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› FOHERE 15L Commercial Coffee Urn (Model C15MD02-E1) Instruction Manual

FOHERE C15MD02-E1

FOHERE 15L Commercial Coffee Urn

MODEL: C15MD02-E1

Important Safety Instructions

Please read all instructions carefully before using this appliance. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always ensure the appliance is placed on a stable, level, heat-resistant surface away from edges.
- Do not immerse the appliance, cord, or plug in water or other liquids.
- Keep out of reach of children. Close supervision is necessary when the appliance is used near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Do not use outdoors. This appliance is for indoor use only.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to 'off', then remove plug from wall outlet.
- Do not use the appliance for other than intended use.
- Exercise extreme caution when moving an appliance containing hot liquid.
- This appliance has a boil-dry protection feature. If the water level is too low, the heating element will automatically shut off.

Product Overview

The FOHERE 15L Commercial Coffee Urn is designed for efficient and large-volume hot beverage dispensing. Constructed from durable stainless steel, it features a 1500W heating element for quick brewing and a keep-warm function to maintain optimal temperature. The urn includes a permanent stainless steel filter, a visible water level indicator, and a dripless faucet for convenient use.

Components:

- Main Urn Body (Stainless Steel)
- Lid with Heat-Resistant Handle
- Permanent Stainless Steel Filter Basket
- Dripless Faucet
- Water Level Viewing Window
- Heating Indicator Light (Red)
- Keep Warm Indicator Light (Orange)
- On/Off Power Switch
- Power Cord

Commercial Coffee Urn



1500W



150 Cups
Capacity



Fast
Heating



304 Stainless
Steel

Image: The FOHERE 15L Commercial Coffee Urn with its lid and internal filter basket displayed separately, showcasing its stainless steel construction and main components.



LED signal light and safety switch

Stainless steel filter



Visible water level

Scald-resistant handle



Image: A detailed view highlighting key features of the coffee urn, including the LED signal lights and safety switch, the stainless steel filter, the visible water level indicator, and the scald-resistant handle.

Setup

Before first use, and after each use, ensure the urn is properly cleaned. Refer to the 'Maintenance and Cleaning' section for detailed instructions.

1. **Unpack and Inspect:** Carefully remove all packaging materials. Inspect the urn for any damage. Do not use if damaged.
2. **Initial Cleaning:** Wash the urn body, lid, and filter basket with warm, soapy water. Rinse thoroughly

and dry.

3. **Placement:** Place the coffee urn on a stable, flat, heat-resistant surface. Ensure there is adequate ventilation around the unit and that it is away from flammable materials.
4. **Assemble Filter:** Place the permanent stainless steel filter basket onto the central stem inside the urn.



Image: A visual guide demonstrating the four main steps for preparing the coffee urn: pouring water, placing the filter, adding coffee grounds, and turning on the power switch.

Your browser does not support the video tag.

Video: This video demonstrates the assembly process of the FOHERE 15L Commercial Coffee Urn, including placing the filter and adding water, followed by the brewing and dispensing of coffee.

Operating Instructions

Follow these steps to brew coffee with your FOHERE Commercial Coffee Urn:

1. **Add Water:** Pour cold, fresh water into the urn. Use the water level viewing window on the side to ensure you do not exceed the maximum fill line (15L).
2. **Add Coffee Grounds:** Place the desired amount of ground coffee into the permanent stainless steel filter basket. For best results, use coarse to medium-coarse grounds. Do not overfill the filter basket.
3. **Secure Lid:** Place the lid securely on the urn.
4. **Plug In and Power On:** Plug the power cord into a grounded electrical outlet. Flip the On/Off switch to the 'On' position. The red 'Heating' indicator light will illuminate.
5. **Brewing Process:** The urn will begin heating the water and brewing the coffee. The brewing process for 15 liters can take approximately 60 minutes.
6. **Keep Warm Function:** Once the coffee reaches its optimal brewing temperature (around 100°C), the red 'Heating' light will turn off, and the orange 'Keep Warm' light will illuminate. The urn will automatically maintain the coffee at a serving temperature (between 70°C and 100°C).
7. **Dispense Coffee:** To dispense coffee, place a cup under the faucet and push the lever down for a continuous flow, or lift it up for a controlled pour. The two-level spout allows for regulated flow.

HIGH POWER, FAST HEATING



Image: An illustration of the FOHERE Coffee Urn's internal heating mechanism, showing the 1500W high power for fast heating, with arrows indicating heat distribution.

Easily meet 150 cups of drinks needs

The inner capacity of a 15L barrel is 18L, and the highest water level capacity is 15L

150 CUPS/H
200ML SIZE



Image: The FOHERE Coffee Urn displayed alongside an illustration of 150 coffee cups, emphasizing its capacity to easily meet the needs for 150 cups of beverages.

Energy-saving and long-lasting heat preservation

When the water temperature reaches 100°C, keep warm mode is activated.
When the temperature drops to 70°C, heating resumes.



Image: A diagram illustrating the energy-saving and long-lasting heat preservation function, showing the temperature cycle from boiling (100°C) to keep warm (70°C) and reheating (90°C).

Maintenance and Cleaning

Regular cleaning ensures optimal performance and extends the life of your coffee urn.

1. **Disconnect Power:** Always unplug the urn from the power outlet and allow it to cool completely before cleaning.
2. **Empty and Rinse:** Empty any remaining coffee. Remove the lid and filter basket. Rinse the interior of the urn and the filter basket with warm water.

3. **Wash Components:** Wash the urn interior, lid, and filter basket with warm, soapy water using a soft cloth or sponge. Do not use abrasive cleaners or scouring pads, as these can scratch the stainless steel.
4. **Clean Faucet:** Ensure the faucet is clean and free of coffee residue. You may need to run warm water through it.
5. **Exterior Cleaning:** Wipe the exterior of the urn with a damp cloth, then dry thoroughly.
6. **Descaling (Monthly or as needed):** Over time, mineral deposits can build up. To descale, fill the urn with a solution of equal parts white vinegar and water. Turn on the urn and let it heat for 15-20 minutes (do not brew coffee). Turn off, unplug, and let it sit for an hour. Drain the solution and rinse the urn thoroughly several times with fresh water to remove any vinegar odor.
7. **Dishwasher Safety:** The FOHERE 15L Commercial Coffee Urn is **NOT** dishwasher safe. Hand wash all components.

FOHERE



304 inner pot

Made entirely of 304 stainless steel



Even heating

Water temperature rises evenly



Easy to clean

Smooth inner pot, can be wiped/rinsed directly

OTHERS



Non-304 inner pot

Uneven heating

Requires disassembly and soaking, making it difficult to clean

Image: A comparison graphic showing the FOHERE urn's features, including its 304 stainless steel inner pot, even heating, and smooth inner pot design for easy cleaning, compared to other models.

Troubleshooting

If you encounter issues with your coffee urn, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Urn does not heat up.	Not plugged in; Power switch off; Boil-dry protection activated.	Ensure power cord is securely plugged in. Turn the On/Off switch to 'On'. Check water level and add water if necessary. Allow unit to cool and reset.
Coffee is not hot enough.	Keep warm function is active; Urn not fully heated.	Allow sufficient time for the urn to complete the brewing cycle. The orange 'Keep Warm' light indicates it's maintaining temperature.
Faucet is leaking or dripping.	Faucet not fully closed; Residue in faucet mechanism.	Ensure the faucet lever is in the fully closed position. Clean the faucet thoroughly to remove any obstructions.
Coffee tastes weak or too strong.	Incorrect coffee-to-water ratio; Grind size.	Adjust the amount of coffee grounds to your preference. Ensure coffee grounds are medium-coarse for optimal brewing.
Brewing takes too long.	Excessive coffee grounds; Mineral buildup.	Do not overfill the filter basket. Perform descaling as per 'Maintenance' section.

Multiple Protections for Peace of Mind

Boiling dry protection and a temperature sensor provide multiple protections for worry-free use



Automatic power off during boiling



Automatic keep warm during high temperatures

Boiling dry protection

Thermal sensor

Image: An illustration highlighting the multiple protection features of the FOHERE Coffee Urn, including automatic power off during boiling dry conditions and an automatic keep-warm function at high temperatures, managed by a thermal sensor.

Specifications

Feature	Detail
Brand	FOHERE
Model Name	Coffee Urn
Model Number	C15MD02-E1
Capacity	15 Liters (approx. 150 cups)
Power	1500 Watts
Voltage	110 Volts
Material	Stainless Steel
Color	Silver
Product Dimensions (D x W x H)	14"D x 20"W x 20"H
Item Weight	1.2 Kilograms
Special Features	Commercial Grade, In-Built Filter, Rustproof, Keep-Warm Function, Boil-Dry Protection
Coffee Input Type	Ground coffee
Operation Mode	Fully Automatic
Dishwasher Safe	No

Warranty and Support

This FOHERE Coffee Urn comes with a **2-Year Warranty** from the date of purchase.

The warranty covers manufacturing defects under normal use. It does not cover damage resulting from misuse, accident, alteration, neglect, or unauthorized repair.

For warranty claims, technical support, or any questions regarding your product, please contact FOHERE customer service through the retailer where the product was purchased or visit the official FOHERE website for contact information.