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- Thomson /
- > THOMSON 24HF2S35 24-inch HD LED Smart TV with Fire TV User Manual

Thomson 24HF2S35

THOMSON 24HF2S35 24-inch HD LED Smart TV User Manual

Model: 24HF2S35 | Brand: Thomson

Introduction What's in the

Box Setup Operating Connections Maintenance Troubleshooting Specifications Warranty & Support

1. Introduction

Welcome to the user manual for your new THOMSON 24-inch HD LED Smart TV with Fire TV. This television combines useful technology with intuitive features to provide a comprehensive home entertainment experience. Powered by Fire TV OS, it offers easy access to your favorite apps, games, and streaming services. This manual will guide you through the setup, operation, and maintenance of your TV, ensuring you get the most out of its capabilities, including Alexa voice control, AirPlay, and a versatile triple tuner.



Figure 1.1: Front view of the Thomson 24-inch HD Fire TV, displaying various streaming app logos and the Fire TV logo, including Netflix, Prime Video, Disney+, YouTube, Spotify, and Apple TV.

2. WHAT'S IN THE BOX

Please check the packaging carefully to ensure all items are present:

- THOMSON 24-inch HD LED Smart TV
- Power Adapter
- Power Cable
- Remote Control (with batteries)
- TV Stand (2 pieces)
- User Manual (this document)

3. SETUP

3.1 Physical Setup

- 1. **Attach the Stand:** Carefully place the TV screen-down on a soft, flat surface. Align the stand pieces with the mounting holes on the bottom of the TV and secure them with the provided screws.
- 2. **Position the TV:** Place the TV on a stable, level surface or mount it on a wall using a compatible VESA mount (sold separately). Ensure adequate ventilation around the TV.
- 3. Connect Power: Connect the power cable to the TV's power input and then plug it into a wall outlet.

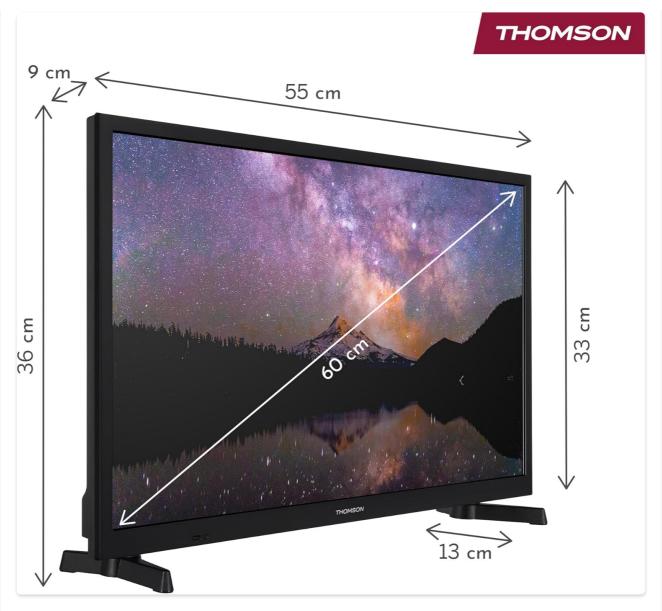


Figure 3.1: TV dimensions for placement and mounting. The TV measures 55 cm in width, 36 cm in height, and 9 cm in depth.

The screen diagonal is 60 cm (24 inches).

3.2 Initial Power On and First-Time Setup

After connecting the power, press the power button on the remote control or on the TV itself to turn it on. The TV will guide you through the initial setup process:

- Language Selection: Choose your preferred language.
- Network Connection: Connect to your Wi-Fi network or use an Ethernet cable for a wired connection.
- Fire TV Account: Sign in with your Amazon account or create a new one to access Fire TV features.
- Channel Scan: The TV will prompt you to scan for available channels via antenna, cable, or satellite.
- Alexa Setup: Follow the on-screen instructions to set up Alexa voice control for your TV and compatible smart home devices.

4. OPERATING YOUR TV

4.1 Remote Control

The included Bluetooth remote control provides easy navigation and direct access to key features. It includes dedicated buttons for popular streaming services like Netflix, Prime Video, and Amazon Music, as well as an

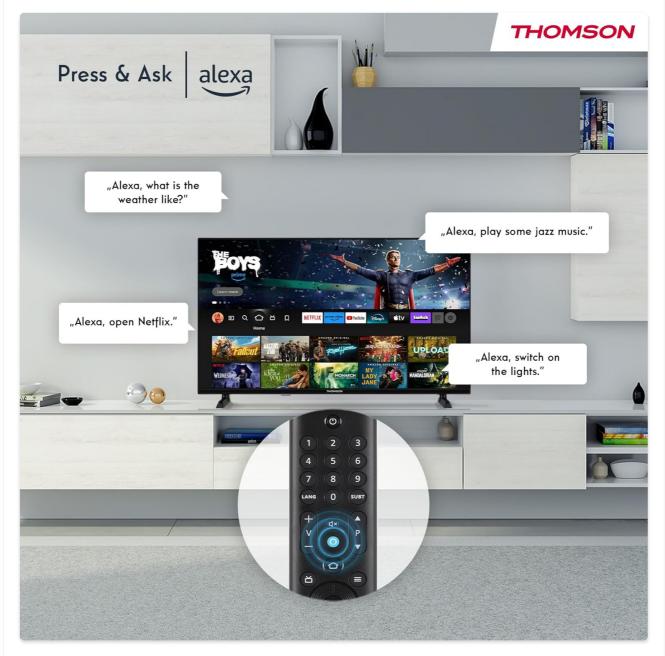


Figure 4.1: Using Alexa voice control with the remote. Press the Alexa button and speak your command to control the TV, search for content, or manage smart home devices.

4.2 Fire TV Interface

The Fire TV operating system provides a user-friendly interface for accessing a wide range of content. Navigate using the remote's directional pad to browse apps, movies, TV shows, and live TV. The home screen offers personalized recommendations and quick access to your favorite applications.



Figure 4.2: The Fire TV home screen, displaying a selection of streaming apps and personalized content suggestions.

4.3 Voice Control with Alexa

Your Thomson Fire TV integrates Alexa voice control. Press the Alexa button on your remote and speak commands to:

- Launch apps (e.g., "Alexa, open Netflix")
- Search for content (e.g., "Alexa, find action movies")
- Control playback (e.g., "Alexa, pause", "Alexa, fast forward")
- Get information (e.g., "Alexa, what's the weather?")
- Control compatible smart home devices (e.g., "Alexa, turn off the lights")

4.4 AirPlay

Cast content directly from your Apple devices (iPhone, iPad, Mac) to your Thomson TV using AirPlay. Ensure both your Apple device and the TV are connected to the same Wi-Fi network. Select the AirPlay icon on your Apple device and choose your Thomson TV from the list of available devices.

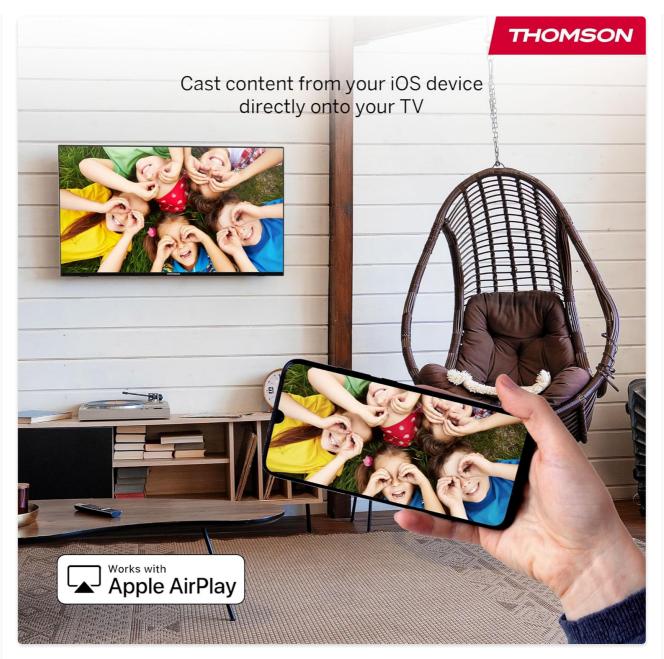


Figure 4.3: Casting content from an iOS device to the TV using Apple AirPlay.

4.5 Smart Home Integration

The integrated Smart Home Dashboard allows you to monitor and control compatible smart home devices directly from your TV. Access this feature through the Fire TV interface to manage your connected home ecosystem.

4.6 Triple Tuner Functions

Your TV is equipped with a triple tuner, allowing reception of various broadcast signals:

- DVB-C: Digital Video Broadcasting Cable (for cable television)
- DVB-S2: Digital Video Broadcasting Satellite (for satellite television)
- DVB-T2: Digital Video Broadcasting Terrestrial (for over-the-air antenna television)

 $\label{eq:continuity} \text{During initial setup or via the TV settings menu, you can scan for channels from your preferred source.}$

5. CONNECTIONS

The Thomson 24HF2S35 offers a variety of ports for connecting external devices:

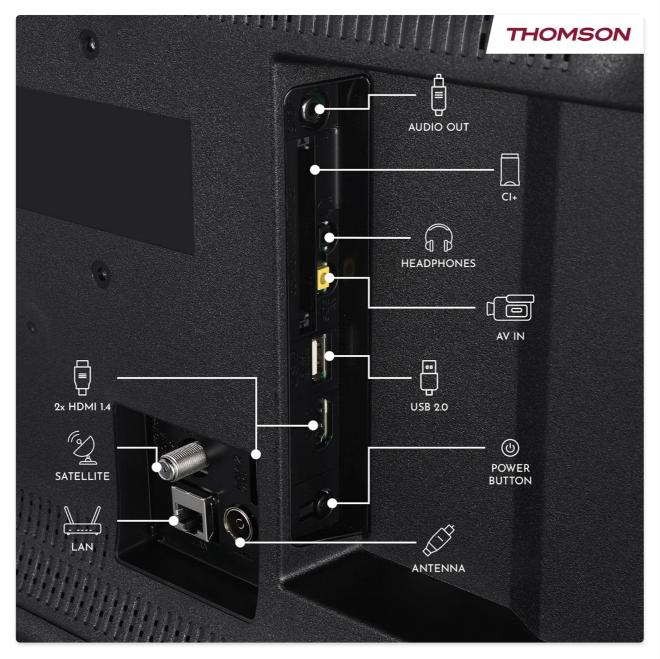


Figure 5.1: Rear panel connections of the Thomson TV.

- **HDMI (2x HDMI 1.4):** Connect high-definition devices such as Blu-ray players, game consoles, or set-top boxes.
- USB (USB 2.0): Connect USB storage devices to play media files or for software updates.
- AV IN: Connect older devices using composite video and stereo audio cables.
- CI+ Slot: Insert a Conditional Access Module (CAM) and smart card to access encrypted pay-TV channels.
- Antenna (DVB-T2): Connect an aerial for terrestrial digital TV reception.
- Satellite (DVB-S2): Connect a satellite dish for satellite TV reception.
- LAN (Ethernet): Connect an Ethernet cable for a stable wired internet connection.
- Audio Out: Connect to external audio systems or soundbars.
- Headphones: Connect headphones for private listening.

6. MAINTENANCE

6.1 Cleaning

- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a screen-specific cleaning solution applied to the cloth, not directly to the screen.
- Cabinet: Wipe the TV cabinet with a soft, dry cloth. Avoid using abrasive cleaners or solvents.
- Before Cleaning: Always unplug the TV from the power outlet before cleaning.

6.2 Software Updates

Your Fire TV will periodically receive software updates to improve performance and add new features. Ensure your TV is connected to the internet to receive these updates automatically. You can also manually check for updates in the TV's settings menu.

7. TROUBLESHOOTING

If you encounter issues with your TV, please refer to the following common solutions:

Problem	Possible Cause	Solution				
No power	Power cable disconnected; power outlet issue	Ensure power cable is securely connected. Test the outlet with another device.				
No picture/sound from external device	Incorrect input source; loose cable connection	Select the correct HDMI/AV input. Check cable connections.				
Remote control not working	Low batteries; remote not paired	Replace batteries. Re-pair the Bluetooth remote by holding the Home button for 10 seconds.				
No Wi-Fi connection	Router issue; incorrect password	Restart your router. Re-enter Wi-Fi password. Ensure TV is within router range.				
Slow performance/App freezing	Too many apps running; low memory	Close unused apps. Restart the TV. Clear app caches in settings.				
No channels found (Tuner)	Antenna/cable not connected; incorrect tuner settings	Ensure antenna/cable is connected. Perform a new channel scan in settings.				

8. Specifications

Below are the technical specifications for the THOMSON 24HF2S35 Smart TV:

Feature	Detail				
Model Number	24HF2S35				
Screen Size	24 inches (60 cm)				
Resolution	HD (1366 x 768 pixels)				
Display Technology	LCD				
Refresh Rate	50 Hz				

Feature	Detail				
Operating System	Fire TV OS				
Voice Control	Alexa Built-in				
Wireless Connectivity	Wi-Fi, Bluetooth 5.0				
Wired Connectivity	2x HDMI 1.4, 1x USB 2.0, 1x AV IN, 1x CI+ Slot, 1x Antenna (DVB-T2), 1x Satellite (DVB-S2), 1x LAN (Ethernet), 1x Audio Out, 1x Headphones				
Audio Technology	Dolby Audio, Dolby Digital Plus				
Energy Efficiency Class (SDR)	Е				
Energy Efficiency Class (HDR)	G				
Power Consumption (SDR)	16.0 W				
Power Consumption (HDR)	26.0 W				
Power Consumption (Standby)	0.5 W				
Power Consumption (Network Standby)	2.0 W				
Dimensions (W x H x D)	55 x 36 x 9 cm				
Weight	4.5 kg				
Supported Languages	French, English, Italian, Spanish, German				
Manufacturer	STREAMVIEW GMBH				
Country of Origin	China				

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Scheda informativa dei prodotto							_	iii Tensione di uscita		-
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		cisione					-	ii Tensione di uscita necessaria		-
1.	Nome o marchio del fornitore.	Thomson					-	iii Intensità di corrente necessaria (minir	na)	-
	Indirizzo del fornitore.	Product Management, Franz-Josefs-Kai 1, 1010 Vienna, AT						iv Frequenza di corrente necessaria	1/09/2025.	1107
2.	Identificativo del modello	Thomson	Fire TV	/ 24HF2S35					<u></u>	40
3.	Classe di efficienza energetica per la gamma dinami- ca standard (SDR)	E							<u> </u>	
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6.	Potenza assorbita in modo acceso in HDR, se perti- nente	26,0			W		Forn	itore: StreamView GmbH (Fabbricante)	Sito web: www.streamvio	ew.c
7.	Potenza assorbita in modo spento, se applicabile			n.a.	W	:	Serv	izio di assistenza alla clientela:		
8.	Potenza assorbita in modo stand-by, se applicabile			0,5	W		Nom	ne: Product Management	Sito web: www.streamvie	ew.c
9.	Potenza assorbita in modo stand-by in rete, se appli- cabile	2,0			W	1	E-ma	ail: contact@streamview.com	Telefono: +4318900066	
10.	Tipo di display elettronico	Televisore						rizzo:		
11.	Rapporto dimensioni	16	:	9				z-Josefs-Kai 1		
12.	Risoluzione dello schermo	1 366	х	768	pixels			0 Vienna		
13.	Diagonale dello schermo			60,0	cm		Aust	rna		
14.	Diagonale dello schermo			24	pollici					
15.	Superficie visibile dello schermo			15,3	dm ²					
16.	Tecnologia del pannello			LED LCD						
17.	Controllo automatico della luminosità (ABC) disponi- bile	No								
18.	Sensore di riconoscimento vocale disponibile			No						
19.	Sensore di rilevamento di presenza disponibile			No						
20.	Tasso di frequenza di aggiornamento dell'immagine (predefinito)			50	Hz					
21.	Disponibilità minima garantita degli aggiornamenti di software e firmware (dalla data di fine immissione sul mercato)	-			Anni					
22.	Disponibilità minima garantita dei pezzi di ricambio (dalla data di fine immissione sul mercato)	-			Anni					
23.	Assistenza tecnica minima garantita per il prodotto	-			Anni					
- 12/0	Durata minima della garanzia generale offerta dal fornitore			-	Anni					
24.	Tipo di alimentatore	Interno								
25.	Alimentatore esterno (non standardizzato e incluso n	ell'imballage	gio del	prodotto)	1					
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Figure 8.1: Energy label for the Thomson 24HF2S35 TV. For detailed product information, refer to the EPREL database (QR code link).

9. WARRANTY AND SUPPORT

9.1 Warranty Information

This product is sold by Amazon. For information regarding returns within 30 days of receipt or for defective/damaged products, please consult Amazon's return policy on their website. For specific information on purchases made on Marketplace, please consult Amazon's relevant help pages.

9.2 Customer Support

For technical assistance or product inquiries, you may contact the manufacturer:

• Manufacturer: STREAMVIEW GMBH

• Email: contact@streamview.com

• Website: www.streamview.com

• Telephone: +4318900066

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THOMSON	Thomson Smart TV Product Information and Specifications Comprehensive product information, safety guidelines, energy efficiency data, and technical specifications for Thomson Smart TVs, including models like 32HF2S34, 40FF2S34, and 43FF2S34.
THOMSON ☐ Google TV	Thomson Streaming Box Plus 270 User Manual This user manual provides comprehensive instructions for setting up and using the Thomson Streaming Box Plus 270 with Google TV. It covers installation, remote control operation, Google TV features, app management, connectivity options, and technical specifications.
THOMSON Google TV	THOMSON Streaming Box Plus 270 User Manual A comprehensive user manual for the THOMSON Streaming Box Plus 270, covering setup, features, remote control operation, Google TV integration, settings, troubleshooting, and technical specifications.
	THOMSON Streaming Stick 140G/145G: Installation and Setup Guide Comprehensive guide for setting up your THOMSON Streaming Stick 140G/145G, covering packaging contents, connection steps, technical specifications, and legal notices.
THOMSON Thomson Go Plus	Thomson Go Plus User Manual - Installation and Operation Guide Comprehensive user manual for the Thomson Go Plus smart display, covering installation, setup, features, and troubleshooting. Learn how to assemble the lifter and display, connect devices, navigate settings, and utilize Google Assistant.
Discription or	Thomson TC33B Remote Control Cross-Reference Guide A guide comparing original remote control buttons with their equivalents on the Thomson TC33B remote, detailing functions for TV, DVD, and other media devices. Includes button mapping for common operations like playback, volume, channel selection, and menu navigation.