

## Candy BC448M4D8J-S

# Candy Pro-Wash 400 BC448M4D8J-S Integrated Washing Machine User Manual

Model: BC448M4D8J-S | Brand: Candy

## 1. INTRODUCTION

Welcome to the user manual for your new Candy Pro-Wash 400 BC448M4D8J-S integrated washing machine. This appliance is designed to provide efficient and effective laundry care with advanced features and smart connectivity. Please read this manual thoroughly before operating the appliance to ensure safe and optimal performance.

Key features of your washing machine include:

- **Advanced Energy Efficiency:** Class A-20% for reduced energy consumption.
- **Inverter Motor:** Ensures quiet operation, durability, and improved washing performance.
- **8 KG Capacity:** Suitable for medium to large laundry loads.
- **1400 RPM Spin Speed:** For effective water extraction and faster drying.
- **Digital Display:** Intuitive interface for program selection and monitoring.
- **Wi-Fi Connectivity & hOn App:** Control your machine remotely and access additional features.
- **16 Wash Cycles:** A wide range of programs, including 9 rapid options.
- **24H Delayed Start:** Schedule your wash cycles at your convenience.
- **Child Lock:** Prevents accidental program changes.
- **Kg Detector:** Automatically adjusts water and time based on load weight.



Front view of the Candy Pro-Wash 400 integrated washing machine.

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Official video showcasing the Candy Pro-Wash washing machine features, including durability and quiet operation.

## 2. SAFETY INFORMATION

For your safety and to prevent damage to the appliance, please observe the following precautions:

- Ensure the appliance is properly grounded and connected to a suitable power supply.
- Do not allow children to play with or operate the washing machine.
- Keep pets away from the appliance.
- Never force the door open during a cycle.
- Do not wash items that have been soiled with flammable substances.
- Always unplug the appliance and turn off the water supply before cleaning or maintenance.
- Ensure all transport bolts are removed before first use.

## 3. SETUP

### 3.1 Unpacking and Positioning

Carefully remove all packaging materials and the transport bolts from the rear of the machine. These bolts are crucial for safe transit but must be removed for operation to prevent damage and excessive vibration. Position the washing machine on a firm, level surface. Adjust the feet to ensure stability.



The washing machine integrated into a kitchen cabinet, door closed.



The washing machine integrated into a kitchen cabinet, door open.



The washing machine integrated into a bathroom cabinet.

### 3.2 Water and Electrical Connections

Connect the water inlet hose to a cold water tap and the drain hose to a suitable drain pipe. Ensure all connections are secure to prevent leaks. Plug the power cord into a grounded electrical outlet. Do not use extension cords.

### 3.3 First Use

Before washing clothes for the first time, run an empty wash cycle (e.g., a short program at 60°C) with a small amount of detergent to clean the drum and remove any manufacturing residues.

## 4. OPERATING INSTRUCTIONS

### 4.1 Control Panel Overview

The washing machine features a digital display and tactile controls for easy operation. The rotary dial is used to select wash programs, while the touch buttons allow for adjustments to temperature, spin speed, and other options.





Detailed view of the control panel with program dial and digital display.

## 4.2 Loading Laundry

Open the washing machine door and load your laundry. Do not overload the machine; ensure there is enough space for the clothes to tumble freely. Overloading can reduce washing efficiency and cause excessive wear on the machine.



The washing machine door open, ready for loading laundry.

### 4.3 Detergent and Additives

Add the appropriate amount of detergent to the main wash compartment of the dispenser drawer. If using fabric softener, add it to the designated compartment. The Mix Power System injects detergent directly into the fibers for enhanced cleaning.

### 4.4 Program Selection

Turn the program dial to select one of the 16 available wash programs. The digital display will show the default settings for the chosen program. You can then adjust the temperature and spin speed using the tactile buttons.

- **Common Programs:** Cotton, Synthetics, Delicates, Wool.
- **Rapid Programs:** Quick 14', Quick 30', Quick 44', Perfect Cotton 59', Special 49'.
- **Special Functions:** Steam Wash, Rinse & Spin.

### 4.5 Kg Detector

The Kg Detector feature automatically weighs your laundry load and adjusts the water intake and cycle duration accordingly. This optimizes resource consumption and ensures efficient washing for any load size.

### 4.6 Delayed Start

Use the delayed start function to postpone the start of a wash cycle by up to 24 hours. This allows you to take advantage of off-peak electricity tariffs or have your laundry ready at a specific time.

### 4.7 hOn App Connectivity

Connect your washing machine to the hOn App via Wi-Fi for enhanced control and additional features. The app allows you to start/stop cycles, download new programs, receive maintenance tips, and monitor energy consumption.

## 5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your washing machine.

### 5.1 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

### 5.2 Cleaning the Detergent Drawer

Periodically remove the detergent drawer and rinse it under running water to remove any detergent or softener residue. Clean the housing of the drawer as well.

### 5.3 Cleaning the Drain Filter

Locate the drain filter at the bottom front of the machine. Open the cover, place a shallow container underneath to catch any water, and carefully unscrew the filter. Clean any lint or debris, then reinsert and secure the filter.

### 5.4 Drum Cleaning

Run a high-temperature wash cycle (e.g., 90°C) with an empty drum and a descaling agent or washing machine cleaner every few months to prevent odor and residue buildup.

## 6. TROUBLESHOOTING

If you encounter any issues, refer to the following common troubleshooting steps before contacting customer service:

- **Machine not starting:** Check if the power cord is plugged in, the door is fully closed, and a program has been selected.
- **No water intake:** Ensure the water tap is open and the inlet hose is not kinked.
- **Water not draining:** Check the drain hose for kinks or blockages, and clean the drain filter.
- **Excessive vibration/noise:** Verify that the transport bolts have been removed, the machine is level, and the laundry load is balanced.
- **Error codes:** Consult the hOn App or the full user manual for specific error code meanings and solutions.

## 7. SPECIFICATIONS

| Feature                 | Specification |
|-------------------------|---------------|
| Brand                   | Candy         |
| Model Number            | BC448M4D8J-S  |
| Capacity                | 8 Kilograms   |
| Maximum Spin Speed      | 1400 RPM      |
| Energy Efficiency Class | A-20%         |

|                        |   |
|------------------------|---|
| Motor Type             | Inverter  |
| Dimensions (D x W x H) | 54 x 60 x 82 cm   |
| Product Weight         | 64 Kilograms  |
| Control Type           | Tactile Digital Display   |
| Special Functions      | Active Motion System, hOn App, Mix Power System, Kg Detector, Child Lock, 24H Delayed Start |
| Access Type            | Front Load  |
| Color                  | White   |

## 8. WARRANTY AND SUPPORT

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Your Candy Pro-Wash 400 BC448M4D8J-S washing machine comes with a standard manufacturer's warranty. Please refer to the warranty card included with your appliance for specific terms and conditions. For technical assistance, spare parts, or to report a fault, please contact Candy customer service. Have your model number (BC448M4D8J-S) and serial number ready when you call.