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> Toshiba 32WV2563DG Smart TV 32-inch HD HDR10 User Manual

## Toshiba 32WV2563DG

# Toshiba 32WV2563DG Smart TV User Manual

Model: 32WV2563DG

## INTRODUCTION

Welcome to the user manual for your new Toshiba 32WV2563DG Smart TV. This 32-inch HD television offers a rich viewing experience with HDR10 technology, enhanced audio through Dolby Audio processing, and smart features powered by the VIDAA operating system. Enjoy seamless connectivity with built-in Wi-Fi, voice control capabilities with Alexa, and the convenience of USB recording. This manual provides essential information for setup, operation, maintenance, and troubleshooting to ensure you get the most out of your television.



Image: Front view of the Toshiba 32WV2563DG Smart TV.

# SETUP

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## 1. Unpacking

Carefully remove the TV from its packaging. Ensure all accessories, including the remote control, batteries, and stand components, are present. Retain the packaging for future transport or service needs.

## 2. Attaching the Stand

Place the TV screen-down on a soft, flat surface to prevent scratches. Align the stand components with the designated slots on the bottom of the TV. Secure the stand using the provided screws. Ensure the stand is firmly attached before placing the TV upright.



*Image: Detail of the TV stand attachment.*

## 3. Wall Mounting

This TV is VESA compatible for wall mounting. Refer to the VESA mounting pattern in the specifications section for compatible brackets. Always use a professional installer for wall mounting to ensure safety and proper installation.

## 4. Connecting Peripherals

- **HDMI:** Connect external devices such as Blu-ray players, game consoles, or set-top boxes to the HDMI ports.
- **USB:** Insert USB drives for media playback or USB recording.
- **Antenna/Cable (RF):** Connect your antenna or cable TV signal.

- **Ethernet:** For a wired internet connection, connect an Ethernet cable to the LAN port.

## 5. Initial Power On and First-Time Setup

After connecting all necessary cables, plug the power cord into an electrical outlet. Press the power button on the remote control or the TV. Follow the on-screen instructions to select your language, country, connect to your Wi-Fi network, and scan for available channels.

## OPERATING

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### 1. Basic TV Functions

Use the provided remote control to navigate your TV. The power button turns the TV on/off. Use the volume buttons to adjust sound levels and the channel buttons to change channels. Access the main menu for settings and input selection.

### 2. Smart TV Features (VIDAA OS)

Your Toshiba TV runs on the VIDAA operating system, providing access to a wide range of streaming applications. Use the remote's navigation buttons to browse the home screen, launch apps like Netflix, Disney+, Prime Video, and more. Ensure your TV is connected to the internet for full Smart TV functionality.

### 3. Voice Control with Alexa

This TV is compatible with Alexa. To use voice commands, ensure your TV is connected to the internet and linked to your Alexa account. You can then use your voice to control volume, change channels, launch apps, and more.

### 4. HDR10 and Dolby Audio

Experience enhanced picture quality with HDR10, which optimizes contrast and color for a more vibrant and detailed image. Dolby Audio processing delivers a richer, clearer, and more powerful sound experience, improving dialogue and overall audio immersion.

### 5. USB Recording

Connect a compatible USB storage device to one of the TV's USB ports to record live television broadcasts. Consult the on-screen menu for recording options and scheduling. Ensure your USB device has sufficient storage space and is formatted correctly.

## MAINTENANCE

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### 1. Cleaning Your TV

To clean the screen, gently wipe it with a soft, dry, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Never spray liquid directly onto the screen. For the casing, use a soft, dry cloth. Avoid abrasive cleaners or solvents.

### 2. Software Updates

Your TV may receive software updates to improve performance and add new features. You can usually check for updates through the TV's settings menu (e.g., System > About > Software Update). Ensure your TV is connected to the internet to download and install updates. For the latest information on software updates, please refer to the official Toshiba support website.

## TROUBLESHOOTING

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### Common Issues and Solutions

- **No Power:** Ensure the power cord is securely plugged into both the TV and the wall outlet. Check if the outlet is working by plugging in another device. Try pressing the power button on the TV itself, not just the remote.
- **No Picture/Black Screen:** Verify the correct input source is selected (e.g., HDMI 1, TV). Check all cable connections. If using an external device, ensure it is powered on.
- **No Sound:** Check the volume level and ensure the TV is not muted. Verify audio settings in the TV menu. If using external speakers, ensure they are connected correctly and powered on.
- **Remote Control Not Working:** Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV's IR sensor.
- **Network Connection Issues:** For Wi-Fi, ensure your router is on and functioning. Re-enter your Wi-Fi password in the TV's network settings. For wired connections, check the Ethernet cable. Try restarting both the TV and your router.

## SPECIFICATIONS

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### Technical Specifications

Feature	Specification
Brand	Toshiba
Model Number	32WV2563DG
Screen Size	32 Inches (80 cm diagonal)
Resolution	720p (1366 x 768 pixels)
Display Technology	LED
Refresh Rate	60 Hz
Operating System	VIDAA
Connectivity	Wi-Fi, Ethernet, 2x HDMI, 1x USB, RF (Antenna/Cable), Optical
Special Features	Compatible with Alexa, VESA Wall Mount, HDR - HLG, Smart TV
Audio Processing	Dolby Audio
Dimensions (WxHxD)	72.8 x 47.3 x 17.3 cm (with stand)
Color	Black



**ENERG** ⚡



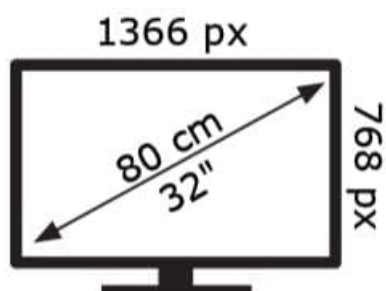


**26** kWh/1000h

ABCDEF **G**



**45** kWh/1000h



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## Ficha de información del producto

REGLAMENTO DELEGADO (UE) 2019/2013 DE LA COMISIÓN en lo relativo al etiquetado energético de las pantallas electrónicas

	Parámetro	Parámetro o valor y precisión	Unidad
1.	Nombre o marca comercial del proveedor	TOSHIBA	
	Dirección del proveedor	Product Management, PARKRING 6 85748 GAR-CHING, DE	
2.	Identificador del modelo	32WV2563DG	
3.	Clase de eficiencia energética para el rango dinámico normal (SDR)	E	
4.	Demanda de potencia en modo encendido en SDR	26,0	W
5.	Clase de eficiencia energética para el alto rango dinámico (HDR)	G	
6.	Demanda de potencia en modo encendido en HDR, si se aplica	45,0	W
7.	Demanda de potencia en modo desactivado, si procede	no aplicable	W
8.	Demanda de potencia en modo preparado, si procede	0,5	W
9.	Demanda de potencia en modo preparado en red, si procede	2,0	W
10.	Categoría de pantalla electrónica	Televisión	
11.	Ratio de tamaño	16 : 9	
12.	Resolución de pantalla	1 366 x 768	pixels
13.	Diagonal de la pantalla	80,0	cm
14.	Diagonal de la pantalla	32	pulgadas
15.	Superficie visible de la pantalla	27,4	dm <sup>2</sup>
16.	Tecnología usada en el panel	LCD	
17.	Control automático de brillo (ABC) disponible	No	
18.	Sensor de reconocimiento vocal disponible	No	
19.	Sensor de presencia disponible	No	
20.	Frecuencia de refresco de la imagen (por defecto)	50	Hz
21.	Disponibilidad mínima garantizada de actualizaciones de software y de firmware (a partir de la fecha de introducción en el mercado de la última unidad)	8	Años
22.	Disponibilidad mínima garantizada de piezas de recambio (a partir de la fecha de introducción en el mercado de la última unidad)	7	Años
23.	Disponibilidad mínima garantizada de asistencia para el producto	7	Años
	Duración mínima de la garantía general ofrecida por el proveedor	0	Años
24.	Tipo de fuente de alimentación	Interna	
25.	Fuente de alimentación externa (no normalizada e incluida en la caja del producto)		
	<i>i</i>	-	
	<i>ii</i>	Tensión de entrada	- V
	<i>iii</i>	Tensión de salida	- V
26.	Fuente de alimentación externa normalizada (o una adecuada, si no está incluida en la caja del producto)		
	<i>i</i>	-	
	<i>ii</i>	Tensión de salida requerida	- V
	<i>iii</i>	Intensidad de corriente requerida (mínima)	- A
	<i>iv</i>	Frecuencia de corriente requerida	- Hz

Image: EU Energy Label for the Toshiba 32WV2563DG.

For more detailed information, you can refer to the official EPREL database:

<https://eprel.ec.europa.eu/qr/2230513>

## WARRANTY AND SUPPORT

### 1. Warranty Information

Toshiba guarantees the availability of spare parts for this product for 5 years from the date of purchase. For specific warranty terms and conditions regarding the product itself, please refer to the warranty card included with your TV or visit the official Toshiba website.

## **2. Customer Support**

If you encounter any issues that cannot be resolved using the troubleshooting guide, or for further assistance, please contact Toshiba customer support. You can find contact details and additional resources on the official Toshiba website: <https://www.toshiba-tv.com/>