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> Crzoe Nugget Ice Maker User Manual

## Crzoe HZB-15NB/S

# Crzoe Nugget Ice Maker User Manual

Model: HZB-15NB/S

## INTRODUCTION

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Thank you for purchasing the Crzoe Nugget Ice Maker. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read this manual thoroughly before first use and retain it for future reference.



Figure 1: Crzoe Nugget Ice Maker (Luxury Silver model)

## SAFETY INSTRUCTIONS

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To ensure safe operation, always follow these basic precautions:

- Read all instructions before using the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Do not immerse the power cord, plug, or any part of the appliance in water or other liquids.
- Unplug the appliance from the outlet when not in use and before cleaning.
- This appliance is for household use only. Do not use outdoors.
- Keep the appliance away from heat sources and direct sunlight.
- Ensure proper ventilation around the appliance.
- Use only potable water in the water tank.
- This ice maker is designed to produce fresh ice quickly; it is not a freezer. Melted ice will return to the water reservoir and refreeze.

## SETUP

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### Unpacking

Carefully remove the ice maker from its packaging. Retain the packaging materials for future storage or transport if needed. Verify that all components are present: the ice maker unit, ice scoop, and ice basket.

### Placement

Place the ice maker on a stable, level surface away from direct sunlight and heat sources. Ensure there is adequate space around the unit for proper ventilation. The compact design (11.30" x 8.66" x 12.68") allows it to fit perfectly on most countertops.

### Initial Cleaning

Before first use, clean the interior of the ice maker, including the water tank and ice basket, with a soft cloth and mild detergent. Rinse thoroughly with clean water. Run a self-cleaning cycle (refer to the Maintenance section) before making ice for consumption.

## OPERATING INSTRUCTIONS

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### Adding Water

Open the lid and fill the water tank with potable water up to the MAX fill line. The water tank has a capacity of 1.1 liters.

### Starting Ice Production

Plug the ice maker into a grounded electrical outlet. Press the ON/OFF button to start the ice production cycle. The unit will begin producing chewable nugget ice. The first batch of ice is typically ready in approximately 7 minutes.



Figure 2: Ice production capacity of 35 pounds per 24 hours.



## Self-Cleaning Function

Press and hold the ICE/CLEAN button for 5 seconds to activate the machine's self-cleaning system.

Figure 3: Detailed ice production rates over time.

The ice maker can produce up to 35 pounds of ice in 24 hours. The transparent casing allows you to monitor the ice level. Use the included ice scoop to retrieve ice from the detachable ice basket.

## Indicator Lights

- **Ice Full:** Illuminates when the ice basket is full. The ice production will pause until ice is removed.
- **Add Water:** Illuminates when the water tank needs refilling. The ice production will pause until water is added.

## Noise Level

The ice maker operates at approximately 43 dB (measured from 1 meter away), which is considered a whisper-quiet operation.

## MAINTENANCE

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### Self-Cleaning Function

The ice maker features an effortless self-cleaning function. To activate:

1. Ensure the water tank is filled with clean water.
2. Press and hold the ON/OFF button for 5 seconds.
3. The self-cleaning cycle will begin and last for approximately 15 minutes.
4. Once complete, drain the water from the unit.

# Self-cleaning function

Unleash your hands with a touch and a 5-second press of the "ON/OFF" button.



Figure 4: Self-cleaning function in progress.

## 35 Pounds of Ice Per Day

10Mins



200ML

25Mins



200ML x3

Per Day



200ML x170



Figure 5: Activating the self-cleaning system.

## Water Drainage

To drain water from the unit, locate the bottom drainage hole. Remove the drain plug to allow water to flow out. Ensure a container is placed underneath to collect the water.



Figure 6: Easy water drainage from the bottom of the unit.

## Detachable Ice Basket

The ice basket is detachable for easy cleaning and serving. Simply lift the basket out of the unit when full or for cleaning.

# Detachable Ice Basket

Convenient for when you need ice for a party or an emergency



Figure 7: Detachable ice basket for convenience.

## Descaling for Hard Water

Hard water can lead to mineral buildup, affecting machine performance and ice quality. Regular descaling is recommended based on your water hardness:

- **Moderately Hard Water (61-120mg/L):**Descalate monthly for best performance.
- **Hard to Very Hard Water (121-250mg/L):**Descalate every 1-2 weeks to ensure peak efficiency.

To descale, run a self-clean cycle with 20 ounces of white vinegar or a dedicated descaling cleaner. Follow the cleaner's instructions for proper dilution and rinsing.

**Crzoe**

# Nugget ice maker Countertop



Figure 8: Water hardness map and descaling recommendations.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Ice maker not producing ice.	"Add Water" indicator is on.	Add water to the reservoir.
Ice maker not producing ice.	"Ice Full" indicator is on.	Remove ice from the ice basket.
Unusual noise during operation.	Mineral buildup from hard water.	Run a self-clean cycle with 20 ounces of white vinegar or descaling cleaner. Refer to the "Descaling for Hard Water" section.
Ice melts quickly in the basket.	This is normal operation. The ice maker is not a freezer.	Transfer ice to a freezer for long-term storage. Melted ice will return to the water reservoir and refreeze.
Ice has an unusual taste or odor.	Needs cleaning or water quality issue.	Perform a thorough self-cleaning cycle. Use fresh, potable water.

## SPECIFICATIONS

Feature	Detail
Brand	Crzoe
Model Number	HZB-15NB/S
Product Dimensions	11.3"D x 8.66"W x 12.68"H

Feature	Detail
Item Weight	20 Pounds
Ice Production Capacity	Up to 35 Pounds per 24 Hours
Water Tank Capacity	1.1 Liters
Refrigerant	R600a
Ice Type	Chewable Nugget Ice

## WARRANTY AND SUPPORT

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For warranty information or technical support, please contact Crzoe customer service. Refer to the product packaging or the official Crzoe website for contact details.

You can visit the Crzoe Store for more information: [Crzoe Official Store](#)

## IMPORTANT NOTE ON VIDEOS

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Based on the provided product data, specific official product videos with "Seller" as the creator type were not available for embedding in this manual. Please refer to the product listing on Amazon for any available video demonstrations.



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