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› [NUBWO](#) /

› [NUBWO HG04 Wireless Gaming Headset Instruction Manual](#)

## NUBWO HG04

# NUBWO HG04 Wireless Gaming Headset Instruction Manual

Model: HG04 | Brand: NUBWO

## INTRODUCTION

The NUBWO HG04 Wireless Gaming Headset is designed to provide a versatile audio experience for gaming, music, and movies across multiple platforms. Featuring dual 2.4GHz wireless and Bluetooth 5.3 connectivity, three custom EQ sound modes, a noise-canceling microphone, and a comfortable foldable design with a 50-hour battery life, this headset is engineered for extended use and clear communication.

## PACKAGE CONTENTS

Please ensure all items are present in your NUBWO HG04 package:

- NUBWO HG04 Wireless Gaming Headset
- USB-A/C 2.4GHz Wireless Dongle
- Detachable Noise-Canceling Microphone
- USB-C Charging Cable
- 3.5mm Audio Cable
- User Manual
- Extended Warranty Activation Card (as shown in some product videos)

## PRODUCT OVERVIEW AND CONTROLS

Familiarize yourself with the headset's components and controls for optimal use.

# ONE HEADSET, ALL AUDIO

With 3 EQ Mode  
for Premium Sound Quality



## EQ MODE



Double-clicking the microphone button will **adjust the EQ**

**Game Mode**

**Music Mode**

**Movie Mode**

Game Mode



Music Mode



Movie Mode



Image: NUBWO HG04 Wireless Gaming Headset highlighting its three EQ modes (Game, Music, Movie) and the microphone button for switching between them.

### Headset Controls:

- Power Button:** Located on the left earcup. Long press to power on/off.
- Volume Wheel:** Adjusts audio output level.
- Microphone Mute Button:** Toggles microphone mute. Double-click to cycle through EQ modes.
- EQ Mode Indicator:** Visual feedback for selected sound mode (Game, Music, Movie).
- USB-C Charging Port:** For charging the headset.
- 3.5mm Audio Jack:** For wired connectivity.
- Detachable Microphone Port:** Connects the boom microphone.

### Comfort and Design:

The NUBWO HG04 features lightweight construction (270g) with rotating memory foam earcups for extended

comfort during long gaming sessions. Its foldable design allows for easy storage and portability.

# 4-IN-1 MULTI PLATFORM CONNECTIVITY



\* Switch does not support microphone functionality.

\* Only the 3.5mm wired mode is compatible with Xbox Series X/s, while all other Xbox models are not supported



Image: Close-up of the NUBWO HG04 headset's memory foam earcups, emphasizing comfort for prolonged use.

# FOLDABLE TRAVEL-READY

**Foldable**



**Non-foldable**



Image: Comparison showing the NUBWO HG04 headset in its foldable state for travel versus a non-foldable headset.

## SETUP AND CONNECTIVITY

The NUBWO HG04 offers multiple connectivity options for various devices.

# CRYSTAL CLEAR NOISE CANCELLING MIC

Block background noise, highlight your voice



Image: Diagram illustrating the headset's 4-in-1 multi-platform connectivity, including 3.5mm wired, Bluetooth, USB-A, and USB-C options for various devices.

## 1. 2.4GHz Wireless Connection (PC, PS5, PS4, Nintendo Switch)

1. Insert the USB-A/C wireless dongle into an available USB port on your PC, PS5, PS4, or Nintendo Switch.
2. Power on the headset by long-pressing the Power button. The headset will automatically connect to the dongle.
3. Ensure the headset is selected as the audio output/input device in your system settings.
4. **Note:** Microphone functionality is not supported on Nintendo Switch via 2.4GHz wireless.

Video: An overview of the NUBWO HG04 Wireless Gaming Headset, demonstrating its features and connectivity options, including the 2.4GHz dongle.

## 2. Bluetooth 5.3 Connection (Mobile Devices)

1. Power on the headset.
2. Activate Bluetooth pairing mode on the headset (refer to the specific button combination in the quick start guide, usually a long press on the Bluetooth button or mode button).
3. On your mobile device, search for Bluetooth devices and select "NUBWO HG04" to pair.
4. The headset supports dual-channel simultaneous connection, allowing you to game via 2.4GHz and maintain a Bluetooth link to your phone for calls and notifications.

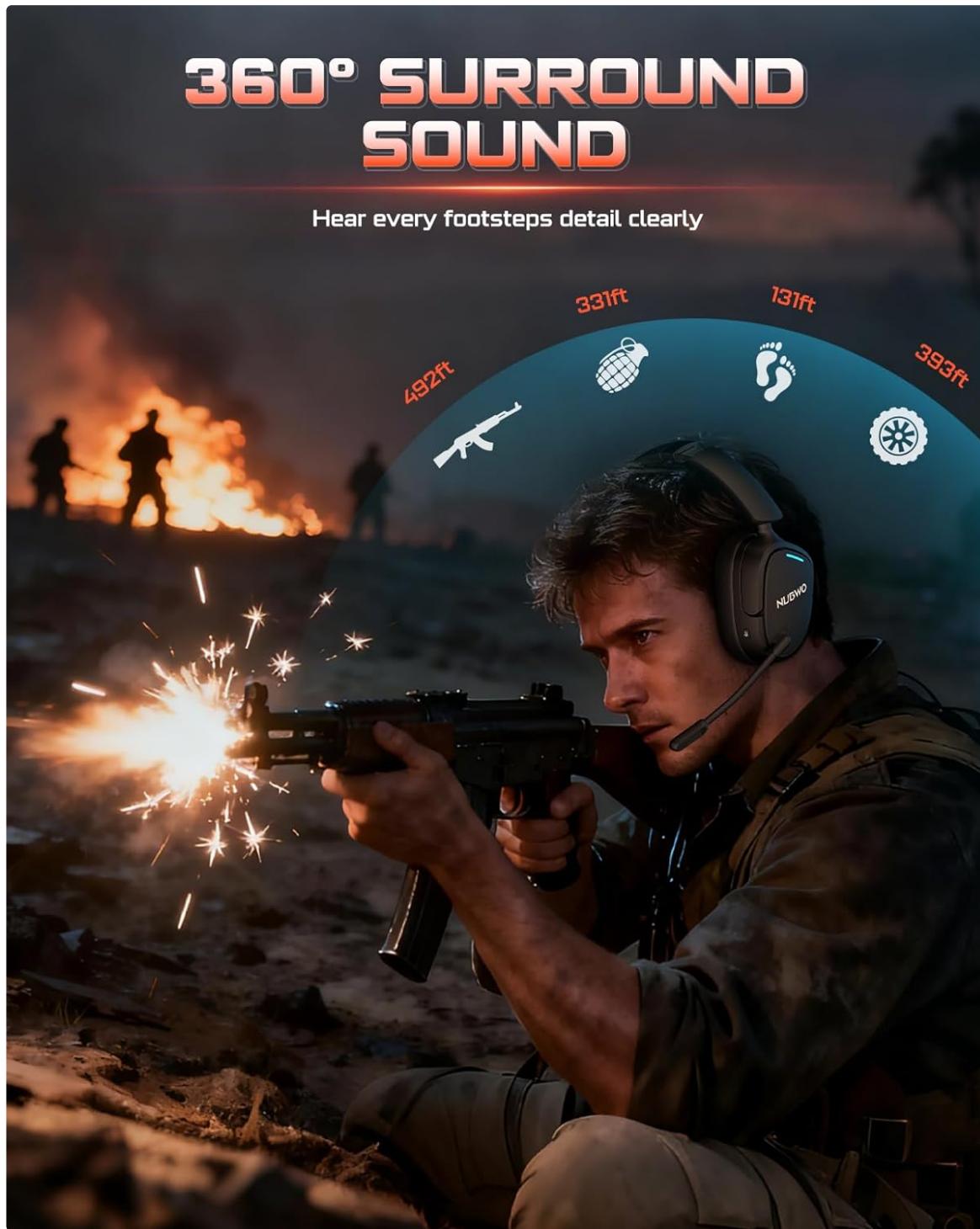


Image: Illustration of the NUBWO HG04 headset simultaneously connected to a PS5 via 2.4GHz and a phone via Bluetooth, enabling seamless game and call management.

### 3. 3.5mm Wired Connection (Xbox Series X|S, Nintendo Switch, PC, PS4)

1. Connect the 3.5mm audio cable from the headset's 3.5mm jack to your device's audio port (e.g., Xbox controller, Nintendo Switch, PC).
2. **Note:** For Xbox Series X|S, only wired connection is supported. Microphone functionality is not supported on Nintendo Switch in wired mode.

## OPERATING INSTRUCTIONS

### EQ Sound Modes:

The NUBWO HG04 features three custom EQ modes to optimize your audio experience:

- **Game Mode:** Enhanced treble for clear footsteps and in-game audio cues.
- **Music Mode:** Deep bass and balanced tones for full immersion.
- **Movie Mode:** Clear voices and cinematic immersion.

To switch between EQ modes, double-click the Microphone Mute button.

### Microphone Usage:

The detachable directional microphone focuses on your voice, reducing background noise through passive noise reduction. It also features real-time mic monitoring, allowing you to hear your own voice clearly through the headset.

# ALL DAY COMFORT

270g Lightweight and ergonomic earcup design



Image: A gamer wearing the NUBWO HG04 headset, showcasing the crystal clear noise-canceling microphone in action, designed to block background noise and highlight the user's voice.

- **Attaching/Detaching:** Align the microphone's 3.5mm plug with the port on the left earcup and insert until it clicks. To remove, gently pull it out.
- **Muting:** Use the Microphone Mute button on the headset to quickly mute or unmute your voice.
- **Positioning:** For optimal clarity, position the microphone 1-2 cm away from your mouth, ensuring it is not tilted upwards.

## Volume Adjustment:

Use the volume wheel on the headset to adjust the audio output to your preferred level.

## CHARGING AND BATTERY

The NUBWO HG04 headset is equipped with a long-lasting battery for extended usage.



Image: The NUBWO HG04 headset with graphics indicating a 50-hour battery life, suitable for extended gaming, movies, music, and meetings.

- **Battery Life:** Enjoy up to 50 hours of continuous use on a single charge.
- **Charging:** Connect the supplied USB-C charging cable to the headset's USB-C port and a power source (e.g., computer USB port, USB wall adapter).
- **Charging Indicator:** An LED indicator on the headset will show the charging status.

## Maintenance and Care

To ensure the longevity and optimal performance of your NUBWO HG04 headset, follow these care guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the headset. Avoid harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in a cool, dry place. The foldable design helps protect it during travel.
- **Avoid Extreme Conditions:** Do not expose the headset to extreme temperatures, humidity, or direct sunlight.
- **Handle with Care:** Avoid dropping the headset or subjecting it to strong impacts.

## Troubleshooting

If you encounter any issues with your NUBWO HG04 headset, please refer to the following common solutions:

- **No Sound/Low Volume:**

- Check the headset's volume wheel and your device's volume settings.
- Ensure the headset is properly connected (dongle inserted, Bluetooth paired, or 3.5mm cable fully plugged in).
- Verify the correct audio output device is selected in your system settings.

- **Microphone Not Working:**

- Ensure the microphone is securely attached and not muted.
- Check your device's audio input settings to ensure the headset microphone is selected.
- Remember, microphone is not supported on Nintendo Switch (2.4GHz or wired) and Xbox Series X|S (wired only).

- **Connection Issues:**

- For 2.4GHz, ensure the dongle is fully inserted and the headset is powered on and within range.
- For Bluetooth, ensure the headset is in pairing mode and your device's Bluetooth is enabled. Try unpairing and re-pairing.
- Restart both the headset and your connected device.

## Specifications

Feature	Specification
Model Name	HG04
Brand	NUBWO
Connectivity Technology	Wireless (2.4GHz, Bluetooth 5.3), Wired (3.5mm Jack)

Wireless Communication Technology	2.4GHZ, Bluetooth 5.3
Bluetooth Range	33 Feet
Audio Latency	20 Milliseconds
Audio Driver Size	40 Millimeters
Frequency Response	20000 Hz
Sensitivity	90 dB
Noise Control	Passive Noise Cancellation
Item Weight	6.1 ounces (0.38 Pounds)
Product Dimensions	7.13 x 6.2 x 2.46 inches
Battery Life	Up to 50 hours
Material	Plastic
Compatible Devices	Cellphones, Desktops, Gaming Consoles, Laptops, PS5/PS4, Xbox Series X S (wired only)

## WARRANTY AND SUPPORT

Your NUBWO HG04 Wireless Gaming Headset comes with a manufacturer's warranty. Please refer to the included Extended Warranty Activation Card for details on how to register your product and activate your warranty.

For further assistance, troubleshooting, or product inquiries, please visit the official NUBWO support website or contact their customer service.