CHiQ 40QA10

CHiQ 40QA10 QLED 40 Inch Full HD Google TV User Manual

Model: 40QA10

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your CHiQ 40QA10 QLED 40 Inch Full HD Google TV. Please read it thoroughly before using the television and retain it for future reference.

1.1 Safety Information

- Ensure the television is placed on a stable surface to prevent tipping.
- Do not block ventilation openings. Maintain adequate space around the television for proper airflow.
- Avoid exposing the television to rain or moisture to prevent electric shock or fire.
- Do not open the television casing. Refer all servicing to qualified personnel.
- Unplug the power cord during lightning storms or when unused for long periods.

2. PRODUCT OVERVIEW

The CHiQ 40QA10 is a 40-inch Full HD QLED Google TV, offering vibrant visuals and smart functionalities.
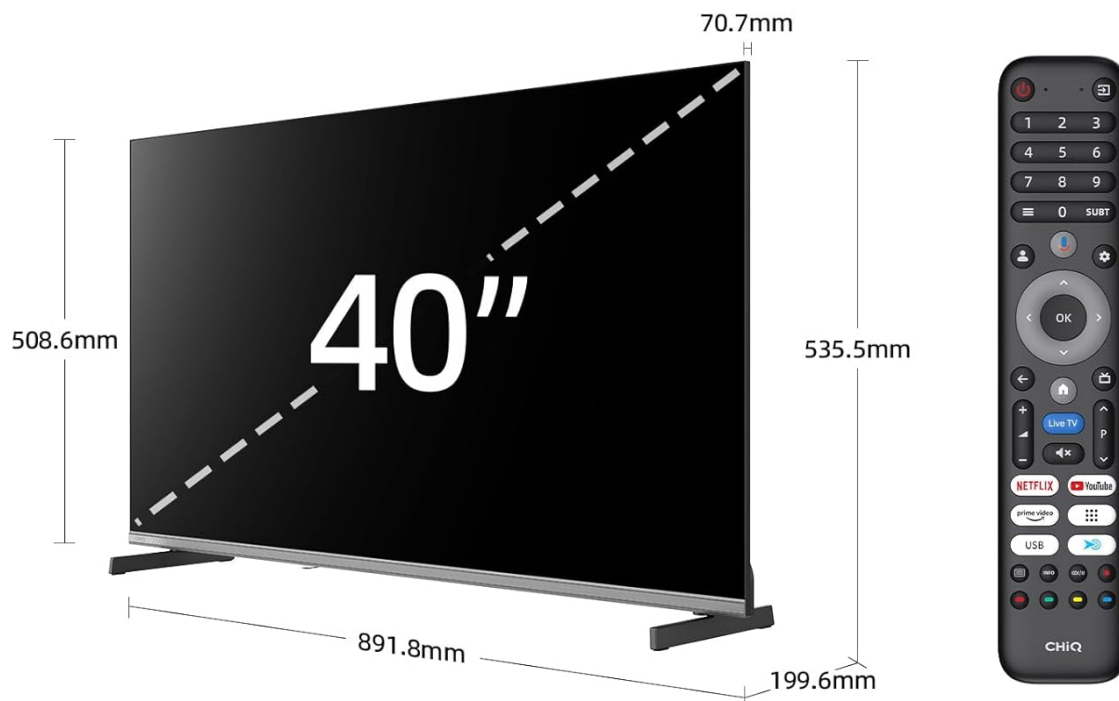
2.1 Key Features

- **Quantum Dot Color Technology:** Delivers a wide color gamut for vibrant and realistic images.
- **Full HD with HDR10:** Provides sharp, detailed resolution with enhanced brightness and contrast.
- **Google TV Smart Experience:** Access streaming apps, integrated WiFi and Bluetooth, and Google Assistant for voice control.
- **Dolby Audio and DBX-TV:** Offers immersive sound with clear dialogues and rich effects.
- **Chromecast Built-in:** Allows content casting from compatible devices.

2.2 Package Contents

Verify that all items are present in the packaging:

- CHiQ 40QA10 QLED TV
- Remote Control
- Power Adapter
- User Manual (this document)
- TV Stands and Screws

Figure 2.2.1: TV dimensions, remote control, and included accessories.

2.3 TV Ports and Connections

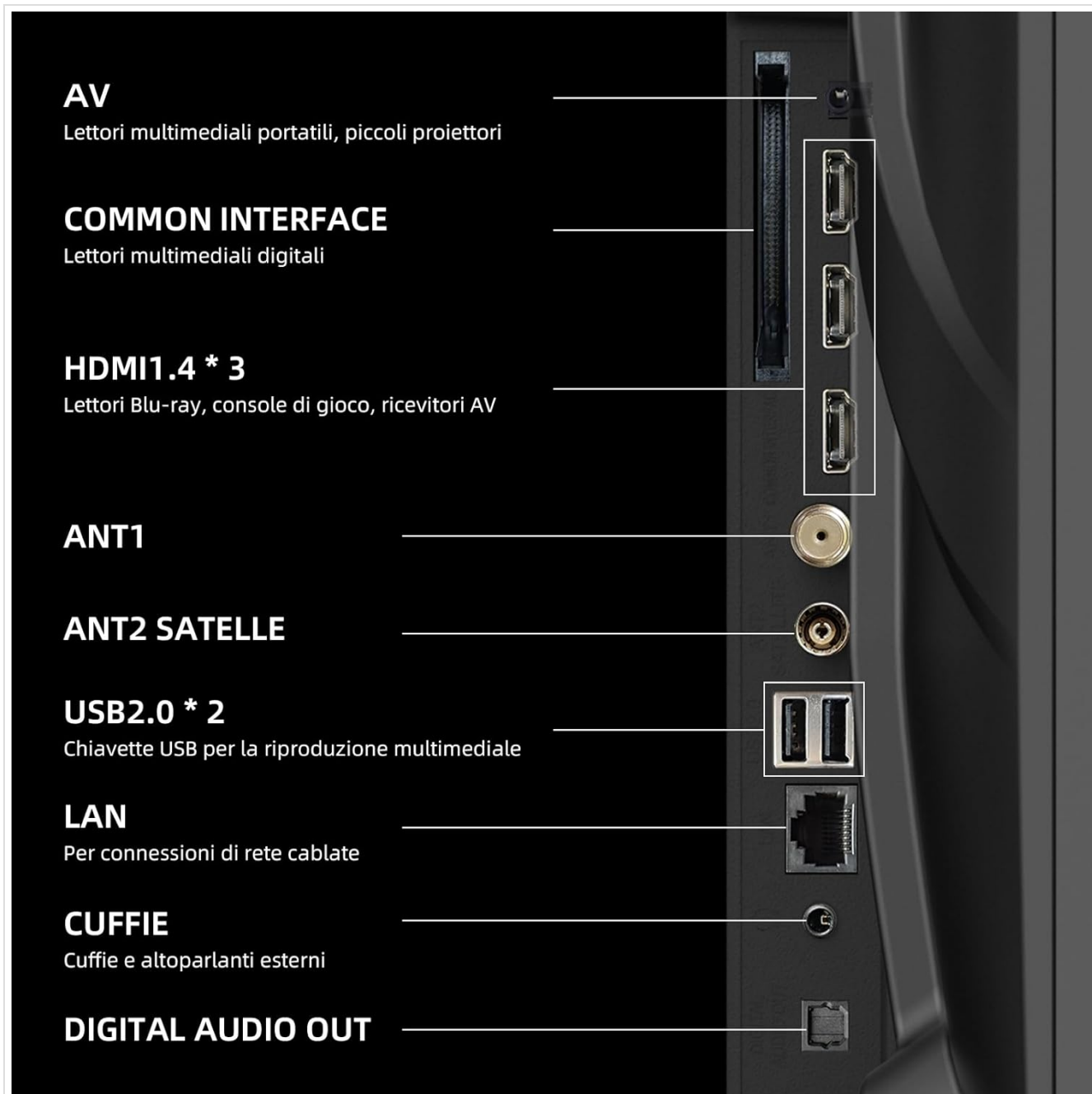Familiarize yourself with the available ports on your television:

Figure 2.3.1: Rear panel connections.

- **AV:** For multimedia players or small projectors.
- **COMMON INTERFACE:** For digital multimedia players.
- **HDMI 1.4 * 3:** For Blu-ray players, game consoles, or AV receivers.
- **ANT1:** Antenna input.
- **ANT2 SATELLITE:** Satellite input.
- **USB 2.0 * 2:** For multimedia playback from USB drives.
- **LAN:** For wired network connections.
- **CUFFIE (Headphones):** For headphones and external speakers.
- **DIGITAL AUDIO OUT:** For digital audio output.

3. SETUP

3.1 Installing the TV Stands

1. Carefully place the TV face down on a soft, flat surface to prevent screen damage.

2. Align the stands with the corresponding slots on the bottom of the TV.

3. Secure the stands using the provided screws.

Figure 3.1.1: Views of the TV, including stand installation area.

3.2 Wall Mounting (Optional)

The TV supports VESA 200x200mm wall mounts. Ensure you use a compatible wall mount and follow the instructions provided with the mount. Professional installation is recommended.

Figure 3.2.1: Example of wall-mounted TV.

3.3 Initial Power-On and Google TV Setup

1. Connect the power adapter to the TV and a power outlet.
2. Press the power button on the remote control or TV.
3. Follow the on-screen instructions to complete the initial Google TV setup, including language selection, network connection (Wi-Fi or Ethernet), and Google account sign-in.

4. OPERATING

4.1 Basic TV Functions

- **Power On/Off:** Use the power button on the remote.
- **Volume Control:** Use the Volume +/- buttons.
- **Channel Selection:** Use the Channel +/- buttons or number pad.
- **Input Source:** Press the 'Source' button to select HDMI, AV, Tuner, etc.

4.2 Google TV Interface

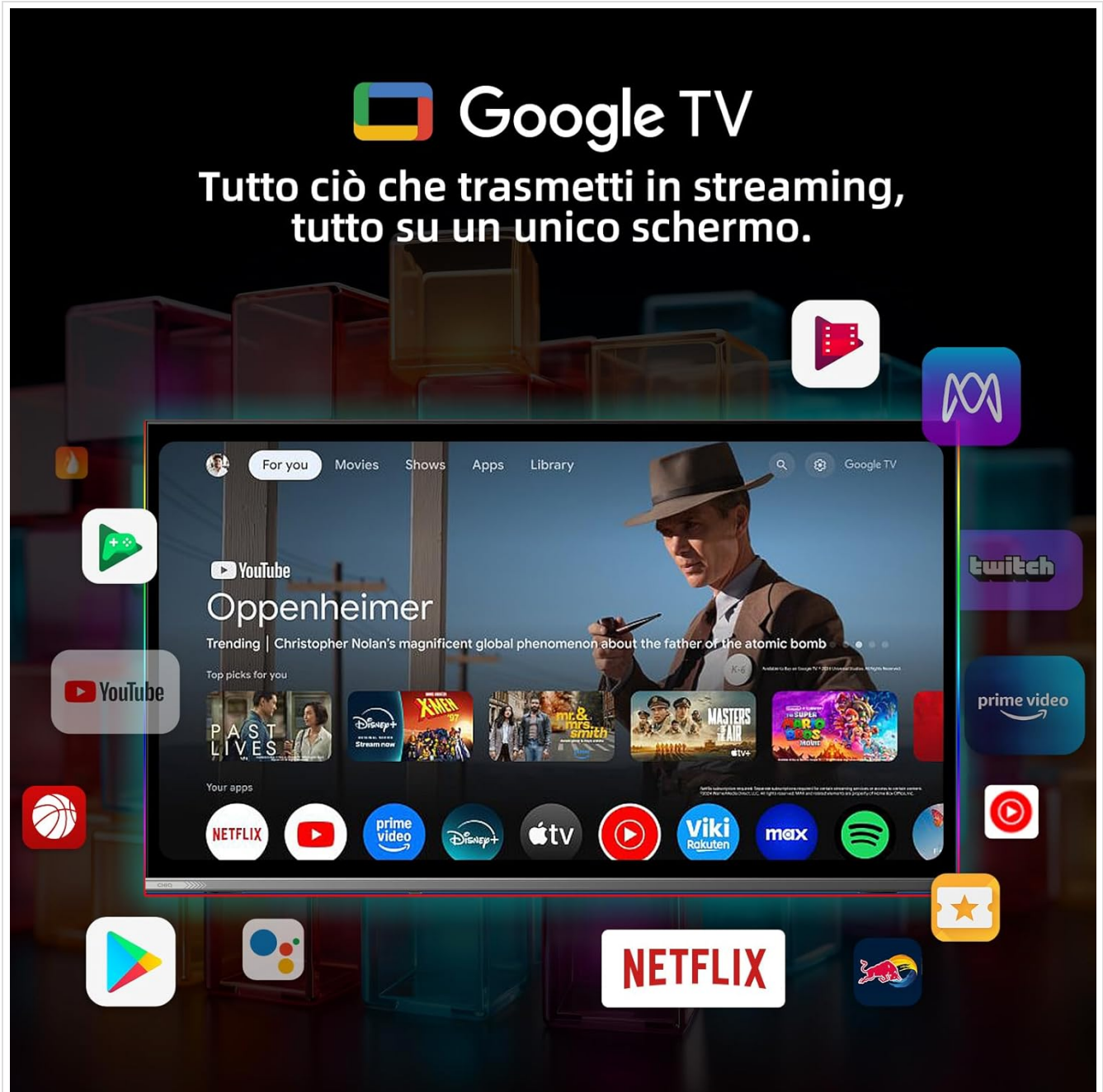Navigate the Google TV home screen to access apps, streaming services, and settings.

Figure 4.2.1: Google TV home screen.

4.3 Google Assistant

Use the built-in Google Assistant for voice commands. Press the Google Assistant button on your remote and speak into the microphone.

Figure 4.3.1: Using Google Assistant with the remote control.

4.4 Audio Settings

The TV features Dolby Audio and dbx-tv for enhanced sound. Adjust audio settings in the TV menu to optimize your listening experience.

Figure 4.4.1: Dolby Audio experience.

Figure 4.4.2: dbx-tv audio customization.

5. CONNECTIVITY

5.1 Wi-Fi and Bluetooth

The TV supports dual-band Wi-Fi for internet access and Bluetooth 5.0 for connecting wireless accessories like headphones or game controllers.

5.2 Chromecast Built-in

Cast content directly from your Android, iOS, or Mac devices to the TV using Chromecast. Ensure your device and TV are on the same Wi-Fi network.

Figure 5.2.1: Multi-screen functionality with Google Cast.

6. Maintenance

6.1 Cleaning the Screen

- Turn off the TV and unplug the power cord.
- Gently wipe the screen with a soft, lint-free cloth.
- For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner. Do not spray liquid directly onto the screen.

6.2 Cleaning the Casing

Wipe the TV casing with a soft, dry cloth. Avoid using abrasive cleaners or solvents.

7. Troubleshooting

If you encounter issues with your television, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No power	Power cord disconnected, power outlet issue	Check power cord connection, try a different outlet.
No picture, but sound is present	Incorrect input source, faulty cable	Verify input source, check HDMI/AV cable connections.
No sound, but picture is present	Volume muted, external audio system issue	Unmute volume, check external audio connections.
Remote control not working	Dead batteries, obstruction	Replace batteries, remove obstructions between remote and TV.
Smart features slow or unresponsive	Network issue, temporary software glitch	Restart TV, check Wi-Fi connection, update software.

8. SPECIFICATIONS

Detailed technical specifications for the CHiQ 40QA10 QLED TV:

Feature	Specification
Model	40QA10
Screen Size	40 Inches
Display Technology	QLED, IPS
Resolution	1080p Full HD (1920 x 1080)
Refresh Rate	60 Hz
HDR Support	HDR10
Operating System	Google TV
Audio Technology	Dolby Audio, dbx-tv
Connectivity	Wi-Fi (Dual Band), Bluetooth 5.0, Ethernet, HDMI (x3), USB (x2)
Tuner Technology	DVB-C/T/T2/S/S2
Additional Features	Chromecast Built-in, DLNA
Power Consumption	55 watts
Energy Efficiency Class	E
Product Dimensions (WxDxH)	89.18 x 7.07 x 50.86 cm (without stand)
Weight	5 kg

CHiQ

40QA10

A
B
C
D
E
F
G

E

37 kWh/1000h

ABCD**E**FG

HDR

37 kWh/1000h

1920 px

100 cm
40"

1080 px

2019
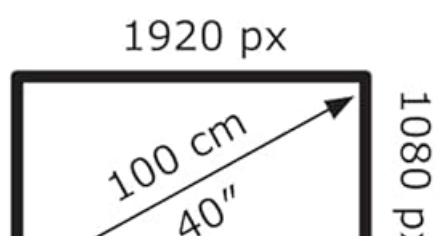
Figure 8.1: Energy Efficiency Label. For more details, visit EPREL Database.

Scheda informativa del prodotto

REGOLAMENTO DELEGATO (UE) 2019/2013 DELLA COMMISSIONE per quanto riguarda l'etichettatura energetica dei display elettronici

	Parametro	Parametro o valore e precisione			Unità
1.	Nome o marchio del fornitore.	CHiQ			
	Indirizzo del fornitore.	Changhong Europe Electric s.r.o., Dĕlnická 213/12, 17000 Holešovice Praha 7, CZ			
2.	Identificativo del modello	40QA10			
3.	Classe di efficienza energetica per la gamma dinamica standard (SDR)	E			
4.	Potenza assorbita in modo acceso in SDR			37,0	W
5.	Classe di efficienza energetica per la gamma dinamica ampia (HDR)	E			
6.	Potenza assorbita in modo acceso in HDR, se pertinente			37,0	W
7.	Potenza assorbita in modo spento, se applicabile			0,0	W
8.	Potenza assorbita in modo stand-by, se applicabile			0,5	W
9.	Potenza assorbita in modo stand-by in rete, se applicabile			1,5	W
10.	Tipo di display elettronico			Televisore	
11.	Rapporto dimensioni	16	:	9	
12.	Risoluzione dello schermo	1 920	x	1 080	pixels
13.	Diagonale dello schermo			100,0	cm
14.	Diagonale dello schermo			40	pollici
15.	Superficie visibile dello schermo			42,6	dm²
16.	Tecnologia del pannello			QLED LCD	
17.	Controllo automatico della luminosità (ABC) disponibile			No	
18.	Sensore di riconoscimento vocale disponibile			No	
19.	Sensore di rilevamento di presenza disponibile			No	
20.	Tasso di frequenza di aggiornamento dell'immagine (predefinito)			60	Hz
21.	Disponibilità minima garantita degli aggiornamenti di software e firmware (dalla data di fine immissione sul mercato)			8	Anni
22.	Disponibilità minima garantita dei pezzi di ricambio (dalla data di fine immissione sul mercato)			7	Anni
23.	Assistenza tecnica minima garantita per il prodotto			7	Anni
	Durata minima della garanzia generale offerta dal fornitore			2	Anni
24.	Tipo di alimentatore			Interno	
25.	Alimentatore esterno (non standardizzato e incluso nell'imballaggio del prodotto)				

Pagina 1 / 2

	i	-		
	ii	Tensione d'ingresso	-	V
	iii	Tensione di uscita	-	V
26.	Alimentatore esterno standardizzato (o alimentatore esterno adatto se non incluso nell'imballaggio del prodotto)			
	i	-		
	ii	Tensione di uscita necessaria	-	V
	iii	Intensità di corrente necessaria (minima)	-	A
	iv	Frequenza di corrente necessaria	-	Hz

Modello immesso sul mercato dell'Unione da 01/09/2025

Numero di registrazione EPREL: 2457122

https://eprel.ec.europa.eu/qr/2457122

Fornitore: Changhong Europe Electric s.r.o. (Fabbricante)   Sito web: https://www.chiq.com/

Servizio di assistenza alla clientela:

Nome: Changhong Europe Electric s.r.o.   Sito web: https://www.chiq.com/

E-mail: info@changhong.cz   Telefono: +420322321411

Indirizzo:
Dĕlnická 213/12
17000 Praha 7
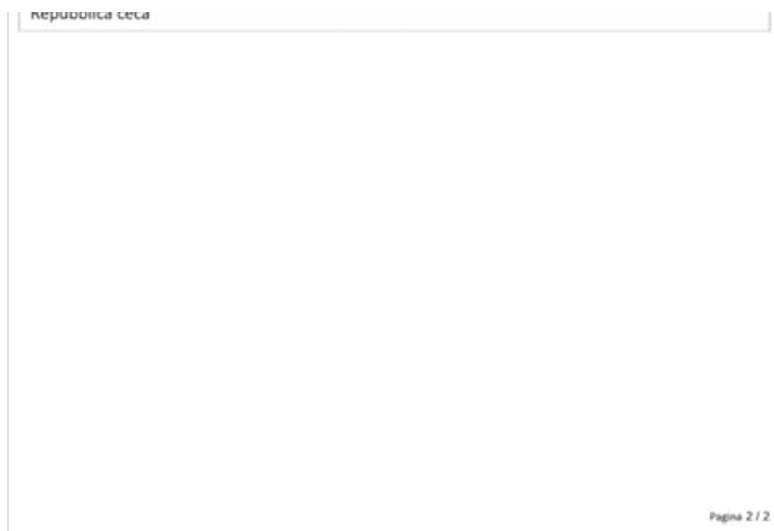Repubblica ceca

Repubblica ceca

Figure 8.2: Detailed Product Information Sheet. For more details, visit EPREL Database.

9. WARRANTY AND SUPPORT

9.1 Warranty Information

The CHiQ 40QA10 TV typically comes with a manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions, including warranty duration and coverage details. Keep your proof of purchase for warranty claims.

9.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact CHiQ customer support. Contact information can usually be found on the official CHiQ website or in your product documentation.

- **Manufacturer:** Changhong Europe Electric s.r.o.
- **Address:** Dělnická 213/12, 17000 Praha 7, Czech Republic
- **Website:** www.chiq.com
- **Email:** info@chiq.com
- **Telephone:** +420233325611