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› Infinix-ZLOOP 4 (XEO4G) Open-ear Earbuds User Manual

## Infinix XEO4G

# Infinix-ZLOOP 4 (XEO4G) Open-ear Earbuds User Manual

Model: XEO4G

## 1. INTRODUCTION

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Thank you for choosing the Infinix-ZLOOP 4 (XEO4G) Open-ear Earbuds. These earbuds are designed to provide a comfortable listening experience with clear calls and a long battery life. This manual provides essential information for setting up, operating, and maintaining your device.

## 2. PACKAGE CONTENTS

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Please check the package for the following items:

- Infinix-ZLOOP 4 (XEO4G) Open-ear Earbuds
- Charging Case
- USB-C Charging Cable
- Quick Start Guide
- Safety Information & Warranty Card

## 3. PRODUCT OVERVIEW

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Familiarize yourself with the components of your Infinix-ZLOOP 4 earbuds and charging case.



**Image 3.1:** The Infinix-ZLOOP 4 earbuds are shown resting inside their open charging case. The left earbud is marked with 'L' and the right with 'R'.



**Image 3.2:** A front view of the two Infinix-ZLOOP 4 open-ear earbuds, showcasing their ergonomic design.



**Image 3.3:** The closed charging case for the Infinix-ZLOOP 4 earbuds, featuring the Infinix logo on the top surface.

## 4. SETUP

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### 4.1 Initial Charging

Before first use, fully charge the earbuds and the charging case.

1. Place both earbuds into the charging case.
2. Connect the USB-C charging cable to the charging port on the case and to a power source.
3. The indicator lights on the case will show the charging status. A full charge typically takes approximately 1.5 to 2 hours.



**Image 4.1:** The open charging case with earbuds, displaying input/output specifications for charging.

## 4.2 Bluetooth Pairing

To connect your earbuds to a device:

1. Ensure the earbuds are charged and inside the charging case.
2. Open the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing LED light (refer to the Quick Start Guide for specific light patterns).
3. On your device (smartphone, tablet, etc.), enable Bluetooth and search for available devices.
4. Select "Infinix-ZLOOP 4" from the list of found devices.
5. Once connected, the LED indicator on the earbuds will change (refer to the Quick Start Guide for specific light patterns), and you will hear an audio confirmation.

*Note: The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.*

## 5. OPERATING INSTRUCTIONS

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The Infinix-ZLOOP 4 earbuds feature touch controls for various functions.

### 5.1 Music Playback

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.

### 5.2 Call Management

- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.

### 5.3 Voice Assistant

- **Activate Voice Assistant:** Triple tap on either earbud.

### 5.4 Power On/Off

- **Power On:** Open the charging case or press and hold the touch area on both earbuds for 3 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or press and hold the touch area on both earbuds for 5 seconds.

## 6. MAINTENANCE

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Proper maintenance ensures the longevity and optimal performance of your earbuds.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earbuds and charging case. Do not use harsh chemicals or abrasive materials.
- **Water Resistance:** The earbuds are IP54 water resistant, meaning they are protected from limited dust ingress and water spray from any direction. Do not submerge them in water or expose them to heavy rain.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust and damage. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **Charging:** Only use the provided USB-C cable or a certified equivalent for charging.

## 7. TROUBLESHOOTING

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If you encounter issues, try the following solutions:

Problem	Solution
Earbuds not pairing	<ul style="list-style-type: none"><li>• Ensure earbuds are charged.</li><li>• Make sure Bluetooth is enabled on your device.</li><li>• Place earbuds back in the case, close, then open to re-enter pairing mode.</li><li>• Forget "Infinix-ZLOOP 4" from your device's Bluetooth list and try pairing again.</li></ul>
No sound from one earbud	<ul style="list-style-type: none"><li>• Ensure both earbuds are charged.</li><li>• Try placing both earbuds back in the case, closing it, and then taking them out again.</li><li>• Reset the earbuds (refer to the Quick Start Guide for specific reset instructions).</li></ul>
Charging case not charging	<ul style="list-style-type: none"><li>• Check the USB-C cable and power adapter for damage.</li><li>• Ensure the cable is securely connected to both the case and the power source.</li><li>• Try a different USB-C cable or power adapter.</li></ul>
Poor call quality	<ul style="list-style-type: none"><li>• Ensure the earbuds are clean and free from obstructions.</li><li>• Move closer to your connected device to avoid interference.</li><li>• Avoid noisy environments.</li></ul>

## 8. SPECIFICATIONS

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Model Number	XEO4G
Bluetooth Version	V6.0
Earbud Battery Capacity	45mAH (per earbud)
Charging Case Battery Capacity	400mAH
Total Playtime	Up to 25 hours (with charging case)
Charging Port	USB-C
Water Resistance Rating	IP54
Weight	150 Grams (total package weight)
Manufacturer	Infinix

## 9. WARRANTY AND SUPPORT

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The Infinix-ZLOOP 4 (XEO4G) earbuds come with a **12-month warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use.

For warranty claims or technical support, please refer to the contact information provided in your included Safety Information & Warranty Card or visit the official Infinix support website.

*Please retain your proof of purchase for warranty validation.*

