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HomiQ HQ-W1Q.US

HomiQ 5MP 3K No Drill Window Security Camera User Manual

Model: HQ-W1Q.US

Introduction

The HomiQ 5MP 3K No Drill Window Security Camera provides advanced indoor surveillance with easy installation. Featuring 5-megapixel resolution and 3K HD video, this camera minimizes glare and reflections for clear, detailed images. It supports both 2.4GHz and 5GHz Wi-Fi for stable connectivity and includes AI-powered person and motion detection with instant alerts. Designed for apartments, dorms, and rental properties, its magnetic mount allows for tool-free setup without permanent damage.



Image: HomiQ 5MP 3K No Drill Window Security Camera mounted on a window, showcasing its compact design and placement versatility.

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Video: An overview of the HomiQ 5MP Window Glass Camera, highlighting its design and key features.

What's in the Box

Please verify that all items listed below are included in your package:

- Window Camera
- User Manual
- HomiQ Sticker
- 3m USB Cable
- Adhesive Cable Clips
- Power Adapter

- Mounting Sticker

Image: A visual representation of all components included in the HomiQ Window Camera package, such as the camera unit, USB cable, power adapter, mounting stickers, and user manual.

Setup & Installation

The HomiQ Window Security Camera is designed for effortless, drill-free installation. Follow these steps to set up your camera:

Magnetic Mounting

1. Clean both sides of the window glass where the camera will be mounted.
2. Peel off the protective film from the mounting sticker.
3. Firmly stick the mounting sticker onto the window glass from the inside.
4. Connect the camera to the USB power adapter using the provided cable.
5. Attach the camera to the magnetic mounting sticker. Power on the camera and wait approximately 20 seconds for it to initialize.

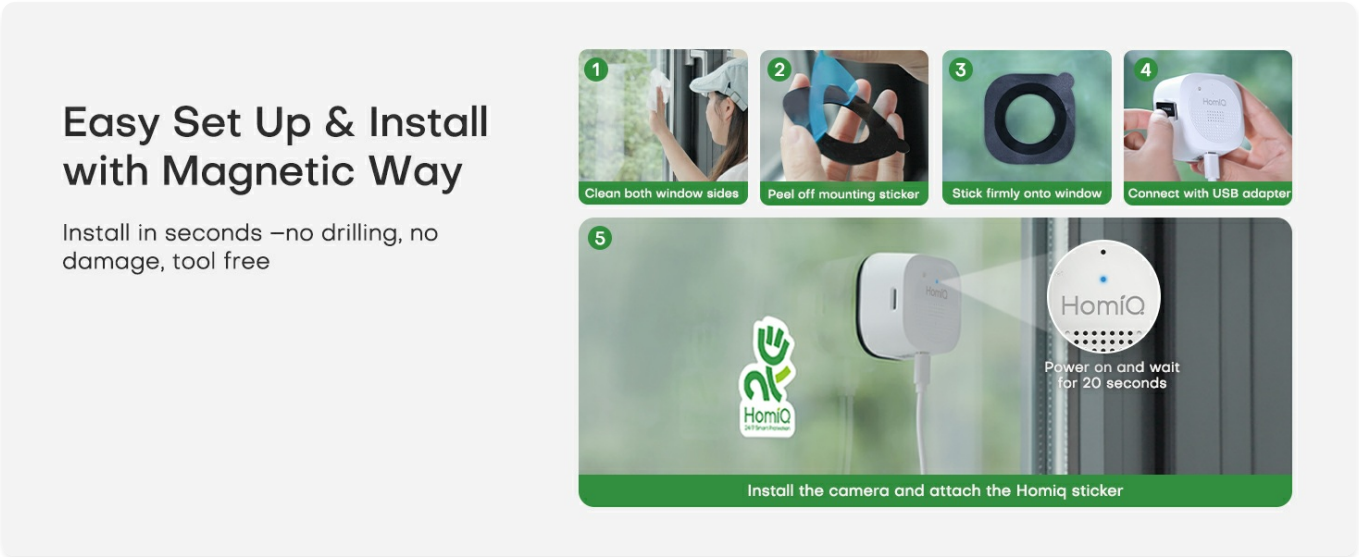


Image: Visual instructions demonstrating the magnetic mounting process for the HomiQ camera on a window, highlighting the ease of installation.

App Connection

To connect your camera to the HomiQ app:

1. Download the HomiQ Smart app from the App Store (iOS) or Google Play Store (Android).
2. Ensure your camera and phone are within 20 feet of your Wi-Fi router during setup.
3. Enable Bluetooth and Wi-Fi on your smartphone.
4. Charge the camera and wait for it to enter pairing mode.
5. Open the HomiQ app and log in or create an account.
6. Tap the "+" icon to add your camera.
7. Follow the in-app instructions to connect to your 2.4GHz or 5GHz Wi-Fi network.

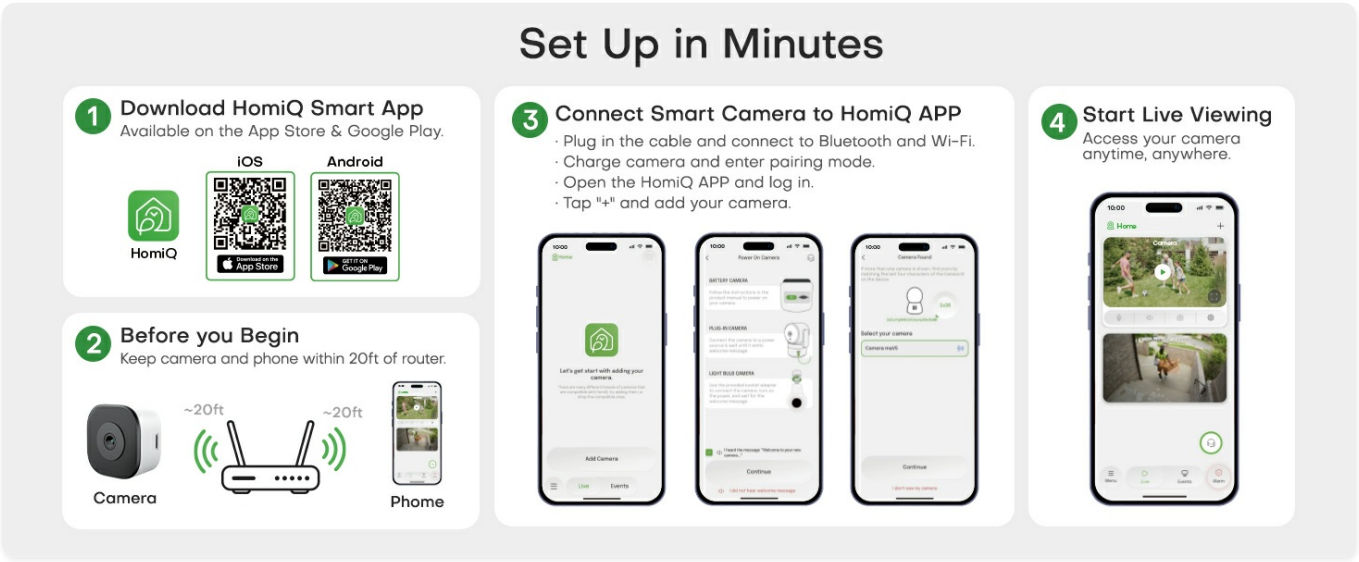


Image: A four-step visual guide detailing how to set up the HomiQ camera with the mobile application, from downloading the app to initiating live viewing.

Your browser does not support the video tag.

Video: A detailed guide on how to set up the HomiQ Window Camera (3MP/5MP models), covering physical installation and app pairing.

Cable Management

Use the included adhesive cable clips to keep the USB cable neat and organized, preventing dangling wires and maintaining a tidy setup.

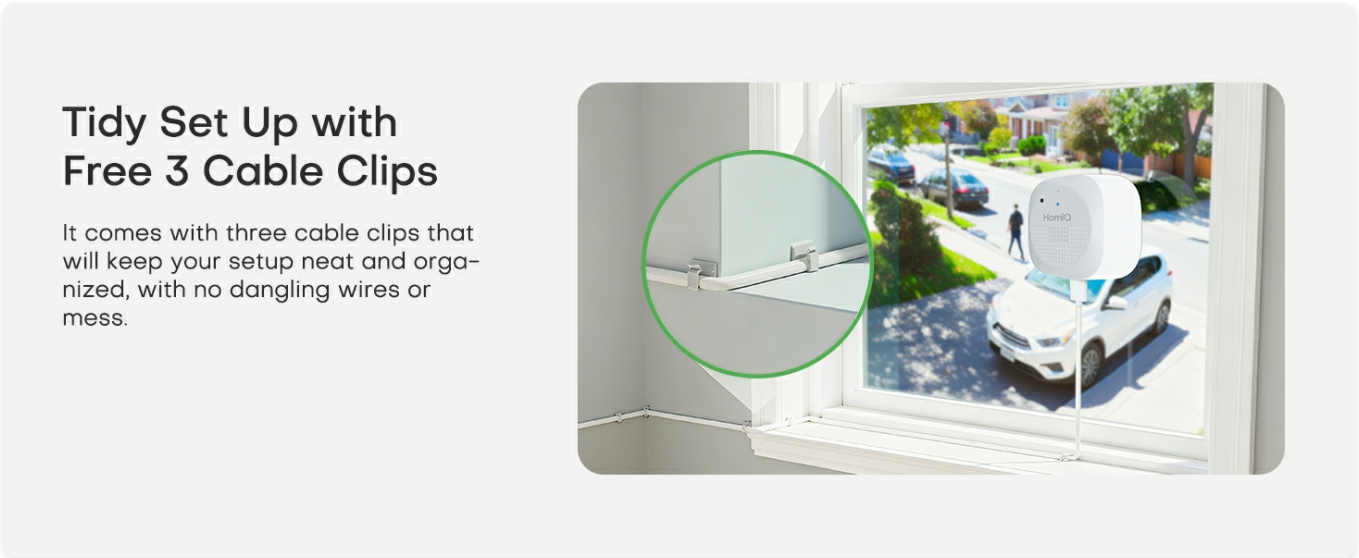


Image: The HomiQ camera installed with cable clips, demonstrating how to achieve a clean and organized cable setup.

Operating Instructions

Live Viewing and Two-Way Audio

Once connected, access live video streams anytime, anywhere through the HomiQ app. The built-in two-way audio feature allows you to communicate with individuals on the other side of the window directly from your smartphone.

AI Smart Detection and Alerts

The camera utilizes intelligent AI processing to accurately detect human motion, vehicles, and parcels, reducing false

alarms. Receive instant alerts directly to your smartphone when a person is detected. (Note: AI core functions may require a subscription).

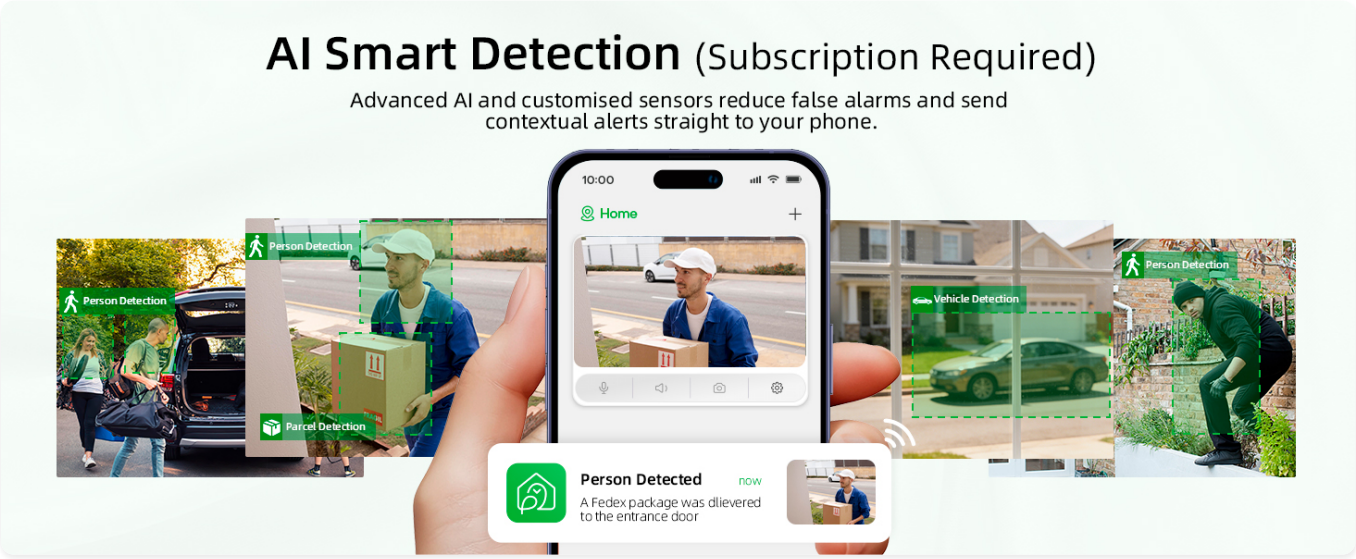


Image: A visual demonstrating the AI Person Detection feature of the HomiQ camera, showing an alert notification on a smartphone when a person is identified.

24/7 Recording and Storage

The camera supports continuous 24/7 recording in high-definition 3K resolution. Footage can be stored locally on a microSD card (up to 256GB, sold separately) or via an optional secure A.W.S. U.S. Cloud storage subscription for remote accessibility and backup.



Image: An illustration of the flexible storage options available for the HomiQ camera, including local microSD card storage (up to 256GB) and cloud service via AWS.

Color Night Vision with Anti-Glare

Experience full-color night vision even in low-light conditions, enhanced by ColorVue™ AI technology. The camera's anti-glare and anti-reflection features ensure crystal-clear views through glass, day or night.



Image: A comparison showing the superior clarity and true-color representation of HomiQ's ColorVue AI Color Night Vision versus traditional low-light and black & white night vision.

App Features & Subscription

The HomiQ app offers various features, with some advanced functionalities available through subscription tiers:



Image: A table outlining the features available across different HomiQ app subscription plans: Free, Solo, Enhanced, and Premium, detailing supported cameras, user accounts, customer support, alerts, storage, and AI functions.

HomiQ App Feature Comparison

Feature	Free	Solo	Enhanced	Premium
Price	$0/month	$6.99/month	$9.99/month	$14.99/month
Number of Supported Cameras	1	1	5	5
User Accounts	3	3	3	3
Customer Support	24/7 Support	24/7 Support	24/7 Support	24/7 Support
Access to Basic Motion Alerts	✓	✓	✓	✓
Access to SD Card Storage	✓	✓	✓	✓
Pro-Monitored one-tap call 911 Alarm	×	×	×	✓
Advanced AI Alerts	×	x1 User	x3 Users	x5 Users
AI Text History Search	×	x1 User	x3 Users	x5 Users
Daily AI Video Summary Clips	×	x1 User	x3 Users	x5 Users

Specifications

Feature	Detail
Brand	HomiQ
Model Name	HQ-W1Q.US
Connectivity Technology	2.4Ghz & 5Ghz WI-FI, Wired
Special Features	2-Way Audio, HD Resolution, Image Sensor, Motion Sensor, Night Vision
Indoor Outdoor Usage	Indoor
Compatible Devices	iPhone, Smartphone, Tablet
Controller Type	Android
Mount Type	Ceiling Mount (*Note: Primarily designed for window mounting*)
Color	WHITE
Form Factor	Cube
Installation Type	Self Adhesive (Magnetic)
Enclosure Material	Acrylonitrile Butadiene Styrene (ABS)
Water Resistance Level	Water Resistant
Alert Type	Audio and Motion
Photo Sensor Resolution	5 MP
Control Method	App
Connectivity Protocol	Wi-Fi
Wireless Technology	Wi-Fi
Frequency Band Class	Dual-Band
Video Encoding	H.265
Video Capture Format	MOV
Night Vision	AI Full Color
Night Vision Range	30 feet
Number of IR LEDs	1
Power Source	Electric
Video Capture Resolution	4K (*Note: Product title states 3K, 4K may refer to maximum supported resolution or upscaling*)
Frame Rate	30 frames per second
Viewing Angle	105 degrees
Focus Type	Auto Focus

Feature	Detail
Zoom Type	Digital Zoom
Zoom Ratio	3X
Item Dimensions	3.03 x 2.56 x 3.07 inches
Unit Count	1 Count
UPC / Model Number	791126831011

Troubleshooting

If you encounter issues with your HomiQ Window Security Camera, consider the following common troubleshooting steps:

- **No Power:** Ensure the USB cable is securely connected to both the camera and the power adapter, and that the adapter is plugged into a working power outlet.
- **Wi-Fi Connection Issues:** Verify that your Wi-Fi network is active and that the camera is within range of your router. Try restarting your router and the camera. Ensure you are connecting to the correct 2.4GHz or 5GHz network as selected during setup.
- **Poor Video Quality:** Check your Wi-Fi signal strength in the camera's location. Ensure the camera lens and the window glass are clean.
- **Motion Detection Not Working:** Review the motion detection settings in the HomiQ app to ensure it is enabled and configured correctly. Adjust sensitivity if necessary.
- **App Issues:** Ensure your HomiQ app is updated to the latest version. Try force-closing and reopening the app, or reinstalling it if problems persist.

For further assistance, please refer to the support section or contact HomiQ customer service.

Warranty & Support

For information regarding product warranty, technical support, or service inquiries, please contact HomiQ customer support. Contact details can typically be found on the official HomiQ website or within the HomiQ mobile application's help section.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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