

Oxhark Flame 33-inch Electric Fireplace Insert

Oxhark Flame 33-Inch Electric Fireplace Insert with Trim Kit - Instruction Manual

1. INTRODUCTION

Thank you for choosing the Oxhark Flame 33-inch Electric Fireplace Insert with Trim Kit. This manual provides essential information for the safe and efficient installation, operation, and maintenance of your new electric fireplace. Please read all instructions carefully before use and retain this manual for future reference.



Image 1: The Oxhark Flame 33-inch Electric Fireplace Insert with Trim Kit, showcasing its sleek black design and realistic flame effects.

2. SAFETY INFORMATION

Your safety is paramount. This electric fireplace is designed to provide a safe and comfortable heating solution. It operates as a smog-free and dust-free unit. Key safety features include:

- **Overheat Protection:** A built-in system automatically cuts off power if the temperature reaches 212°F (100°C), ensuring safety, especially in households with children and pets.
- **Tempered Glass:** The front panel is made of tempered glass for enhanced durability and safety.
- Ensure proper ventilation and do not cover the air vents during operation.



Image 2: Visual representation of the fireplace's safety features, including low noise operation, effective heating area, and overheat protection.

3. PRODUCT OVERVIEW

The Oxhark Flame electric fireplace insert is constructed with a durable metal frame and tempered glass. It offers versatile installation options and a range of customizable flame effects.

Dimensions:

- **Overall Dimensions (with trim kit):** 41.34" W x 24.4" H x 7.87" D
- **Electric Fireplace Overall Size:** 33" W x 20.47" H x 7.84" D
- **Insert Size:** 33.46"/31.28" L x 7.87"/7.58" D x 20.47"/20.15" H
- **Power Cable:** 6 ft length, for 120V outlet.

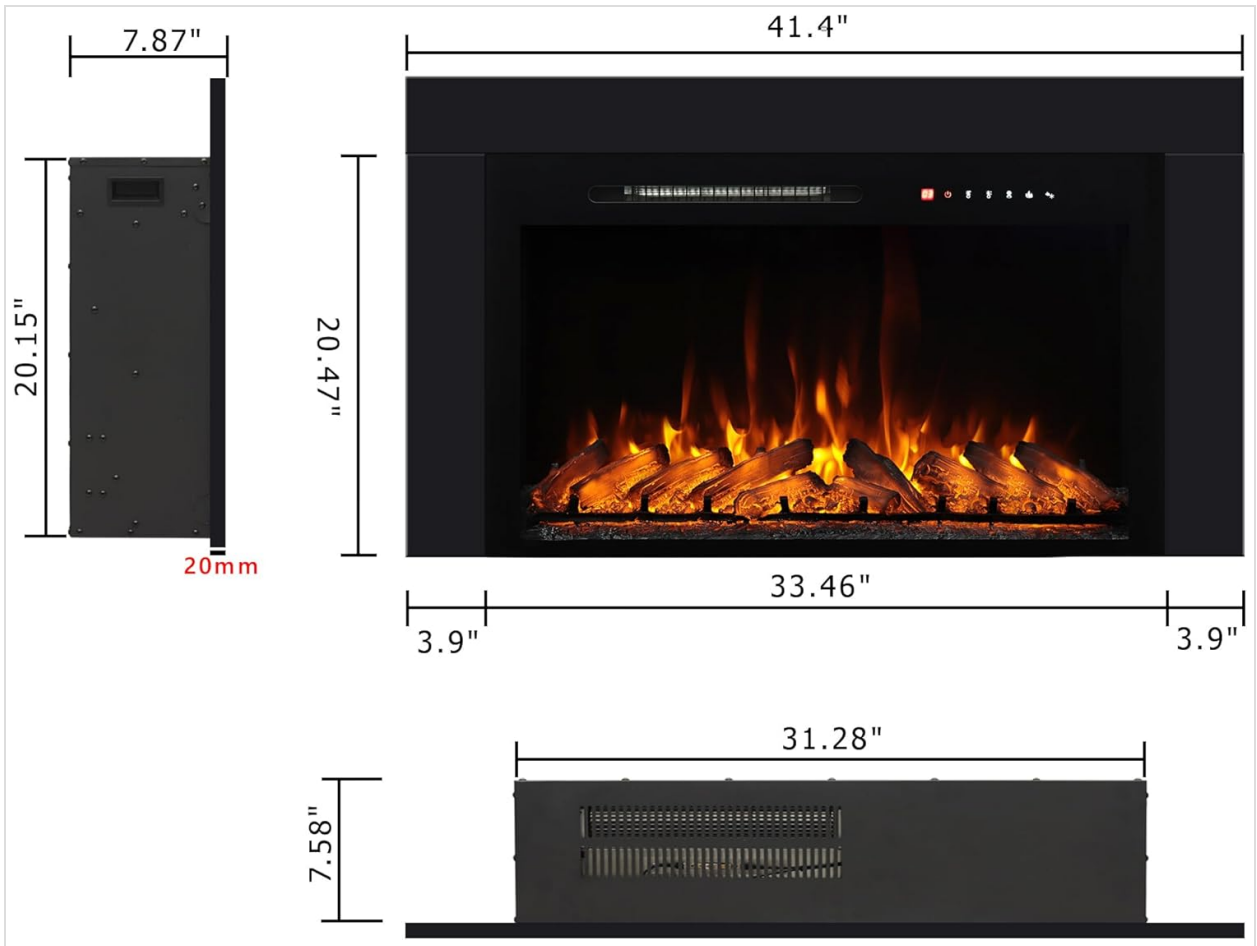


Image 3: Technical drawing illustrating the various dimensions of the fireplace insert.

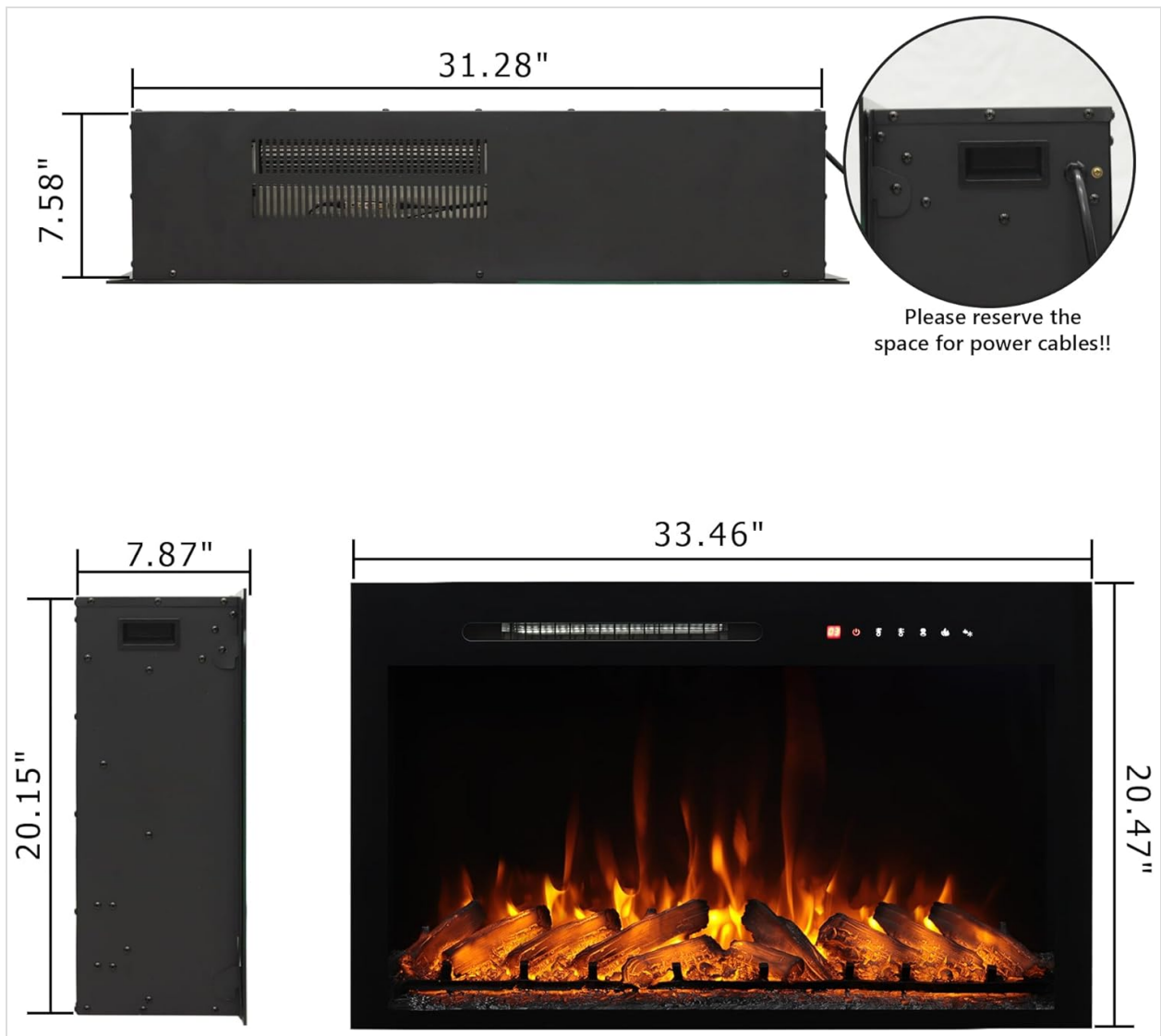


Image 4: Additional dimension views, emphasizing the depth and the required space for power cables.

4. SETUP AND INSTALLATION

This electric fireplace offers two primary installation methods: wall-mounted or recessed into a wall or TV stand. Both methods are designed to save space.

Installation Steps:

1. **Prepare the Opening:** Ensure your wall or TV stand opening meets the advised dimensions for the 33-inch model.
2. **Wall Mounted:** Assemble the provided bracket on the wall.
3. **Recessed:** Remove any brackets if present and carefully insert the fireplace into the prepared opening.
4. **Power Connection:** Plug the 6 ft power cable into a standard 120V outlet. Ensure adequate space is reserved for the power cables behind the unit.



Image 5: Visual examples of the fireplace installed recessed in a wall, with a trim, and within a mantel.

Please contact us to confirm the size when need

| Model | Advise opening size(inches) | | Advise minimum opening depth(inches) |
|--------------|-----------------------------|-----------------|--------------------------------------|
| 33 | Width(OL) | High(OH) | Depth(OD) |
| | 27.8"-37.5" | 20.51"-24" | >7.87" |

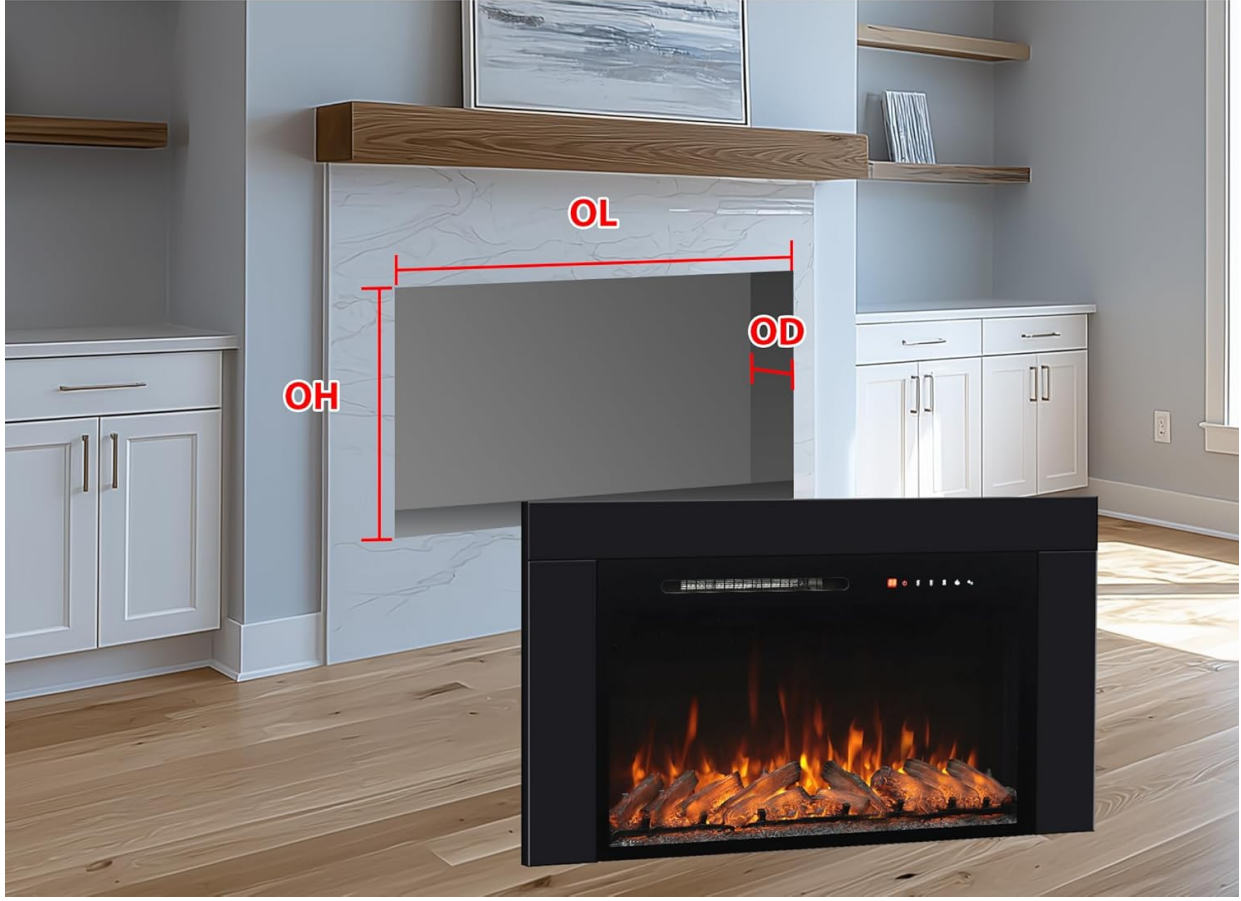


Image 6: A table providing recommended opening dimensions for various models, including the 33-inch version.



| Model | Advise opening size(inches) | | Advise minimum opening depth(inches) |
|-----------|-----------------------------|--------|--------------------------------------|
| | Width | Height | Depth |
| 28 | 28.14" | 20.59" | 8.07" |
| 30 | 30.12" | 20.59" | 8.07" |
| 33 | 33.66" | 20.59" | 8.07" |
| 36 | 36.22" | 20.59" | 8.07" |

Image 7: Detailed diagram illustrating the installation process and critical measurements.

5. OPERATING INSTRUCTIONS

Your electric fireplace can be operated using either the included remote control or the touch screen panel located on the unit.

Control Methods:

- **Power:** Turn the unit On/Off.
- **Flame Colors:** Choose from 8 distinct flame colors to match your ambiance.
- **Flame Brightness:** Adjust the flame intensity with 6 levels of brightness.
- **Flame Speed:** Adjust the speed of the flame effect.
- **Heater:** Select between two heat settings (750W/1500W).
- **Thermostat:** Control the room temperature between 62°F-99°F (17°C-37°C).
- **Timer:** Set an automatic shut-off timer from 1 to 9 hours.

Heating and flame effects can be operated independently or simultaneously.

Two Control Methods: Control Panel & Remote



Display



Power



Temperature
(64-99°F/17-37°C)



Heater(L/H)



Timer(1-9H)



Flame(8 Colors)



Brightness(1-6)

Image 8: Overview of the control panel and remote control, detailing each button's function.

Realistic Flame Performance



6 Flame Brightness Options



8 Flame Color Modes



3 Flame Speed



Image 9: Visual demonstration of the 6 flame brightness options, 8 flame color modes, and 3 flame speed settings.

Official Product Video:



Video 1: An official product video from Oxhark Flame demonstrating the various flame effects and colors of the electric fireplace.

6. MAINTENANCE

To ensure the longevity and optimal performance of your electric fireplace, follow these simple maintenance guidelines:

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Avoid abrasive cleaners.
- **Ventilation:** Regularly check that the air intake and outlet vents are clear of dust and debris to prevent overheating.
- **Storage:** If storing the fireplace for an extended period, ensure it is clean, dry, and stored in a safe

location.

7. TROUBLESHOOTING

If you encounter any issues with your electric fireplace, please refer to the following common troubleshooting tips:

- **No Power:** Check if the power cord is securely plugged into a working 120V outlet. Ensure the main power switch on the unit is in the 'ON' position.
- **No Heat:** Verify that the heater function is activated via the remote or touch panel. Check the thermostat setting to ensure it is above the current room temperature.
- **Flames Not Working:** Ensure the flame effect is activated. Adjust brightness and color settings.
- **Remote Not Working:** Check the batteries in the remote control and replace if necessary. Ensure there are no obstructions between the remote and the fireplace sensor.
- **Overheat Protection Activated:** If the unit shuts off unexpectedly, it may be due to the overheat protection. Unplug the unit, allow it to cool for 15-20 minutes, and check for any blocked vents before restarting.

If problems persist, please contact customer support.

8. SPECIFICATIONS

| | |
|----------------------------|-----------------------------------|
| Brand | Oxhark Flame |
| Model | 33-inch Electric Fireplace Insert |
| Power Source | AC (120V) |
| Product Dimensions | 7.87"D x 33"W x 20.47"H |
| Material | Metal |
| Finish Type | Painted |
| Style | Modern |
| Color | Black |
| Item Weight | 51.9 pounds |
| Heating Power | 750W/1500W |
| Heating Area | Up to 400 square feet |
| Temperature Control | 62°F-99°F (17°C-37°C) |
| Flame Colors | 8 |
| Flame Brightness | 6 levels |
| Timer Function | 1-9 hours |

9. WARRANTY AND SUPPORT

For any questions, technical assistance, or warranty claims, please contact Oxhark Flame customer support. Refer to your purchase documentation for specific warranty details and contact information.

Customer Support: For assistance, please visit the [Oxhark Flame Store](#) or refer to the contact details provided with your product packaging.