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› PIXGOOD 2K 11-inch Tablet M128-EEA User Manual

PIXGOOD M128-EEA

PIXGOOD 2K 11-inch Tablet M128-EEA User Manual

Model: M128-EEA | Brand: PIXGOOD

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your PIXGOOD 2K 11-inch Tablet, model M128-EEA. Please read this manual thoroughly before using your device to ensure proper functionality and to maximize your user experience.



The PIXGOOD 2K 11-inch Tablet M128-EEA, shown with its full suite of accessories including keyboard, mouse, pen, and protective case.

2. PACKAGE CONTENTS

Upon opening the package, please verify that all the following items are included:

- 1 x PIXGOOD Tablet PC (M128-EEA)
- 1 x Keyboard
- 1 x Mouse
- 1 x Protective Case
- 1 x Pen (Stylus)
- 1 x Earphones
- 1 x Charger (5V/3A)
- 1 x OTG Cable
- 1 x USB Cable (Type-C)

- 1 x User Manual (this document)

3. SETUP GUIDE

3.1 Initial Power On and Charging

1. Connect the provided charger to the tablet's USB Type-C port.
2. Plug the charger into a power outlet.
3. Press and hold the power button located on the side of the tablet until the PIXGOOD logo appears.
4. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, and Google account login.

3.2 SIM Card and MicroSD Card Installation

The tablet supports dual Nano 4G LTE SIM cards and a MicroSD card for expanded storage up to 1TB.

1. Locate the SIM/MicroSD card tray on the side of the tablet.
2. Use the provided SIM ejector tool to open the tray.
3. Carefully place your Nano SIM card(s) and/or MicroSD card into the designated slots on the tray. Ensure correct orientation.
4. Gently push the tray back into the tablet until it clicks into place.

Stay Connected Anytime- 4G LTE Dual SIM



This image illustrates the process of inserting dual SIM cards into the tablet's tray, enabling 4G LTE connectivity.

3.3 Connecting Accessories

Your PIXGOOD tablet comes with a keyboard, mouse, and pen for enhanced productivity.

- **Keyboard & Mouse:** These accessories connect via Bluetooth. Turn on Bluetooth on your tablet (Settings > Connected devices > Bluetooth), then put the keyboard/mouse into pairing mode (refer to their individual manuals if needed). Select the device from the tablet's Bluetooth list to pair.
- **Pen (Stylus):** The pen is typically passive and does not require pairing. Simply use it directly on the screen for navigation or writing.
- **Earphones:** Plug the earphones into the 3.5mm audio jack on the tablet.

4. OPERATING INSTRUCTIONS

4.1 Android 15 Operating System

Your tablet runs on Android 15, offering an intuitive and secure user experience. Navigate through the interface using touch gestures, access apps from the home screen or app drawer, and customize settings to your preference.

Android 15 GMS Certification



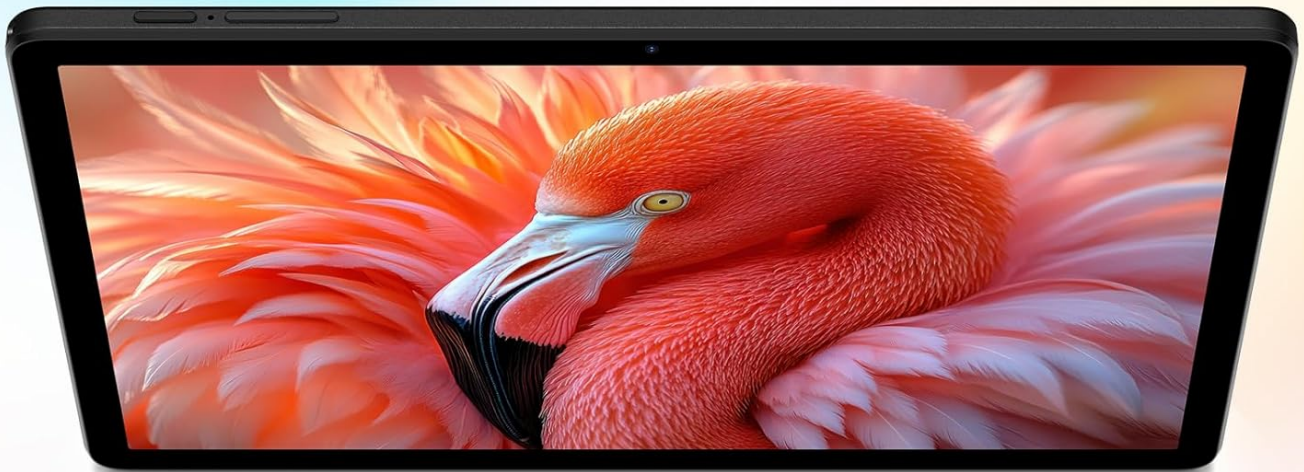
The image features a central tablet with a large, colorful '15' on its screen. The tablet displays several app interfaces: a video player for 'Avengers: Endgame', a social media post, a map, and a game. Surrounding the tablet are various app icons like Twitter, Chrome, and TikTok, and the Android 15 logo.

-  **Android 15**
Latest
-  **Privacy**
Security & Device Control
-  **Play Store**
Millions of Apps

The PIXGOOD tablet features the Android 15 operating system, providing enhanced privacy, security, and device control.

4.2 Display and Entertainment

The 11-inch INCELL IPS display with 2000x1200 FHD resolution provides a clear and vibrant viewing experience. With Widevine L1 certification, you can stream high-definition content from platforms like Netflix, YouTube, and Prime Video at 1080p resolution.



1080P Streaming

NETFLIX

YouTube

prime video

hulu



Enjoy 1080p streaming on popular platforms like Netflix and YouTube, thanks to the tablet's Widevine L1 support and high-resolution display.

4.3 Connectivity

- **Wi-Fi:** Connect to 2.4GHz or 5GHz Wi-Fi networks for fast internet access. Go to Settings > Network & internet > Wi-Fi.
- **4G LTE:** If a SIM card is installed, enable mobile data in Settings > Network & internet > Mobile network.
- **Bluetooth:** Pair with Bluetooth devices like headphones, speakers, or the included keyboard and mouse. Go to Settings > Connected devices > Bluetooth.

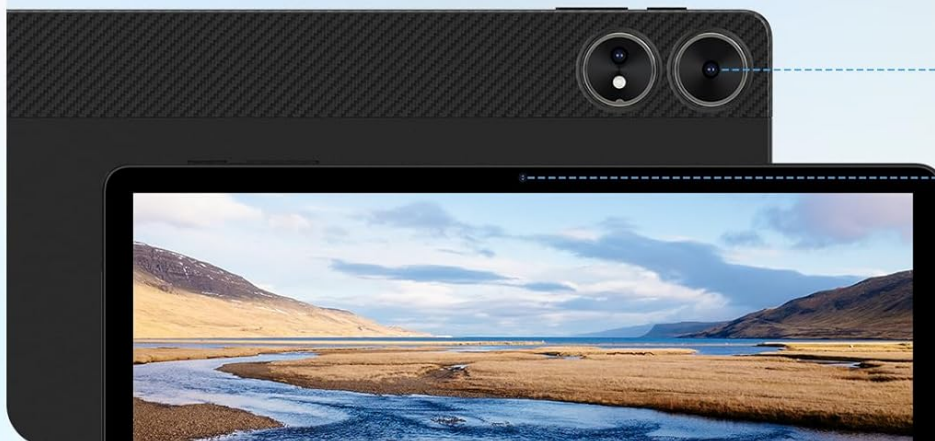
4.4 Camera Usage

The tablet features a 13MP rear camera and an 8MP front camera. Open the Camera app to capture photos and videos. Switch between front and rear cameras, and explore various camera modes.

9580mAh long-lasting battery



13MP+8MP High-Resolution Dual Cameras



Rear Camera
13MP

Front Camera
8MP

The tablet is equipped with a 13MP rear camera and an 8MP front camera for capturing images and video calls.

4.5 Versatile Usage Scenarios

The PIXGOOD M128-EEA tablet is designed for a wide range of activities, from productivity and learning to entertainment and communication. Its portability and robust features make it suitable for various daily uses.



The tablet can be used for diverse activities such as work, gaming, video calls, and browsing, adapting to different user needs and environments.

5. MAINTENANCE

5.1 Cleaning Your Tablet

- Use a soft, lint-free cloth to clean the screen and body of the tablet.
- For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution.
- Avoid using harsh chemicals, abrasive materials, or excessive moisture.

5.2 Software Updates

Regularly check for and install software updates to ensure your tablet has the latest features, security patches, and performance improvements. Go to Settings > System > System update.

5.3 Storage Optimization

To maintain optimal performance, periodically manage your tablet's storage. Delete unnecessary files, uninstall unused apps, and

move large media files to the MicroSD card or cloud storage. The tablet offers 512GB of internal storage and supports up to 1TB MicroSD expansion.

Larger Storage

- 36(12+24)GB RAM**
Seamless multitasking
- 512GB ROM**
Larger storage space
- 1TB Expandable**
Extra memory expansion

Smoothly

The tablet features 36GB RAM (12GB physical + 24GB virtual) and 512GB ROM, with support for up to 1TB TF card expansion.

6. TROUBLESHOOTING

If you encounter issues with your tablet, refer to the following common solutions:

- **Tablet not turning on:** Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
- **Slow performance:** Close unused applications, clear cache, or restart the tablet. Check for available storage space.
- **Wi-Fi/4G connectivity issues:** Restart the tablet and your router/modem. Ensure airplane mode is off. Verify SIM card installation and mobile data settings.
- **Apps crashing:** Clear the app's cache and data (Settings > Apps > [App Name] > Storage & cache). If the issue persists, reinstall the app.

- **Touchscreen unresponsive:** Restart the tablet. If the problem continues, contact customer support.

7. SPECIFICATIONS

Feature	Specification
Brand	PIXGOOD
Model Number	M128-EEA
Operating System	Android 15
Processor	Octa-Core 2.0GHz (Helio G80)
RAM	36GB (12GB physical + 24GB virtual expansion)
Internal Storage (ROM)	512GB
Expandable Storage	Up to 1TB via microSD card
Display Size	11 inches
Display Type	INCELL IPS
Display Resolution	2000 x 1200 FHD
Widevine Certification	L1 (for 1080p streaming)
Rear Camera	13.0MP
Front Camera	8.0MP
Wi-Fi	2.4GHz / 5GHz (802.11 ac/b/g/n)
Cellular Connectivity	2G/3G/4G LTE (Dual SIM support)
Bluetooth	Yes
GPS	Yes
Battery Capacity	9580mAh
Charger Output	5V/3A
Ports	USB Type-C, 3.5mm Headphone Jack
Dimensions (L x W x H)	257.35mm x 168.65mm x 8.45mm
Weight	539g

8. WARRANTY AND SUPPORT

8.1 Product Warranty

The PIXGOOD M128-EEA tablet comes with a **36-month manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.



PIXGOOD products are typically covered by a manufacturer's warranty, with this model offering a 36-month period.

8.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact PIXGOOD customer support through the platform where you purchased the product (e.g., Amazon). We are committed to resolving any issues you may encounter.