

OTIC B0FP589WCF

OTIC Dual-System Tracker Tag User Manual

Model: B0FP589WCF

INTRODUCTION

The OTIC Dual-System Tracker Tag is a versatile item finder designed to help you locate your personal belongings. It offers compatibility with both Apple Find My (iOS) and Google Find Hub (Android) networks, providing flexible tracking options. This manual provides detailed instructions for setup, operation, and maintenance of your tracker tag.

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Video: An overview of the OTIC Smart Tracker, demonstrating its compatibility with Google Find Hub and Apple Find My, and showing how it can be used to locate lost items like keys.



Image: The OTIC Smart Tracker, highlighting its dual-system compatibility with Apple Find My and Google Find Hub.

Key Features:

- **Dual-System Compatibility:** Works with Apple Find My (iOS) and Google Find Hub (Android). Note: Supports one system connection at a time.
- **Compact Design:** Features a keyring hole for easy attachment to keys, wallets, bags, and other items.

- **Remote Location Updates:** Receive continuous location updates via the network of nearby iOS or Android devices.
- **Lost Mode:** Activate Lost Mode in the app to view the last known location and get directions.
- **Loud Sound Alert:** Trigger a 60dB sound alert within Bluetooth range (up to 100m/350ft) to quickly locate items.
- **Long Battery Life:** Powered by a replaceable CR2032 battery, lasting up to 18 months.
- **Durable:** IPX4 waterproof and dustproof design.
- **Enhanced Privacy:** Utilizes encrypted networks for anonymous and secure tracking data.

SETUP GUIDE

Before using your OTIC Dual-System Tracker Tag, ensure your smartphone's Bluetooth is enabled and you have a stable internet connection.

A. For Apple Find My (iOS Devices)

1. **Power On:** Press the function button on the tracker tag. The tag will beep to indicate it's ready for pairing.
2. **Enable Bluetooth & Open Find My App:** On your iOS device, ensure Bluetooth is turned on. Open the Apple "Find My" app.
3. **Add New Item:** In the Find My app, navigate to the "Items" tab. Tap the "+" icon, then select "Add New Item". Choose "Other Supported Item".
4. **Connect & Name:** A connection window will appear. Select "Smart tracker" to connect. Follow the on-screen prompts to name your tracker and assign an emoji.

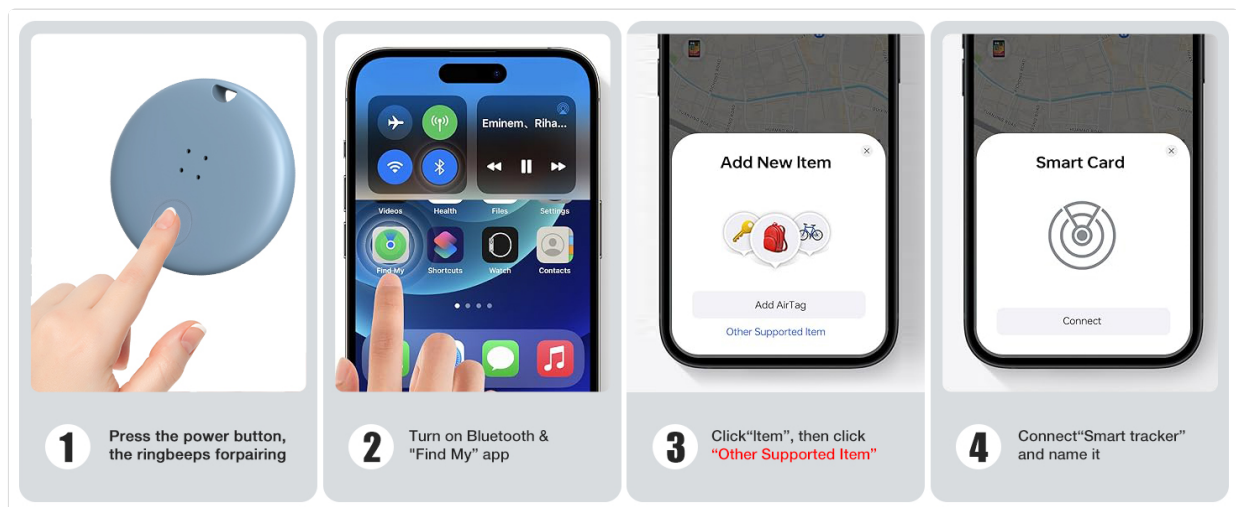


Image: Visual steps for pairing the OTIC tracker with an Apple iOS device using the Find My app.

B. For Google Find Hub (Android Devices)

1. **Enable Bluetooth & Network:** Turn on your phone's Bluetooth function and ensure your network connection is stable.
2. **Open Google Find Hub App:** Open the Google "Find Hub" app on your Android phone and log in to your Google account. If you do not have an account, please register one.
3. **Power On:** Press the function button on the unit to power on.
4. **Connect:** A connection window will automatically pop up on your phone. Select to connect the unit, and you will hear a beep confirming the connection.

Google

1. Turn on the Bluetooth function of your phone and make sure the network is in good condition.
2. Open the Google 'Find Hub' app on your phone and log in your Google account. (If you do not have an account, please register one)
3. Press the Function button on the unit to power on.
4. A connection window will automatically pop up on your phone, select to connect the unit and you will hear a beep.

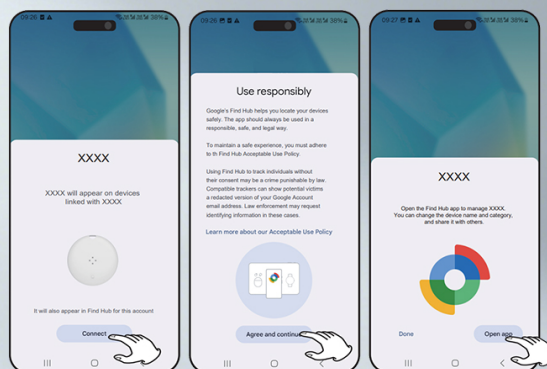


Image: Visual steps for pairing the OTIC tracker with an Android device using the Google Find Hub app.

Important Note: The OTIC Dual-System Tracker Tag can only be connected to one system (either Apple Find My or Google Find Hub) at a time. To switch systems, you must first remove the device from the currently connected app.

OPERATING INSTRUCTIONS

A. Locating Items within Bluetooth Range (Sound Alert)

When your tracker tag is within Bluetooth range (up to 100m/350ft) of your smartphone, you can trigger an audible alert to find it.

1. Open the connected app (Apple Find My or Google Find Hub).
2. Select your OTIC Tracker Tag from the list of items.
3. Tap the "Play Sound" option. The tracker will emit a 60dB sound, helping you pinpoint its location, even if it's hidden under cushions or in a bag.

Track It Inside



Track It Outside



Image: Demonstrates using the app to make the tracker ring, showing it being found both indoors (under a couch cushion) and outdoors (on a park bench).

B. Locating Items Out of Range (Remote Location Updates)

If your tracker tag is out of your smartphone's Bluetooth range, its location can still be updated by other iOS or Android devices within the respective networks.

1. Open the connected app (Apple Find My or Google Find Hub).
2. The app will display the last known location of your tracker on a map. This location is updated anonymously by other devices in the network that have come into contact with your tracker.
3. You can select "Get directions" to navigate to the last known location of your item.

Find Far Away

Stable signal ensures long-distance positioning
Remind you your left-behind and navigate to it

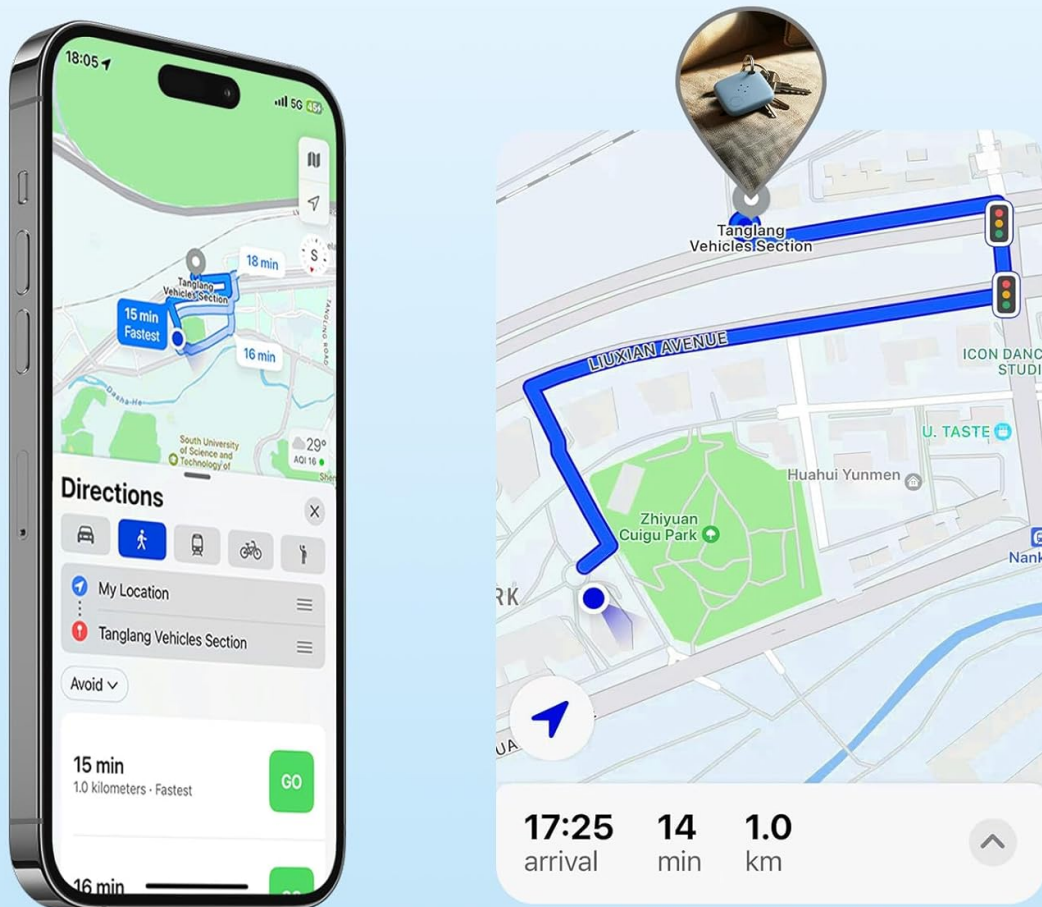


Image: A smartphone screen showing a map with directions to the last detected location of a lost item, indicated by the OTIC tracker.

C. Left-Behind Reminders

Receive notifications on your smartphone if you leave your tracked item behind.

1. Ensure this feature is enabled in your app settings.
2. When your tracker moves out of range from your phone, you will receive an alert indicating the item has been left behind and its last detected location.

Left-Behind Remind

Receive notifications when leaving your items so far



TIME SENSITIVE

NOW

"Emily's Wallet" left behind

This item is no longer detected near you. It was last seen near 7702 Richmond Hwy.



Image: An OTIC tracker attached to keys, with a smartphone displaying a "Left Behind" notification for the item.

D. Lost Mode

If your tracker is lost, you can activate Lost Mode in the app.

1. In the app, select your tracker and activate "Lost Mode".
2. This will record the last known location of your item.
3. If another device in the network comes across your lost tracker, you will receive an updated location.
4. You can also add contact information that can be viewed by someone who finds your tracker (if they scan it or interact with it via the app).

MAINTENANCE

A. Battery Replacement

The OTIC Dual-System Tracker Tag is powered by a replaceable CR2032 coin cell battery, offering up to 18 months of battery life.

1. When the battery is low, the app will notify you.
2. To replace the battery, carefully open the tracker casing. (Specific instructions for opening the casing are

not provided in the product details, but generally involve a small tool or twisting action).

3. Remove the old CR2032 battery and insert a new one, ensuring correct polarity.
4. Close the casing securely.



Image: An OTIC tracker attached to keys, shown near water, emphasizing its long battery life of up to 18 months.

B. Care and Durability

The tracker tag features an IPX4 waterproof and dustproof rating, meaning it is resistant to splashing water from any direction. However, it is not designed for submersion.

- Avoid prolonged exposure to heavy rain or submersion in water.
- Clean the tracker with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- Store the tracker in a cool, dry place when not in use for extended periods.

TROUBLESHOOTING

If you encounter issues with your OTIC Dual-System Tracker Tag, please refer to the following common solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Tracker not connecting to app (Android)	Bluetooth off, app permissions, outdated OS, specific phone model compatibility.	<ul style="list-style-type: none"> • Ensure Bluetooth is enabled on your phone. • Check if the Google Find Hub app has necessary permissions (location, Bluetooth). • Verify your Android phone meets the recommended OS version (Android 9.0 or above for Pixel 8, Samsung S20 and above). • Restart your phone and the tracker. • Try re-pairing the device.
Tracker not connecting to app (iOS)	Bluetooth off, Find My app issues, tracker not in pairing mode.	<ul style="list-style-type: none"> • Confirm Bluetooth is active on your iOS device. • Ensure the Find My app is updated to the latest version. • Press the tracker's button to ensure it's in pairing mode (it should beep). • Restart your iOS device and the tracker.
No sound alert from tracker	Out of Bluetooth range, low battery, sound feature disabled.	<ul style="list-style-type: none"> • Move closer to the tracker to be within 100m/350ft Bluetooth range. • Check the battery level in the app and replace if low. • Ensure the "Play Sound" option is correctly activated in the app.
Inaccurate location updates	Limited network coverage, GPS interference.	<ul style="list-style-type: none"> • Location accuracy depends on the density of nearby iOS/Android devices. In areas with fewer devices, updates may be less frequent or precise. • Ensure your phone's location services are enabled for the app.
Short battery life	Frequent sound alerts, old battery, extreme temperatures.	<ul style="list-style-type: none"> • Replace the CR2032 battery with a new, high-quality one. • Avoid excessively triggering the sound alert, as this consumes more power. • Operating in extreme hot or cold conditions can affect battery performance.

SPECIFICATIONS

Feature	Detail
Model Number	B0FP589WCF
Compatibility	Apple Find My (iOS), Google Find Hub (Android)

Feature	Detail
Connectivity	Bluetooth
Sound Alert Volume	60dB
Bluetooth Range	Up to 100m (350ft)
Battery Type	CR2032 (replaceable)
Battery Life	Up to 18 months
Water Resistance	IPX4 (splash-proof)
Dimensions	4.96 x 4.53 x 0.75 inches (Package)
Item Weight	1 Grams (0.035 ounces)
Manufacturer	OTIC

WARRANTY AND SUPPORT

A. Warranty Information

OTIC products are designed for reliability and performance. This product comes with a standard manufacturer's warranty against defects in materials and workmanship. Please refer to the product packaging or the official OTIC website for specific warranty terms and duration.

B. Customer Support

For technical assistance, troubleshooting, or any questions regarding your OTIC Dual-System Tracker Tag, please contact our customer support team:

- **Website:** Visit the official OTIC website for FAQs and support resources.
- **Email:** Refer to your product packaging or the OTIC website for customer service email contact.
- **Phone:** Refer to your product packaging or the OTIC website for customer service phone numbers.

When contacting support, please have your product model number (B0FP589WCF) and purchase information ready.