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› [VOCIC](#) /

› [VOCIC Z11 Rollator Walker with Seat Instruction Manual](#)

## VOCIC Z11

# VOCIC Z11 Rollator Walker with Seat Instruction Manual

Model: Z11 | Brand: VOCIC

## 1. SAFETY INFORMATION

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- **Engage Brakes:** Always engage the brakes before sitting down on the rollator's seat to prevent accidental movement.
- **Weight Capacity:** This rollator is designed to support a maximum user weight of 380 lbs (172 kg). Do not exceed this limit.
- **Stable Surface:** Use the rollator on stable, level surfaces. Exercise caution on uneven terrain.
- **Regular Checks:** Periodically inspect all parts for wear, damage, or loose components. Ensure all screws and knobs are securely tightened before each use.
- **Proper Adjustment:** Ensure the handle height is correctly adjusted for your comfort and posture to maintain proper balance and control.
- **Not a Transport Device:** This rollator is not intended for transporting individuals while seated.

## 2. PACKAGE CONTENTS

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Before assembly, carefully unpack the box and verify that all components are present and undamaged. Refer to the assembly video for a visual guide to the parts.



Image: All components of the VOCIC Z11 Rollator Walker laid out for inspection.

- Main Unit (1)
- Front Leg Tubes (2)
- Rear Leg Tubes with Handle Tube (2)
- Backrest (1)
- Storage Bag (1)
- Hardware Bag (1) - Contains screws, knobs, and hex wrench.
- User Manual (1)

Video: Step-by-step guide on how to assemble the VOCIC Z11 X-Way Rollator, including unboxing and identifying parts.

### 3. ASSEMBLY INSTRUCTIONS

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Follow these steps to assemble your VOCIC Z11 Rollator Walker. For detailed visual instructions, please refer to the assembly video provided above.

1. **Open the Main Unit:** Carefully unfold the main frame of the rollator until it locks into place.
2. **Install Tube Decorative Covers:** Insert the provided decorative covers onto the ends of the main unit's tubes.
3. **Attach Front Wheels:** Insert the front leg tubes (with wheels) into the designated slots on the main unit. Secure them using the triangular locking knobs and M6\*35 screws from the hardware bag.
4. **Attach Rear Wheels:** Insert the rear leg tubes (with wheels and brake handles) into the designated slots. Secure them with the triangular locking knobs and M6\*35 screws.
5. **Insert Backrest:** Vertically insert the backrest into the holes on the main frame. Secure it using the M5\*30 screws and M5\*12 screws with the hex wrench. Ensure it is firmly tightened for stability.
6. **Secure Brake Cables:** Route the brake cables outside the frame and secure them using the Velcro straps provided to prevent interference with the wheels or folding mechanism.
7. **Install Storage Bag:** Lift the seat cushion and snap the storage pouch onto the frame beneath the seat.

### 4. OPERATING INSTRUCTIONS

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#### 4.1 Using the Brakes

The VOCIC Z11 features a high-sensitivity dual-brake system for safe and reliable control.



Image: Illustration of the dual-brake system, showing how to squeeze for braking and push down to lock.

- **To Slow Down/Stop:** Gently squeeze the brake levers on the handles.
- **To Lock Wheels:** Push the brake levers down until they click into the locked position. This is essential before sitting.
- **To Unlock Wheels:** Pull the brake levers up until they release from the locked position.

#### 4.2 Sitting on the Seat

The rollator features an Ergo Arc Seat and Ergo Dual-arc Back Support for comfort.

# All in OneErgoComfort

VOCIC innovative design, leads the market

High-strength PP Plastic:  
Long-lasting, Sturdy, Easy to wipe



Image: A user sitting comfortably on the rollator's ergonomic seat and backrest.

- **Before Sitting:** Always ensure the brakes are fully engaged and locked.
- **Positioning:** Turn around so your back is to the seat. Slowly lower yourself onto the seat, using the handles for support if needed.
- **Comfort:** The Ergo Dual-arc Back Support provides firm and reliable back support.

## 4.3 Walking with the Rollator

The rollator is designed for stability and ease of movement across various terrains.

# Avant Garde Design

Rollator Like No Other — Walk Your Way



Image: The VOCIC Z11 Rollator Walker in use, demonstrating its stable X-frame design.

- **Posture:** Stand upright with the rollator in front of you. Keep your back straight and shoulders relaxed.
- **Grip:** Hold the Ergo Butterfly Grips firmly. These grips are designed to be wrist-friendly and provide effortless braking.
- **Movement:** Push the rollator slightly ahead of you, then step forward. Maintain a steady pace.

Video: Demonstrates the 'All in One ErgoComfort' features of the VOCIC Z11 Rollator, including sitting and general use.

## 5. ADJUSTMENTS

### 5.1 Adjusting Handle Height

The handle height can be adjusted to 5 different settings to fit users from 4'11" to 6'3".



Image: A user adjusting the handle height of the rollator for personalized comfort.

- **Unlock Adjustment Knob:** Locate the adjustment knob on the side of the handle tube. Turn it counter-clockwise to loosen.
- **Adjust Height:** Press the spring-loaded button and slide the handle tube up or down to your desired height. Ensure your wrists are level with the grips when standing upright.
- **Lock Adjustment Knob:** Once the desired height is set, release the button and turn the knob clockwise to securely lock the handle in place. Repeat for the other handle.

## 6. FOLDING AND STORAGE

The Z11 Rollator Walker is designed to fold easily for convenient transport and storage.

# Quick & Easy to Fold

Trunk-space maximized, fits most cars



Image: The rollator folded and placed into a car trunk for easy transport.

- **Lift the Seat:** Pull up on the strap located under the center of the seat.
- **Fold the Frame:** Continue pulling the strap upwards, allowing the rollator frame to collapse inward.
- **Secure for Transport:** Once folded, the rollator can be easily lifted and placed in a car trunk or stored in a compact space.

Video: Shows the VOCIC Z11 X-Way Rollator in various usage scenarios, including folding for transport.

## 7. MAINTENANCE

- **Cleaning:** Wipe down the frame and seat regularly with a damp cloth and mild detergent. Avoid abrasive cleaners.
- **Wheel Inspection:** Check the wheels periodically for debris, wear, or damage. Ensure they spin freely.

- **Brake Check:** Test the brakes regularly to ensure they engage and lock properly. If the brakes feel loose or ineffective, consult a professional for adjustment or repair.
- **Fastener Tightness:** Routinely check all screws, bolts, and knobs to ensure they are tight. Tighten any loose fasteners immediately.

## 8. TROUBLESHOOTING

- **Rollator Does Not Roll Smoothly:**
  - Check wheels for debris (hair, lint) and remove.
  - Ensure wheels are not damaged or worn. Replace if necessary.
  - Verify all wheel fasteners are secure.
- **Brakes Are Not Effective:**
  - Check brake cables for kinks or damage.
  - Ensure brake levers are properly adjusted and engaging the wheels. Consult a professional for brake adjustment if needed.
- **Rollator Feels Unstable:**
  - Verify all assembly screws and knobs are securely tightened.
  - Ensure the frame is fully unfolded and locked into position.
  - Check for any visible damage to the frame or components.

## 9. SPECIFICATIONS

Feature	Specification
Model Number	Z11
Product Dimensions	23.8"D x 23.2"W x 36.6"H
Item Weight	18.7 Pounds (8.5 kg)
Material	Carbon Steel
Maximum Weight Capacity	380 lbs (172 kg)
Handle Height Adjustment	36.6"–42.9" (5 settings)
Color	Red

## 10. WARRANTY AND SUPPORT

VOCIC provides professional after-sales support for the Z11 Rollator Walker.

- **Warranty:** Please refer to the product packaging or the official VOCIC website for specific warranty details.
- **Returns and Parts Replacement:** VOCIC offers no-hassle returns and parts replacement.
- **Expert Support:** For any issues or questions, contact VOCIC customer care. They aim to resolve issues within 24 hours.

