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## Lenovo 21T9002MUS

# Lenovo ThinkPad E14 G7 Laptop User Manual

Model: 21T9002MUS

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## 1. INTRODUCTION

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This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Lenovo ThinkPad E14 G7 laptop. Please read this guide thoroughly to ensure proper use and to maximize the performance and longevity of your device.

The ThinkPad E14 G7 is a powerful and versatile laptop featuring an Intel Core 5 210H processor, a 14-inch WUXGA IPS touchscreen display, 16GB DDR5 RAM, and a 512GB NVMe SSD, running on Windows 11 Pro.

## 2. SETUP

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### 2.1 Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that all items listed in the "What's in the Box" section are present. Inspect the laptop for any physical damage before proceeding.

- Lenovo ThinkPad E14 G7 Laptop
- AC Power Adapter
- Setup Guide



Image of the Lenovo ThinkPad E14 G7 laptop, showcasing its sleek design and 14-inch display.

## 2.2 Connecting Power

Connect the AC power adapter to the laptop's power input port and then plug the adapter into a wall outlet. It is recommended to fully charge the battery before initial use.

## 2.3 Initial Boot and Windows Setup

Press the power button to turn on the laptop. Follow the on-screen instructions to complete the Windows 11 Pro setup process. This includes selecting your region, language, creating a user account, and connecting to a Wi-Fi network.

## 2.4 Connecting Peripherals

Utilize the available ports to connect external devices such as a mouse, keyboard, external monitor, or USB drives.

- **USB 3.0 Ports:** For standard USB devices.
- **Thunderbolt 4 Port:** For high-speed data transfer, power delivery, and display output.
- **HDMI 2.1 Port:** For connecting to external displays or projectors.
- **Ethernet Port (Gigabit LAN):** For wired network connection.
- **Audio Jack:** For headphones or external speakers.

# 3. OPERATING YOUR LAPTOP

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## 3.1 Display Features

Your ThinkPad E14 G7 features a 14-inch WUXGA (1920 x 1200) IPS touchscreen display. The IPS technology provides wide viewing angles, and the touchscreen functionality allows for intuitive interaction with Windows 11 Pro.

## 3.2 Keyboard and Touchpad

The integrated keyboard provides a comfortable typing experience. The touchpad supports multi-touch gestures for navigation. Refer to the Windows 11 Pro documentation for detailed gesture controls.

## 3.3 Fingerprint Reader

For enhanced security and convenient login, configure the integrated fingerprint reader through Windows Hello settings in Windows 11 Pro.

## 3.4 Wireless Connectivity

The laptop supports Wi-Fi 6E for high-speed wireless internet access and Bluetooth 5.3 for connecting wireless peripherals such as headphones or mice.

- **Connecting to Wi-Fi:** Click the Wi-Fi icon in the taskbar, select your network, and enter the password.
- **Pairing Bluetooth Devices:** Go to Windows Settings > Bluetooth & devices, and follow the instructions to pair a new device.

# 4. MAINTENANCE

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## 4.1 Cleaning Your Laptop

- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a screen-cleaning solution. Do not spray liquid directly onto the screen.
- **Keyboard and Chassis:** Use a soft cloth to wipe surfaces. For stubborn dirt, a slightly damp cloth with mild soap can be used, ensuring no liquid enters openings.
- **Ports:** Use compressed air to gently clear dust from ports.

Always power off and unplug the laptop before cleaning.

## 4.2 Battery Care

To prolong battery life, avoid extreme temperatures and allow the battery to discharge partially before recharging. For long-term storage, charge the battery to approximately 50% and store the laptop in a cool, dry place.

## 4.3 Software Updates

Regularly check for and install Windows updates and Lenovo driver updates to ensure optimal performance, security, and compatibility. You can find Windows updates in Settings > Windows Update, and Lenovo updates via the Lenovo Vantage application or Lenovo's support website.

# 5. TROUBLESHOOTING

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## 5.1 Common Issues and Solutions

- **Laptop does not power on:** Ensure the AC adapter is securely connected and the power outlet is functional. Try a different outlet.
- **No display:** Connect an external monitor to verify if the issue is with the laptop's internal display. Restart the laptop.
- **Wi-Fi connectivity issues:** Check if Wi-Fi is enabled. Restart your router and the laptop. Ensure drivers are up to date.

- **Slow performance:** Close unnecessary applications. Check for malware. Ensure sufficient free storage space.
- **Touchscreen not responding:** Restart the laptop. Check for driver updates for the touchscreen.

## 5.2 Restoring System

If software issues persist, consider using Windows 11 Pro's recovery options to reset or reinstall the operating system. Back up all important data before performing a system restore.

## 6. SPECIFICATIONS

Feature	Detail
Model Name	21T9002MUS
Processor	Intel Core 5 210H (E-cores up to 3.60GHz, 12MB)
RAM	16GB DDR5
Storage	512GB M.2 NVMe SSD
Display	14-inch WUXGA (1920 x 1200) IPS Touchscreen
Graphics	Integrated Intel Graphics
Operating System	Windows 11 Pro
Wireless Connectivity	Wi-Fi 6E, Bluetooth 5.3
Ports	Thunderbolt 4, HDMI 2.1, 2x USB 3.0, Gigabit LAN
Special Features	Touchscreen, Fingerprint Reader
Dimensions (LxWxH)	8.67 x 0.4 x 12.32 inches
Weight	5.1 pounds
Battery	1 12V battery (included)

## 7. WARRANTY AND SUPPORT

### 7.1 Product Warranty

For detailed information regarding your product's warranty, please refer to the warranty document included with your laptop or visit the official Lenovo support website. Warranty terms and conditions may vary by region.

### 7.2 Technical Support

If you encounter issues that cannot be resolved using the troubleshooting steps in this manual, please contact Lenovo technical support. You can find contact information and additional resources on the official Lenovo support website:

<https://support.lenovo.com>

## 8. IMPORTANT NOTES

Lenovo continually improves its products. This manual may not reflect all features or specifications of your specific model. For the most up-to-date information, please visit the Lenovo support website.

## 9. VIDEO RESOURCES

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No official product videos from the seller were found for this model in the provided data. Please refer to the Lenovo support website for any available video tutorials or guides.

