

artfone A400

artfone A400 4G VoLTE Big Button Cell Phone User Manual

Model: A400

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your artfone A400 4G VoLTE Big Button Cell Phone. Designed for ease of use, this device features large buttons, a clear display, and essential functions for reliable communication. Please read this manual thoroughly to ensure proper usage and to maximize the phone's capabilities.

2. WHAT'S IN THE BOX

Verify that all items are present upon unboxing:

- 1x artfone A400 Mobile Phone (Battery not installed)
- 1x 1800mAh Battery
- 1x USB Charger Cable
- 1x Charging Base/Stand
- 1x User Manual



Figure 2.1: Package contents of the artfone A400, showing the phone, battery, USB-C cable, charging dock, and user manual.

3. DEVICE OVERVIEW

Familiarize yourself with the physical components of your artfone A400.



Figure 3.1: Front view of the artfone A400 in its charging dock, highlighting the large buttons and 1800mAh battery indicator. The back view shows the camera, SOS button, and speaker.

3.1 Key Features and Components

- **2.4-inch Display:** Clear screen for easy viewing.
- **Large Buttons:** Ergonomically designed for comfortable dialing and navigation.
- **SOS Button:** Located on the back for quick access to emergency contacts.
- **Volume Buttons:** Located on the side, also used for the time-telling function.
- **Flashlight Switch:** Dedicated side switch for easy activation.
- **Keypad Lock Switch:** Side switch to prevent accidental key presses.
- **2MP Camera:** For basic photo capture.
- **Loud Speaker:** Enhanced audio for calls and multimedia.
- **USB-C Port:** For direct charging.

- **Charging Dock Connectors:** For convenient drop-in charging.

3 side buttons+1 SOS

Function buttons, convenient and fast.



Figure 3.2: The artfone A400 showing its dimensions (145mm L x 68mm W x 13mm T) and various side views, including the volume buttons, power switch, and charging port.

Real 1800mAh,super long standby.



1800mAh

Figure 3.3: A detailed view of the artfone A400's side buttons, including volume controls, the power switch, and the prominent SOS button on the back.

Box speaker&receiver
Pure back design,makes pure sound



Figure 3.4: The artfone A400 keypad, emphasizing the large fonts and keys designed for easy visibility and use.

Dimension

Fuselage:145mm(L)x68mm(W)x13mm(T)

Screen:2.4 inch 57.14mm(L)x42.72mm(W)x2.3mm(T)



Figure 3.5: The artfone A400's front receiver and rear speaker, designed for clear audio during calls and multimedia playback.

4. SETUP

4.1 Battery Installation

1. Remove the back cover of the phone by gently prying it open from the notch.
2. Insert the 1800mAh battery into the battery compartment, ensuring the gold contacts align with the phone's terminals.
3. Replace the back cover, pressing firmly until it clicks into place.

4.2 SIM Card and Micro-SD Card Installation

The artfone A400 supports dual SIM cards (Nano-SIM) and a Micro-SD card for expanded storage.

1. With the back cover and battery removed, locate the SIM card slots.
2. Carefully insert your Nano-SIM card(s) into the designated slots. Ensure the metal contacts face downwards and the card is correctly oriented.
3. If desired, insert a Micro-SD card (up to 64GB) into its dedicated slot for additional storage for photos, music, etc.
4. Reinstall the battery and back cover.



Figure 4.1: Internal view of the artfone A400, illustrating the placement of Nano-SIM cards and a Micro-SD card.

4.3 Charging the Phone

Your phone can be charged using the included USB-C cable or the charging dock.

- **Using the Charging Dock:** Connect the USB charger cable to the charging dock, then place the phone into the dock. Ensure the phone is seated correctly and the charging indicator appears on the screen.
- **Using the USB-C Cable:** Connect the USB charger cable directly to the USB-C port on the bottom of the phone and to a power adapter.

A full charge typically takes approximately three hours. The battery indicator on the screen will show charging status.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

- **To Power On:** Press and hold the red End Call/Power button until the screen lights up.
- **To Power Off:** Press and hold the red End Call/Power button until the power-off options appear, then select 'Power off'.

5.2 Making and Receiving Calls

- **To Make a Call:** Enter the phone number using the keypad and press the green Call button.
- **To Answer a Call:** Press the green Call button when the phone rings.
- **To End a Call:** Press the red End Call button.

5.3 SOS Emergency Function

The SOS button allows you to quickly contact pre-set emergency numbers.

1. **Setting Up SOS Contacts:** Navigate to the SOS settings in the phone's menu. You can add up to 5 emergency contacts.
2. **Using the SOS Button:** In an emergency, press and hold the SOS button located on the back of the phone for 3 seconds. The phone will automatically call and send an emergency text message to your pre-set contacts until one answers.



Figure 5.1: A hand demonstrating how to press the SOS button on the back of the artfone A400 for emergency calls.

Time reporting button



Figure 5.2: Visual representation of the SOS function, showing how pressing the SOS button can alert up to 5 pre-selected emergency contacts.

5.4 Time-Telling Function

The phone can announce the current time verbally.

- **To Activate:** Press and hold the Volume Up (+) button on the side of the phone. The phone will announce the current time.

High quality PU rubber Big Fonts Big Keys, Easy to Use.



Figure 5.3: A hand holding the artfone A400, with an inset showing the volume '+' button, indicating its use for the time reporting function.

5.5 Contacts and Speed Dial

Store up to 1000 contacts and assign speed dial numbers.

- **Adding Contacts:** Navigate to the 'Contacts' menu, select 'Add New', and enter the name and number. You can also associate contact photos.
- **Speed Dial:** Assign numbers to M1, M2, and keys 1-9, *, # for quick dialing. Refer to the phone's menu for specific instructions on setting up speed dial.

5.6 Messaging

The phone supports text messaging using T9 predictive text input.

- **Composing Messages:** Go to the 'Messages' menu, select 'New Message', and use the keypad to type your message.
- **T9 Input:** Press the number keys corresponding to the letters of your word. The phone will suggest words, which you can select.

5.7 Multimedia and Tools

The artfone A400 includes several useful features:

- **Camera:** Access the camera from the menu to take photos.
- **FM Radio:** Tune into local radio stations.

- **Audio/Video Playback:** Play media files stored on a Micro-SD card.
- **Flashlight:** Activate using the dedicated side switch.
- **Calculator, Alarm, Calendar:** Standard utility functions are available in the 'Tools' menu.

6. FEATURES OVERVIEW

The artfone A400 is designed with specific user needs in mind, offering a range of practical features.

- **4G VoLTE Connectivity:** Ensures clear call quality and reliable network performance on compatible 2G, 3G, and 4G LTE networks (T-Mobile and its MVNOs only).
- **Enhanced Usability:** Features a redesigned operating system with larger fonts and clearer menu icons, ideal for users with visual impairments. The automatic keyboard backlight improves visibility in low-light conditions.
- **Long-lasting Battery:** Equipped with an 1800mAh battery for extended usage and standby time.
- **Dual Charging Options:** Conveniently charge via the included USB-C cable or the desktop charging dock.
- **Personalized Contacts:** Supports associating contact photos with phone numbers for easy caller identification.
- **Loud Speaker:** Provides amplified audio for calls and alerts, ensuring important sounds are not missed.

Your browser does not support the video tag.

Video 6.1: An official product video from Shenzhen Yujie Communication Co., Ltd, showcasing various features of the artfone A400, including its large buttons, SOS function, and charging methods. This video provides a visual demonstration of the phone's user-friendly design.

7. MAINTENANCE

To ensure the longevity and optimal performance of your artfone A400, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the phone's screen and body. Avoid using liquid cleaners or abrasive materials.
- **Battery Care:** Avoid extreme temperatures. Do not expose the battery to direct sunlight or very cold conditions. Charge the phone regularly, but avoid overcharging for extended periods.
- **Storage:** If storing the phone for an extended period, ensure it is partially charged (around 50%) and stored in a cool, dry place.
- **Protection:** While durable, the phone's plastic shell can scratch. Consider using a protective pouch if available.

8. TROUBLESHOOTING

If you encounter issues with your artfone A400, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Phone does not power on	Low battery; Battery not installed correctly	Charge the phone for at least 30 minutes; Reinstall the battery, ensuring proper contact.
Cannot make/receive calls	No SIM card; SIM card not inserted correctly; Out of network coverage; Incorrect network settings	Ensure SIM card is inserted correctly; Check network signal; Verify phone is compatible with your carrier (T-Mobile and MVNOs only).

Problem	Possible Cause	Solution
Poor call quality/Loud speaker not working	Volume too low; Obstruction of speaker/microphone	Adjust volume using side buttons; Ensure speaker and microphone are clear of debris.
SOS function not working	SOS contacts not set up; No network signal	Set up emergency contacts in the SOS settings; Ensure phone has network coverage.
Screen is dim or unresponsive	Low battery; Software glitch	Charge the phone; Restart the phone.

9. SPECIFICATIONS

Key technical specifications for the artfone A400:

- **Model Name:** A400
- **Operating System:** artfone OS
- **Cellular Technology:** 4G (VoLTE), 3G, 2G
- **Wireless Carrier Compatibility:** T-Mobile and its MVNOs only (Not compatible with AT&T, Verizon, or locked SIM cards)
- **Screen Size:** 2.4 Inches
- **Battery Capacity:** 1800 Milliamp Hours (mAh)
- **Phone Talk Time:** Up to 8 Hours
- **Memory Storage Capacity:** 0.13 GB (Internal), expandable with Micro-SD card (up to 64GB)
- **RAM Memory Installed Size:** 48 MB
- **Connectivity Technology:** Bluetooth, USB (USB-C)
- **Audio Jack:** 3.5 mm
- **Camera:** Rear
- **Special Features:** VoLTE, SOS Button, Time-Telling Function, Loud Speaker, Charging Dock, Dual SIM, Speed Dial, Large Buttons, Keyboard Backlight
- **Item Weight:** 9.1 ounces
- **Package Dimensions:** 5.98 x 4.65 x 2.32 inches

10. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation included with your purchase or contact artfone customer service. Keep your purchase receipt as proof of purchase for warranty claims.

Related Documents - A400

<p>artfone® CS181</p>  <p>English P1-8 Deutsch P9-18 Français P19-36 Italiano P37-45 Español P46-54</p>	<p>Artfone CS181 User Manual: Features and Operation Guide</p> <p>Comprehensive guide to the Artfone CS181 mobile phone, covering setup, features like SOS, calling, volume control, and frequently asked questions for easy operation.</p>
<p>artfone A400</p>  <p>English P1-10 Deutsch P11-21 Français P22-32 Italiano P33-43 Español P44-54 Dutch P55-65</p>	<p>Artfone A400 User Manual and Features</p> <p>Discover the Artfone A400 mobile phone. This guide covers features, operation, and troubleshooting for the Artfone A400, including language settings, SOS function, and charging instructions.</p>
<p>artfone A400</p>  <p>English P1-10 Deutsch P11-21 Français P22-32 Italiano P33-43 Español P44-54 Dutch P55-65</p>	<p>Artfone A400 4G Mobile Phone User Manual and Guide</p> <p>Comprehensive user guide for the Artfone A400 4G mobile phone, covering setup, features, functions, and troubleshooting. Includes instructions on SIM card insertion, battery placement, charging, SOS function, and basic operations.</p>
<p>Artfone C1+</p> 	<p>Artfone C1+ Senior Mobile Phone User Manual and Features</p> <p>Detailed user manual for the Artfone C1+ senior mobile phone, covering features, operation, SOS function, FAQ, and specifications. Learn how to make calls, adjust volume, and restore factory settings.</p>
<p>ARTPHONE C1</p> 	<p>Artfone C1 User Manual: Simple Mobile Phone Guide with SOS</p> <p>This user manual provides comprehensive instructions for the Artfone C1 mobile phone, covering device layout, button functions, icon meanings, and step-by-step guides for operations like making calls, using the SOS feature, and adjusting settings. Includes a FAQ section.</p>
<p>artfone® F20</p>  <p>English P1-7 Deutsch P8-15 Français P16-23 Italiano P24-30 Español P31-38 Dutch P39-46</p>	<p>Artfone F20 User Manual - Guide and Instructions</p> <p>Comprehensive user manual for the Artfone F20 mobile phone, covering setup, features, SOS function, and troubleshooting. Available in multiple languages.</p>

