

RIOGOO XHC-F141

RIOGOO Pet Heating Pad Instruction Manual

Model: XHC-F141

1. INTRODUCTION

Thank you for choosing the RIOGOO Pet Heating Pad. This electric heating pad is designed to provide warmth and comfort for your pets, such as dogs and cats, especially during colder periods or for pets requiring additional warmth due to age or health conditions. Please read this manual thoroughly before use to ensure proper operation and safety.

AUTO POWER OFF FUNCTION ADJUSTABLE

There are two models of function. One is TIMER, another one is HEAT.

Temperature Settings

L01-L02-L03-L04-L05-L06
(From 35°C/95°F-55°C/130°F)

Time Setting

2H-4H-8H-12H-24H



Image: A golden retriever relaxing on the heating pad.

2. IMPORTANT SAFETY INSTRUCTIONS

To prevent fire, electric shock, injury, or property damage, always follow basic safety precautions when using electrical appliances. Keep this manual for future reference.

- **Do not immerse the heating pad in water.** The PVC envelope enclosure is waterproof for easy cleaning with a damp cloth, but submersion can damage internal components and pose a safety risk.
- **Do not fold the heating pad.** Folding can damage the internal heating elements and lead to uneven heating or overheating. Ensure the pad lies flat during use.
- Always ensure the power cord is free from damage. The cord is designed with an anti-chew protective casing to deter pets, but inspect it regularly for any signs of wear or damage.
- Do not use the heating pad if it appears damaged, malfunctions, or if the power cord or plug is frayed. Contact customer support for assistance.
- Unplug the heating pad from the power outlet when not in use or before cleaning.
- Keep the heating pad away from flammable materials.
- This product is for indoor use only.

- Supervise pets, especially young, elderly, or infirm animals, to ensure they do not overheat or misuse the pad.



Image: Visual representation of the heating pad's waterproof, fire retardant, and anti-chew features.

3. PACKAGE CONTENTS

Verify that all components are present and in good condition:

- RIOGOO Pet Heating Pad (with integrated controller and power cord)
- Removable Soft Fabric Cover

4. PRODUCT FEATURES

The RIOGOO Pet Heating Pad is designed with several features to ensure your pet's comfort and safety:

- **Dual-Core Heating Wire (PTC+NTC):** Provides consistent temperature and prevents overheating.
- **Waterproof PVC Enclosure:** Protects internal components from spills and accidents.

- **6 Temperature Levels:** Adjustable heat settings from 95°F (35°C) to 130°F (55°C).
- **Timer Function:** Set operating times for 2, 4, 8, 12, or 24 hours.
- **Removable and Washable Cover:** Soft fabric cover for easy cleaning.
- **Multi-layer Construction:** Designed for durability and even heat distribution.
- **Anti-Chew Cord:** Durable casing to protect the power cord from pet chewing.



Image: Illustration of the heating wire technology and dense wiring for even heat.

KEEPING PETS SAFE PEACE OF MIND



Waterproof



Fire Retardant



Adding Wire Rope Wires

Image: Exploded view of the heating pad's multi-layer construction.

5. SETUP

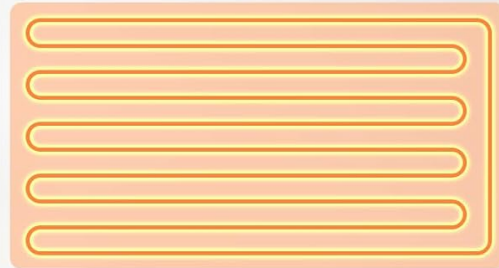
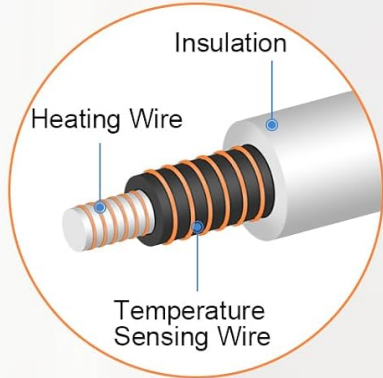
1. **Unpack:** Carefully remove the heating pad and all accessories from the packaging.
2. **Place the Cover:** Ensure the soft fabric cover is properly fitted over the heating pad.
3. **Position the Pad:** Place the heating pad on a flat, dry surface where your pet typically rests, such as inside a pet bed, crate, or on the floor. Ensure there are no folds or creases in the pad.
4. **Connect Power:** Plug the power cord into a standard electrical outlet.

6. OPERATING INSTRUCTIONS

The heating pad features an easy-to-use controller with temperature and timer settings.

FAST AND SAFE

Built in PTC+NTC heating wire provides fast heating
also prevents overheating



(Dense Wiring)

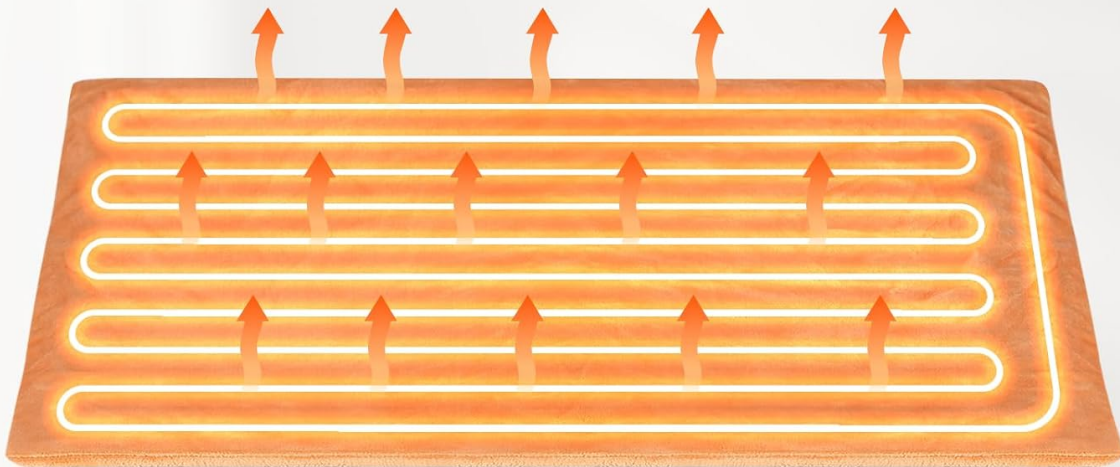


Image: The control panel for the heating pad.

Power On/Off

- Press the **Power button** () to turn the heating pad on or off. The LED display will illuminate when on.

Adjusting Temperature

- With the pad powered on, press the **HEAT button** to cycle through the 6 temperature levels (L01 to L06).
- The temperature range is approximately 95°F (35°C) to 130°F (55°C). Select the appropriate level for your pet's comfort.

Setting the Timer

- Press the **TIMER button** to select the desired operating duration: 2H, 4H, 8H, 12H, or 24H.
- The pad will automatically shut off after the selected time has elapsed.

7. MAINTENANCE

Proper maintenance ensures the longevity and hygiene of your pet heating pad.

Cleaning the Fabric Cover

- Unzip and remove the soft fabric cover from the heating pad.
- The cover is machine washable. Wash on a gentle cycle with cold water and mild detergent.
- Air dry or tumble dry on low heat. Do not bleach or iron.

Cleaning the Heating Pad

- Ensure the heating pad is unplugged and completely cool before cleaning.
- Wipe the PVC surface of the heating pad with a damp cloth and mild soap.
- Do not immerse the heating pad in water or use abrasive cleaners.
- Allow the pad to dry completely before reattaching the cover and plugging it in.



Image: Demonstrating the machine washable feature of the cover.

8. TROUBLESHOOTING

If you encounter issues with your RIOGOO Pet Heating Pad, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Pad does not heat up or heats minimally.	Not plugged in correctly; power outlet issue; low temperature setting; internal fault.	Ensure the pad is securely plugged into a working outlet. Try a different outlet. Increase the temperature setting on the controller. If the issue persists, contact customer support.
Controller display is off.	Pad is off; power outage; timer expired.	Press the power button to turn on. Check if the power outlet is working. If a timer was set, it might have expired; reset the timer if needed.
Pad feels too hot.	Temperature setting is too high.	Reduce the temperature setting. Ensure the pad is not covered by thick blankets or placed in an enclosed space that could trap heat.

If these solutions do not resolve the issue, please contact RIOGOO customer support.

9. SPECIFICATIONS

- **Model:** XHC-F141
- **Dimensions (L x W x H):** 35 x 22 x 1 inches (88.9 x 55.88 x 2.54 cm)
- **Material:** Polyvinyl Chloride (PVC) enclosure, Polyester cover
- **Temperature Range:** 95°F - 130°F (35°C - 55°C)
- **Timer Settings:** 2H, 4H, 8H, 12H, 24H
- **Care Instructions:** Machine Washable (cover only), Wipe clean (pad)
- **Target Audience:** Dogs, Cats
- **Special Feature:** Heating, Overheating Protection, Waterproof, Anti-chew cord

10. WARRANTY AND SUPPORT

RIOGOO provides a **1-year warranty** for this product from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use.

If you experience any problems with your RIOGOO Pet Heating Pad or have questions not covered in this manual, please contact RIOGOO customer support through the retailer's platform or the official RIOGOO website. Please have your purchase information and model number (XHC-F141) ready when contacting support.