast Charging

5W

Reverse Charging

173 Hrs

Music Playing

38 Hrs

Video Watching

78 Hrs

Calling

32 Days

Standby



Image: Close-up of the DOOGEE Fire 5 Ultra's charging port with a USB-C cable connected.

OPERATING YOUR DEVICE

Power On/Off and Screen Lock

- To power on, press and hold the Power button until the DOOGEE logo appears.
- To power off, press and hold the Power button, then select "Power off" from the options.
- To lock the screen, briefly press the Power button. To unlock, press the Power button and swipe up, or use fingerprint/face unlock.

Dual Camping Lights

The DOOGEE Fire 5 Ultra features dual camping lights on the back, providing illumination for various situations. These lights offer three modes: illumination, strobe, and SOS.

- Activation:** Access the quick settings panel or a dedicated app to control the camping lights.

- **Modes:** Switch between steady illumination, strobe (flashing), and SOS (Morse code for distress).
- **Brightness & Timer:** Adjust the brightness level and set a timer for automatic shut-off through the phone's settings or the dedicated app.

6.6" 90Hz HD+ IPS Display

Brilliant View, Built for Adventure

90Hz
Refresh Rate

720*1612
Resolution

400 nits (TYP)
Brightness

16.7M
Screen Color

Dark
Mode



Image: The back of the DOOGEE Fire 5 Ultra showing the dual camping lights illuminated.

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Video: A demonstration of the DOOGEE Fire 5 Ultra's powerful dual camping lights, showcasing their brightness and different modes.

Camera Functions

The phone is equipped with a 48MP AI main camera and an 8MP front camera. The camera app offers various modes for photography and video recording.

- **Main Camera:** Supports AI shooting, night mode, panorama, and 2K video recording.
- **Front Camera:** Features beauty mode for enhanced selfies and supports face unlock.
- **Access:** Open the Camera app from the home screen or lock screen.

Shine Bright, Shoot Clear

1200LM Dual
Camping Lights

48MP
Main Camera

8MP
Front Camera

Image: Close-up of the DOOGEE Fire 5 Ultra's rear camera module.

Display and Navigation

The 6.6-inch HD IPS display features a 90Hz refresh rate for smooth visuals.

- Navigation:** Use standard Android gestures or on-screen navigation buttons.
- Dark Mode:** Enable Dark Mode in display settings for comfortable viewing in low light.

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Video: A demonstration of the DOOGEE Fire 5 Ultra's 6.6-inch HD+ IPS display with a 90Hz refresh rate, showing smooth visuals.

Security Features

- Side Fingerprint ID:** Register your fingerprints in the Security settings for quick and secure unlocking. The sensor is located on the side of the device.
- Face ID:** Set up face recognition for convenient unlocking.

Connectivity and Other Functions

- 4G LTE:** Ensures stable cellular connectivity.

- **NFC:** For contactless payments and quick data transfer. Activate in Settings > Connected devices > NFC.
- **OTG:** On-The-Go functionality allows connecting USB devices like flash drives or external keyboards.
- **FM Radio:** Listen to FM radio stations (may require headphones as an antenna).

DURABILITY AND PROTECTION

The DOOGEE Fire 5 Ultra is built to withstand harsh conditions, certified with industry-leading durability standards.

- **IP68/IP69K Rating:** This certification indicates the device is highly resistant to dust and water. It can withstand immersion in 1.5 meters of water for up to 30 minutes and is protected against high-pressure, high-temperature water jets.
- **MIL-STD-810H Compliance:** Tested against military standards for durability, the phone is resistant to drops, shocks, vibrations, and extreme temperatures, making it suitable for industrial job sites and outdoor adventures.

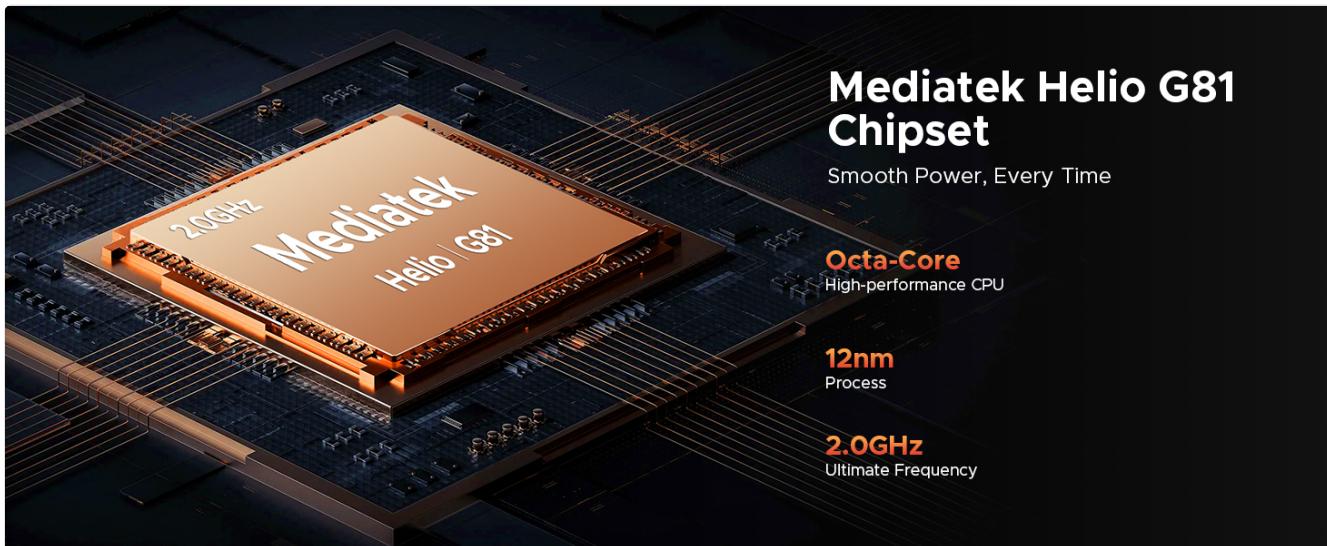


Image: The DOOGEE Fire 5 Ultra shown in various rugged scenarios, including being dropped, submerged in water, and covered in mud, illustrating its IP68/IP69K and MIL-STD-810H ratings.

PERFORMANCE AND STORAGE

- **Processor:** Powered by the MediaTek Helio G81 octa-core processor, providing smooth performance for daily tasks and light gaming.
- **Operating System:** Runs on Android 15, offering the latest features and security updates.
- **Gemini AI:** Integrated Gemini AI optimizes performance and power efficiency based on usage patterns.
- **RAM:** Features 32GB RAM (8GB physical + 24GB extended virtual RAM) for efficient multitasking.
- **Internal Storage:** Comes with 256GB of internal storage.
- **Expandable Storage:** Supports storage expansion up to 2TB via a TF (microSD) card (sold separately).

Parameter Comparison

Model	Fire 5	Fire 5 Pro	Fire 5 Ultra
Color	Gray/Green/Orange	Gray/Green/Orange	Gray/Green/Orange
Processor	Unisoc SC9863A	MediaTek Helio G81	MediaTek Helio G81
RAM	3GB+9GB	4GB+16GB	8GB+24GB
ROM	64GB	128GB	256GB
Display	6.6in HD+ IPS Display	6.6in HD+ IPS Display	6.6in HD+ IPS Display
Front Camera	8MP	8MP	8MP
Rear Camera	13MP	13MP	48MP
Battery	13000mAh	13000mAh	13000mAh
Charging Rate	10W	18W	18W
Operating System	Android 15	Android 15	Android 15
Reverse Charging	✓	✓	✓
Camping Lights	/		Dual, 1200LM

Image: Visual representation of the MediaTek Helio G81 Octa-Core chipset and the 32GB RAM + 256GB ROM configuration.

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Video: An animation highlighting the MediaTek Helio G81 Octa-Core processor and its role in the DOOGEE Fire 5 Ultra's performance.

BATTERY MANAGEMENT

The DOOGEE Fire 5 Ultra is equipped with a large 13000mAh battery, designed for extended use.

- Capacity:** 13000mAh for prolonged operation, ideal for outdoor activities or remote work.
- Fast Charging:** Supports 18W fast charging to reduce recharge times.
- OTG Reverse Charging:** The phone can act as a power bank to charge other small devices (e.g., headphones, flashlights) using an OTG cable (not included).

13000mAh Large Battery

Built to Outlast Your Day

18W
Fast Charging

5W
Reverse Charging

173 Hrs
Music Playing

38 Hrs
Video Watching

78 Hrs
Calling

32 Days
Standby



Image: The DOOGEE Fire 5 Ultra displaying its 13000mAh battery capacity and charging status.

Your browser does not support the video tag.

Video: A visual representation of the DOOGEE Fire 5 Ultra's 13000mAh large battery and its fast charging capabilities.

TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	Fire5 Ultra
Brand	DOOGEE
Operating System	Android 15

Feature	Specification
CPU Model	MediaTek Helio G81 Octa-Core
RAM	32 GB (8GB physical + 24GB virtual)
Memory Storage Capacity	256 GB (Expandable up to 2TB via TF card)
Screen Size	6.6 Inches HD+ IPS Display
Resolution	2560 x 1440
Refresh Rate	90Hz
Main Camera	48MP AI Main Camera
Front Camera	8MP Front Camera
Battery Capacity	13000 Milliamp Hours
Charging	18W Fast Charging, OTG Reverse Charging
Special Features	Dual SIM, Octa Core Processor, Water Resistant (IP68/IP69K), MIL-STD-810H, Dual Camping Lights (1200LM), NFC, GPS, Side Fingerprint ID, Face ID, FM Radio
Product Dimensions	6.95 x 3.25 x 0.74 inches
Item Weight	13.9 ounces

TROUBLESHOOTING

If you encounter issues with your DOOGEE Fire 5 Ultra, refer to the following common solutions:

- Device not powering on:** Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
- Screen unresponsive:** Try restarting the device by holding the Power button for approximately 10-15 seconds until it reboots.
- Network connectivity issues:** Check if your SIM card is properly inserted. Verify that mobile data is enabled in settings. If issues persist, contact your network provider.
- Apps crashing or freezing:** Clear the cache of the problematic app in Settings > Apps. If the issue continues, try reinstalling the app.
- Slow performance:** Close unnecessary background applications. Clear cached data regularly. Consider performing a factory reset if performance significantly degrades (back up your data first).
- Charging problems:** Ensure the USB cable and charger are securely connected and undamaged. Try a different power outlet or charger if available.

WARRANTY AND SUPPORT

Your DOOGEE Fire 5 Ultra comes with a manufacturer's warranty. Please refer to the included warranty card for specific terms and conditions.

- **Warranty Period:** Typically includes a 1-year warranty service from the manufacturer.
- **Return Policy:** Products purchased may be eligible for return within 30 days of receipt, subject to the retailer's return policy.
- **Customer Service:** For technical assistance or warranty claims, please contact DOOGEE customer support. Refer to the contact information provided on the warranty card or the official DOOGEE website.



Image: DOOGEE's service commitment, including 1-year warranty and customer service details.