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› STGSivir 22-inch All-in-One Desktop Computer User Manual (Model SIV0123)

STGSivir SIV0123

STGSivir 22-inch All-in-One Desktop Computer User Manual

Model: SIV0123

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your STGSivir 22-inch All-in-One Desktop Computer. Please read these instructions carefully before using the product to ensure proper function and longevity.



Figure 1: STGSivir 22-inch All-in-One Desktop Computer (Front View)

PACKAGE CONTENTS

Verify that all items are present in the package:

- STGSivir 22-inch All-in-One Desktop Computer
- RGB Keyboard
- RGB Mouse
- Power Adapter
- User Manual (this document)

SETUP

Follow these steps for initial setup:

1. **Unpack the Computer:** Carefully remove the All-in-One computer and all accessories from the packaging.
2. **Position the Computer:** Place the computer on a stable, flat surface with adequate ventilation.
3. **Connect Keyboard and Mouse:** Connect the wired RGB keyboard and mouse to the available USB ports on the rear of the computer.
4. **Connect Power:** Plug the power adapter into the DC-in port on the back of the computer, then plug the other end into

a power outlet.

5. **Power On:** Press the power button, usually located on the side or bottom bezel of the display. The computer will boot up and guide you through the Windows 11 Home setup process.
6. **Initial Windows Setup:** Follow the on-screen instructions to configure Windows 11, including language, region, network connection, and user account settings.



Figure 2: Rear Ports of the All-in-One PC



Figure 3: Detailed View of Connectivity Ports

OPERATING INSTRUCTIONS

Basic Operation

- **Power On/Off:** Press the power button to turn the computer on. To turn off, go to the Start Menu in Windows and select Power > Shut down.
- **Sleep Mode:** To put the computer into sleep mode, go to the Start Menu and select Power > Sleep. Press any key or move the mouse to wake it up.

Connectivity

- **Wi-Fi:** Connect to wireless networks through the Windows network settings. The computer supports Wi-Fi 5 (802.11ac).
- **Bluetooth:** Pair Bluetooth devices like headphones or speakers via Windows Bluetooth settings. The computer supports Bluetooth 5.0.
- **USB Devices:** Connect external storage, printers, or other peripherals to the available USB 3.0 ports.
- **External Displays:** Use the HDMI or VGA ports to connect an additional monitor or projector.

Integrated Features

- **Webcam:** The built-in webcam is ready for video calls and online meetings. Access it through applications like Microsoft Teams, Zoom, or the Camera app.
- **Speakers:** The integrated speakers provide audio output. Adjust volume through Windows sound settings or the keyboard media keys.



Figure 4: User Engaged with the All-in-One PC

MAINTENANCE

Proper maintenance ensures optimal performance and extends the life of your computer:

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and exterior. For stubborn marks, dampen the cloth slightly with water or a screen-safe cleaner. Avoid harsh chemicals.
- **Software Updates:** Regularly check for and install Windows updates to ensure your system has the latest security patches and performance improvements. Go to **Settings > Windows Update**.
- **Ventilation:** Ensure the computer's vents are not obstructed to prevent overheating.
- **Data Backup:** Periodically back up important data to an external drive or cloud storage to prevent data loss.

TROUBLESHOOTING

If you encounter issues, refer to the following common solutions:

Problem	Solution
Computer does not power on.	Ensure the power adapter is securely connected to both the computer and a working power outlet. Try a different outlet.
Keyboard or mouse is unresponsive.	Check USB connections. Try plugging the keyboard/mouse into a different USB port. Restart the computer.
No Wi-Fi connection.	Check if Wi-Fi is enabled in Windows settings. Restart your router and the computer. Ensure correct Wi-Fi password is entered.
Computer freezes or is slow.	Close unnecessary applications. Check for sufficient free disk space. Run a virus scan. Ensure Windows is updated. If persistent, consider contacting support.
Webcam not working.	Check privacy settings in Windows to ensure applications have permission to access the webcam. Ensure no physical cover is blocking the lens.

For issues not covered here or if problems persist, please contact STGSivir customer support.

SPECIFICATIONS

Key technical specifications for the STGSivir All-in-One Desktop Computer:

Feature	Detail
Brand	STGSivir
Model Number	SIV0123
Operating System	Windows 11 Home (64-bit)
Display	22-inch FHD (1920x1080) LED
Processor	Intel Core i5 (up to 3.7GHz)
Graphics	Integrated Intel UHD Graphics 630
RAM	16GB SODIMM (Max 32GB)
Storage	512GB SSD (M.2-NVMe)
Wireless Connectivity	Wi-Fi 5 (802.11ac), Bluetooth 5.0
Ports	USB 3.0, 1x RJ-45 (Ethernet), 1x HDMI, 1x VGA
Built-in Features	Webcam, Speakers
Included Peripherals	RGB Keyboard & Mouse
Dimensions	22.5 x 20 x 7.8 inches
Weight	8.1 Kilograms

WARRANTY AND SUPPORT

STGSivir provides comprehensive support for your All-in-One Desktop Computer:

- **Warranty:** The product includes a 1-year warranty covering parts and labor.
- **Technical Support:** Free lifetime technical support is available for troubleshooting and assistance.

Contact Information

For any inquiries or support needs, please use the following contact methods:

- **Email:** support@astsys.com
- **Phone:** 1-855-489-0795 (EXT.224) (Monday-Friday 9am-5pm EST)



Figure 5: STGSivir Support Information