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Veken PFC3V504

Veken Stainless Steel Pet Water Fountain

MODEL: PFC3V504

Brand: Veken

INTRODUCTION

Thank you for choosing the Veken Stainless Steel Pet Water Fountain. This automatic pet fountain is designed to provide your beloved pets with a continuous supply of fresh, filtered water, promoting better hydration and overall health. Crafted from high-quality 304 stainless steel, it offers durability, easy maintenance, and quiet operation. This manual provides essential information for setup, operation, and care to ensure optimal performance and longevity of your pet fountain.



Image: The Veken Stainless Steel Pet Water Fountain in operation, showcasing its sleek design and continuous water flow.

SAFETY INSTRUCTIONS

- For indoor use only. Do not expose the fountain to outdoor elements.
- Use only the original Veken adapter with a wall outlet in good condition.
- Do not clean the filter; replace it regularly as instructed in the maintenance section.
- Ensure the power cord is not damaged or frayed. Discontinue use if any damage is observed.
- Keep the fountain on a stable, level surface to prevent tipping and spills.
- Always unplug the fountain before cleaning or performing any maintenance.

PACKAGE CONTENTS

Please check to ensure all items are present in your package:

- 1x Stainless Steel Pet Water Fountain (108oz/3.2L capacity)
- 1x DC Pump with 6ft power cord
- 1x AC Adapter (AC 100-120V)
- 6x Replacement Filters
- 6x Pre-filter Sponges
- 1x Flower Spout
- 1x Silicone Mat (11.8in x 11.8in)
- 1x Cleaning Brush
- 1x Instruction Manual



Image: All components included in the Veken Stainless Steel Pet Water Fountain package.

SETUP GUIDE

Follow these steps to assemble your Veken Pet Water Fountain:

1. **Rinse Components:** Thoroughly rinse all parts of the fountain (stainless steel basin, lid, pump, filters, spout) with water before first use.
2. **Install Pump:** Place the ultra-quiet DC pump into the designated slot at the bottom of the stainless steel basin. Ensure the power cord is routed through the groove to prevent pinching.
3. **Insert Pre-filter Sponge:** Attach a pre-filter sponge to the pump intake to catch larger debris.
4. **Place Filter:** Soak a new filter in water for 5 minutes. Then, place the multi-stage filter into the filter tray on the underside of the lid.
5. **Fill with Water:** Fill the stainless steel basin with water up to the 'MAX' fill line. It is recommended to use softened or filtered water for best results.
6. **Attach Lid and Spout:** Place the lid onto the basin, ensuring it is securely seated. Insert the flower spout into the pump's outlet on the lid. You can choose between the flower waterfall mode or remove the spout for a gentle bubbling surface.
7. **Connect Power:** Plug the AC adapter into a wall outlet. The fountain will begin operating.

enjoy the silence ultra quiet design

LED LIGHT & WATER LEVEL GAUGE
FOR ASSISTED VISIBILITY



Image: The assembled Veken Pet Water Fountain, highlighting its quiet design and LED indicator.

OPERATING INSTRUCTIONS

Water Flow Modes

The fountain offers two distinct water flow modes to cater to your pet's preferences:

- **Flower Waterfall:** Use the included flower spout for a gentle, flowing stream that encourages pets to drink. This mode is often preferred by picky pets.
- **Gentle Bubbling Surface:** Remove the flower spout for a calm, bubbling water surface. This mode is suitable for pets who prefer a quieter drinking experience or need more space.

2 flow modes



Image: Visual representation of the two available water flow modes.

Water Level Monitoring

The fountain features a large viewing window, enhanced by an optional blue LED light, allowing you to easily monitor the water level without disassembling the unit. Ensure the water level remains above the minimum fill line to prevent pump damage and maintain quiet operation.

Large Capacity 108oz Tank

FOR MULTI-PET FAMILIES
WORRY LESS ABOUT REFILLING



Image: The large capacity fountain with a visible water level window, suitable for multiple pets.

MAINTENANCE

Cleaning the Fountain

The VeKen Pet Water Fountain is designed for easy cleaning. All water-contact parts are made from 304 stainless steel and are top-rack dishwasher safe. For manual cleaning:

- Unplug the fountain from the power outlet.
- Disassemble the fountain by removing the lid, spout, and pump.
- Wash the stainless steel basin and lid with mild soap and water. Rinse thoroughly.
- Use the provided cleaning brush to clean the pump and spout.
- Rinse all components thoroughly to remove any soap residue.
- Dry all parts completely before reassembly.

304 food-grade stainless steel

DISHWASHER SAFE (Max 140°F)



Image: Stainless steel components are dishwasher safe for convenient cleaning.

Filter Replacement

The high-efficiency filter should be replaced regularly to ensure optimal water quality. Do not clean and reuse filters.

- Replace the filter every 2-4 weeks, depending on the number of pets and water quality.
- Soak new filters in water for 5 minutes before installation.

5-STAGE FILTRATION SYSTEM FOR PURE DRINKING WATER



HIGH-DENSITY POLYESTER FABRIC I
• *FILTERS OUT DEBRIS*



HYGIENE-PROMOTING SILVER PARTICLES
• *INHIBITS UNWANTED GROWTH*



COCONUT SHELL ACTIVATED CARBON
• *PREVENTS BIOFILMS AND DEEPLY PURIFIES*



COMPOSITE SCALE INHIBITOR
• *REDUCE SCALE FORMATION*



HIGH-DENSITY POLYESTER FABRIC II
• *KEEPS WATER FRESH*

Image: The 5-stage filtration system ensures clean and fresh drinking water.

Pump Cleaning

The pump should be cleaned periodically to prevent mineral buildup and maintain quiet operation.

- Disassemble the pump and clean all parts with the provided brush.
- Rinse thoroughly.

TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|-----------------------------|---------------------------|--|
| Fountain is noisy | Low water level | Refill water to the MAX line. |
| | Pump or filter is clogged | Clean the pump and replace the filter. |
| Water flow is weak or stops | Low water level | Refill water to the MAX line. |
| | Pump or filter is clogged | Clean the pump and replace the filter. |
| Water tastes or smells bad | Filter needs replacement | Replace the filter. |
| | Fountain needs cleaning | Disassemble and thoroughly clean all components. |

SPECIFICATIONS

| Feature | Detail |
|--------------------|--|
| Model Number | PFC3V504 |
| Product Dimensions | 8.3"L x 8.3"W x 4.9"H |
| Item Weight | 2.68 pounds |
| Capacity | 108oz (3.2L) |
| Material | 304 Stainless Steel |
| Noise Level | Ultra-Quiet (25 dB) |
| Filtration System | Multi-Stage (High-efficiency filter) |
| Special Features | Dishwasher Safe, BPA-Free, LED Light, Leak-Proof |

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the contact details provided on the product packaging or visit the official Veken website. Keep your purchase receipt as proof of purchase.