

## PILSAMAS CF100-3P

# PILSAMAS WiFi Caregiver Wireless Call Button System CF100-3P User Manual

Model: CF100-3P

## INTRODUCTION AND OVERVIEW

The PILSAMAS WiFi Caregiver Wireless Call Button System is designed to provide reliable assistance for individuals needing immediate care. This system includes a central hub, two wearable lanyard buttons, and one wall-mounted pull cord button. It offers instant alerts via a mobile application, customizable settings, and a wide operational range.

Key features include:

- **Free APP Control & Alerts:** Connects to 2.4G Wi-Fi for global APP access. Customize 18 tones/4 volumes, name buttons, share APP alerts with family, and view alert history. Lifetime free updates and notifications are included. Optional plans are available for SMS/call/email alerts.
- **Instant Identification:** When a button is pressed, the APP displays the custom name and location (e.g., "Grandma - Bathroom"). Unique ringtones can be assigned to each button for audible identification.
- **Flexible Design & Range:** Includes two IP65 waterproof lanyard buttons suitable for showers or walks, and one wall-mounted pull cord button for easy bedside access. The system offers a 328ft wireless range through walls, ideal for various environments.
- **Multi-Channel Alerts:** Pressing any panic button triggers a loud alarm with flashing lights on the hub and an instant app notification on your phone. Notifications can be shared with family members via the app.
- **Pre-paired & Versatile:** The system components are pre-paired for immediate use, offering a cost-effective solution for senior safety and assistance.

## WHAT'S IN THE BOX

Your PILSAMAS Caregiver Wireless Call Button System package includes the following components:

- 1 x Receiver (Hub)
- 2 x Lanyard Call Buttons
- 1 x Pull Cord Button

# 328ft Wall-through Range

No More Dead Zones in Big Homes



Image: Components included in the PILSAMAS Caregiver Wireless Call Button System.

## SETUP INSTRUCTIONS

1. **Power On the Hub:** Connect the receiver (hub) to a power source using the provided USB cable and a compatible power adapter (not included). The hub will power on automatically.
2. **Download the App:** Download the dedicated mobile application (e.g., Tuya Smart or Smart Life) from your smartphone's app store.

3. **Connect to Wi-Fi:** Open the app and follow the on-screen instructions to add a new device. Ensure your smartphone is connected to a 2.4GHz Wi-Fi network. The hub only supports 2.4GHz Wi-Fi. Keep the hub within 50 feet of your Wi-Fi router during the initial setup for optimal connection.
4. **Pairing Buttons (Pre-paired):** The call buttons are pre-paired with the hub from the factory. No manual pairing is typically required for initial use. If a button needs re-pairing or adding a new button, refer to the app's device management section for instructions.
5. **Placement:** Place the hub in a central location within the desired coverage area. Position the lanyard buttons for easy access by the user, and mount the pull cord button near a bed or in a bathroom.



Image: Instant APP Alert Anywhere - Hub connection to Wi-Fi and global app access.



Image: 328ft Wall-through Range - Illustrating coverage within a home.

## OPERATING INSTRUCTIONS

### Triggering an Alert

To trigger an alert, simply press the red SOS button on any of the lanyard buttons or pull the cord on the wall-mounted button. The hub will immediately sound an alarm and flash its lights.



Image: Two Ways to Alert - Pull or Press.

## Receiving and Managing Alerts

Upon an alert, your smartphone app will receive an instant notification. The notification will display the custom name and location of the button that was pressed, allowing for quick identification of who needs help and where.

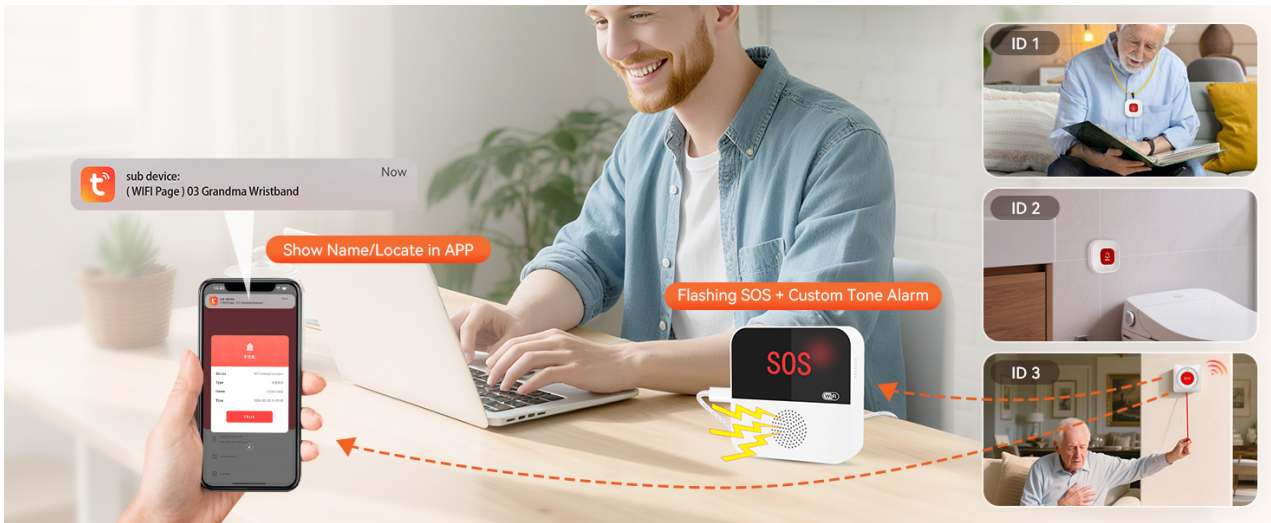


Image: Never Miss an Alert - Visualizing the alert process from button press to app notification.

## App Customization and Features

The mobile application provides extensive customization options:

- **Custom Names:** Assign unique names to each button (e.g., "Grandma's Bedroom," "Bathroom").
- **Tones and Volumes:** Choose from 18 chime tones and 4 volume levels (Mute, Low 30dB, Middle 60dB, High 110dB) for the hub's alarm.
- **History Tracking:** View a record of all alert events within the app.
- **Family Sharing:** Share access to the system with family members or caregivers. They can also receive app alerts and manage settings.

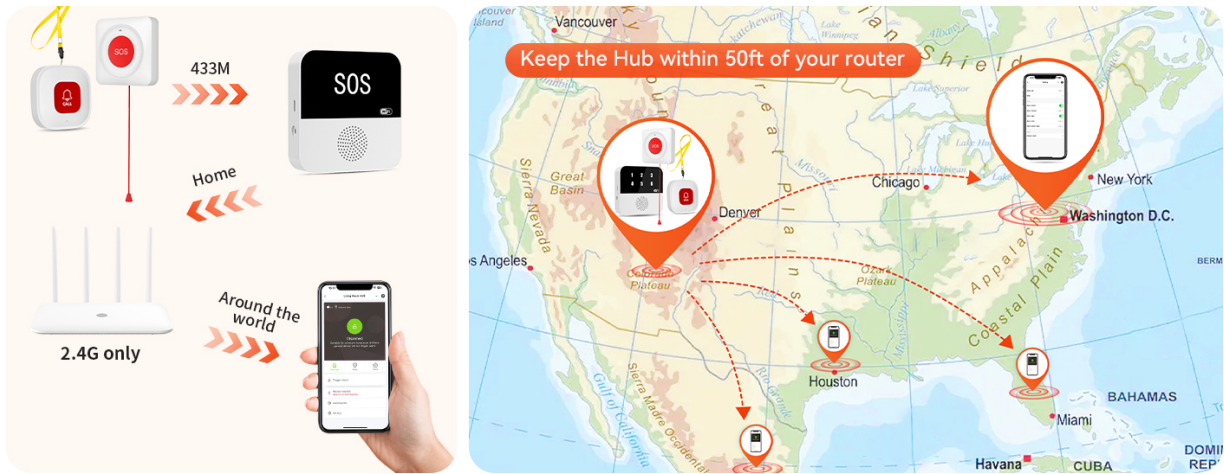


Image: Custom Name/Tones & Instant Locate - Demonstrating app features for identifying alert sources.

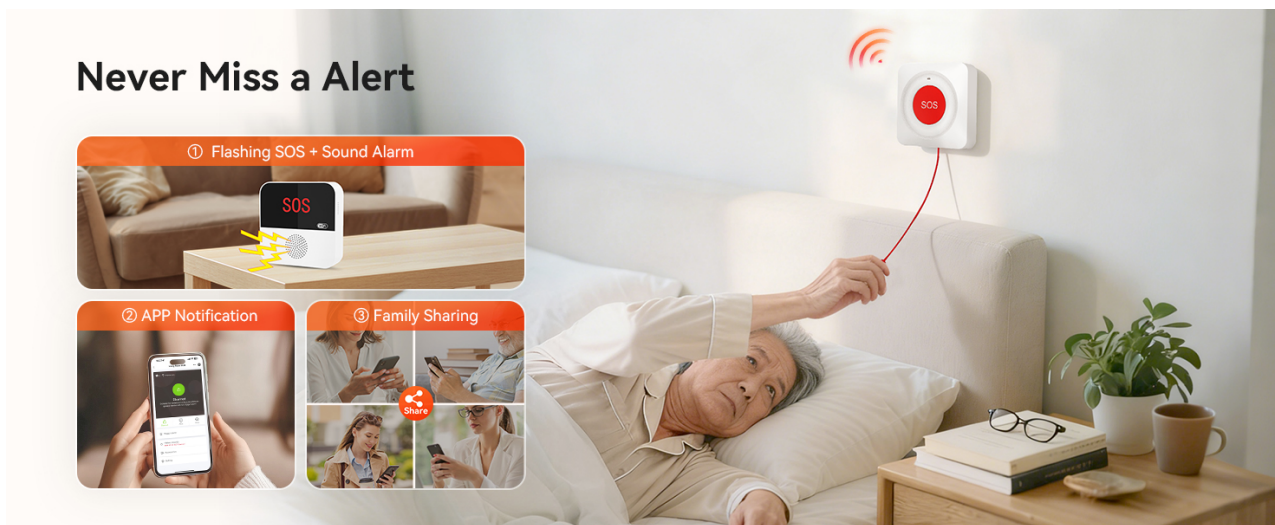


Image: Smart APP Control - Detailed view of app customization options.



Image: Family Sharing - Illustrating how multiple family members can receive alerts.

## Waterproof Lanyard Buttons

The lanyard buttons are IP65 waterproof, making them suitable for use in wet environments such as showers or during outdoor activities. This ensures continuous protection for the user.

## Family Sharing

Through the sharing function in the App, the person you shared with can also receive app alert.



Image: IP65 Waterproof - Demonstrating the water resistance of the lanyard buttons.

## MAINTENANCE

### Battery Replacement

The call buttons are powered by 12V batteries (included). When a button's battery is low, the system may indicate this via the app or reduced performance. To replace the battery, carefully open the button casing and insert a new 12V battery, ensuring correct polarity. Dispose of old batteries responsibly.

### Cleaning

To clean the hub and call buttons, use a soft, dry cloth. For stubborn dirt, a slightly damp cloth with mild soap can be used, ensuring no moisture enters the device openings. Do not use abrasive cleaners or solvents.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Hub not connecting to Wi-Fi	Incorrect Wi-Fi band (not 2.4GHz), weak signal, incorrect password.	Ensure your router is broadcasting a 2.4GHz network. Move the hub closer to the router. Double-check the Wi-Fi password. Restart the hub and router.
App not receiving notifications	App permissions, phone settings, hub offline, internet connectivity issues.	Check app notification permissions on your phone. Ensure the hub is online (indicated by its status light). Verify your phone has an active internet connection.
Call button not triggering alert	Low battery, out of range, button malfunction.	Replace the button's 12V battery. Move the button closer to the hub. If the issue persists, the button may need re-pairing or replacement.

Problem	Possible Cause	Solution
Confusion regarding subscription fees	Misunderstanding of free vs. optional services.	The core app alerts and notifications are free for life. Optional subscription plans are available for advanced features like SMS, phone calls, or email alerts. These are not required for basic functionality.

## SPECIFICATIONS

- **Model Number:** CF100-3P
- **Package Dimensions:** 5.24 x 4.61 x 2.72 inches
- **Item Weight:** 10.8 ounces
- **Manufacturer:** LORA
- **Batteries:** 1 x 12V battery required (included for each button)
- **Wireless Range:** Up to 328ft (through walls)
- **Wi-Fi Compatibility:** 2.4GHz only
- **Button Waterproof Rating:** IP65 (lanyard buttons)

## WARRANTY AND SUPPORT

PILSAMAS is committed to providing reliable products and excellent customer service.

- **Lifetime Tech Support:** Enjoy 24/7 fast reply and lifetime technical support for your product.
- **Quality Guarantee:** The product comes with a 180-day quality guarantee.
- **Returns:** Benefit from 30-day free returns.
- **Replacement:** Free replacement and fast delivery are offered for eligible issues.

For any questions, troubleshooting assistance, or warranty claims, please contact PILSAMAS customer support through the contact information provided with your purchase or on the official PILSAMAS website.



Image: PILSAMAS Care - Overview of support and warranty.